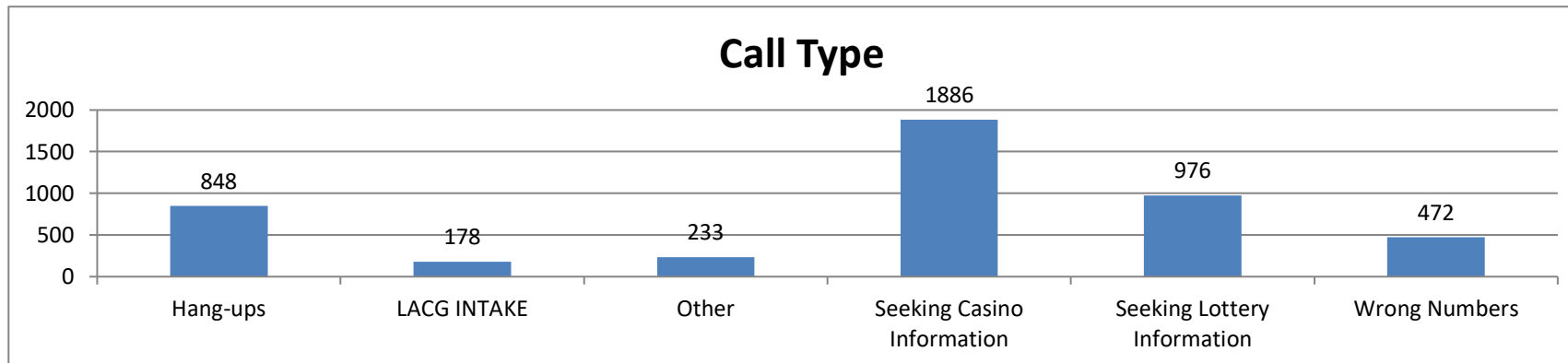


**Problem Gamblers Helpline
Arkansas 2021-2022 Fiscal Year Report**

Problem Gamblers Helpline 7/1/2021-6/30/2022 Arkansas Fiscal Year Report

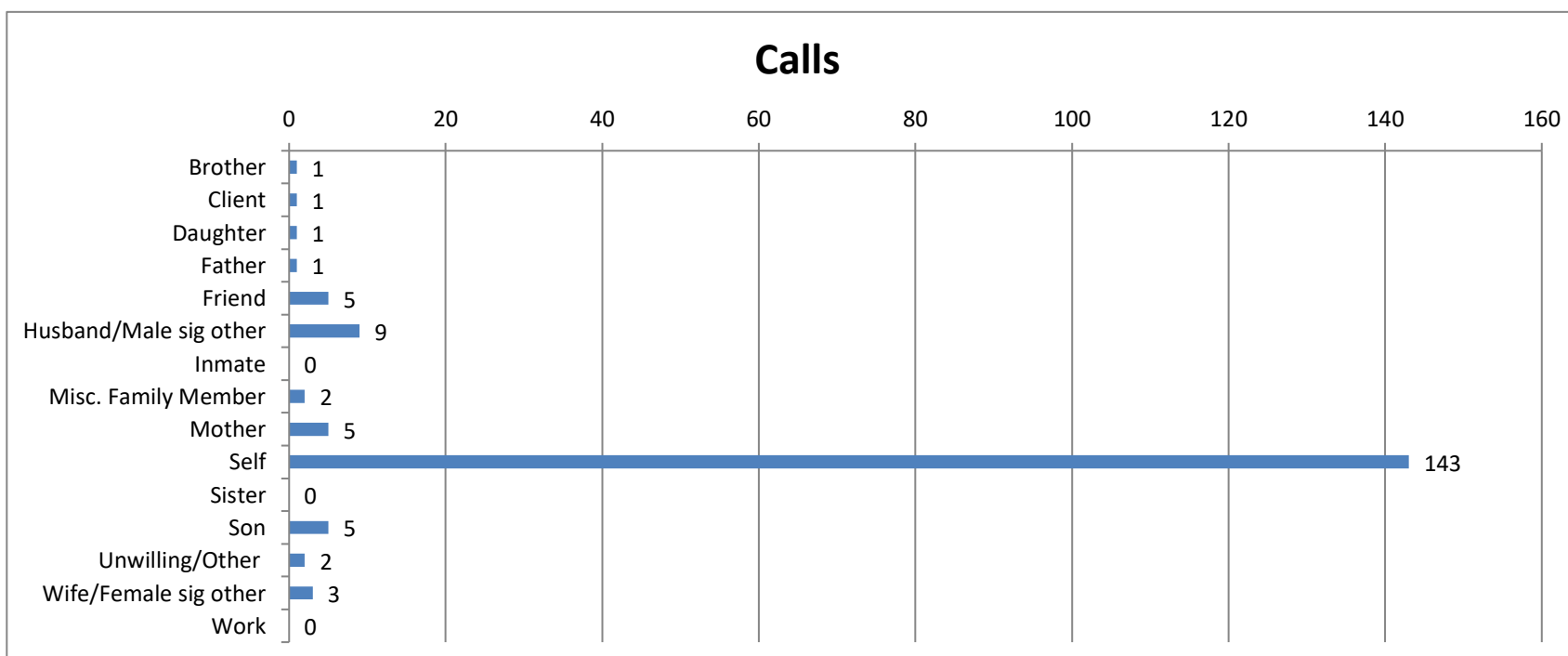
Total Calls 4593
Total LACG Intakes 178

Call Type	Call Type	Average Type
Hang-ups	848	18.5%
LACG INTAKE	178	3.9%
Other	233	5.1%
Seeking Casino Information	1886	41.1%
Seeking Lottery Information	976	21.2%
Wrong Numbers	472	10.3%
Total	4593	100.0%



