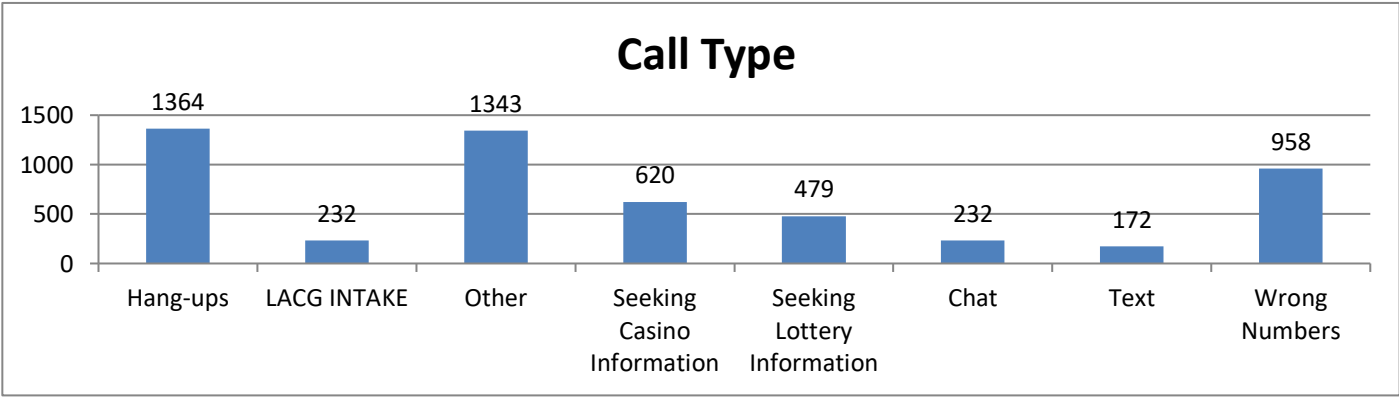


Problem Gamblers Helpline 7/1/2025-6/30/2026 Arkansas Fiscal Year Report

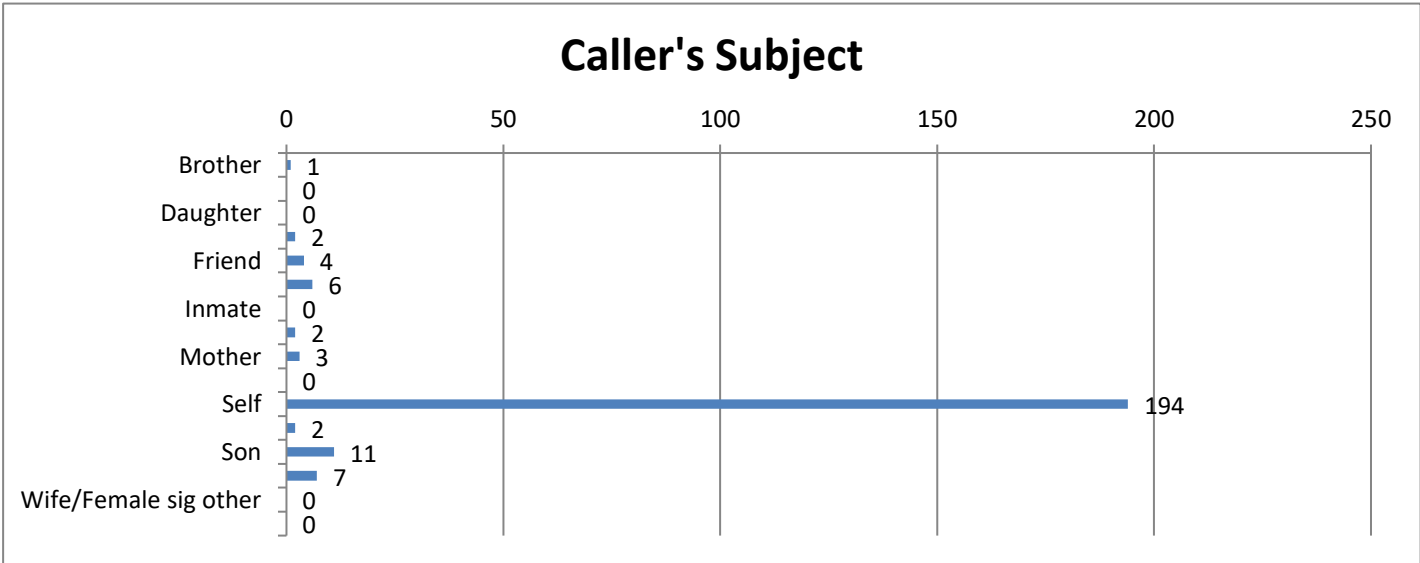
Total Calls 5400
Total LACG Intakes 232

Call Type	Call Type	Average Type
Hang-ups	1364	25.3%
LACG INTAKE	232	4.3%
Other	1343	24.9%
Seeking Casino Information	620	11.5%
Seeking Lottery Information	479	8.9%
Chat	232	4.3%
Text	172	3.2%
Wrong Numbers	958	17.7%
Total	5400	100.0%



