

### Arkansas Call Report (ACR23)

Date	Intakes	Hang ups	Casino	Lottery	Wrong #	Other	Total
8/1/23	1	5	0	5	2	3	16
8/2/23	1	3	5	5	1	0	15
8/3/23	0	3	2	9	5	1	20
8/4/23	0	4	4	4	3	6	21
8/5/23	0	2	4	8	7	1	22
8/6/23	0	1	0	2	4	2	9
8/7/23	0	5	1	6	5	0	17
8/8/23	1	5	3	4	3	2	18
8/9/23	0	5	3	4	11	0	23
8/10/23	0	2	3	2	2	2	11
8/11/23	0	2	4	2	2	2	12
8/12/23	1	2	1	3	2	2	11
8/13/23	0	5	1	2	3	1	12
8/14/23	0	5	0	1	6	1	13
8/15/23	1	1	0	6	5	0	13
8/16/23	0	3	5	3	6	2	19
8/17/23	0	2	3	5	2	1	13
8/18/23	1	3	2	1	3	0	10
8/19/23	1	3	1	1	4	4	14
8/20/23	0	1	0	0	2	1	4
8/21/23	1	3	2	2	3	2	13
8/22/23	0	4	6	3	6	1	20
8/23/23	0	5	4	1	3	0	13
8/24/23	0	2	7	2	2	0	13
8/25/23	0	3	6	3	2	0	14
8/26/23	0	5	3	1	10	3	22
8/27/23	1	4	1	0	3	4	13
8/28/23	0	2	3	5	0	0	10
8/29/23	0	0	5	2	3	1	11
8/30/23	1	2	4	0	1	1	9
8/31/23	0	2	2	0	4	7	15
<b>Total</b>	10	94	85	92	115	50	446

### Arkansas Intake Data Report (AIDR23)

	<b>Call Date Start</b>	<b>Time Start</b>	<b>Time End</b>	<b>Duration</b>
<i>1</i>	8/1/23	12:42:10	12:49:40	00:07:30
<i>2</i>	8/2/23	14:27:52	14:43:33	00:15:41
<i>3</i>	8/8/23	21:10:41	21:19:25	00:08:44
<i>4</i>	8/12/23	16:39:15	16:48:04	00:08:49
<i>5</i>	8/15/23	17:53:19	18:01:53	00:08:34
<i>6</i>	8/18/23	20:19:14	20:31:01	00:11:47
<i>7</i>	8/19/23	23:37:10	23:39:56	00:02:46
<i>8</i>	8/21/23	14:13:21	14:34:56	00:21:35
<i>9</i>	8/27/23	21:35:01	21:47:23	00:12:22
<i>10</i>	8/30/23	16:49:47	16:56:03	00:06:16

<b>HS Name</b>	<b>Repeat Caller</b>	<b>Opening Words</b>	<b>Callers Location</b>
Sharon Hoston	No	How does this work?	In Vehicle (driving)
John Jackson	No	I was just wondering if	In Vehicle (driving)
Gwen Day	No	I am just calling to see	Home
Sharika Mitchell	No	I don't know how this	Home
Sharika Mitchell	No	I need help with	Home
Walter Abney	No	I'm looking for help	Home
Patience Burns	No	I want to self exclude	In Vehicle (driving)
John Jackson	No	I need some help for	Home
J'Andria Jagers	No	What type help do you	In Vehicle (driving)
Iberia Watley	No	I am looking for self	Home

<b>Crisis Suicide</b>	<b>Suicide</b>	<b>Callers Gender</b>	<b>Callers Age Range</b>
	No	Female	35-44
	No	Male	Unwilling
	No	Male	Unwilling
	No	Male	35-44
	No	Male	45-54
	No	Female	25-34
	No	Male	Unwilling
	No	Female	55-64
	No	Female	55-64
	No	Female	Unwilling

<b>Callers Age</b>	<b>Callers City</b>	<b>Callers State</b>	<b>Callers County</b>
44	Fort Smith	Arkansas	Sebastian
Unwilling	Unwilling	Arkansas	Unwilling
Unwilling	Adair	Oklahoma	Mayer
35	White Hall	Arkansas	Jefferson
45	Hot Springs	Arkansas	Hot Spring
33	Little Rock	Arkansas	Pulaski
Unwilling	Hot Springs	Arkansas	Garland
63	Hot Springs	Arkansas	Garland
56	Hot Springs	Arkansas	Garland
Unwilling	Cammack Village	Arkansas	Pulaski

<b>Callers Ethnicity</b>	<b>Callers Subject</b>	<b>Gamblers Gender</b>	<b>Gambler Age</b>
Caucasian	Self	Female	44
Unwilling	Self	Male	Unwilling
Caucasian	Self	Male	Unwilling
Caucasian	Self	Male	35
Caucasian	Self	Male	45
Caucasian	Self	Female	33
Unwilling	Self	Male	Unwilling
Caucasian	Daughter	Female	63
Caucasian	Self	Female	56
Caucasian	Self	Female	Unwilling

