

**Problem Gamblers Helpline
Arkansas 2020-2021 Fiscal Year Report**

Problem Gamblers Helpline 7/1/2020-6/30/2021 Arkansas Fiscal Year Report

Total Calls 4634
Total LACG Intakes 98

Call Type	Call Type	Average Type
Hang-ups	676	14.6%
LACG INTAKE	98	2.1%
Other	22	0.5%
Seeking Casino Information	2384	51.4%
Seeking Lottery Information	1102	23.8%
Wrong Numbers	352	7.6%
Total	4634	100.0%

Suicide	Calls	Percent
No	97	99%
Past	1	1%
Present	0	0%
Total	98	100%

Caller's Subject	Calls	Percent
Brother	3	3%
Client	1	1%
Daughter	0	0%
Father	1	1%
Friend	4	4%
Husband/Male sig other	6	6%
Inmate	0	0%
Misc. Family Member	1	1%
Mother	3	3%
Self	78	0%
Sister	0	0%
Son	0	80%
Unwilling	0	0%
Wife/Female sig other	1	1%
Work	0	0%
Total	98	100%

Gambler's Gender	Calls	Percent
Female	35	36%
Male	63	64%
Unwilling	0	0%
Total	98	100%

Ethnicity of Gambler	Calls	Percent
African American	23	23%
Asian American	2	2%
Caucasian	57	58%
Hispanic	6	6%
Other	0	0%
Multiracial	1	1%
Native American	0	9%
Unwilling/Unknown	9	0%
Total	98	100%

Precipitating Event	Calls	Percent
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Financial Problems	67	68%
Marital Problems	23	23%
Family Problems	15	15%
Job Problems	2	2%
Mental Health Problems	10	10%
Physical Health Problems	0	0%
Legal Problems	1	1%
Other Problems	23	23%

* Percent greater than 100 because many individuals indicated more than one problem area.

The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

Most Problematic Gambling	Calls	Percent
Baccarat	0	0%
Bingo	0	0%
Blackjack	2	2%
Cards	2	2%
Cards Dice/Non Casino	0	0%
Dice	2	2%
Horserace/Racetrack	0	0%
Internet	5	5%
Keno	0	0%
Lottery	12	12%
N/A	0	0%
Poker	2	2%
Roulette	0	0%
Scratch-offs	12	12%
Slots	33	34%
Stocks	0	0%
Unspec.- Casino	17	17%
Unspec.- Lottery	0	0%
Unspec. -Other	0	0%
Unspec. -Sports	1	1%
Unsure	0	0%
Unwilling	7	7%
Video Poker	2	2%
Video Poker- Non Casino	1	1%
Total	98	100%

Gambler Employed	Calls	Percent
Employed	42	43%
Other	11	11%
Retired	11	11%
Unsure	0	0%
Unemployed	18	18%
Unwilling	16	16%
Total	98	100%

Age Group of Gamblers	Calls	Percent
13-17	0	0%
18-24	8	8%
25-34	16	16%
35-44	15	15%
45-54	22	22%
55-64	11	11%
65+	11	11%
Unsure	0	0%
Unwilling	15	15%
Total	98	100%

Other Problems Identified	Yes	No
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	Yes	Percentage	No	Percentage
Alcoholism	11	11%	64	65%
Drug Abuse	4	4%	72	73%
Depression	24	24%	52	53%
Eating Disorder	3	3%	73	74%
Overspending	8	8%	69	70%
Smoking	12	12%	63	64%
Sexual Addiction	1	1%	75	77%

Problems Identified in Family	Yes		No	
	Yes	Percentage	No	Percentage
Abuse	4	4%	66	67%
Alcoholism	10	10%	60	61%
Drug Abuse	4	4%	66	67%
Eating Disorder	2	2%	68	69%
Gambling	7	7%	63	64%

Misc Questions	Yes		No	
	Yes	Percentage	No	Percentage
Do you have mental health insurance?	22	22%	55	56%
Are you familiar with GA?	24	24%	60	61%
Are you a Veteran?	10	10%	68	69%
Have you ever filed bankruptcy?	4	4%	71	72%
Have you ever had credit problems?	16	16%	59	60%

Gambling Activity	Average	Std. Deviation
How many hours per week do you spend gambling?	9.3	12.6
How many people depend on you (or the gambler) for the majority of their food/shelter?	0.4	1
How long have you gambled (years)?	8.9	9.1
How long has gambling caused problems in your life (years)?	2.8	3.3