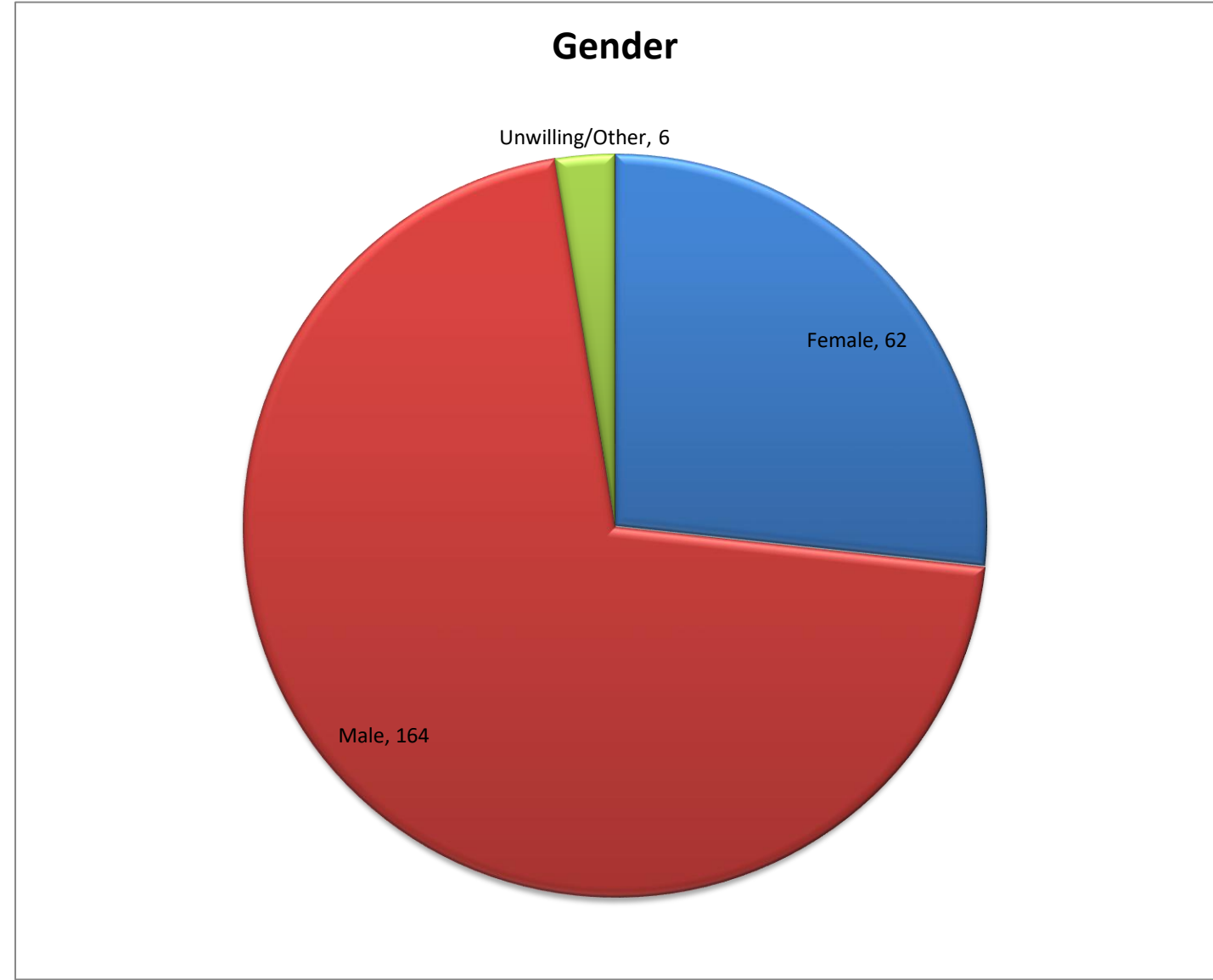
Suicide	Calls	Percent
No	217	94%
Past	8	3%
Present	7	3%
Total	232	100%

Caller's Subject	Calls	Percent
Brother	1	0%
Client	0	0%
Daughter	0	0%
Father	2	1%
Friend	4	2%
Husband/Male sig other	6	3%
Inmate	0	0%
Misc. Family Member	2	1%
Mother	3	1%
Patient	0	0%
Self	194	84%
Sister	2	1%
Son	11	5%
Unwilling/Other	7	3%
Wife/Female sig other	0	0%
Work	0	0%
Total	232	100%

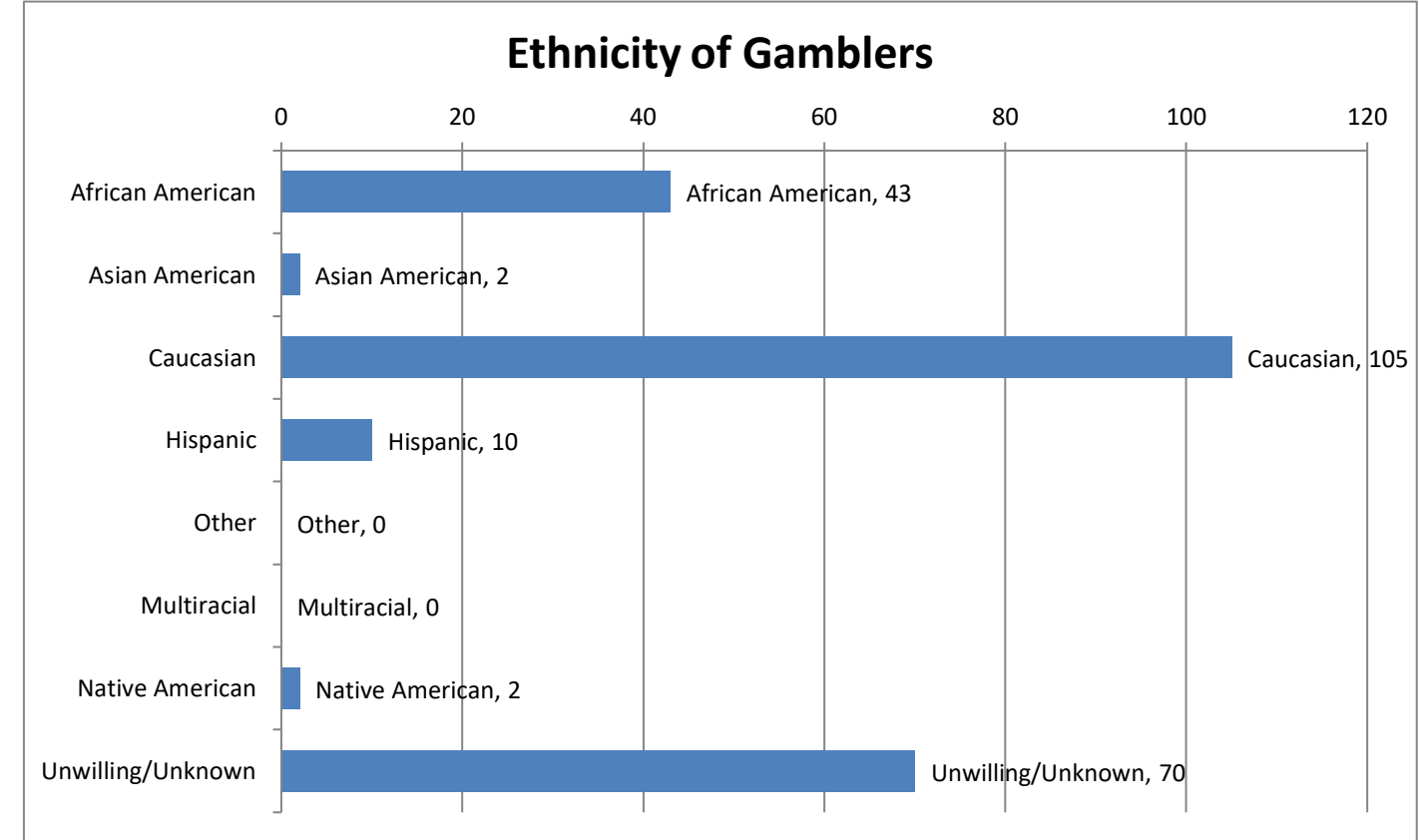


Arkansas 2025-2026 Fiscal Year Report

Gambler's Gender	Calls	Percent
Female	62	27%
Male	164	71%
Unwilling/Other	6	3%
Total	232	100%