<b>Gambler Age Range</b>	<b>Gamblers Ethnicity</b>	<b>Gamblers City</b>	<b>Gamblers State</b>
35-44	Caucasian	Fort Smith	Arkansas
Unwilling	Unwilling	Unwilling	Arkansas
Unwilling	Caucasian	Adair	Oklahoma
35-44	Caucasian	White Hall	Arkansas
45-54	Caucasian	Hot Springs	Arkansas
25-34	Caucasian	Little Rock	Arkansas
Unwilling	Unwilling	Hot Springs	Arkansas
55-64	Caucasian	Hot Springs	Arkansas
55-64	Caucasian	Hot Springs	Arkansas
Unwilling	Caucasian	Cammack Village	Arkansas

<b>Gamblers County</b>	<b>Gambling Location</b>	<b>Length of Gambling</b>	<b>Length of Problem</b>
Sebastian	Unwilling	0	0
Unwilling	Casino	0	0
Mayes	Casino	15	1
Jefferson	Casino	2	1
Hot Spring	Casino	2	1
Pulaski	Store	8	7
Garland	Casino	0	0
Garland	Race Track	3	0
Garland	Casino	20	4
Pulaski	Casino	30	15



<b>Main GP</b>	<b>Casino Hours</b>	<b>Drinks Per Hour</b>	<b>Marital Status</b>
Unspec./Unwilling/Ot	0	0	Unwilling
Casino - Unspec.	0	0	Married
Casino - Slots	12	0	Married
Casino - Slots	8	0	Married
Casino - Slots	0	0	Divorced
Lottery - Scratch Offs	1	0	Married
Casino - Unspec.	0	0	Married
Non- Casino - Horse	0	0	Married
Casino - Slots	0	0	Married
Casino - Blackjack	10	0	Divorced

<b>Gambler Children</b>	<b>Number of Children</b>	<b>Gambler Employed</b>	<b>Gambler Occupation</b>
Unwilling	0	Unwilling	Unwilling
Unwilling	0	Retired	Retired
Unwilling	0	Employed	Unwilling
No	0	Employed	Driver Manager
No	0	Other	Disabled
No	0	UnEmployed	Unemployed
Unknown	0	Unwilling	Unwilling
Yes	1	Employed	Schoolteacher
No	0	Unwilling	Unwilling
Unwilling	0	Employed	Unwilling

<b>EAP</b>	<b>Gambler Debt</b>	<b>Gambler Retired</b>	<b>Amount of Debt</b>
	Unwilling		Unwilling
No	No	Retired	none
	No		none
	Yes		Unknown
	Yes	Disabled	\$1,001 - \$5,000
	Yes		\$1,001 - \$5,000
	Unwilling		Unwilling
No	Yes		Unknown
No	Unwilling		Unwilling
No	Yes		Unwilling

<b>Gambles Salary</b>	<b>OPG Alcohol</b>	<b>OPG Depression</b>	<b>OPG Drugs</b>
Unwilling	Unwilling	Unwilling	Unwilling
Unwilling	Unwilling	Unwilling	Unwilling
Unwilling	No	No	No
above \$150,000	No	No	No
less than \$5,000	No	No	No
Unwilling	Yes	No	No
Unwilling	Unwilling	Unwilling	Unwilling
Unsure	No	No	Yes
Unwilling	Unwilling	Unwilling	Unwilling
Unwilling	Unwilling	Unwilling	Unwilling

<b>OPG EatingDisorder</b>	<b>OPG Overspend</b>	<b>OPG Smoking</b>	<b>Veteran?</b>
Unwilling	Unwilling	Unwilling	Unwilling
Unwilling	Unwilling	Unwilling	Unwilling
No	No	No	No
No	No	No	No
No	No	No	No
No	No	No	No
Unwilling	Unwilling	Unwilling	Unwilling
Unwilling	No	Yes	No
Unwilling	Unwilling	Unwilling	Unwilling
Unwilling	Unwilling	Unwilling	Unwilling

<b>Mental Seen DR</b>	<b>CallerFamil w GA</b>	<b>Gambler Bankrupt</b>	<b>Gambler Credit Pro</b>
Unwilling	0	Unwilling	Unwilling
Unwilling	0	Unwilling	Unwilling
No	0	No	No
No	0	Yes	Yes
No	1	No	No
No	0	No	No
Unwilling	0	Unwilling	Unwilling
No	1	No	Unwilling
Unwilling	0	Unwilling	Unwilling
Unwilling	0	Unwilling	Unwilling

<b>FHG Abuse</b>	<b>FHG Alcohol</b>	<b>FHG Drugs</b>	<b>FHG EatingDisorder</b>
Unwilling	Unwilling	Unwilling	Unwilling
Unwilling	Unwilling	Unwilling	Unwilling
Unwilling	Unwilling	Unwilling	Unwilling
No	No	No	No
No	No	No	No
No	Yes	Yes	No
Unwilling	Unwilling	Unwilling	Unwilling
Unwilling	No	No	No
Unwilling	Unwilling	Unwilling	Unwilling
Unwilling	Unwilling	Unwilling	Unwilling

<b>FHG Gambling</b>	<b>FHG Other</b>	<b>cg emotional</b>	<b>cg financial</b>
Unwilling	Unwilling	In a Safe Place	
Unwilling	Unwilling	In a Safe Place	
Unwilling	Unwilling		Used Savings
No	No	In a Safe Place	Borrow Family/ Friends
No	No	In a Safe Place	Borrow Family/ Friends
No	No	In a Safe Place	Used Savings
Unwilling	Unwilling	In a Safe Place	Used Savings
No	No	In a Safe Place	Borrow Cr. Cards
Unwilling	Unwilling	In a Safe Place	Used Savings
Unwilling	Unwilling	Depression	Paying Bill Problems