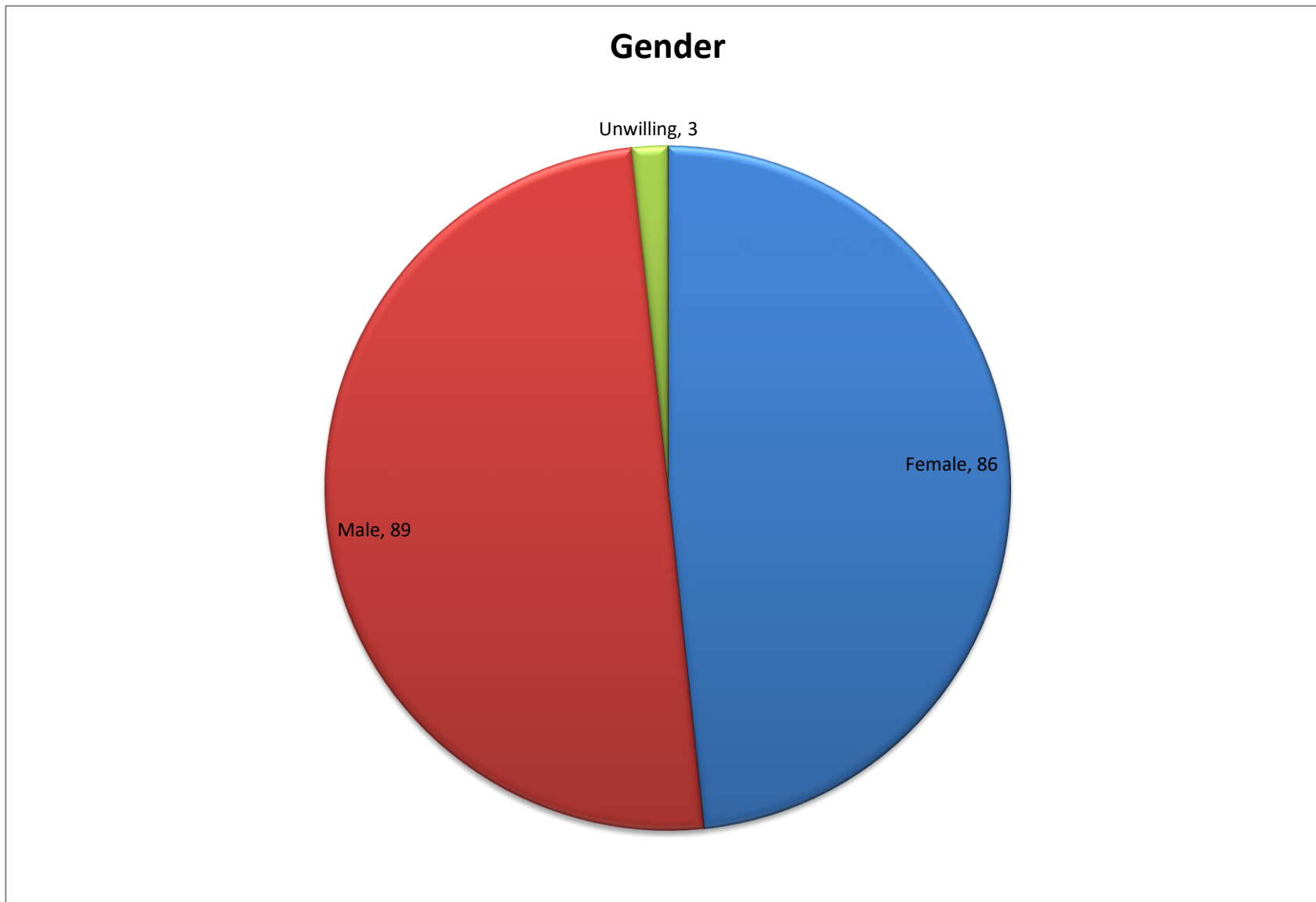
Suicide	Calls	Percent
No	177	99%
Past	1	1%
Present	0	0%
Total	178	100%

Caller's Subject	Calls	Percent
Brother	1	1%
Client	1	1%
Daughter	1	1%
Father	1	1%
Friend	5	3%
Husband/Male sig other	9	5%
Inmate	0	0%
Misc. Family Member	2	1%
Mother	5	3%
Self	143	80%
Sister	0	0%
Son	5	3%
Unwilling/Other	2	1%
Wife/Female sig other	3	2%
Work	0	0%
Total	178	100%

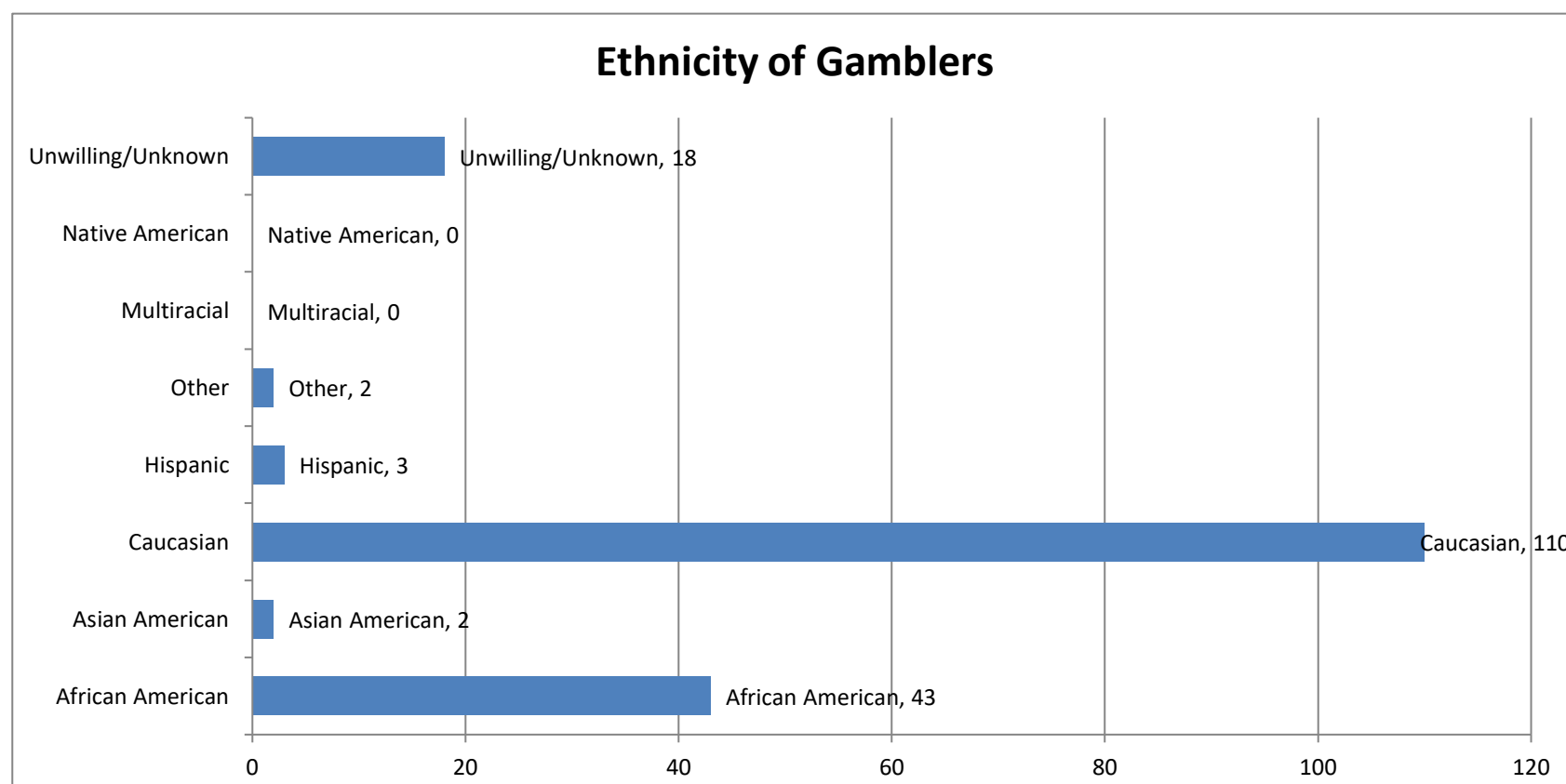


**Problem Gamblers Helpline
Arkansas 2021-2022 Fiscal Year Report**

Gambler's Gender	Calls	Percent
Female	86	48%
Male	89	50%
Unwilling	3	2%
Total	178	100%



Ethnicity of Gambler	Calls	Percent
African American	43	24%
Asian American	2	1%
Caucasian	110	62%
Hispanic	3	2%
Other	2	1%
Multiracial	0	0%
Native American	0	0%
Unwilling/Unknown	18	10%
Total	178	100%