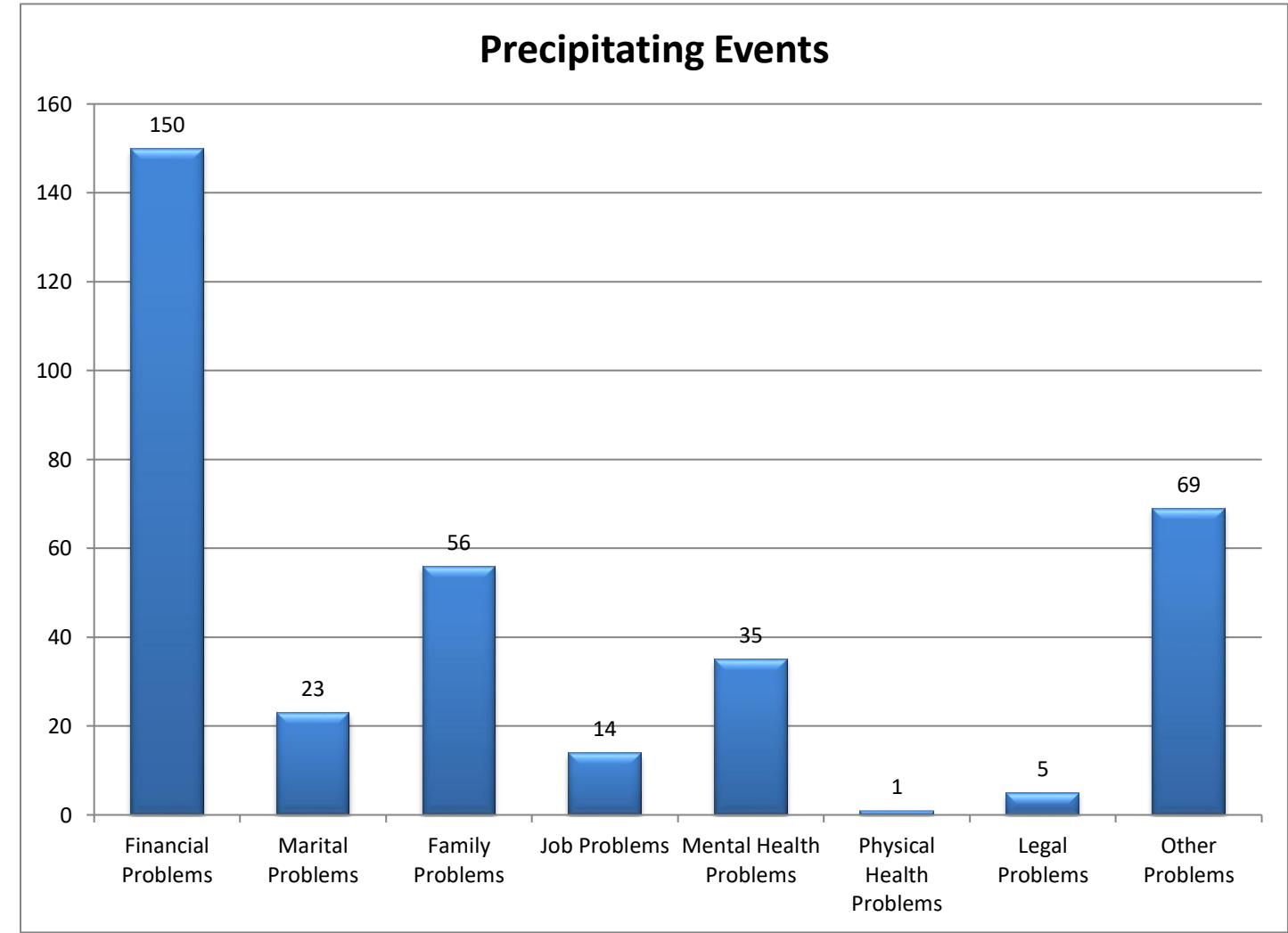
Ethnicity of Gambler	Calls	Percent
African American	43	19%
Asian American	2	1%
Caucasian	105	45%
Hispanic	10	4%
Other	0	0%
Multiracial	0	0%
Native American	2	1%
Unwilling/Unknown	70	30%
Total	232	100%



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Precipitating Event	Calls	Percent
Financial Problems	150	65%
Marital Problems	23	10%
Family Problems	56	24%
Job Problems	14	6%
Mental Health Problems	35	15%
Physical Health Problems	1	0%
Legal Problems	5	2%
Other Problems	69	30%

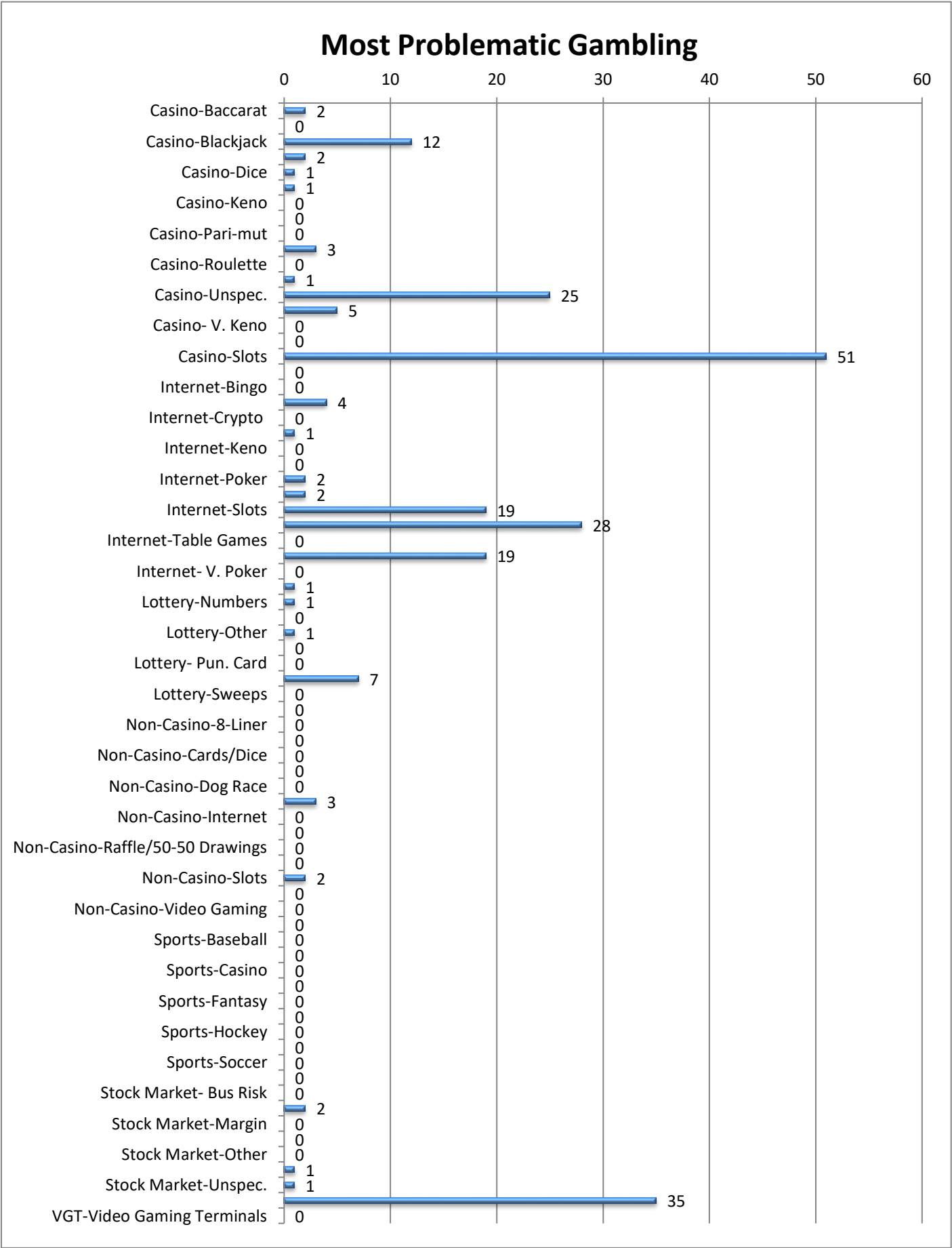
* Percent greater than 100 because many individuals indicated more than one problem area.
The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.