<b>cg interpersonal</b>	<b>cg legal</b>	<b>cg substance</b>	<b>cg workschool</b>
Spouse Conflict			
Spouse Conflict			
Spouse Conflict			

<b>Referrals</b>	<b>Caller12Step</b>	<b>Number Called</b>	<b>Caller Heard of Help</b>
Refused/Unable	Unwilling	Unwilling	Unwilling
GA	Unwilling	Unwilling	Unwilling
Oklahoma Helpline	No	1-800-522-4700	Internet
GA	No	1-800-522-4700	Casino
Treatment Provider	No	1-800-522-4700	Casino
GA	AA	1-800-522-4700	Lottery
Refused/Unable	Unwilling	Unwilling	Unwilling
Internet Resources	Unwilling	1-800-522-4700	Family Member
Treatment Provider	Unwilling	Unwilling	Unwilling
self exclusion	GA	1-800-522-4700	Internet

Agree to be called	Agree to call back	PrecipEvent Family	PrecipEvent Financial
No	No		
No	No		
No	No		Financial
No	Yes		Financial
No	Yes		Financial
No	No		Financial
No	No		
No	No	Family	
No	Yes		
No	No		Financial

PrecipEvent Job	PrecipEvent Legal	PrecipEvent Marital	PrecipEvent MentalH
		Marital	
			Mental Health

PrecipEvent Other	PrecipEvent Other T	PrecipEvent Physical	Language Line
Other			No
Other			No
			No
			No
			No
			No
Other	Unwilling		No
			No
			No
			No

Interpreter #	Precipitating Event N	Story
	Caller wanted help for	44 year old Caucasian
	Caller wondered if he	Caller reached out to
	lost money tonight	Male caller says he
	Seeking resources for	35 year old male
	Calling seeking	Male caller seeking
	Spending too much	Caller said she's
	Caller looking to self	Anonymous caller
	Caller found out	Caller contacted
	Caller wanted to stop	Caller and her
	just moved to	Caller moved to



**Problem Gamblers Helpline  
Arkansas Report**

**Problem Gamblers Helpline 8/1/2023-8/31/2023 Arkansas Report**

**Total Calls** 446  
**Total LACG Intakes** 10

Call Type	Call Type	Average Type
Hang-ups	94	21%
LACG INTAKE	10	2%
Other	50	11%
Seeking Casino Information	85	19%
Seeking Lottery Information	92	21%
Wrong Numbers	115	26%
<b>Total</b>	<b>446</b>	<b>100%</b>

Suicide	Calls	Percent
No	10	100%
Past	0	0%
Present	0	0%
<b>Total</b>	<b>10</b>	<b>100%</b>

Caller's Subject	Calls	Percent
Brother	0	0%
Client	0	0%
Daughter	1	10%
Father	0	0%
Friend	0	0%
Husband/Male sig other	0	0%
Inmate	0	0%
Misc. Family Member	0	0%
Mother	0	0%
Self	9	90%
Sister	0	0%
Son	0	0%
Unwilling/Other	0	0%
Wife/Female sig other	0	0%
Work	0	0%
<b>Total</b>	<b>10</b>	<b>100%</b>

Gambler's Gender	Calls	Percent
Female	5	50%
Male	5	50%
Unwilling/Other	0	0%
<b>Total</b>	<b>10</b>	<b>100%</b>

Ethnicity of Gambler	Calls	Percent
African American	0	0%
Asian American	0	0%
Caucasian	8	80%
Hispanic	0	0%
Other	0	0%
Multiracial	0	0%
Native American	0	0%
Unwilling/Unknown	2	20%
<b>Total</b>	<b>10</b>	<b>100%</b>



**Problem Gamblers Helpline  
Arkansas Report**

Precipitating Event	Calls	Percent
Financial Problems	5	50%
Marital Problems	1	10%
Family Problems	1	10%
Job Problems	0	0%
Mental Health Problems	1	10%
Physical Health Problems	0	0%
Legal Problems	0	0%
Other Problems	3	30%

\* Percent greater than 100 because many individuals indicated more than one problem area.