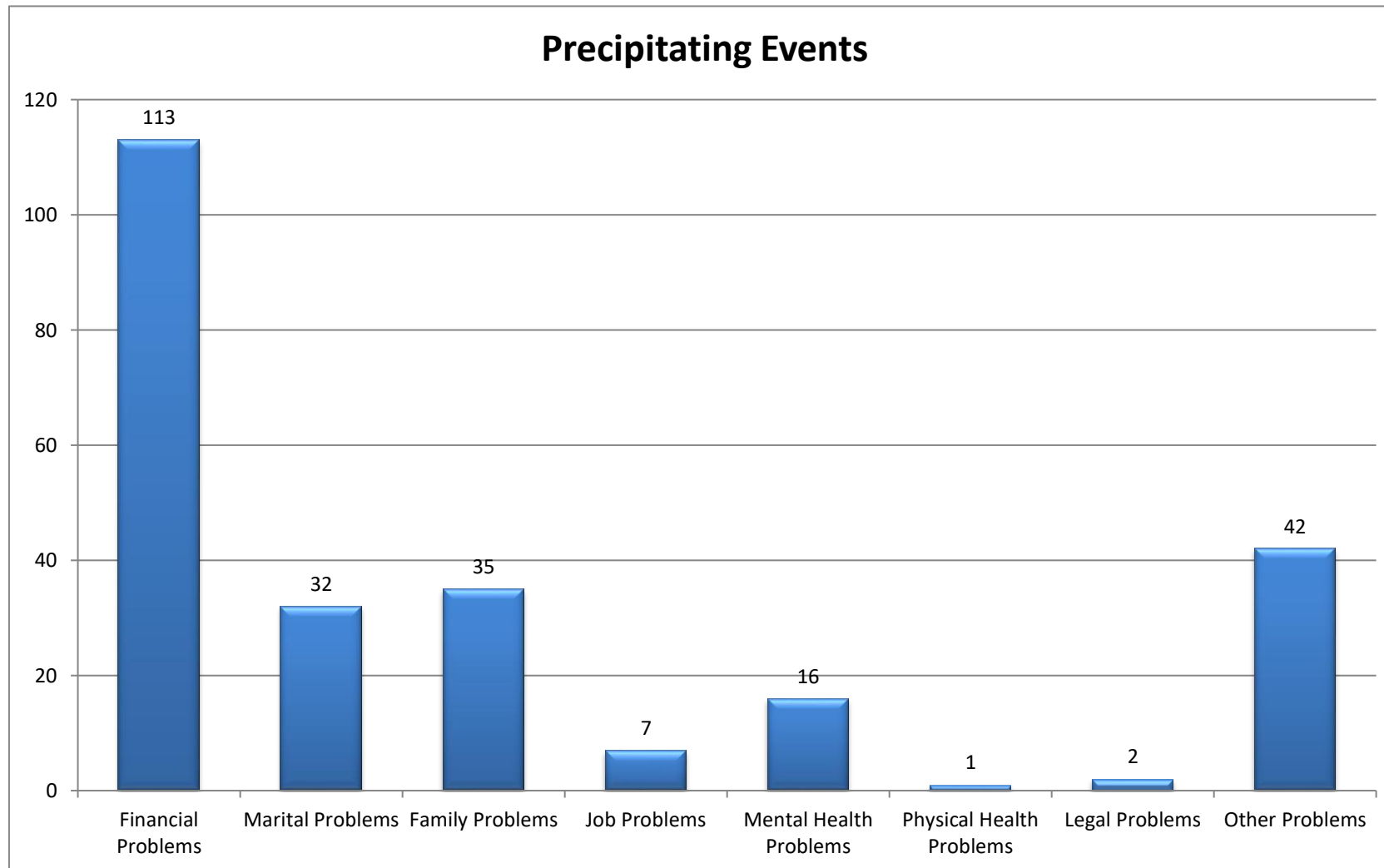


**Problem Gamblers Helpline
Arkansas 2021-2022 Fiscal Year Report**

Precipitating Event	Calls	Percent
Financial Problems	113	63%
Marital Problems	32	18%
Family Problems	35	20%
Job Problems	7	4%
Mental Health Problems	16	9%
Physical Health Problems	1	1%
Legal Problems	2	1%
Other Problems	42	24%

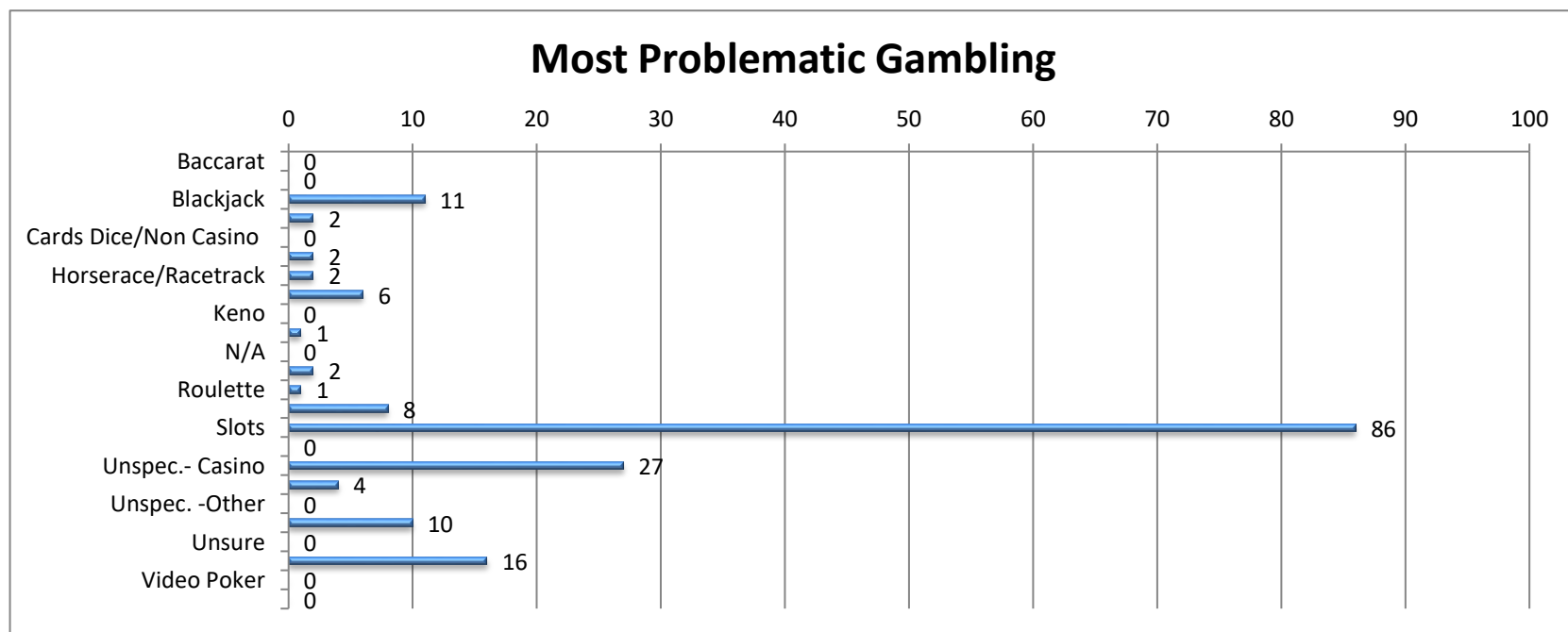
* Percent greater than 100 because many individuals indicated more than one problem area.

