

**Problem Gamblers Helpline
Arkansas Report**

Problem Gamblers Helpline 10/1/2023-10/31/2023 Arkansas Report

Total Calls 567
Total LACG Intakes 17

Call Type	Call Type	Average Type
Hang-ups	101	18%
LACG INTAKE	17	3%
Other	92	16%
Seeking Casino Information	105	19%
Chat	5	1%
Text	5	1%
Seeking Lottery Information	79	14%
Wrong Numbers	163	29%
Total	567	100%

Suicide	Calls	Percent
No	17	100%
Past	0	0%
Present	0	0%
Total	17	100%

Caller's Subject	Calls	Percent
Brother	0	0%
Client	0	0%
Daughter	0	0%
Father	1	6%
Friend	2	12%
Husband/Male sig other	0	0%
Inmate	0	0%
Misc. Family Member	0	0%
Mother	0	0%
Self	14	82%
Sister	0	0%
Son	0	0%
Unwilling/Other	0	0%
Wife/Female sig other	0	0%
Work	0	0%
Total	17	100%

Gambler's Gender	Calls	Percent
Female	7	41%
Male	10	59%
Unwilling/Other	0	0%
Total	17	100%

Ethnicity of Gambler	Calls	Percent
African American	4	24%
Asian American	0	0%
Caucasian	9	53%
Hispanic	1	6%
Other	0	0%
Multiracial	0	0%
Native American	0	0%
Unwilling/Unknown	3	18%
Total	17	100%

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Precipitating Event	Calls	Percent
Financial Problems	12	71%
Marital Problems	1	6%
Family Problems	3	18%
Job Problems	0	0%
Mental Health Problems	1	6%
Physical Health Problems	0	0%
Legal Problems	0	0%
Other Problems	3	18%

* Percent greater than 100 because many individuals indicated more than one problem area.

The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

Most Problematic Gambling	Calls	Percent
Casino-Baccarat	0	0%
Casino-Bingo	0	0%
Casino-Blackjack	0	0%
Casino-Cards	0	0%
Casino-Dice	0	0%
Casino-Horserace	0	0%
Casino-Keno	0	0%
Casino-Other	0	0%
Casino-Pari-mut	0	0%
Casino-Poker	1	6%
Casino-Roulette	0	0%
Casino-Sports	0	0%
Casino-Unspec.	0	0%
Casino-Unwilling	1	6%
Casino- V. Keno	0	0%
Casino- V. Poker	0	0%
Casino-Slots	8	47%
Internet-Baccarat	0	0%
Internet-Bingo	0	0%
Internet-Blackjack	0	0%
Internet-Dice	0	0%
Internet-Keno	0	0%
Internet-Lottery	0	0%
Internet-Poker	0	0%
Internet-Roulette	0	0%
Internet-Slots	0	0%
Internet-Sports	0	0%
Internet-Table Games	0	0%
Internet-Unspec.	1	6%
Internet- V. Poker	0	0%
Lottery-Lotto	0	0%
Lottery-Numbers	0	0%
Lottery-Online	0	0%
Lottery-Other	0	0%
Lottery- Pull Tab	0	0%
Lottery- Pun. Card	0	0%
Lottery-Scratch Offs	2	12%
Lottery-Sweeps	0	0%
NFT- Non Fungible Tokens	0	0%
Non-Casino-8-Liner	0	0%
Non-Casino-Bingo	1	6%
Non-Casino-Cards/Dice	0	0%
Non-Casino-Crypto	0	0%
Non-Casino-Dog Race	0	0%
Non-Casino-Horse Race	0	0%
Non-Casino-Internet	0	0%
Non-Casino-Poker Rm	0	0%
Non-Casino-Raffle/50-50 Drawings	0	0%
Non-Casino-Skill Machines	0	0%
Non-Casino-Slots	1	6%
Non-Casino-V. Poker	0	0%