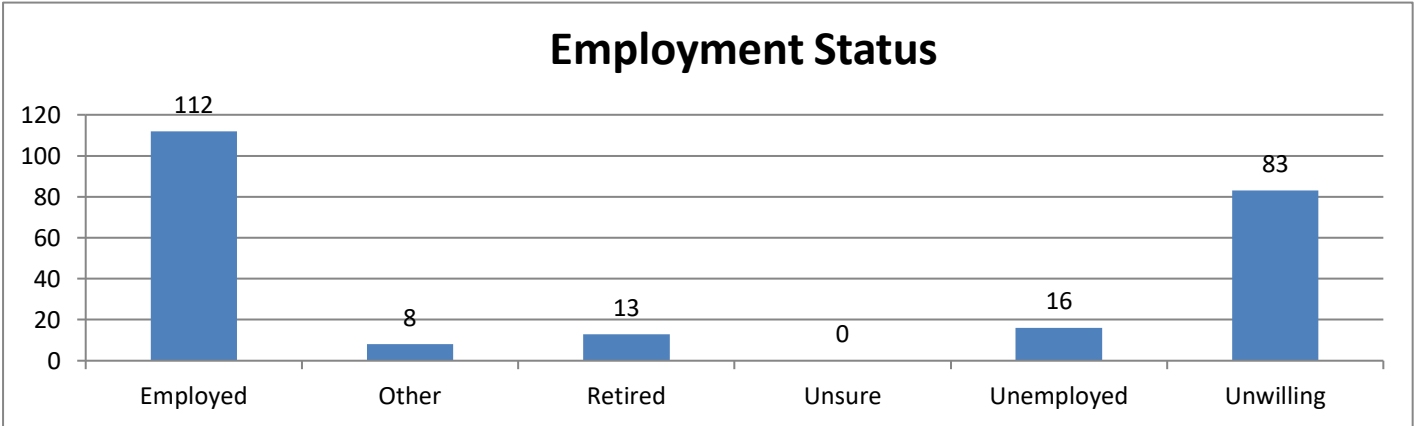
Most Problematic Gambling	Calls	Percent
Casino-Baccarat	2	1%
Casino-Bingo	0	0%
Casino-Blackjack	12	5%
Casino-Cards	2	1%
Casino-Dice	1	0%
Casino-Horserace	1	0%
Casino-Keno	0	0%
Casino-Other	0	0%
Casino-Pari-mut	0	0%
Casino-Poker	3	1%
Casino-Roulette	0	0%
Casino-Sports	1	0%
Casino-Unspec.	25	11%
Casino-Unwilling	5	2%
Casino- V. Keno	0	0%
Casino- V. Poker	0	0%
Casino-Slots	51	22%
Internet-Baccarat	0	0%
Internet-Bingo	0	0%
Internet-Blackjack	4	2%
Internet-Crypto	0	0%
Internet-Dice	1	0%
Internet-Keno	0	0%
Internet-Lottery	0	0%
Internet-Poker	2	1%
Internet-Roulette	2	1%

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Internet-Slots	19	8%
Internet-Sports	28	12%
Internet-Table Games	0	0%
Internet-Unspec.	19	8%
Internet- V. Poker	0	0%
Lottery-Lotto	1	0%
Lottery-Numbers	1	0%
Lottery-Online	0	0%
Lottery-Other	1	0%
Lottery- Pull Tab	0	0%
Lottery- Pun. Card	0	0%
Lottery-Scratch Offs	7	3%
Lottery-Sweeps	0	0%
NFT- Non Fungible Tokens	0	0%
Non-Casino-8-Liner	0	0%
Non-Casino-Bingo	0	0%
Non-Casino-Cards/Dice	0	0%
Non-Casino-Crypto	0	0%
Non-Casino-Dog Race	0	0%
Non-Casino-Horse Race	3	1%
Non-Casino-Internet	0	0%
Non-Casino-Poker Rm	0	0%
Non-Casino-Raffle/50-50 Drawings	0	0%
Non-Casino-Skill Machines	0	0%
Non-Casino-Slots	2	1%
Non-Casino-V. Poker	0	0%
Non-Casino-Video Gaming	0	0%
Prediction Market	0	0%
Sports-Baseball	0	0%
Sports-Basketball	0	0%
Sports-Casino	0	0%
Sports-Cock Fight	0	0%
Sports-Fantasy	0	0%
Sports-Football	0	0%
Sports-Hockey	0	0%
Sports-Other	0	0%
Sports-Soccer	0	0%
Sports-Unspec.	0	0%
Stock Market- Bus Risk	0	0%
Stock Market-Day Trade	2	1%
Stock Market-Margin	0	0%
Stock Market-Options	0	0%
Stock Market-Other	0	0%
Stock Market-Stocks	1	0%
Stock Market-Unspec.	1	0%
Unspec./Unwilling/Other	35	15%
VGT-Video Gaming Terminals	0	0%
Total	232	100%