The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

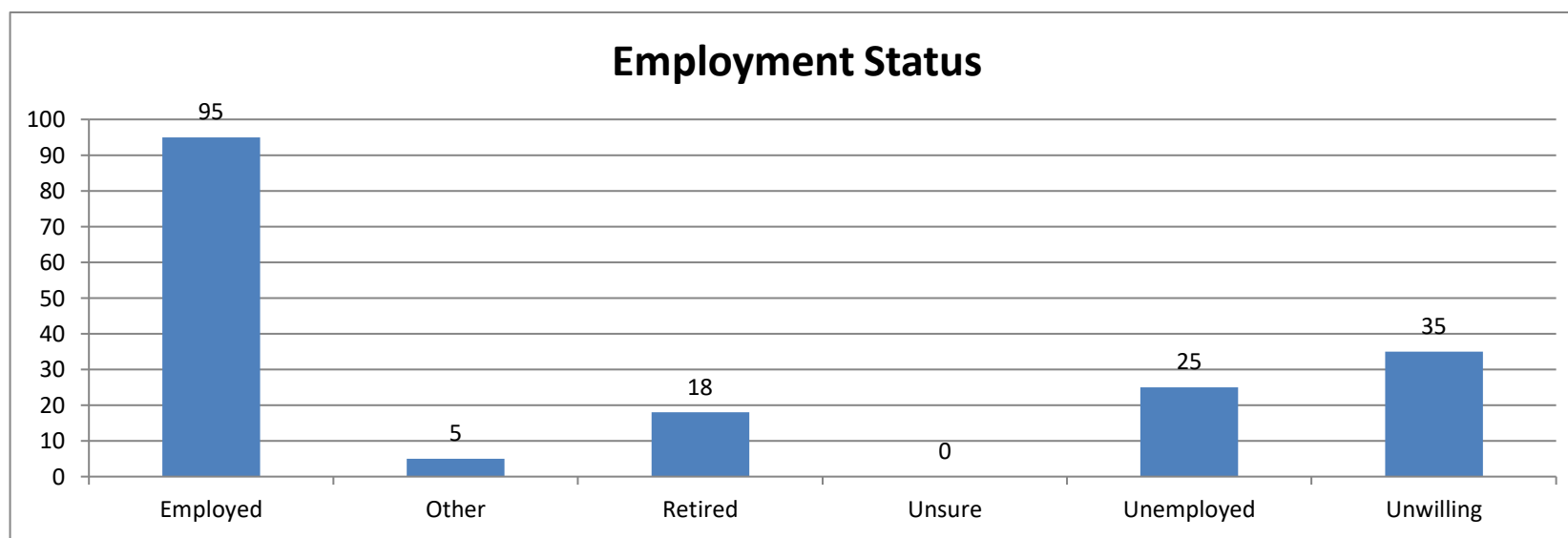


Most Problematic Gambling	Calls	Percent
Baccarat	0	0%
Bingo	0	0%
Blackjack	11	6%
Cards	2	1%
Cards Dice/Non Casino	0	0%
Dice	2	1%
Horserace/Racetrack	2	1%
Internet	6	3%
Keno	0	0%
Lottery	1	1%
N/A	0	0%
Poker	2	1%
Roulette	1	1%
Scratch-offs	8	4%
Slots	86	48%
Stocks	0	0%
Unspec.- Casino	27	15%
Unspec.- Lottery	4	2%
Unspec. -Other	0	0%
Unspec. -Sports	10	6%
Unsure	0	0%
Unwilling	16	9%
Video Poker	0	0%
Video Poker- Non Casino	0	0%
Total	178	100%

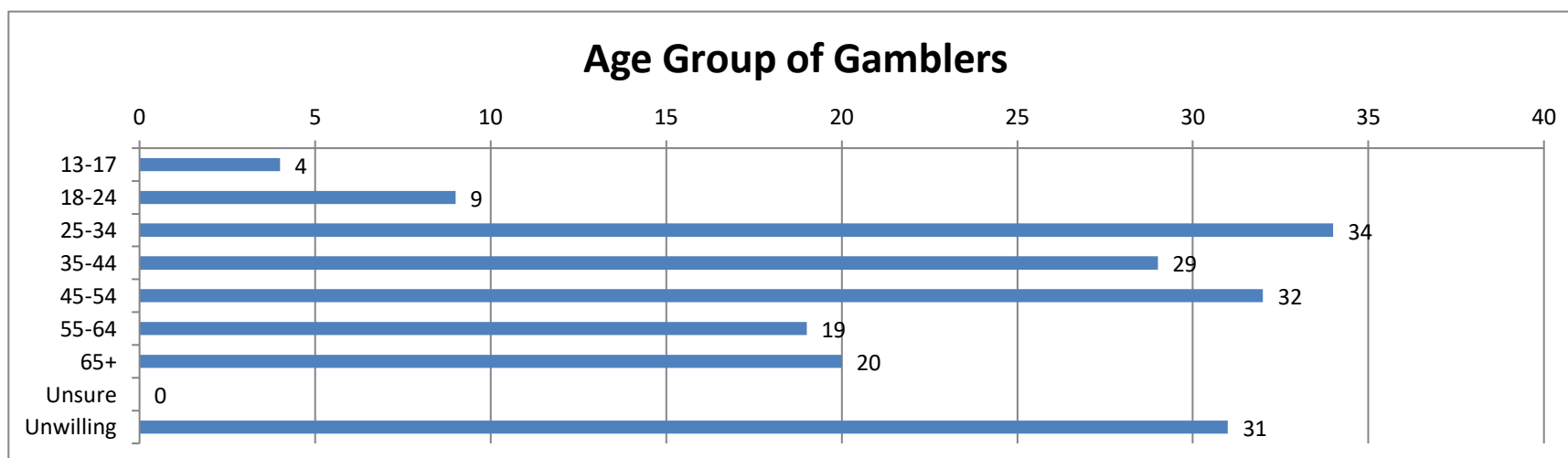
**Problem Gamblers Helpline
Arkansas 2021-2022 Fiscal Year Report**



Gambler Employed	Calls	Percent
Employed	95	53%
Other	5	3%
Retired	18	10%
Unsure	0	0%
Unemployed	25	14%
Unwilling	35	20%
Total	178	100%