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Non-Casino-Video Gaming	0	0%
Sports-Baseball	0	0%
Sports-Basketball	0	0%
Sports-Casino	0	0%
Sports-Cock Fight	0	0%
Sports-Fantasy	0	0%
Sports-Football	0	0%
Sports-Hockey	0	0%
Sports-Other	0	0%
Sports-Soccer	0	0%
Sports-Unspec.	0	0%
Stock Market- Bus Risk	0	0%
Stock Market-Day Trade	0	0%
Stock Market-Margin	0	0%
Stock Market-Options	0	0%
Stock Market-Other	0	0%
Stock Market-Stocks	0	0%
Stock Market-Unspec.	0	0%
Unspec./Unwilling/Other	2	12%
VGT-Video Gaming Terminals	0	0%
Total	17	100%

Gambler Employed	Calls	Percent
Employed	9	53%
Other	1	6%
Retired	3	18%
Unsure	0	0%
Unemployed	2	12%
Unwilling	2	12%
Total	17	100%

Age Group of Gamblers	Calls	Percent
13-17	0	0%
18-24	1	6%
25-34	4	24%
35-44	5	29%
45-54	0	0%
55-64	1	6%
65+	4	24%
Unsure	0	0%
Unwilling	2	12%
Total	17	100%

Other Problems Identified	Yes		No	
	Yes	Percentage	No	Percentage
Alcoholism	0	0.0%	14	82.4%
Drug Abuse	2	11.8%	12	70.6%
Depression	6	35.3%	8	47.1%
Eating Disorder	1	5.9%	13	76.5%
Overspending	2	11.8%	12	70.6%
Smoking	4	23.5%	10	58.8%
Sexual Addiction	0	0.0%	14	82.4%

Problems Identified in Family	Yes		No	
	Yes	Percentage	No	Percentage
Abuse	1	5.9%	10	58.8%
Alcoholism	3	17.6%	8	47.1%
Drug Abuse	2	11.8%	9	52.9%
Eating Disorder	0	0.0%	11	64.7%
Gambling	4	23.5%	8	47.1%

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Misc Questions	Yes		No	
	Yes	Percentage	No	Percentage
Do you have mental health insurance?	5	29%	9	53%
Are you familiar with GA?	2	12%	12	71%
Are you a Veteran?	2	12%	12	71%
Have you ever filed bankruptcy?	1	6%	13	76%
Have you ever had credit problems?	6	35%	8	47%

Gambling Activity	Average	Std. Deviation
How many hours per week do you spend gambling?	15.4	15.5
How many people depend on you (or the gambler) for the majority of their food/shelter?	0.5	0.9
How long have you gambled (years)?	13.1	10.1
How long has gambling caused problems in your life (years)?	4.6	4.2

Marital Status	Calls	Percent
Cohabiting	2	12%
Divorced	5	29%
Married	3	18%
N/A	0	0%
Separated	0	0%
Single	4	24%
Widowed	2	12%
Unsure	0	0%
Unwilling/Other	1	6%
Total	17	100%

Number of Children	Calls	Percent
No children	11	65%
One Child	4	24%
Two Children	1	6%
Three Children	1	6%
Four Children	0	0%
Five Children	0	0%
Six Children	0	0%
Seven Children or More	0	0%
Unwilling	0	0%
Total	17	100%