Marital Status	Calls	Percent
Cohabiting	4	4%
Divorced	10	10%
Married	32	33%
N/A	0	0%
Separated	2	2%
Single	26	27%
Widowed	4	4%
Unsure	0	0%
Unwilling	20	20%
Total	98	100%

Number of Children	Calls	Percent
No children	62	63%
One Child	6	6%
Two Children	7	7%
Three Children	1	1%
Four Children	1	1%
Five Children	1	1%
Six Children	0	0%
Seven Children	0	0%
Unwilling	20	20%
Total	98	100%
Gambler Debt	Calls	Percent

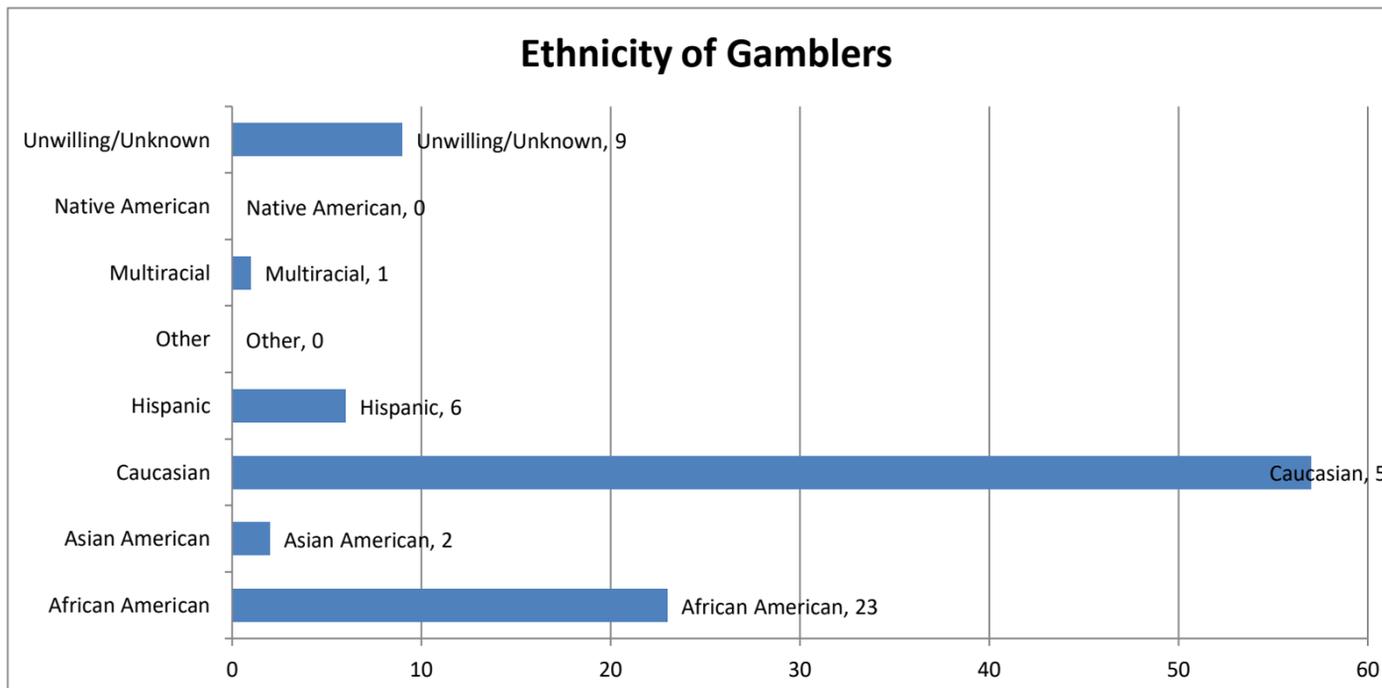
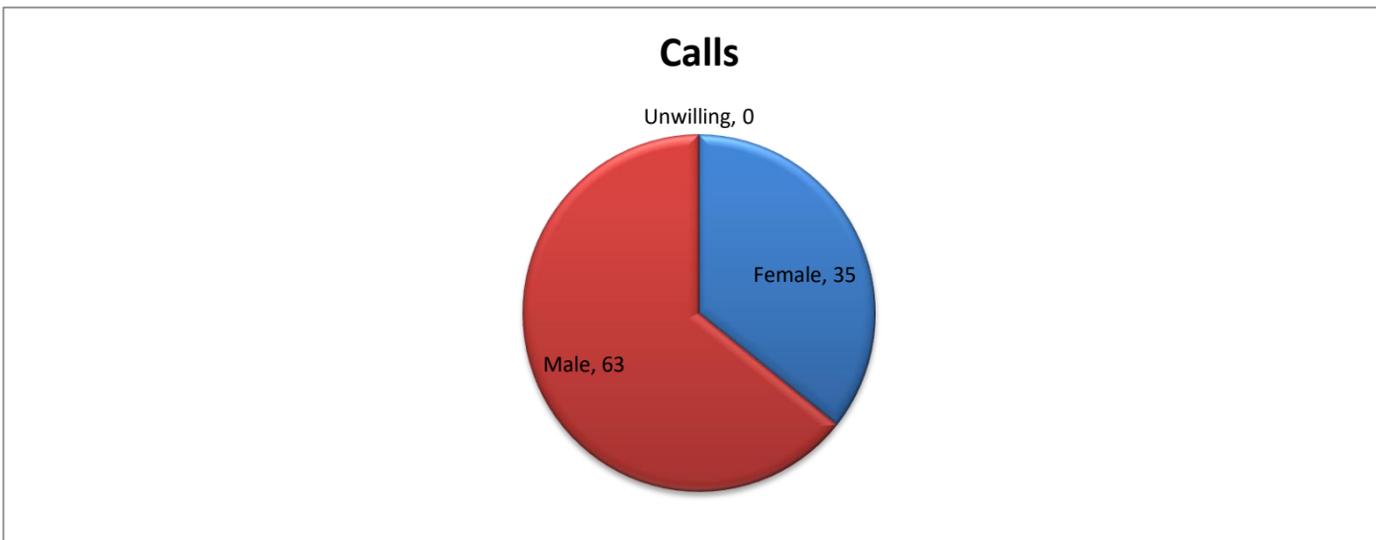
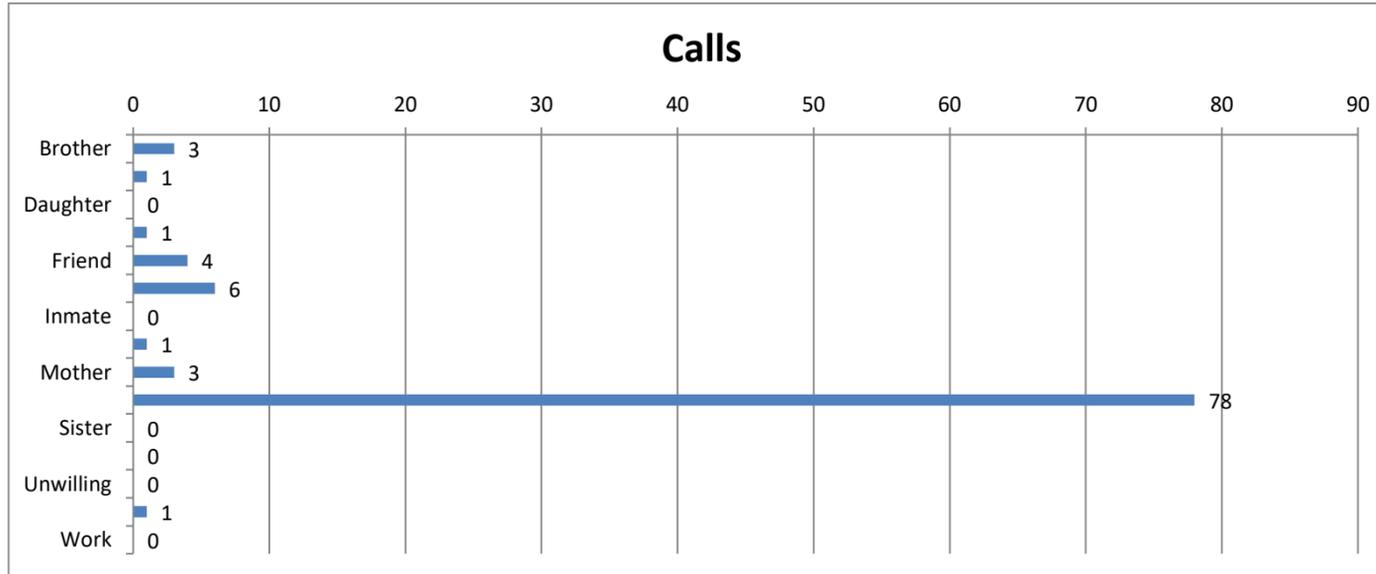
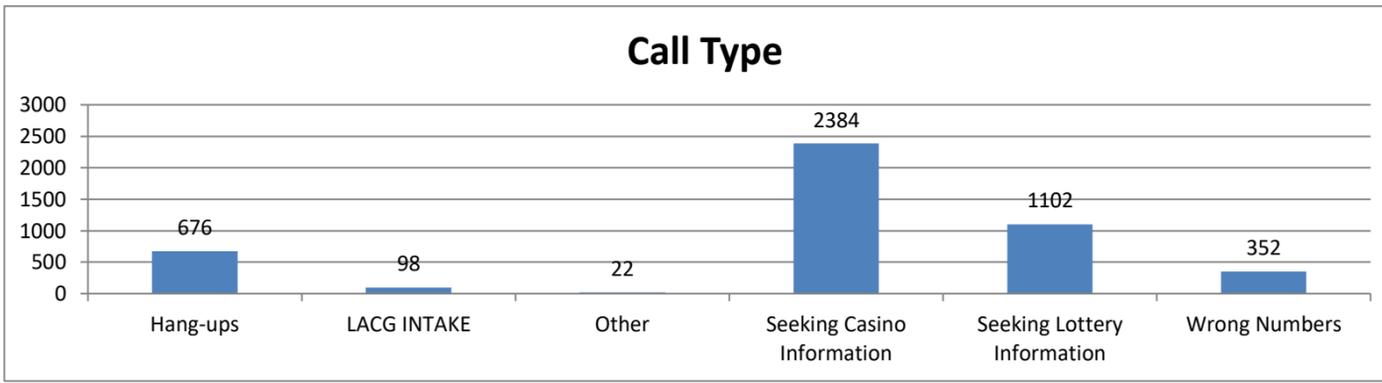
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No	31	32%
Unknown	3	3%
Unwilling	19	19%
Yes	45	46%
Total	98	100%