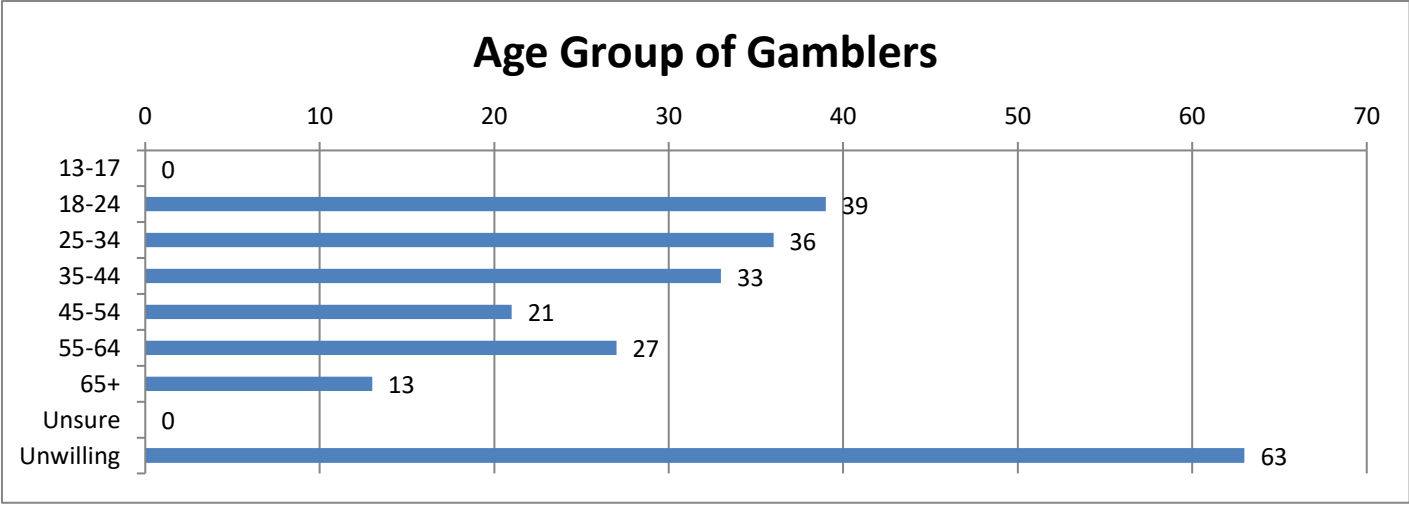


Gambler Employed	Calls	Percent
Employed	112	48%
Other	8	3%
Retired	13	6%
Unsure	0	0%
Unemployed	16	7%
Unwilling	83	36%
Total	232	100%



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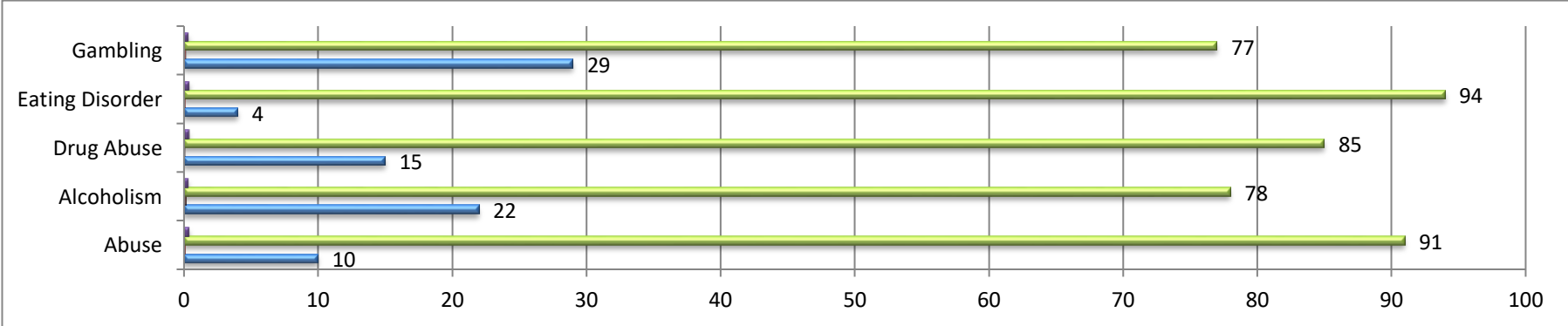
Age Group of Gamblers	Calls	Percent
13-17	0	0%
18-24	39	17%
25-34	36	16%
35-44	33	14%
45-54	21	9%
55-64	27	12%
65+	13	6%
Unsure	0	0%
Unwilling	63	27%
Total	232	100%



Other Problems Identified	Yes		No	
	Yes	Percentage	No	Percentage
Alcoholism	17	7%	117	50%
Drug Abuse	13	6%	118	51%
Depression	59	25%	72	31%
Eating Disorder	3	1%	121	52%
Overspending	40	17%	96	41%
Smoking	29	13%	102	44%
Sexual Addiction	7	3%	115	50%

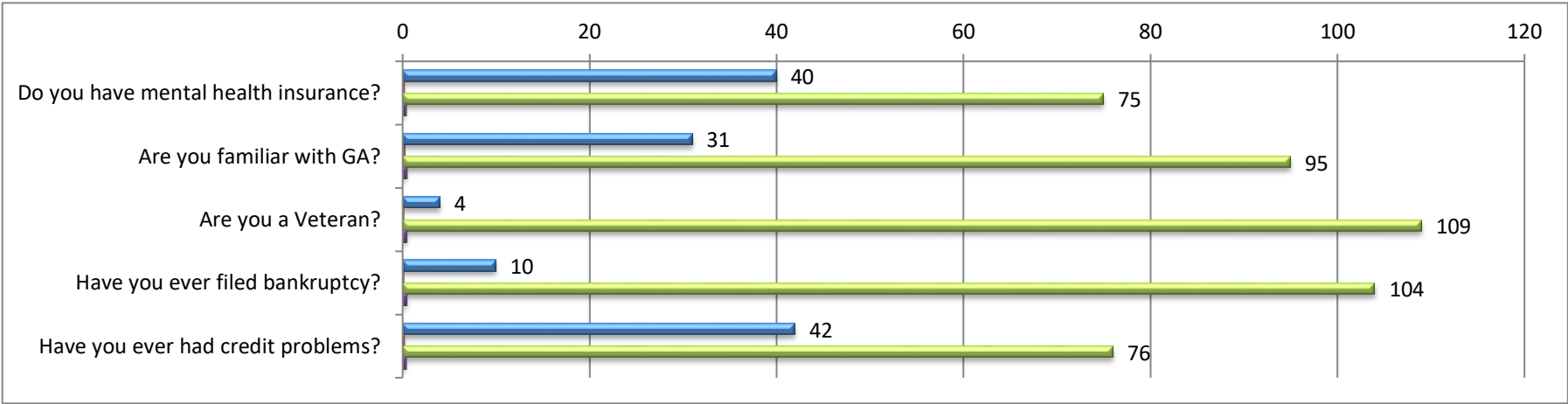


Problems Identified in Family	Yes		No	
	Yes	Percentage	No	Percentage
Abuse	10	4%	91	39%
Alcoholism	22	9%	78	34%
Drug Abuse	15	6%	85	37%
Eating Disorder	4	2%	94	41%
Gambling	29	13%	77	33%