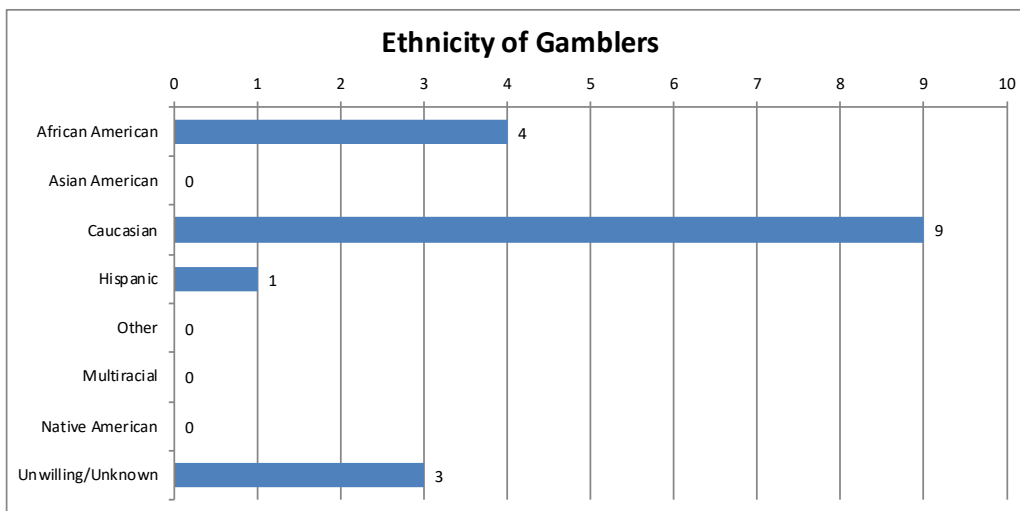
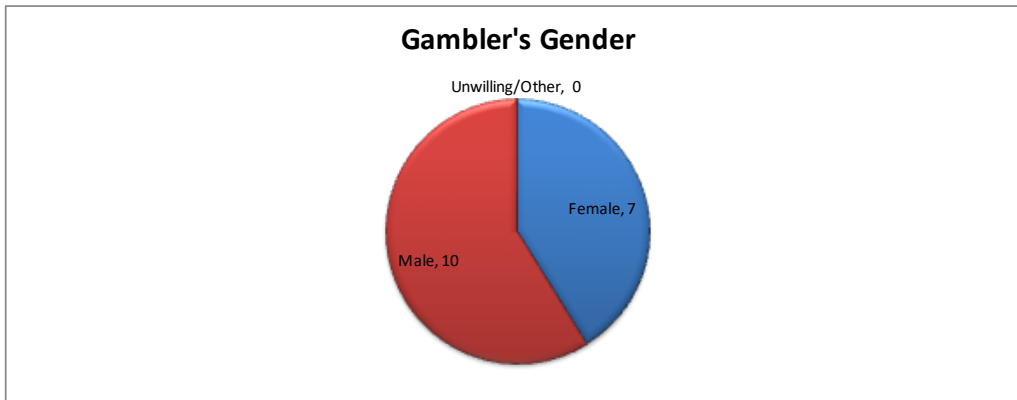
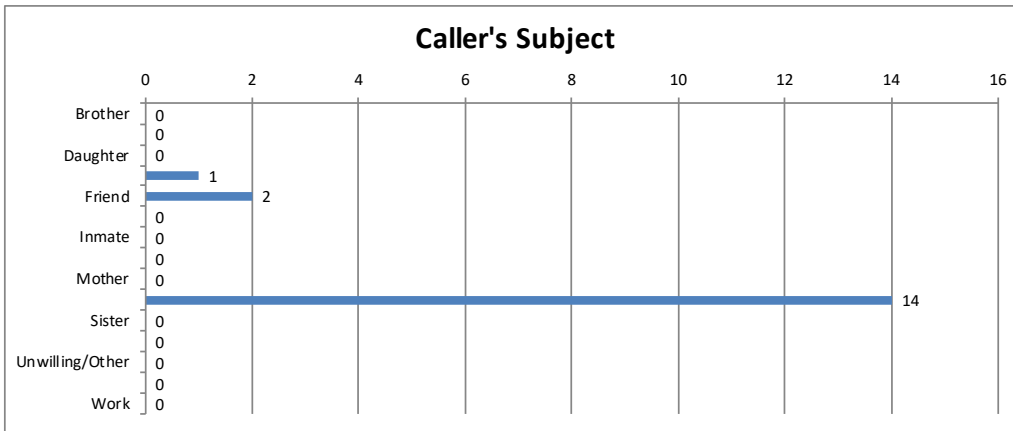
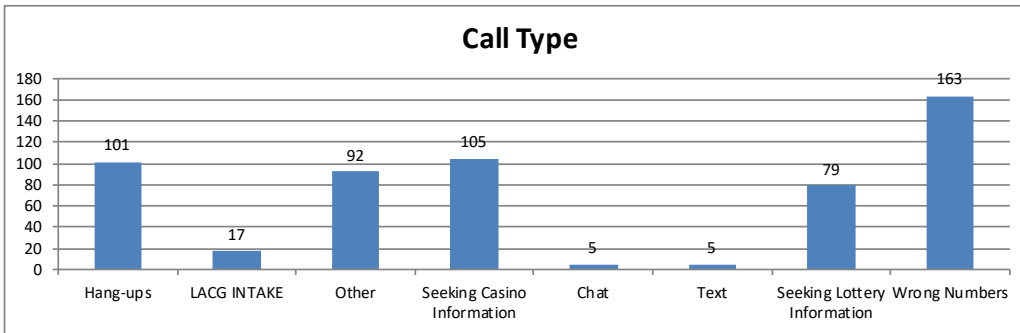
Gamblers Debt	Calls	Percent
No	5	29%
Unknown	0	0%
Unwilling	2	12%
Yes	10	59%
Total	17	100%

