# Problem Gamblers Helpline 5/1/2022-5/31/2022 Arkansas Report

Total Calls 338
Total LACG Intakes 11

Call Type	Call Typ	e Average Type
Hang-ups	60	18%
LACG INTAKE	11	3%
Other	33	10%
Seeking Casino Information	112	33%
Seeking Lottery Information	71	21%
Wrong Numbers	51	15%
Total	338	100%

Suicide	Calls	Percent
No	11	100%
Past	0	0%
Present	0	0%
Total	11	100%

Caller's Subject	Calls	Percent
Brother	0	0%
Client	0	0%
Daughter	1	9%
Father	0	0%
Friend	1	9%
Husband/Male sig other	0	0%
Inmate	0	0%
Misc. Family Member	0	0%
Mother	0	0%
Self	7	64%
Sister	0	0%
Son	1	9%
Unwilling/Other	1	9%
Wife/Female sig other	0	0%
Work	0	0%
Total	11	100%

Gambler's Gender	Calls	Percent
Female	6	55%
Male	5	45%
Unwilling	0	0%
Total	11	100%

Ethnicity of Gambler	Calls	Percent
African American	1	9%
Asian American	0	0%
Caucasian	10	91%
Hispanic	0	0%
Other	0	0%
Multiracial	0	0%
Native American	0	0%
Unwilling/Unknown	0	0%
Total	11	100%

Precipitating Event	Calls	Percent
Financial Problems	6	55%
Marital Problems	0	0%
Family Problems	1	9%
Job Problems	0	0%
Mental Health Problems	1	9%
Physical Health Problems	0	0%
Legal Problems	1	9%
Other Problems	4	36%

<sup>\*</sup> Percent greater than 100 because many individuals indicated more than one problem area.

The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

Most Problematic Gambling	Calls	Percent
Baccarat	0	0%
Bingo	0	0%
Blackjack	1	9%
Cards	0	0%
Cards Dice/Non Casino	0	0%
Dice	0	0%
Horserace/Racetrack	1	9%
Internet	0	0%
Keno	0	0%
Lottery	0	0%
N/A	0	0%
Poker	0	0%
Roulette	0	0%
Scratch-offs	1	9%
Slots	4	36%
Stocks	0	0%
Unspec Casino	1	9%
Unspec Lottery	0	0%
UnspecOther	0	0%
UnspecSports	1	9%
Unsure	0	0%
Unwilling	2	18%
Video Poker	0	0%
Video Poker- Non Casino	0	0%
Total	11	100%

Gambler Employed	Calls	Percent
Employed	5	45%
Other	1	9%
Retired	1	9%
Unsure	0	0%
Unemployed	3	27%
Unwilling	1	9%
Total	11	100%

Age Group of Gamblers	Calls	Percent
13-17	0	0%
18-24	0	0%
25-34	2	18%
35-44	1	9%
45-54	3	27%
55-64	2	18%
65+	1	9%
Unsure	0	0%
Unwilling	2	18%
Total	11	100%

Other Problems Identified		Yes		No	
	Yes	Percentage	No	Percentage	
Alcoholism	1	10%	9	82%	
Drug Abuse	1	10%	9	82%	
Depression	3	27%	7	64%	
Eating Disorder	1	10%	9	82%	
Overspending	2	18%	8	73%	
Smoking	3	27%	6	55%	
Sexual Addiction	0	0%	9	82%	

Problems Identified in Family	Y	Yes		No
	Yes	Percentage	No	Percentage
Abuse	0	0%	8	73%
Alcoholism	1	10%	7	64%
Drug Abuse	0	0%	8	73%
Eating Disorder	0	0%	8	73%
Gambling	2	18%	6	55%

Misc Questions		Yes		No
	Yes	Percentage	No	Percentage
Do you have mental health insurance?	4	36%	6	55%
Are you familiar with GA?	3	27%	7	64%
Are you a Veteran?	0	0%	10	91%
Have you ever filed bankruptcy?	0	0%	10	91%
Have you ever had credit problems?	3	27%	6	55%

Gambling Activity	Average	Std. Deviation
How many hours per week do you spend gambling?	16.5	21.2
How many people depend on you (or the gambler) for	0	0
the majority of their food/shelter?		
How long have you gambled (years)?	14.7	10.8
How long has gambling caused problems in your life (years)?	3.3	3.1

Marital Status	Calls	Percent
Cohabitating	1	9%
Divorced	0	0%
Married	1	9%
N/A	0	0%
Separated	1	9%
Single	4	36%
Widowed	2	18%
Unsure	0	0%
Unwillng	2	18%
Total	11	100%

Number of Children	Calls	Percent
No children	11	100%
One Child	0	0%
Two Children	0	0%
Three Children	0	0%
Four Children	0	0%
Five Children	0	0%
Six Children	0	0%
Seven Children or More	0	0%
Unwilling	0	0%
Total	11	100%

Gamblers Debt	Calls	Percent
No	3	27%
Unknown	1	9%
Unwilling	1	9%
Yes	6	55%
Total	11	100%

Calls by Gambler Salary	Calls	Percent
\$10,000-\$14,999	0	0%
\$100,000-\$149,999	1	9%
\$15,000-\$24,999	1	9%
\$25,000-\$34,999	0	0%
\$35,000-49,999	0	0%
\$5,000-\$9,999	0	0%
\$50,000-\$74,999	0	0%
\$75,000-\$99,999	0	0%
above \$150,000	1	9%
less than \$5,000	0	0%
No Income	2	18%
Unknown	0	0%
Unsure	3	27%
Unwilling	3	27%
Total	11	100%

How Caller Heard of Problem Gamblers Helpline	Calls	Percent
Billboard	0	0%
Bingo Hall	0	0%
Brochure	0	0%
Casino	0	0%
Casino Card	2	18%
Court	0	0%
Crisis Line	0	0%
Family Member	0	0%
Friend	0	0%
Horserace/Racetrack	0	0%
Internet	6	55%
Lottery	0	0%
Newspaper	0	0%
Phone Operator (411)	0	0%
Phonebook	0	0%
Radio	0	0%
Repeat Caller	0	0%
Store	0	0%
Support Group	0	0%
Therapist	0	0%
Treatment Facility	0	0%
TV Commercial	0	0%
TV Program	0	0%
Unsure	0	0%
Work	0	0%
Unwilling/Other	3	27%
Total	11	100%

