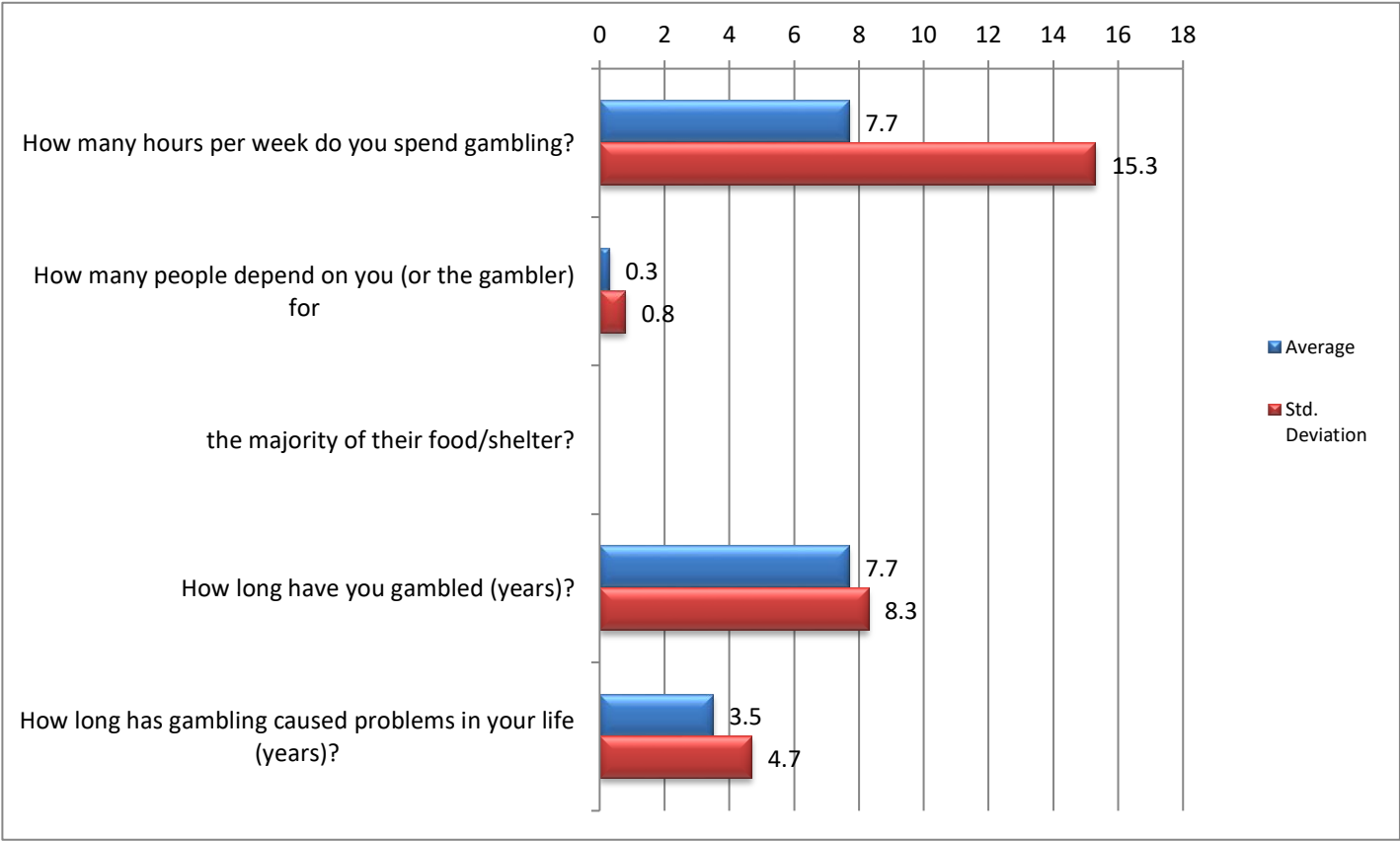


Arkansas 2025-2026 Fiscal Year Report

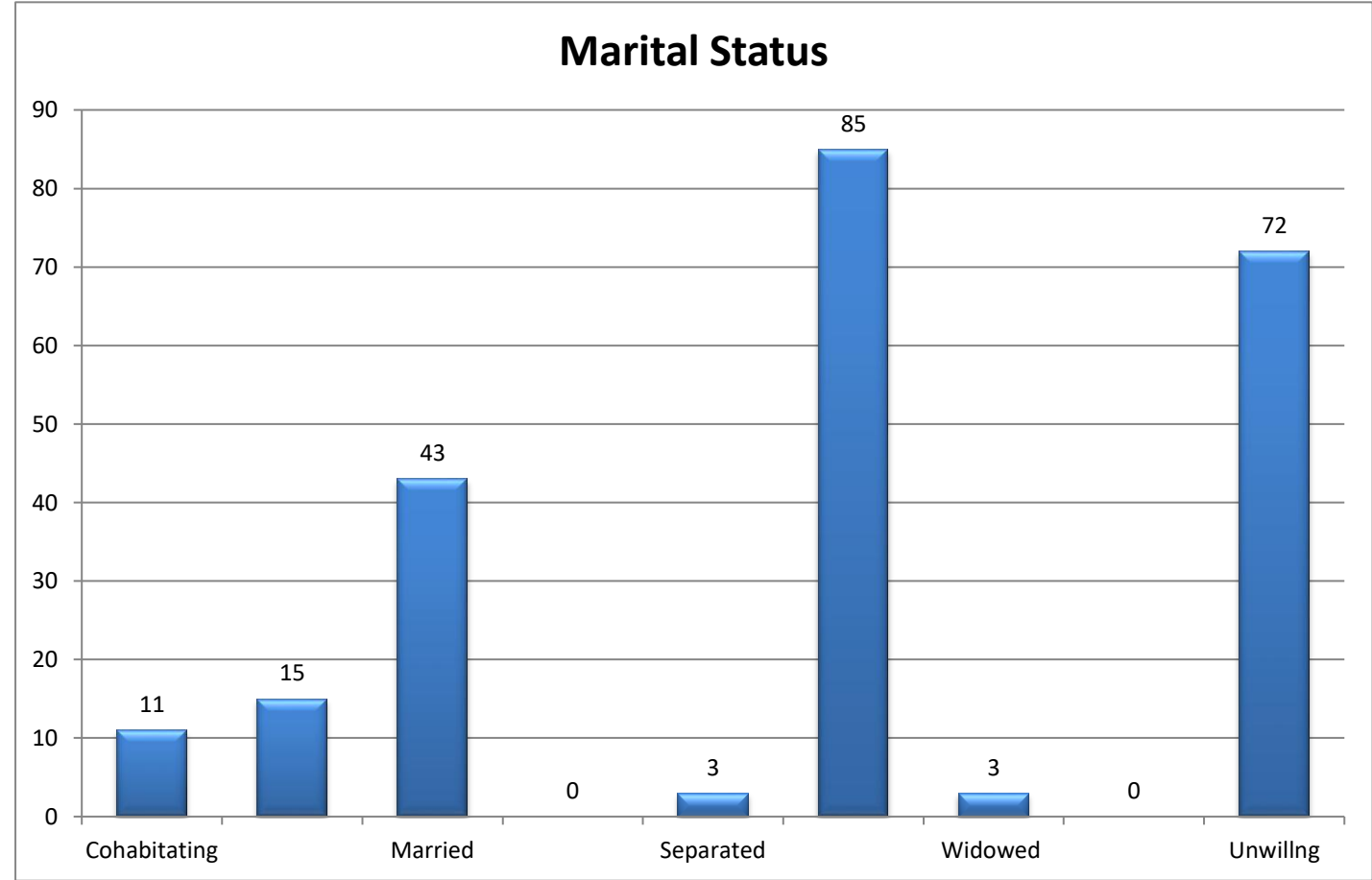
Misc Questions	Yes		No	
	Yes	Percentage	No	Percentage
Do you have mental health insurance?	40	17%	75	32%
Are you familiar with GA?	31	13%	95	41%
Are you a Veteran?	4	2%	109	47%
Have you ever filed bankruptcy?	10	4%	104	45%
Have you ever had credit problems?	42	18%	76	33%



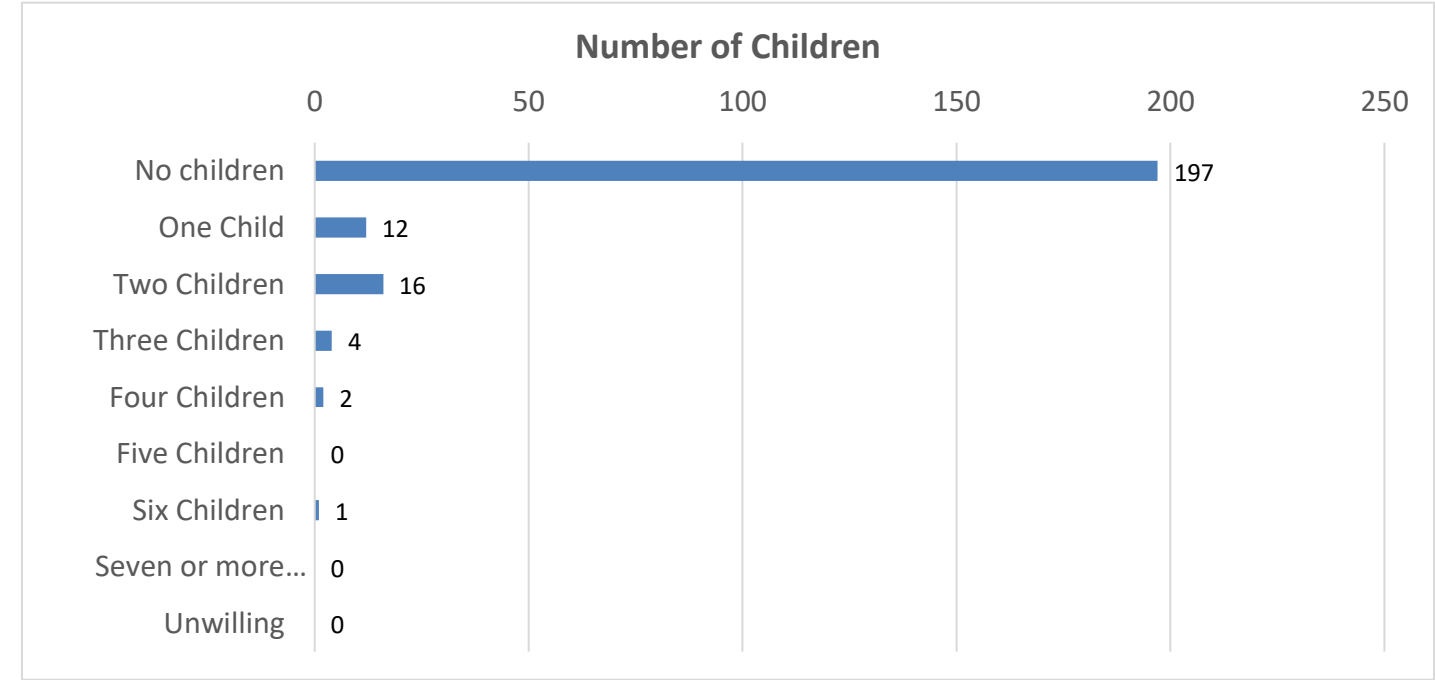
Gambling Activity	Average	Std. Deviation
How many hours per week do you spend gambling?	7.7	15.3
How many people depend on you (or the gambler) for the majority of their food/shelter?	0.3	0.8
How long have you gambled (years)?	7.7	8.3
How long has gambling caused problems in your life (years)?	3.5	4.7



Marital Status	Calls	Percent
Cohabitating	11	5%
Divorced	15	6%
Married	43	19%
N/A	0	0%
Separated	3	1%
Single	85	37%
Widowed	3	1%
Unsure/Unknown	0	0%
Unwilling	72	31%
Total	232	100%