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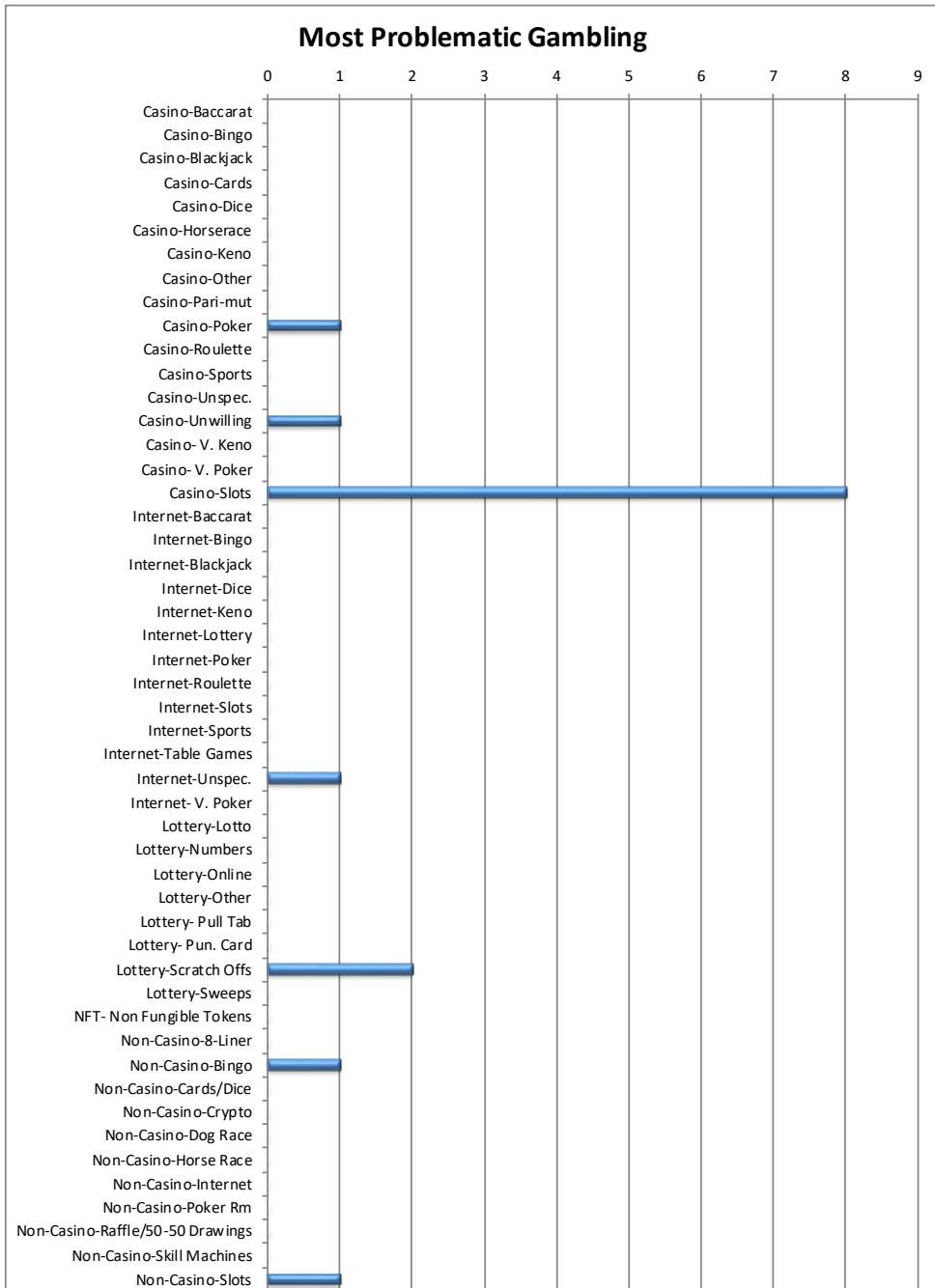
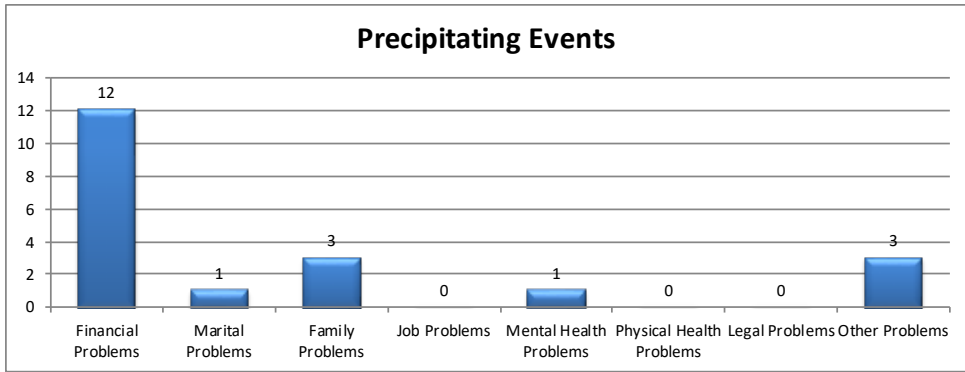
Calls by Gambler Salary	Calls	Percent
\$10,000-\$14,999	1	6%
\$100,000-\$149,999	0	0%
\$15,000-\$24,999	3	18%
\$25,000-\$34,999	1	6%
\$35,000-49,999	2	12%
\$5,000-\$9,999	0	0%
\$50,000-\$74,999	1	6%
\$75,000-\$99,999	0	0%
above \$150,000	0	0%
less than \$5,000	0	0%
No Income	0	0%
Unknown	0	0%
Unsure	1	6%
Unwilling	8	47%
Total	17	100%