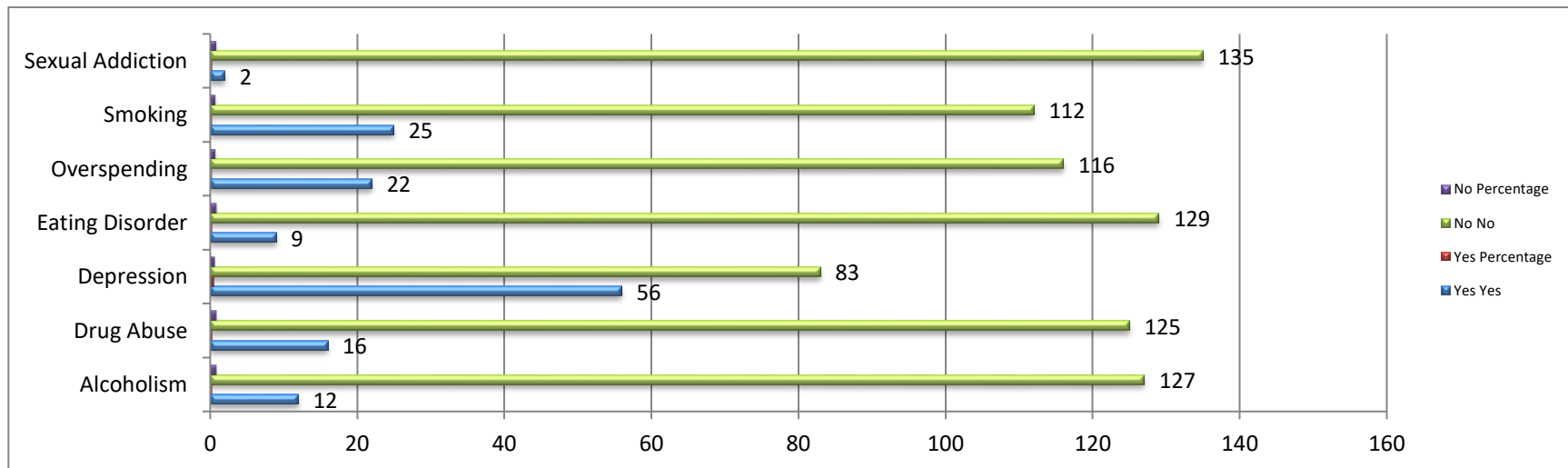


Age Group of Gamblers	Calls	Percent
13-17	4	2%
18-24	9	5%
25-34	34	19%
35-44	29	16%
45-54	32	18%
55-64	19	11%
65+	20	11%
Unsure	0	0%
Unwilling	31	17%
Total	178	100%

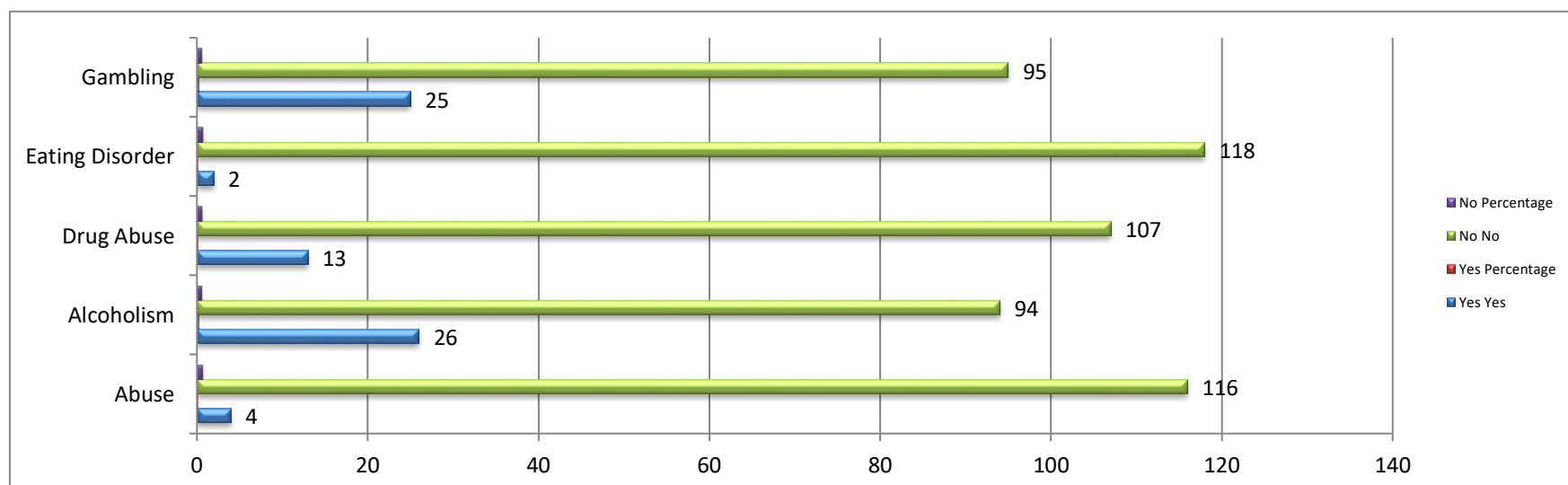


**Problem Gamblers Helpline
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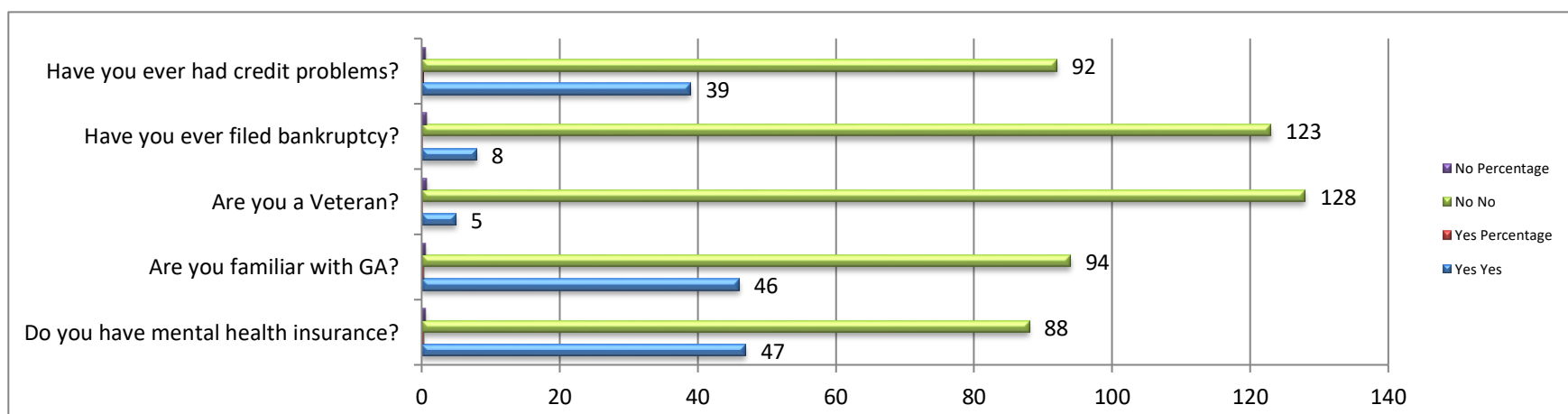
Other Problems Identified	Yes		No	
	Yes	Percentage	No	Percentage
Alcoholism	12	7%	127	71%
Drug Abuse	16	9%	125	70%
Depression	56	31%	83	47%
Eating Disorder	9	5%	129	72%
Overspending	22	12%	116	65%
Smoking	25	14%	112	63%
Sexual Addiction	2	1%	135	76%



Problems Identified in Family	Yes		No	
	Yes	Percentage	No	Percentage
Abuse	4	2%	116	65%
Alcoholism	26	15%	94	53%
Drug Abuse	13	7%	107	60%
Eating Disorder	2	1%	118	66%
Gambling	25	14%	95	53%