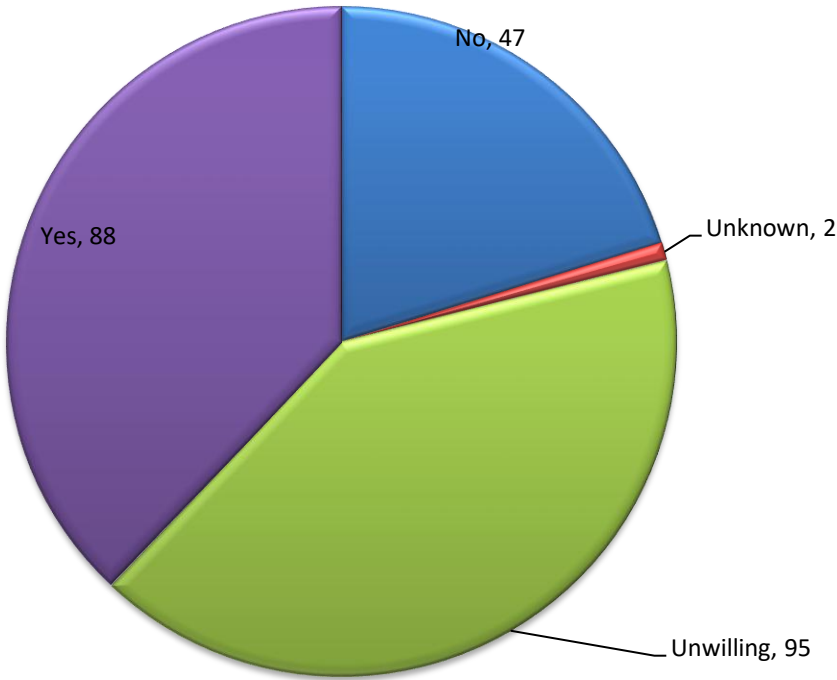


Number of Children	Calls	Percent
No children	197	85%
One Child	12	5%
Two Children	16	7%
Three Children	4	2%
Four Children	2	1%
Five Children	0	0%
Six Children	1	0%
Seven or more Children	0	0%
Unwilling	0	0%
Total	232	100%



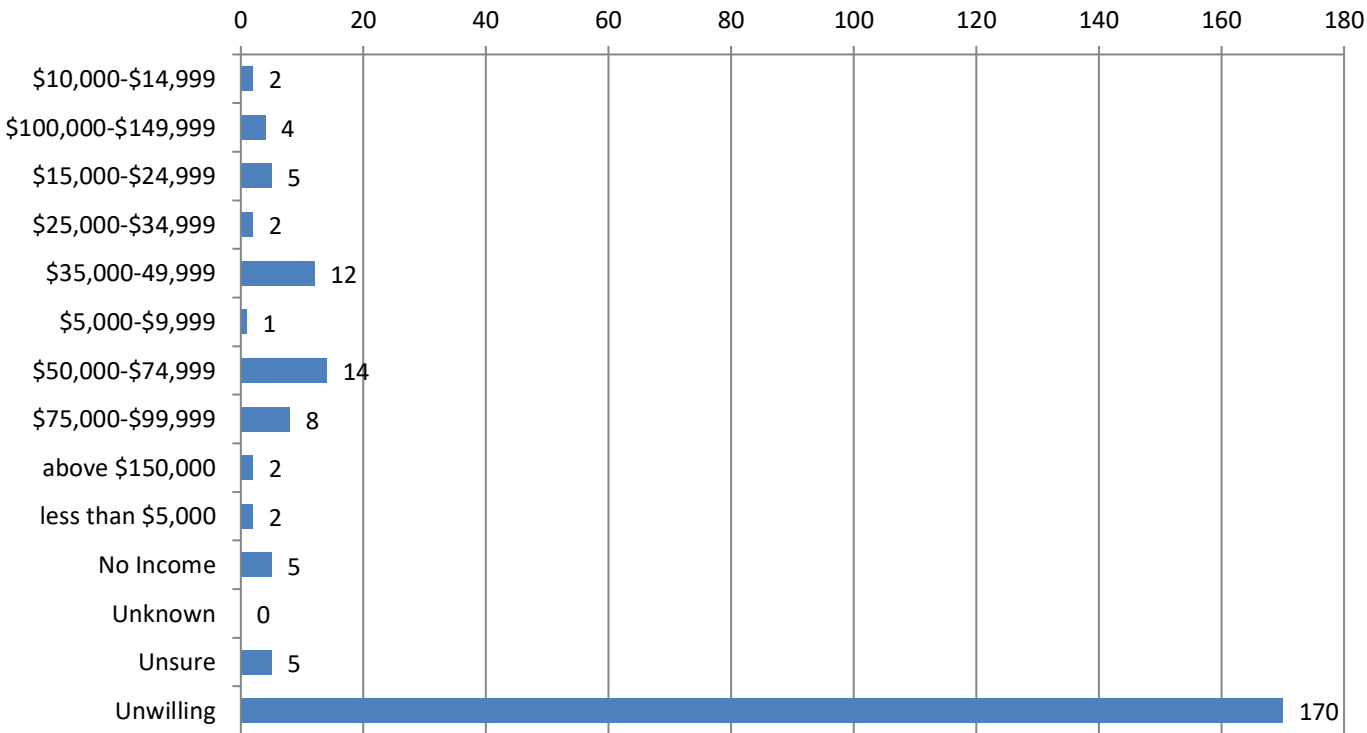
Gambler Debt	Calls	Percent
No	47	20%
Unknown	2	1%
Unwilling	95	41%
Yes	88	38%
Total	232	100%

Gamblers Debt



Calls by Gambler Salary	Calls	Percent
\$10,000-\$14,999	2	1%
\$100,000-\$149,999	4	2%
\$15,000-\$24,999	5	2%
\$25,000-\$34,999	2	1%
\$35,000-49,999	12	5%
\$5,000-\$9,999	1	0%
\$50,000-\$74,999	14	6%
\$75,000-\$99,999	8	3%
above \$150,000	2	1%
less than \$5,000	2	1%
No Income	5	2%
Unknown	0	0%
Unsure	5	2%
Unwilling	170	73%
Total	232	100%

Gamblers Salary



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How Caller Heard of Problem Gamblers Helpline	Calls	Percent
Billboard	0	0%
Bingo Hall	0	0%
Brochure	0	0%
Casino	16	7%
Casino Card	1	0%
Court	0	0%
Crisis Line	2	1%
ESPN Mobile	0	0%
Family Member	4	2%
Friend	4	2%
Horserace/Racetrack	0	0%
Internet	81	35%
Lottery	2	1%
Newspaper	0	0%
Phone Operator (411)	0	0%
Phonebook	0	0%
Radio	3	1%
Repeat Caller	0	0%
Store	1	0%
Support Group	0	0%
Therapist	0	0%
Treatment Facility	1	0%
TV Commercial	0	0%
TV Program	0	0%
Unsure	0	0%
Work	0	0%
Unwilling/Other	117	50%
Total	232	100%

