Problem Gamblers Helpline 3/1/2024-3/31/2024 Arkansas Report

Total Calls 561
Total LACG Intakes 16

Call Type	Call Type	e Average Type
Hang-ups	143	25%
LACG INTAKE	16	3%
Other	19	3%
Seeking Casino Information	79	14%
Chat	22	4%
Text	10	2%
Seeking Lottery Information	190	34%
Wrong Numbers	82	15%
Total	561	100%

Suicide	Calls	Percent
No	16	100%
Past	0	0%
Present	0	0%
Total	16	100%

Caller's Subject	Calls	Percent
Brother	0	0%
Client	0	0%
Daughter	0	0%
Father	0	0%
Friend	0	0%
Husband/Male sig other	1	6%
Inmate	0	0%
Misc. Family Member	0	0%
Mother	0	0%
Self	15	94%
Sister	0	0%
Son	0	0%
Unwilling/Other	0	0%
Wife/Female sig other	0	0%
Work	0	0%
Total	16	100%

Gambler's Gender	Calls	Percent
Female	5	31%
Male	11	69%
Unwilling/Other	0	0%
Total	16	100%

Ethnicity of Gambler	Calls	Percent
African American	5	31%
Asian American	0	0%
Caucasian	8	50%
Hispanic	0	0%
Other	0	0%
Multiracial	0	0%
Native American	0	0%
Unwilling/Unknown	3	19%
Total	16	100%

Precipitating Event	Calls	Percent
Financial Problems	1	6%
Marital Problems	1	6%
Family Problems	0	0%
Job Problems	0	0%
Mental Health Problems	0	0%
Physical Health Problems	0	0%
Legal Problems	0	0%
Other Problems	14	88%

^{*} Percent greater than 100 because many individuals indicated more than one problem area.

The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

Most Problematic Gambling	Calls	Percent
Casino-Baccarat	0	0%
Casino-Bingo	0	0%
Casino-Blackjack	0	0%
Casino-Cards	1	6%
Casino-Dice	0	0%
Casino-Horserace	0	0%
Casino-Keno	0	0%
Casino-Other	0	0%
Casino-Pari-mut	0	0%
Casino-Poker	0	0%
Casino-Roulette	0	0%
Casino-Sports	0	0%
Casino-Unspec.	0	0%
Casino-Unwilling	2	13%
Casino-Vi Keno	0	0%
Casino- V. Reno Casino- V. Poker	0	0%
Casino-Slots	-	38%
	6	
Internet-Baccarat	0	0%
Internet-Bingo	0	
Internet-Blackjack	0	0%
Internet-Dice	0	0%
Internet-Keno	0	0%
Internet-Lottery	0	0%
Internet-Poker	2	13%
Internet-Roulette	0	0%
Internet-Slots	0	0%
Internet-Sports	0	0%
Internet-Table Games	0	0%
Internet-Unspec.	0	0%
Internet- V. Poker	0	0%
Lottery-Lotto	0	0%
Lottery-Numbers	0	0%
Lottery-Online	0	0%
Lottery-Other	0	0%
Lottery- Pull Tab	1	6%
Lottery- Pun. Card	0	0%
Lottery-Scratch Offs	0	0%
Lottery-Sweeps	0	0%
NFT- Non Fungible Tokens	0	0%
Non-Casino-8-Liner	0	0%
Non-Casino-Bingo	0	0%
Non-Casino-Cards/Dice	0	0%
Non-Casino-Crypto	0	0%
Non-Casino-Dog Race	0	0%
Non-Casino-Horse Race	0	0%
Non-Casino-Internet	0	0%
Non-Casino-Poker Rm	0	0%
Non-Casino-Raffle/50-50 Drawings	0	0%
Non-Casino-Skill Machines	0	0%
Non-Casino-Slots	0	0%
Non-Casino-V. Poker	0	0%
Non-Casino-Video Gaming	0	0%
Sports-Baseball	0	0%

Sports-Basktball	0	0%
Sports-Casino	0	0%
Sports-Cock Fight	0	0%
Sports-Fantasy	0	0%
Sports-Football	0	0%
Sports-Hockey	0	0%
Sports-Other	2	13%
Sports-Soccer	0	0%
Sports-Unspec.	0	0%
Stock Market- Bus Risk	0	0%
Stock Market-Day Trade	0	0%
Stock Market-Margin	0	0%
Stock Market-Options	0	0%
Stock Market-Other	0	0%
Stock Market-Stocks	0	0%
Stock Market-Unspec.	0	0%
Unspec./Unwilling/Other	2	13%
VGT-Video Gaming Terminals	0	0%
Total	16	100%

