



FOR IMMEDIATE RELEASE – Contact Kara Lee Ford at 501-683-1646 for more information.

Lottery Claim Center Reopens Today

Dec. 7, 2020

LITTLE ROCK, Ark. –Today, the Arkansas Scholarship Lottery (ASL) announced the reopening of its Claim Center located at 124 W. Capitol Ave. in Little Rock with limited staff. The facility was closed temporarily last Thursday due to a possible exposure to COVID-19.

“Out of an abundance of caution, we temporarily closed the Claim Center so it could be disinfected,” said Eric Hagler, ASL director.

“Some players have taken advantage of our mail-in claims program, which has always been available for player convenience, while others have been waiting for us to reopen,” Hagler said. “Since the Claim Center is reopened with limited staff, winners should anticipate the process taking longer than under normal conditions.”

Hagler reminded players that prizes of \$500 and less can be redeemed at retailers.

The Claim Center is open from 8 a.m. to 4:30 p.m. Monday through Friday. However, claims must be submitted no later than 4:15 p.m. Tickets are only sold on Monday, Wednesday and Friday from 8 a.m. to 3 p.m.

Due to ongoing health concerns surrounding the pandemic, the ASL is continuing its additional safety precautions to ensure the health and well-being of the public and its employees.

- Only one claimant at a time will be allowed in the Claim Center to honor proper social distancing.
- Anyone entering the Claim Center must wear a mask/facial covering. To protect your safety, lottery employees handling claims will also be wearing masks.
- In an effort to expedite the process, winners are encouraged to complete a claim form ahead of time and have all proper identification on-hand at the time of arrival. Claim forms will be available just outside the Claim Center door that winners must complete before entering.

Here is the process for mail-in claims:

- Sign the back of the winning ticket.
- Print and fill out a claim form that can be found at MyArkansasLottery.com under “Claim Prize.”
- Make a copy of a photo identification card (driver’s license, U.S. passport, passport issued by a foreign government, U.S. Armed Forces I.D., or U.S. Bureau of Citizenship and Immigration Services I.D.).
- Mail the signed ticket, completed claim form and copy of the I.D. to Arkansas Scholarship Lottery, P.O. Box 3838, Little Rock, AR 72203.

The player will be mailed a check.

About the Arkansas Scholarship Lottery

More than 92 cents of every dollar of ASL revenue goes to prizes, scholarships, retailer commissions, and other expenses in Arkansas. Since 2009, the lottery has raised more than \$1 billion in proceeds for scholarships. More than 600,000 college scholarships have been awarded to Arkansans. The lottery has awarded more than \$3.4 billion in prizes to players, about \$295 million in retailer commissions and provided more than \$139 million in state and federal tax revenue.

Follow the Arkansas Scholarship Lottery on [Facebook](#), [Twitter](#) and [Instagram](#). Visit MyArkansasLottery.com for more information on scholarships, winners, games, odds, promotions – and to join The Club for free. To hear winning numbers, call the Winning Numbers Hotline at 501-682-IWON (4966). To get help with problem gambling, contact the National Problem Gambling Helpline at 1-800-522-4700.

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