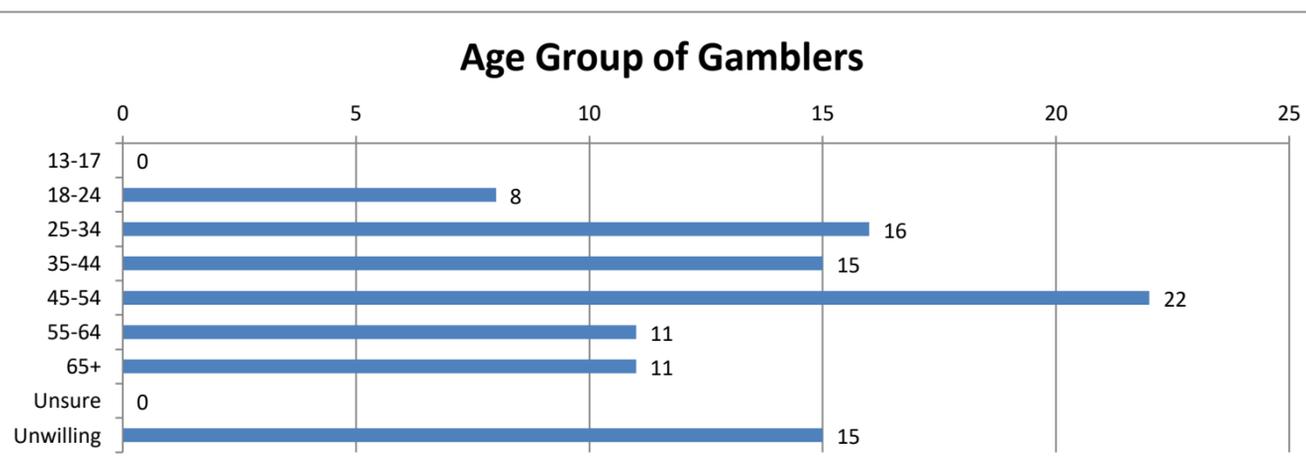
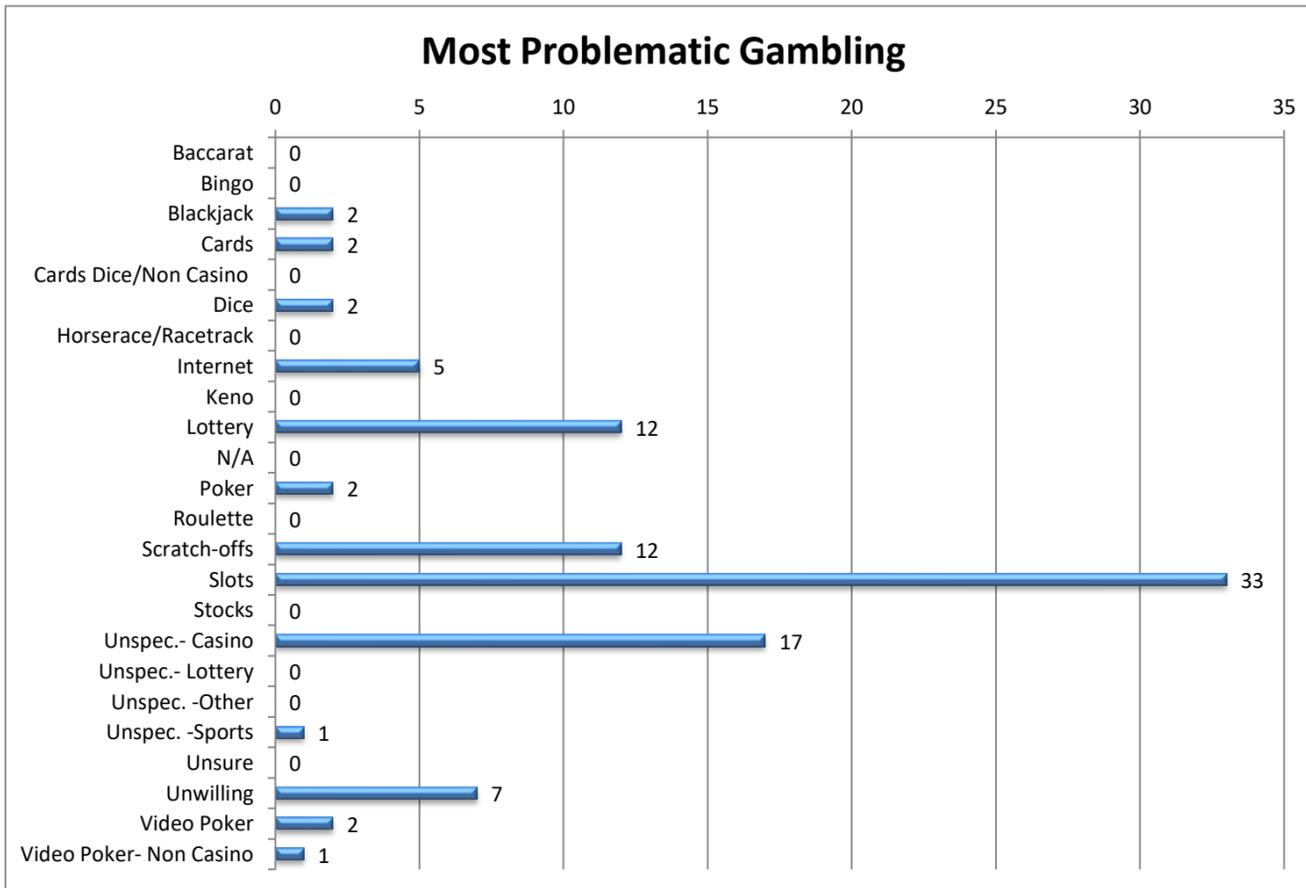
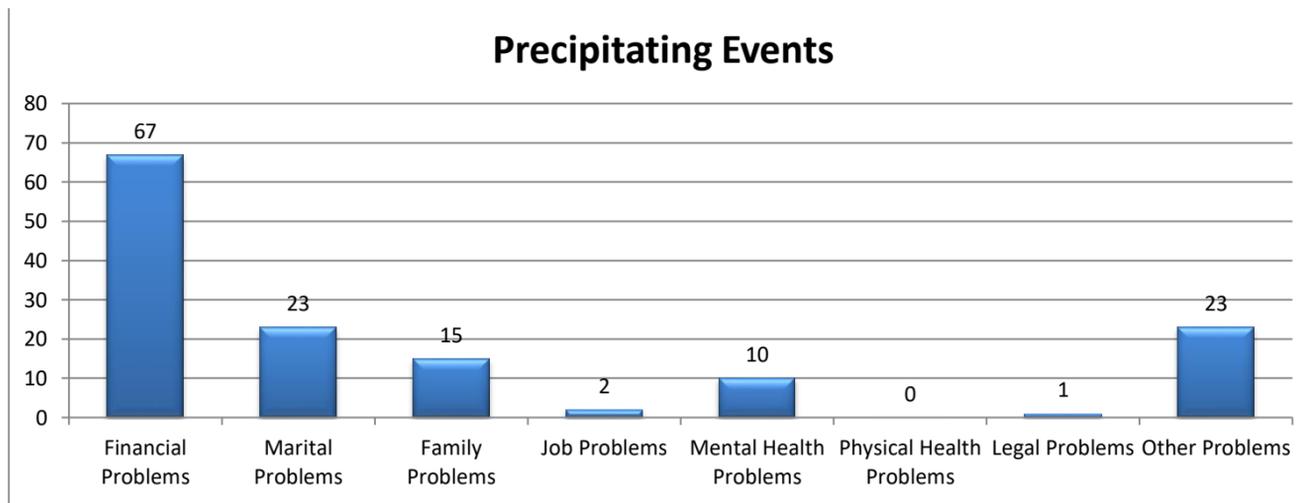
Calls by Gambler Salary	Calls	Percent
\$10,000-\$14,999	2	2%
\$100,000-\$149,999	1	1%
\$15,000-\$24,999	13	13%
\$25,000-\$34,999	4	4%
\$35,000-49,999	7	7%
\$5,000-\$9,999	0	0%
\$50,000-\$74,999	6	6%
\$75,000-\$99,999	1	1%
above \$150,000	0	0%
less than \$5,000	0	0%
No Income	9	9%
Unknown	0	0%
Unsure	5	5%
Unwilling	50	51%
Total	98	100%