The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

Most Problematic Gambling	Calls	Percent
Casino-Baccarat	0	0%
Casino-Bingo	0	0%
Casino-Blackjack	1	10%
Casino-Cards	0	0%
Casino-Dice	0	0%
Casino-Horserace	0	0%
Casino-Keno	0	0%
Casino-Other	0	0%
Casino-Pari-mut	0	0%
Casino-Poker	0	0%
Casino-Roulette	0	0%
Casino-Sports	0	0%
Casino-Unspec.	2	20%
Casino-Unwilling	0	0%
Casino- V. Keno	0	0%
Casino- V. Poker	0	0%
Casino-Slots	4	40%
Internet-Baccarat	0	0%
Internet-Bingo	0	0%
Internet-Blackjack	0	0%
Internet-Dice	0	0%
Internet-Keno	0	0%
Internet-Lottery	0	0%
Internet-Poker	0	0%
Internet-Roulette	0	0%
Internet-Slots	0	0%
Internet-Sports	0	0%
Internet-Table Games	0	0%
Internet-Unspec.	0	0%
Internet- V. Poker	0	0%
Lottery-Lotto	0	0%
Lottery-Numbers	0	0%
Lottery-Online	0	0%
Lottery-Other	0	0%
Lottery- Pull Tab	0	0%
Lottery- Pun. Card	0	0%
Lottery-Scratch Offs	1	10%
Lottery-Sweeps	0	0%
NFT- Non Fungible Tokens	0	0%
Non-Casino-8-Liner	0	0%
Non-Casino-Bingo	0	0%
Non-Casino-Cards/Dice	0	0%
Non-Casino-Crypto	0	0%
Non-Casino-Dog Race	0	0%
Non-Casino-Horse Race	1	10%
Non-Casino-Internet	0	0%
Non-Casino-Poker Rm	0	0%
Non-Casino-Raffle/50-50 Drawings	0	0%
Non-Casino-Skill Machines	0	0%
Non-Casino-Slots	0	0%
Non-Casino-V. Poker	0	0%
Non-Casino-Video Gaming	0	0%

**Problem Gamblers Helpline  
Arkansas Report**

Sports-Baseball	0	0%
Sports-Basketball	0	0%
Sports-Casino	0	0%
Sports-Cock Fight	0	0%
Sports-Fantasy	0	0%
Sports-Football	0	0%
Sports-Hockey	0	0%
Sports-Other	0	0%
Sports-Soccer	0	0%
Sports-Unspec.	0	0%
Stock Market- Bus Risk	0	0%
Stock Market-Day Trade	0	0%
Stock Market-Margin	0	0%
Stock Market-Options	0	0%
Stock Market-Other	0	0%
Stock Market-Stocks	0	0%
Stock Market-Unspec.	0	0%
Unspec./Unwilling/Other	1	10%
VGT-Video Gaming Terminals	0	0%
<b>Total</b>	<b>10</b>	<b>100%</b>

<b>Gambler Employed</b>	<b>Calls</b>	<b>Percent</b>
Employed	4	40%
Other	1	10%
Retired	1	10%
Unsure	0	0%
Unemployed	1	10%
Unwilling	3	30%
<b>Total</b>	<b>10</b>	<b>100%</b>

<b>Age Group of Gamblers</b>	<b>Calls</b>	<b>Percent</b>
13-17	0	0%
18-24	0	0%
25-34	1	10%
35-44	2	20%
45-54	1	10%
55-64	2	20%
65+	0	0%
Unsure	0	0%
Unwilling	4	40%
<b>Total</b>	<b>10</b>	<b>100%</b>

<b>Other Problems Identified</b>	<b>Yes</b>		<b>No</b>	
	<b>Yes</b>	<b>Percentage</b>	<b>No</b>	<b>Percentage</b>
Alcoholism	1	10.0%	4	40.0%
Drug Abuse	1	10.0%	4	40.0%
Depression	0	0.0%	5	50.0%
Eating Disorder	0	0.0%	4	40.0%
Overspending	0	0.0%	5	50.0%
Smoking	1	10.0%	4	40.0%
Sexual Addiction	0	0.0%	4	40.0%

<b>Problems Identified in Family</b>	<b>Yes</b>		<b>No</b>	
	<b>Yes</b>	<b>Percentage</b>	<b>No</b>	<b>Percentage</b>
Abuse	0	0.0%	3	30.0%
Alcoholism	1	10.0%	3	30.0%
Drug Abuse	1	10.0%	3	30.0%
Eating Disorder	0	0.0%	4	40.0%
Gambling	0	0.0%	4	40.0%

**Problem Gamblers Helpline  
Arkansas Report**

Misc Questions	Yes		No	
	Yes	Percentage	No	Percentage
Do you have mental health insurance?	1	10%	4	40%
Are you familiar with GA?	2	20%	3	30%
Are you a Veteran?	0	0%	5	50%
Have you ever filed bankruptcy?	1	10%	4	40%
Have you ever had credit problems?	1	10%	3	30%

Gambling Activity	Average	Std. Deviation
How many hours per week do you spend gambling?	3.1	4.9
How many people depend on you (or the gambler) for the majority of their food/shelter?	0.1	0.3
How long have you gambled (years)?	11.4	10.7
How long has gambling caused problems in your life (years)?	4.8	5.5

Marital Status	Calls	Percent
Cohabiting	0	0%
Divorced	2	20%
Married	7	70%
N/A	0	0%
Separated	0	0%
Single	0	0%
Widowed	0	0%
Unsure	0	0%
Unwilling/Other	1	10%
Total	10	100%

Number of Children	Calls	Percent
No children	9	90%
One Child	1	10%
Two Children	0	0%
Three Children	0	0%
Four Children	0	0%
Five Children	0	0%
Six Children	0	0%
Seven Children or More	0	0%
Unwilling	0	0%
Total	10	100%