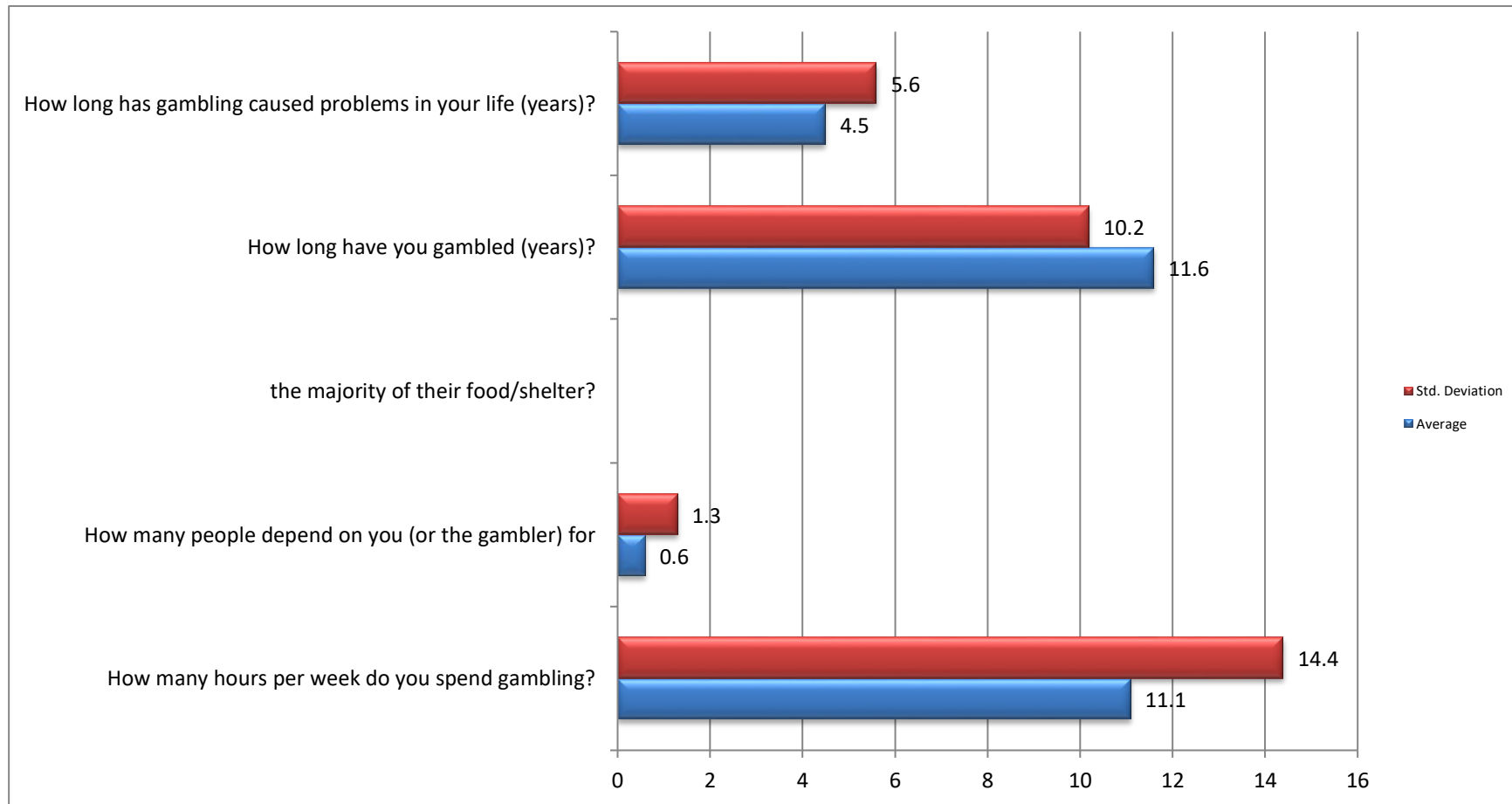


Misc Questions	Yes		No	
	Yes	Percentage	No	Percentage
Do you have mental health insurance?	47	26%	88	49%
Are you familiar with GA?	46	26%	94	53%
Are you a Veteran?	5	3%	128	72%
Have you ever filed bankruptcy?	8	4%	123	69%
Have you ever had credit problems?	39	22%	92	52%