How Caller Heard of Problem Gamblers Helpline	Calls	Percent
Billboard	0	0%
Bingo Hall	0	0%
Brochure	0	0%
Casino	6	6%
Casino Card	13	13%
Court	0	0%
Crisis Line	0	0%
Family Member	2	2%
Friend	1	1%
Horserace/Racetrack	0	0%
Internet	42	43%
Lottery	10	10%
Newspaper	0	0%
Phone Operator (411)	0	0%
Phonebook	0	0%
Radio	0	0%
Repeat Caller	0	0%
Store	0	0%
Support Group	0	0%
Therapist	2	2%
Treatment Facility	0	0%
TV Commercial	2	2%
TV Program	0	0%
Unsure	0	0%
Work	0	0%
Unwilling	20	20%
Total	98	100%

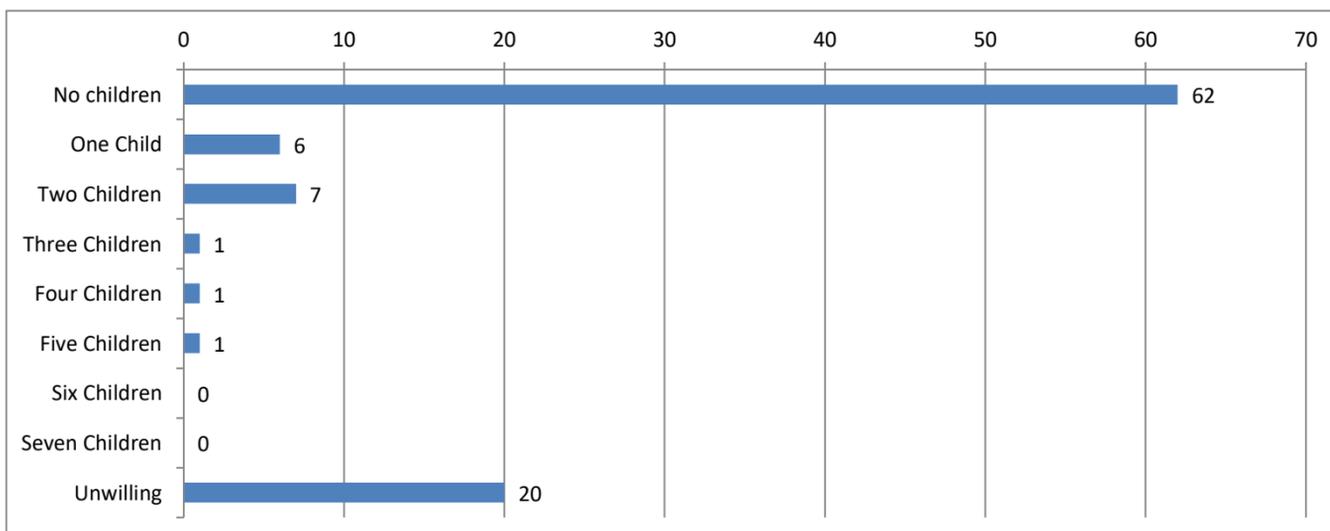
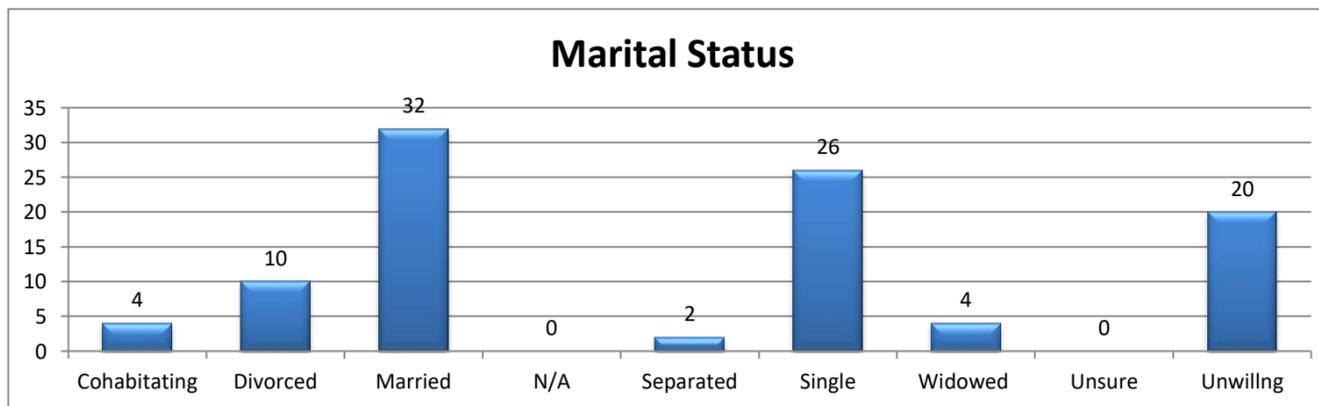
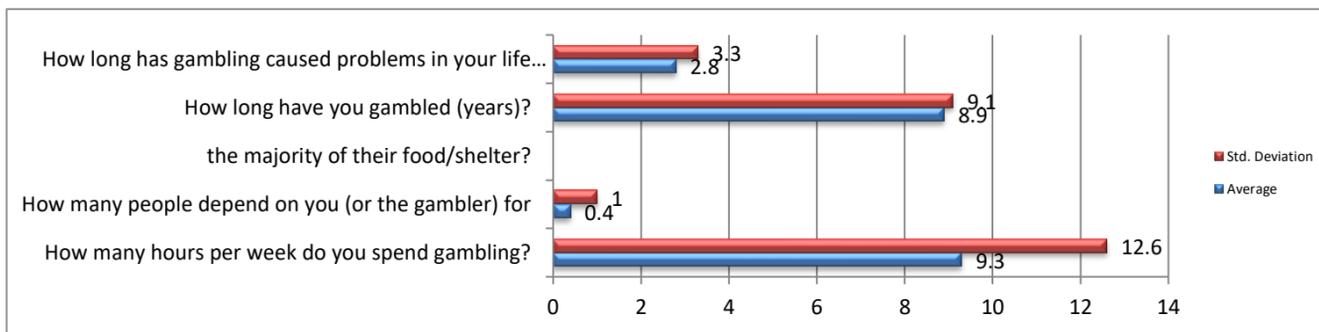
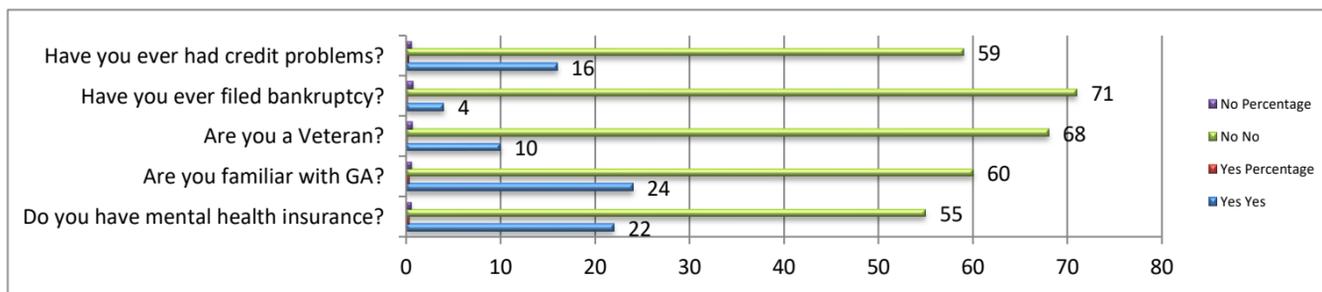
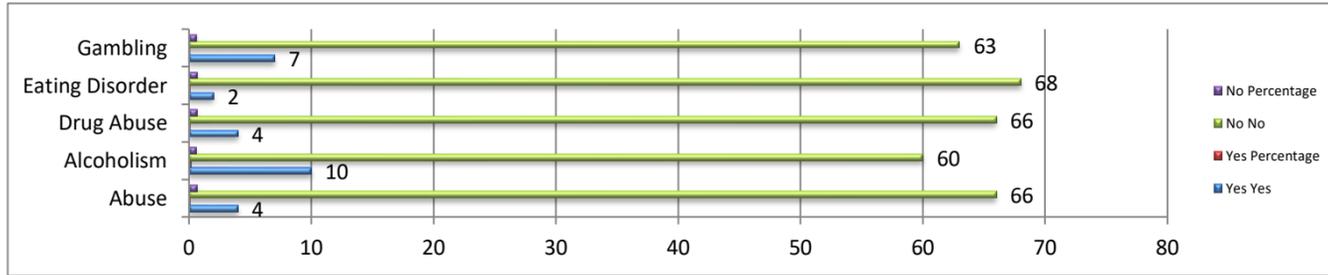
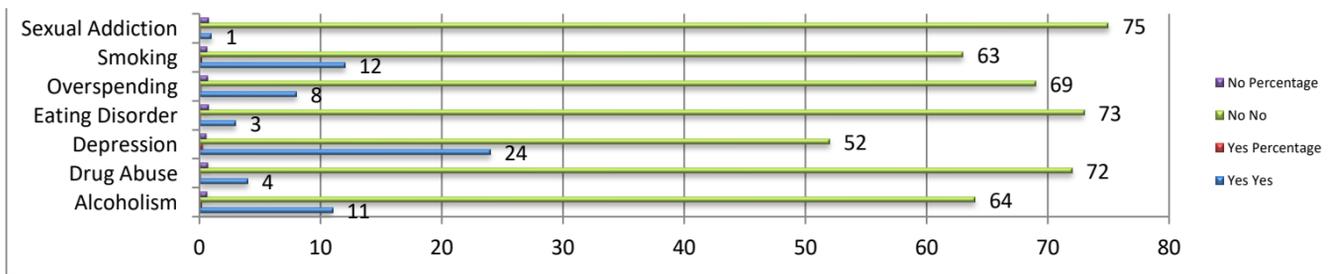
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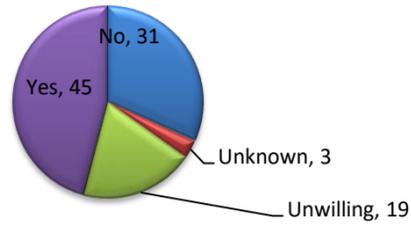


