



BANK of the OZARKS®

July 22, 2009

Arkansas Lottery Commission
Attention: Mr. Ernie Passailaigue
Executive Director
500 President Clinton Avenue #215
Little Rock, AR 72201

Re: RFP Number ALC-090003 for Comprehensive Banking Services
Clarification of RFP and Questions

Dear Mr. Passailaigue,

Bank of the Ozarks is pleased to have the opportunity to bid on banking services for the Arkansas Lottery Commission.

In reference to page 7, item 1.9 Clarification of RFP and Questions, we would like to submit the following questions for clarification:

- 1) **Are the deposit bags noted in the Cost Schedule disposable/plastic or reusable? If reusable, are lock deposit bags preferable?**
- 2) **Please specify the type of deposit tickets that will be used; 3 to a page, duplicate, triplicate, etc.**
- 3) **In Section 3.0.3 Totally Automated Concentration, Prize, License Fee, Retailer Performance Bond, and Accounts Payable Sub-Accounts; the RFP states that the vendor must provide a service that allows the ALC to know at any point during the day the items that will clear during that night's processing, allowing the ALC to receive more accurate and timely account balance information. Is this request for specific dollar amounts of each item or an aggregate dollar amount of all items to be processed?**

Thank you again for the opportunity to serve the Arkansas Lottery Commission. We look forward to hearing from you.

Sincerely,

Lisa D. Guerra
Vice President, Public Funds

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