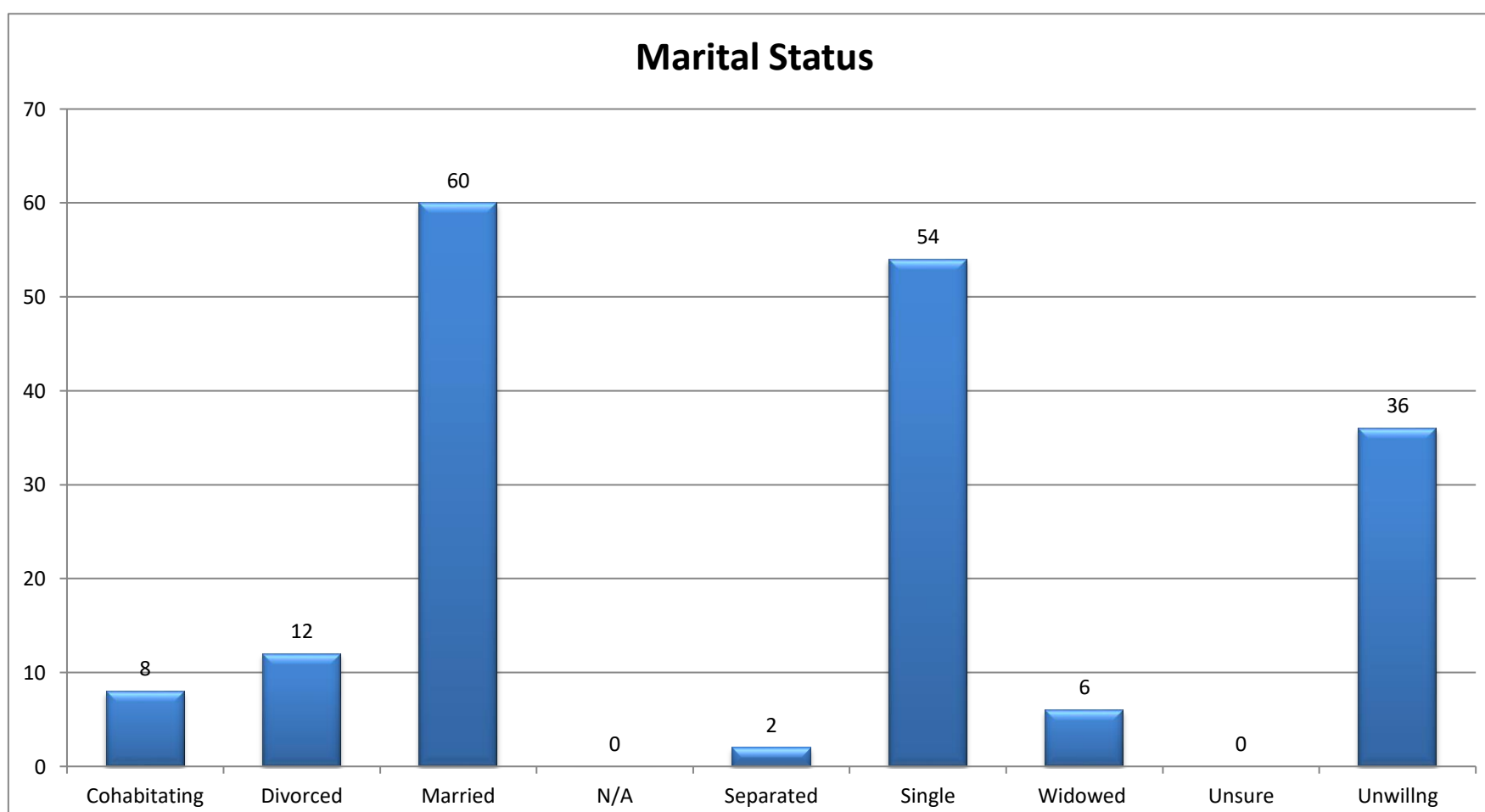


**Problem Gamblers Helpline
Arkansas 2021-2022 Fiscal Year Report**

Gambling Activity	Average	Std. Deviation
How many hours per week do you spend gambling?	11.1	14.4
How many people depend on you (or the gambler) for the majority of their food/shelter?	0.6	1.3
How long have you gambled (years)?	11.6	10.2
How long has gambling caused problems in your life (years)?	4.5	5.6

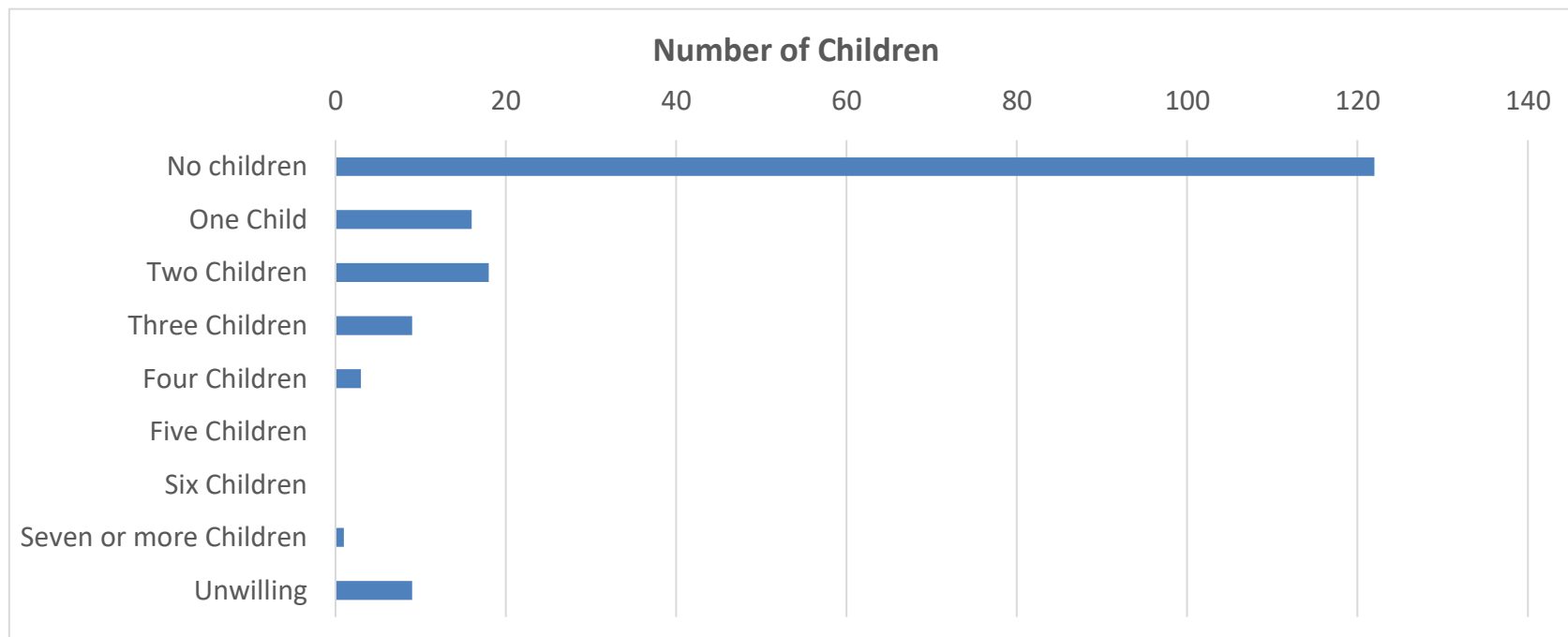


Marital Status	Calls	Percent
Cohabiting	8	4%
Divorced	12	7%
Married	60	34%
N/A	0	0%
Separated	2	1%
Single	54	30%
Widowed	6	3%
Unsure	0	0%
Unwilling	36	20%
Total	178	100%