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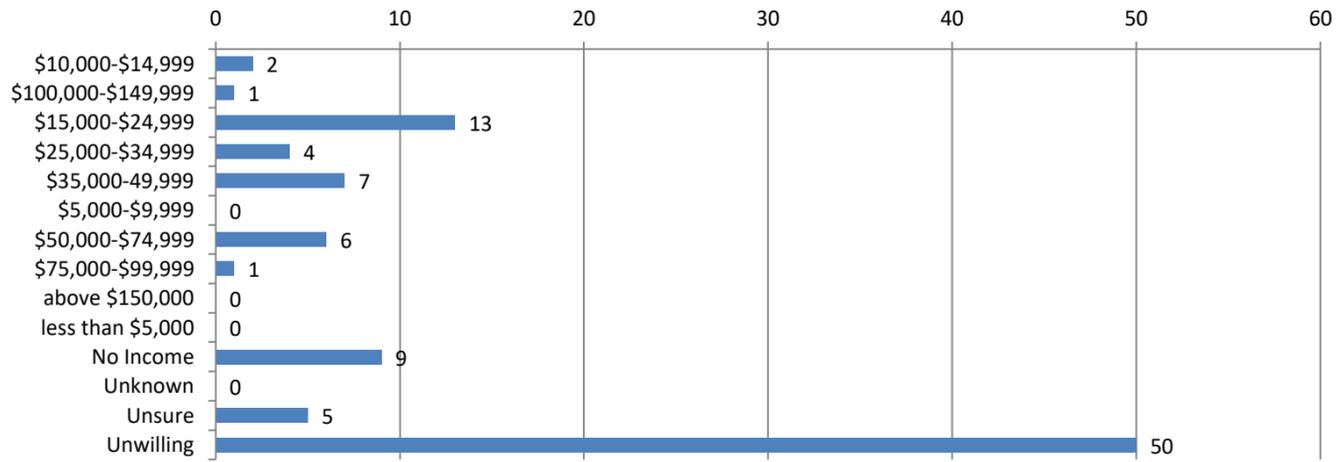


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Gamblers Debt



Gamblers Salary



How Caller Heard of the Helpline