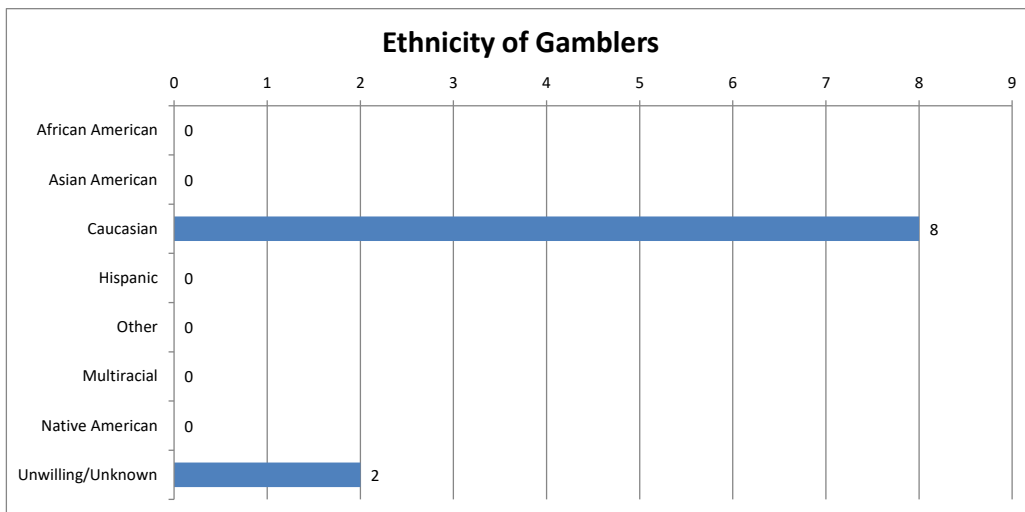
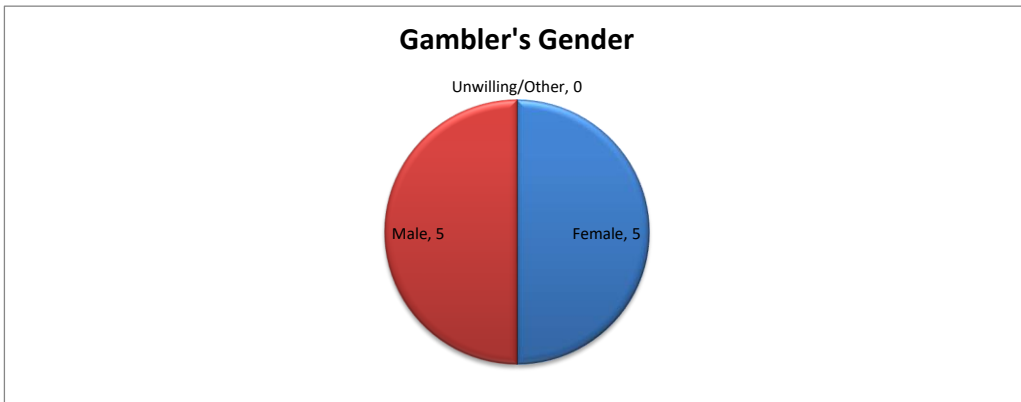
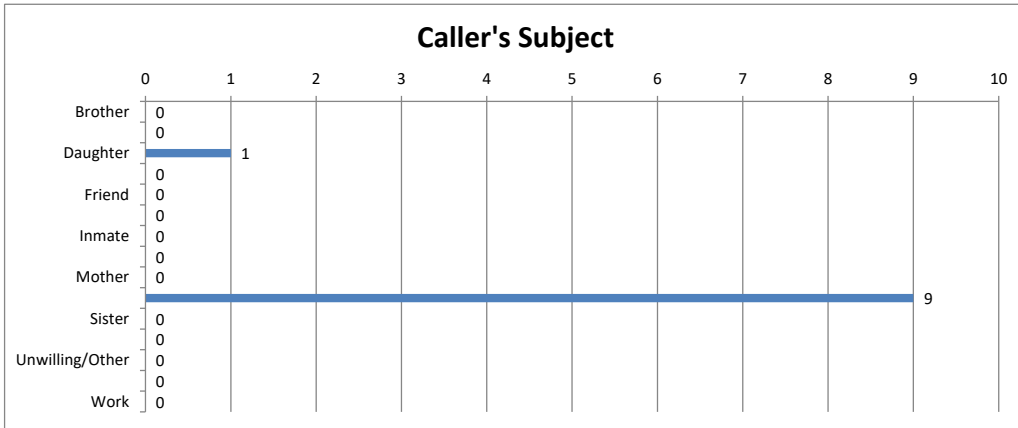
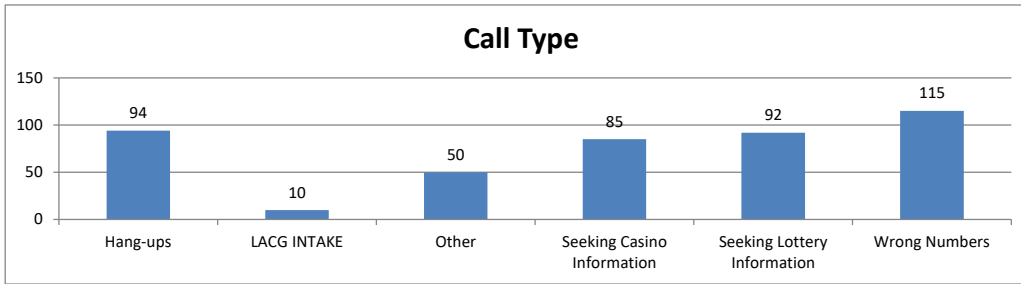
Gamblers Debt	Calls	Percent
No	2	20%
Unknown	0	0%
Unwilling	3	30%
Yes	5	50%
Total	10	100%