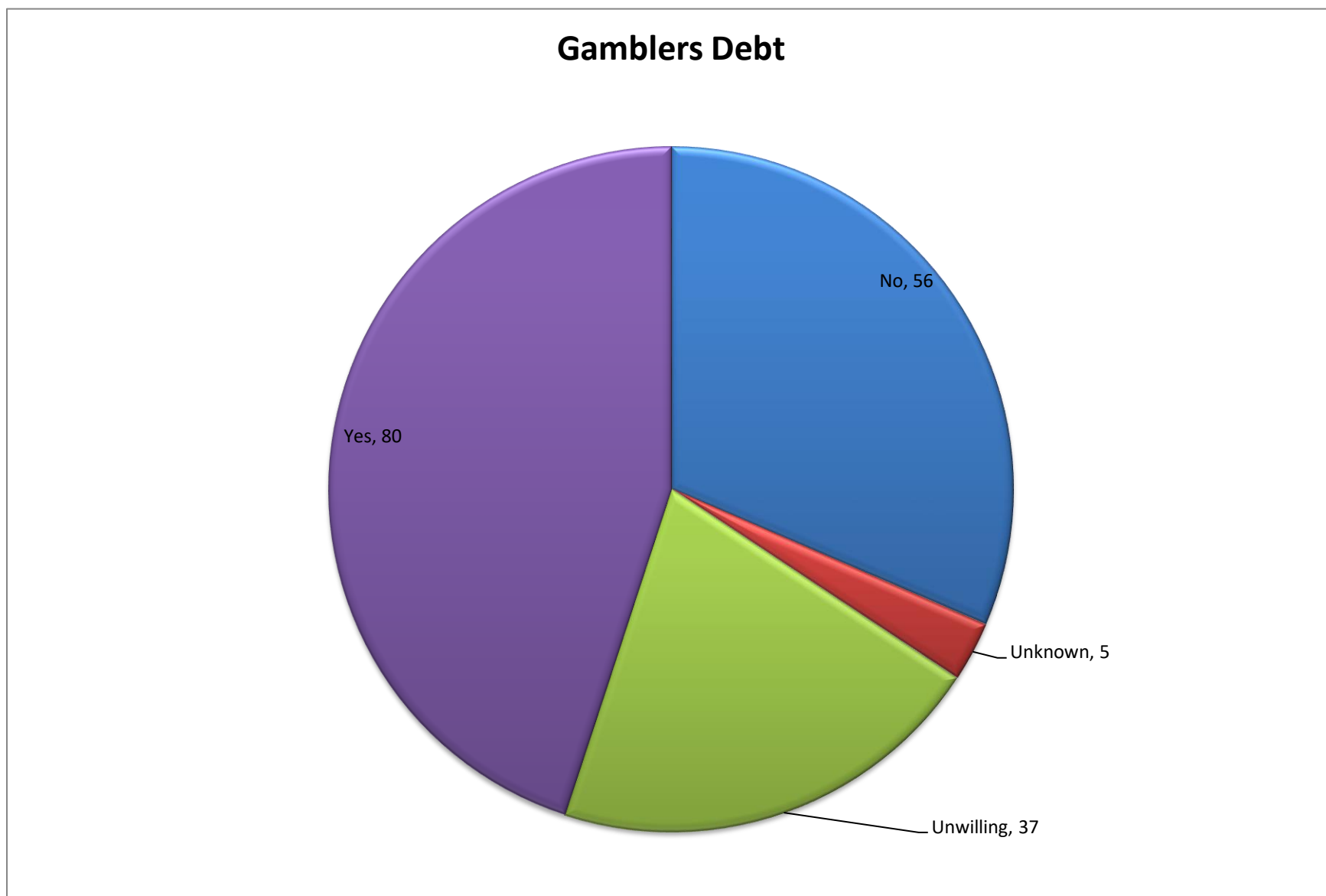


**Problem Gamblers Helpline
Arkansas 2021-2022 Fiscal Year Report**

Number of Children	Calls	Percent
No children	122	69%
One Child	16	9%
Two Children	18	10%
Three Children	9	5%
Four Children	3	2%
Five Children	0	0%
Six Children	0	0%
Seven or more Children	1	1%
Unwilling	9	5%
Total	178	100%

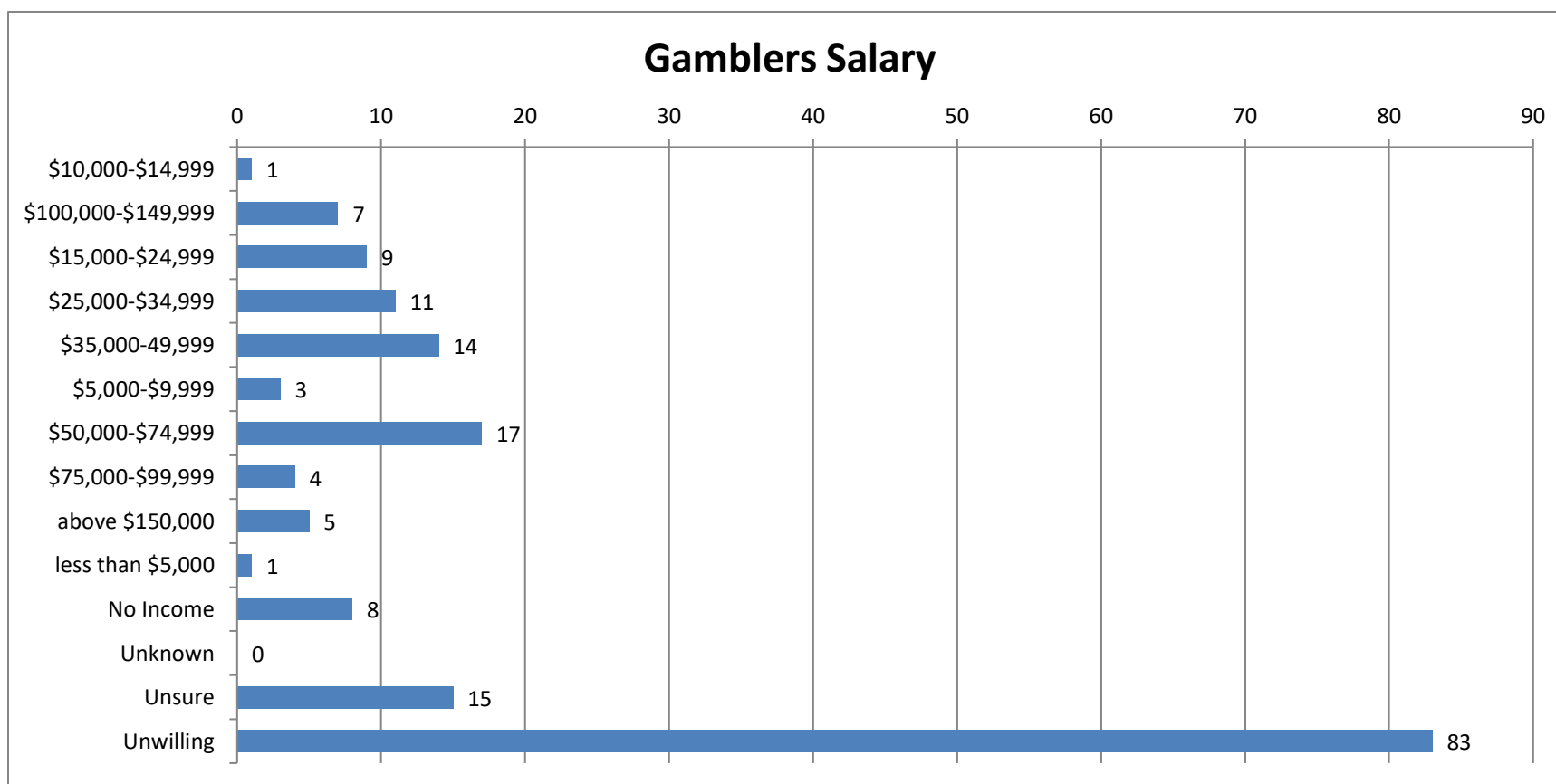


Gambler Debt	Calls	Percent
No	56	31%
Unknown	5	3%
Unwilling	37	21%
Yes	80	45%
Total	178	100%



**Problem Gamblers Helpline
Arkansas 2021-2022 Fiscal Year Report**

Calls by Gambler Salary	Calls	Percent
\$10,000-\$14,999	1	1%
\$100,000-\$149,999	7	4%
\$15,000-\$24,999	9	5%
\$25,000-\$34,999	11	6%
\$35,000-49,999	14	8%
\$5,000-\$9,999	3	2%
\$50,000-\$74,999	17	10%
\$75,000-\$99,999	4	2%
above \$150,000	5	3%
less than \$5,000	1	1%
No Income	8	4%
Unknown	0	0%
Unsure	15	8%
Unwilling	83	47%
Total	178	100%



How Caller Heard of Problem Gamblers Helpline	Calls	Percent
Billboard	1	1%
Bingo Hall	1	1%
Brochure	1	1%
Casino	17	10%
Casino Card	28	16%
Court	0	0%
Crisis Line	0	0%
Family Member	3	2%
Friend	2	1%
Horserace/Racetrack	0	0%
Internet	69	39%
Lottery	6	3%
Newspaper	0	0%
Phone Operator (411)	0	0%
Phonebook	0	0%
Radio	1	1%
Repeat Caller	0	0%
Store	0	0%
Support Group	0	0%
Therapist	1	1%
Treatment Facility	0	0%
TV Commercial	0	0%
TV Program	0	0%
Unsure	0	0%
Work	0	0%
Unwilling/Other	48	27%
Total	178	100%

**Problem Gamblers Helpline
Arkansas 2021-2022 Fiscal Year Report**