Gambler Employed	Calls	Percent
Employed	6	38%
Other	2	13%
Retired	4	25%
Unsure	0	0%
Unemployed	1	6%
Unwilling	3	19%
Total	16	100%

Age Group of Gamblers	Calls	Percent
13-17	0	0%
18-24	2	13%
25-34	1	6%
35-44	2	13%
45-54	4	25%
55-64	2	13%
65+	1	6%
Unsure	0	0%
Unwilling	4	25%
Total	16	100%

Other Problems Identified		Yes		No	
	Yes	Percentage	No	Percentage	
Alcoholism	1	6.3%	11	68.8%	
Drug Abuse	4	25.0%	8	50.0%	
Depression	10	62.5%	2	12.5%	
Eating Disorder	2	12.5%	9	56.3%	
Overspending	3	18.8%	9	56.3%	
Smoking	4	25.0%	7	43.8%	
Sexual Addiction	3	18.8%	9	56.3%	

Problems Identified in Family	Yes		No	
	Yes	Percentage	No	Percentage
Abuse	4	25.0%	8	50.0%
Alcoholism	5	31.3%	7	43.8%
Drug Abuse	3	18.8%	9	56.3%
Eating Disorder	0	0.0%	12	75.0%
Gambling	6	37.5%	5	31.3%

Misc Questions	Y	Yes		No	
	Yes	Percentage	No	Percentage	
Do you have mental health insurance?	10	63%	2	13%	
Are you familiar with GA?	3	19%	9	56%	
Are you a Veteran?	2	13%	9	56%	
Have you ever filed bankruptcy?	2	13%	10	63%	
Have you ever had credit problems?	4	25%	8	50%	

Gambling Activity	Average	Std. Deviation
How many hours per week do you spend gambling?	13.5	17.5
How many people depend on you (or the gambler) for	0.6	0.9
the majority of their food/shelter?		
How long have you gambled (years)?	13.1	7
How long has gambling caused problems in your life (years)?	3.8	2

Marital Status	Calls	Percent
Cohabitating	0	0%
Divorced	3	19%
Married	6	38%
N/A	0	0%
Separated	0	0%
Single	5	31%
Widowed	0	0%
Unsure	0	0%
Unwillng/Other	2	13%
Total	16	100%

Number of Children	Calls	Percent
No children	9	56%
One Child	5	31%
Two Children	1	6%
Three Children	1	6%
Four Children	0	0%
Five Children	0	0%
Six Children	0	0%
Seven Children or More	0	0%
Unwilling	0	0%
Total	16	100%

Gamblers Debt	Calls	Percent
No	2	13%
Unknown	1	6%
Unwilling	3	19%
Yes	10	63%
Total	16	100%

Calls by Gambler Salary	Calls	Percent
\$10,000-\$14,999	0	0%
\$100,000-\$149,999	0	0%
\$15,000-\$24,999	1	6%
\$25,000-\$34,999	2	13%
\$35,000-49,999	0	0%
\$5,000-\$9,999	0	0%
\$50,000-\$74,999	1	6%
\$75,000-\$99,999	0	0%
above \$150,000	0	0%
less than \$5,000	0	0%
No Income	1	6%
Unknown	0	0%
Unsure	1	6%
Unwilling	10	63%
Total	16	100%

How Caller Heard of Problem Gamblers Helpline	Calls	Percent
Billboard	0	0%
Bingo Hall	0	0%
Brochure	0	0%
Casino	0	0%
Casino Card	0	0%
Court	0	0%
Crisis Line	0	0%
Family Member	1	6%
Friend	0	0%
Horserace/Racetrack	0	0%
Internet	7	44%
Lottery	0	0%
Newspaper	0	0%
Phone Operator (411)	0	0%
Phonebook	0	0%
Radio	0	0%
Repeat Caller	0	0%
Store	0	0%
Support Group	0	0%
Therapist	0	0%
Treatment Facility	0	0%
TV Commercial	0	0%
TV Program	0	0%
Unsure	0	0%
Work	0	0%
Unwilling/Other	8	50%
Total	16	100%



