**Problem Gamblers Helpline  
Arkansas Report**

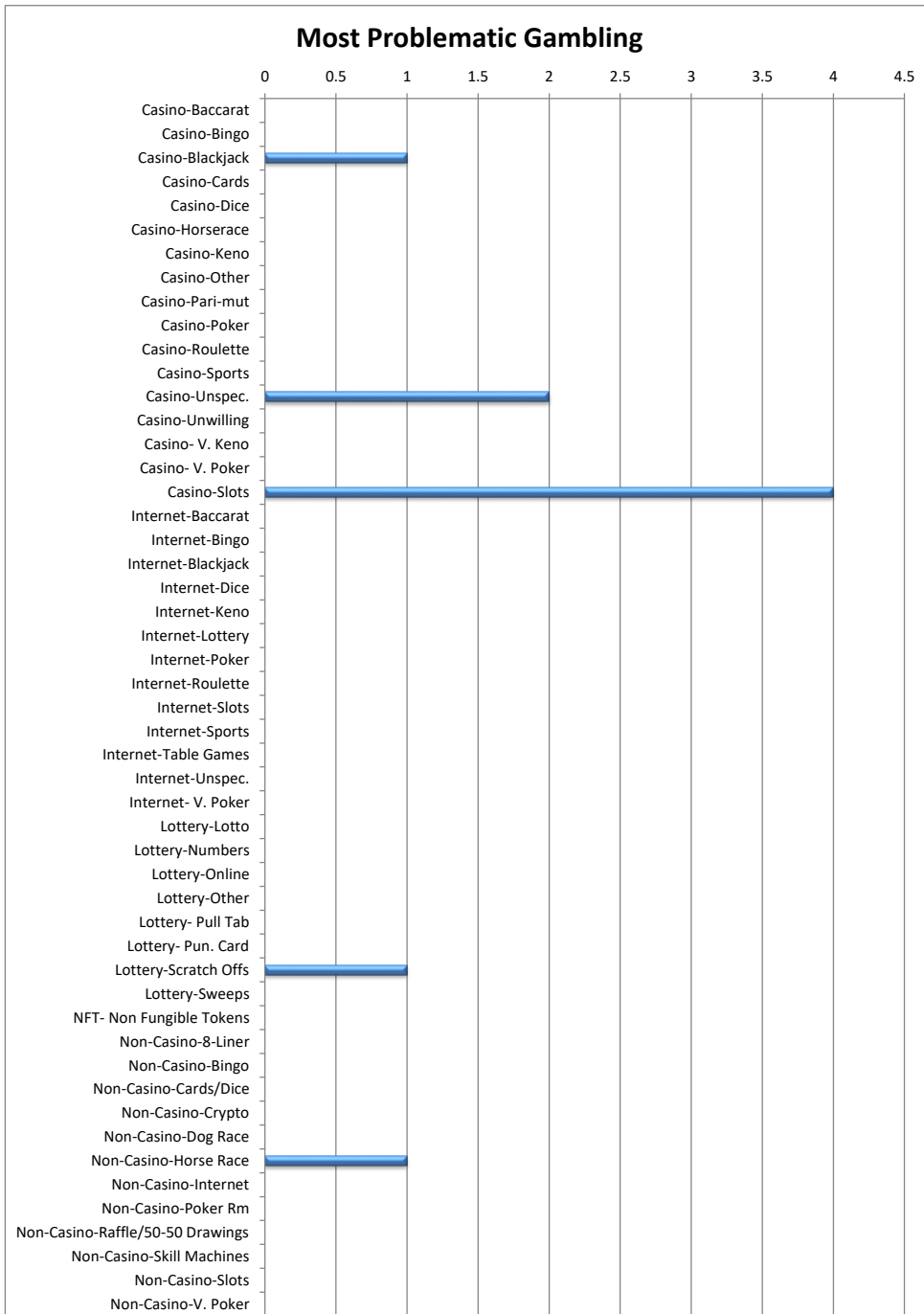
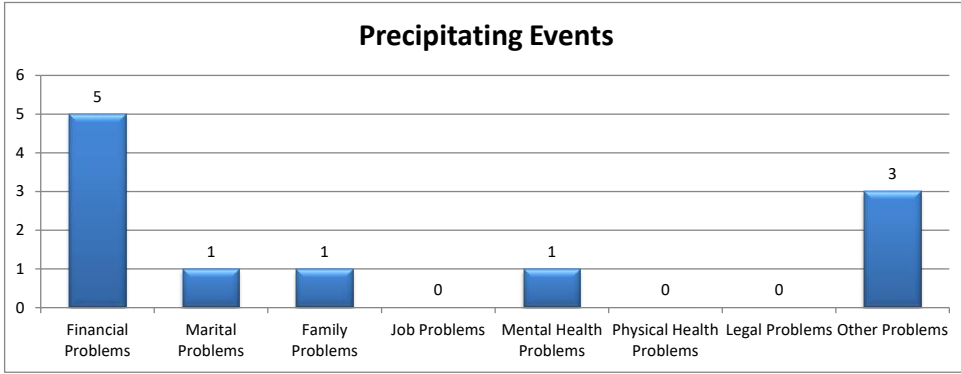
<b>Calls by Gambler Salary</b>	<b>Calls</b>	<b>Percent</b>
\$10,000-\$14,999	0	0%
\$100,000-\$149,999	0	0%
\$15,000-\$24,999	0	0%
\$25,000-\$34,999	0	0%
\$35,000-49,999	0	0%
\$5,000-\$9,999	0	0%
\$50,000-\$74,999	0	0%
\$75,000-\$99,999	0	0%
above \$150,000	1	10%
less than \$5,000	1	10%
No Income	0	0%
Unknown	0	0%
Unsure	1	10%
Unwilling	7	70%
<b>Total</b>	<b>10</b>	<b>100%</b>

<b>How Caller Heard of Problem Gamblers Helpline</b>	<b>Calls</b>	<b>Percent</b>
Billboard	0	0%
Bingo Hall	0	0%
Brochure	0	0%
Casino	2	20%
Casino Card	0	0%
Court	0	0%
Crisis Line	0	0%
Family Member	1	10%
Friend	0	0%
Horserace/Racetrack	0	0%
Internet	2	20%
Lottery	1	10%
Newspaper	0	0%
Phone Operator (411)	0	0%
Phonebook	0	0%
Radio	0	0%
Repeat Caller	0	0%
Store	0	0%
Support Group	0	0%
Therapist	0	0%
Treatment Facility	0	0%
TV Commercial	0	0%
TV Program	0	0%
Unsure	0	0%
Work	0	0%
Unwilling/Other	4	40%
<b>Total</b>	<b>10</b>	<b>100%</b>

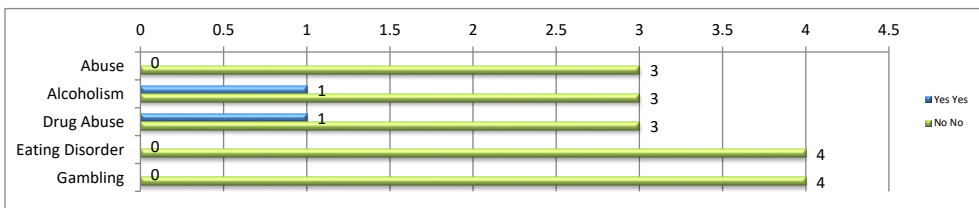
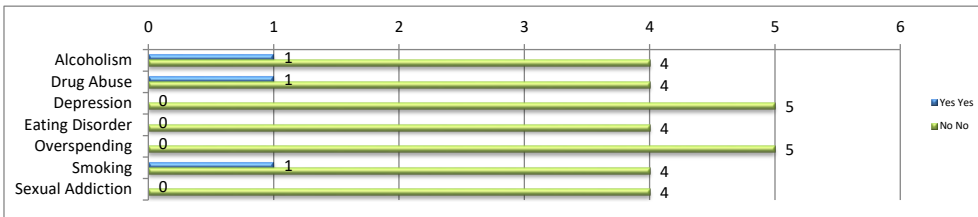
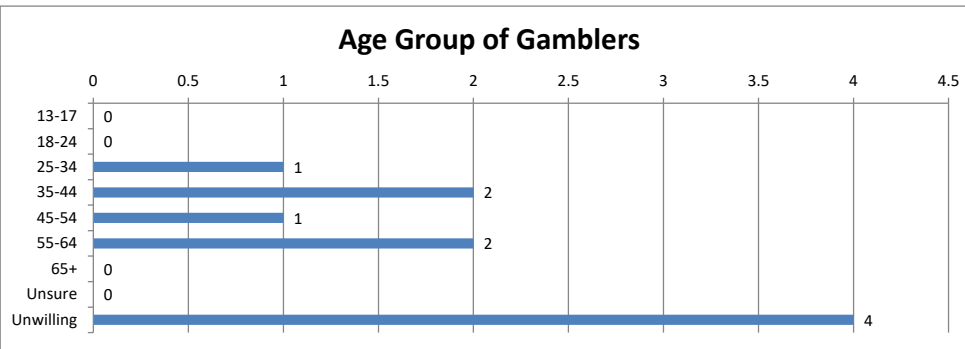
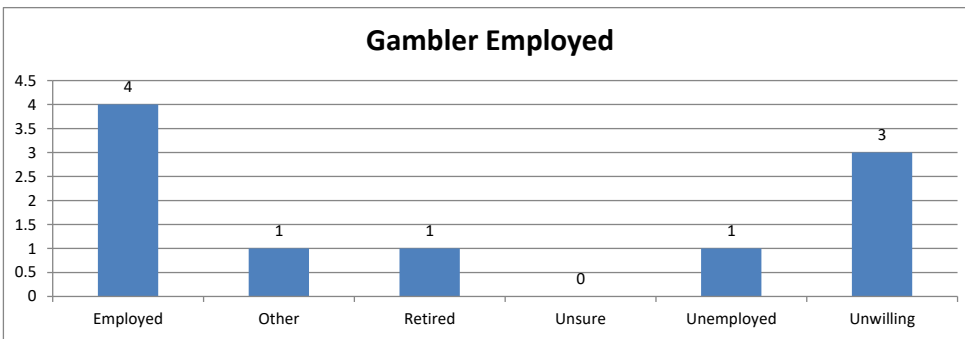
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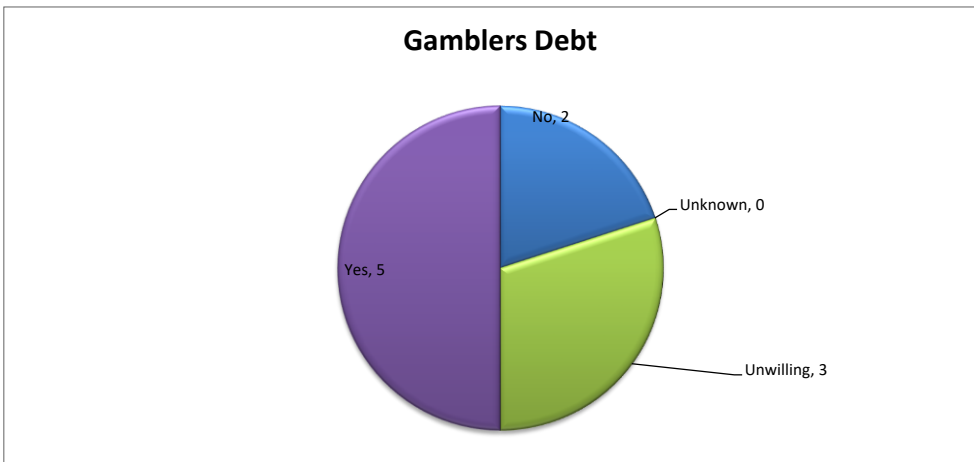
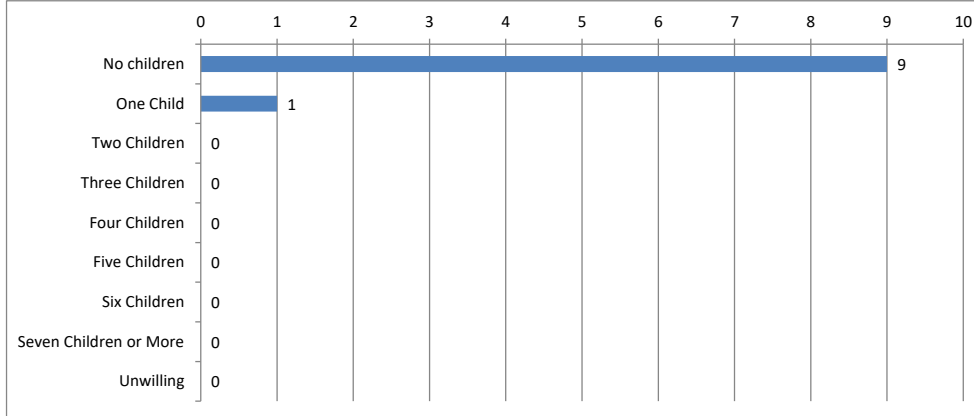
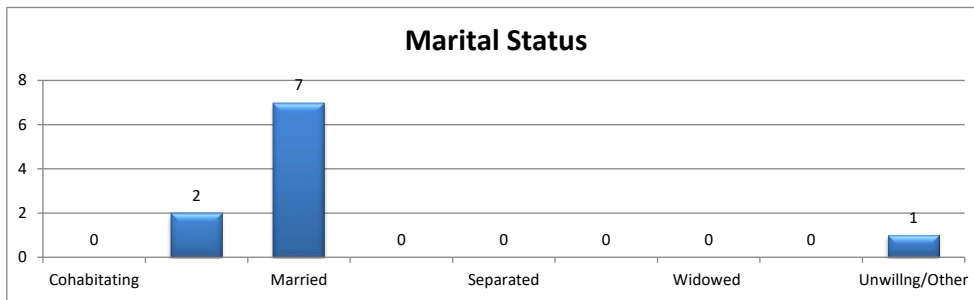
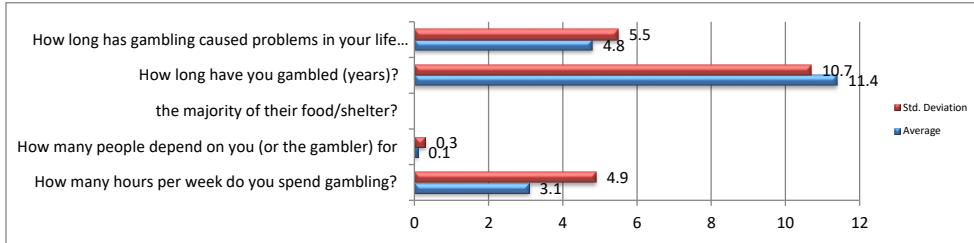
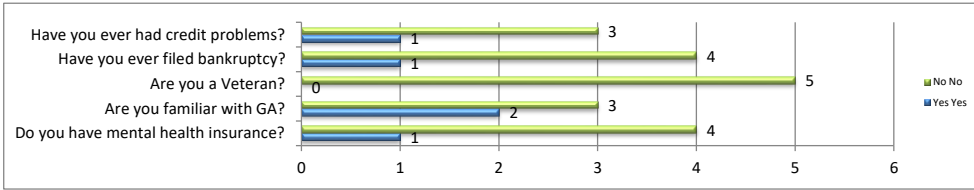
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