How Caller Heard of Problem Gamblers Helpline	Calls	Percent
Billboard	0	0%
Bingo Hall	0	0%
Brochure	1	6%
Casino	3	18%
Casino Card	1	6%
Court	0	0%
Crisis Line	0	0%
Family Member	0	0%
Friend	0	0%
Horserace/Racetrack	0	0%
Internet	6	35%
Lottery	1	6%
Newspaper	0	0%
Phone Operator (411)	0	0%
Phonebook	0	0%
Radio	0	0%
Repeat Caller	0	0%
Store	0	0%
Support Group	0	0%
Therapist	0	0%
Treatment Facility	2	12%
TV Commercial	0	0%
TV Program	0	0%
Unsure	0	0%
Work	0	0%
Unwilling/Other	3	18%
Total	17	100%

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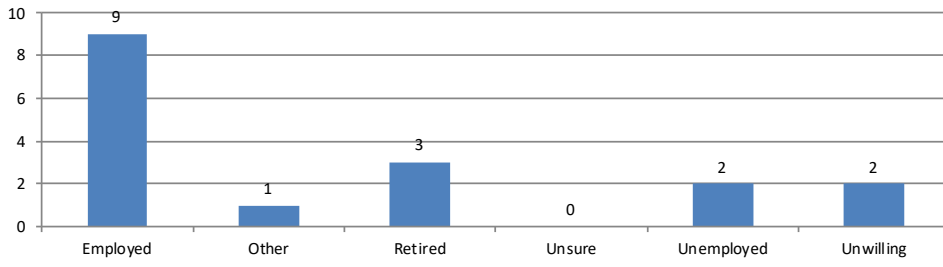
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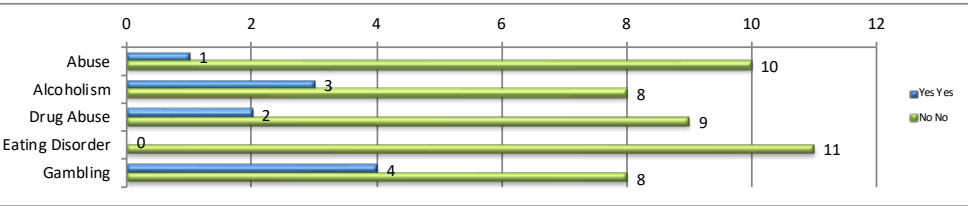
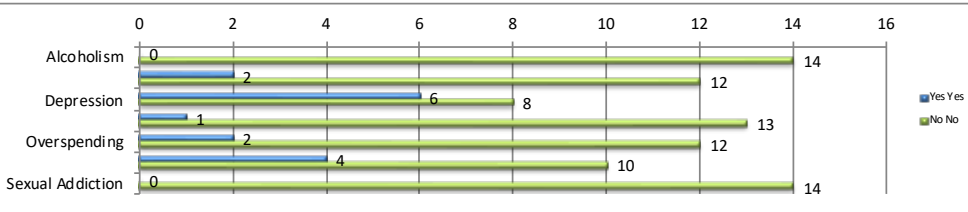
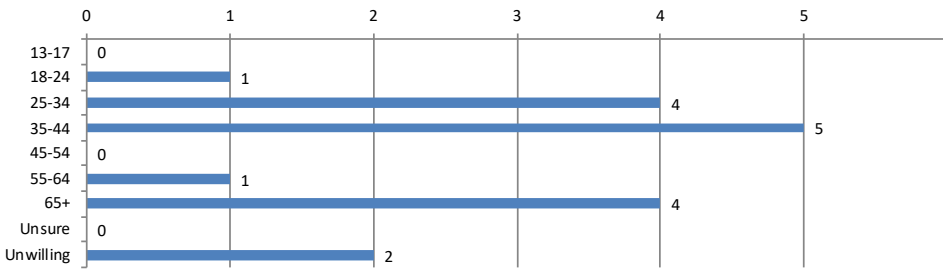
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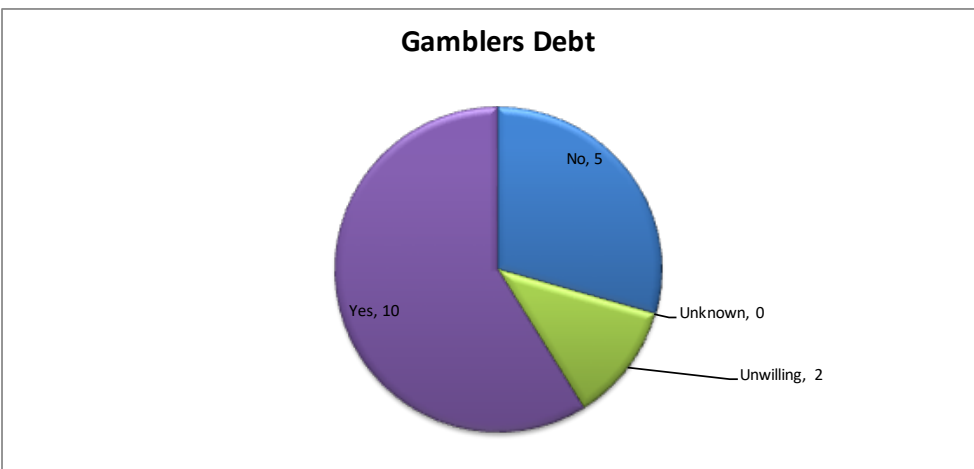
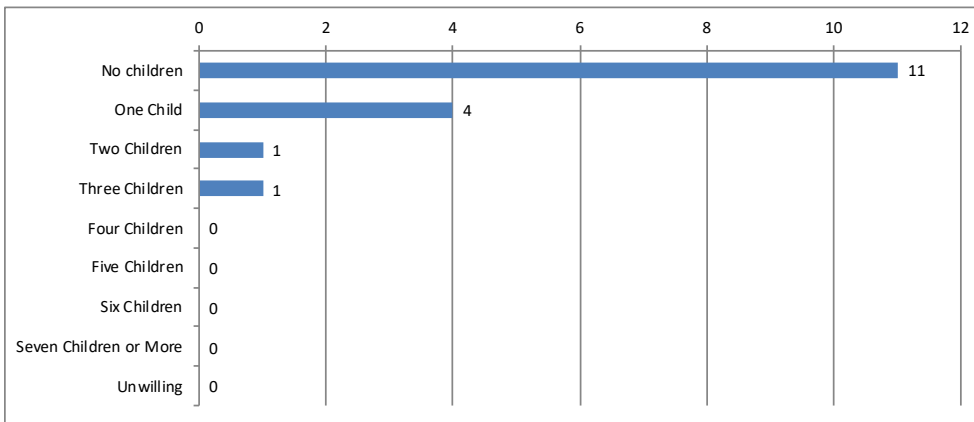
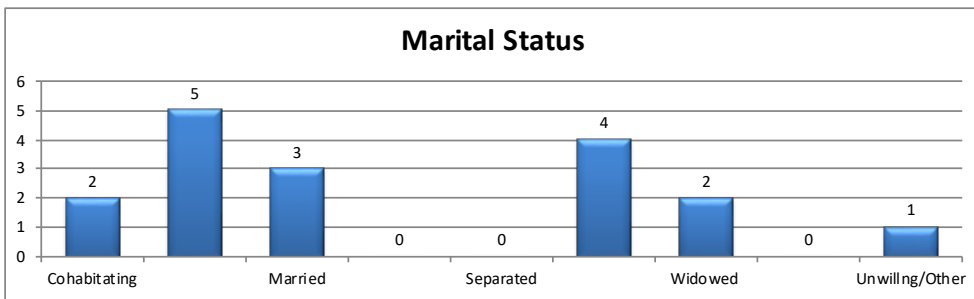
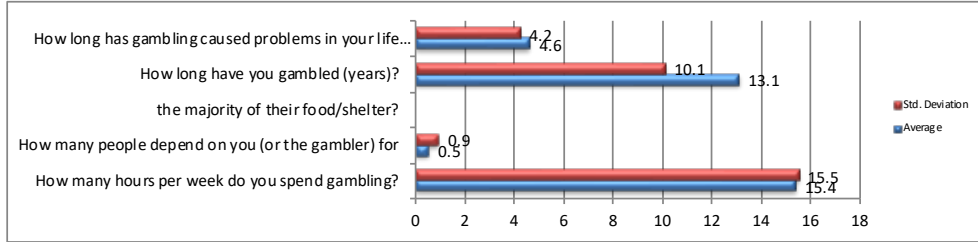
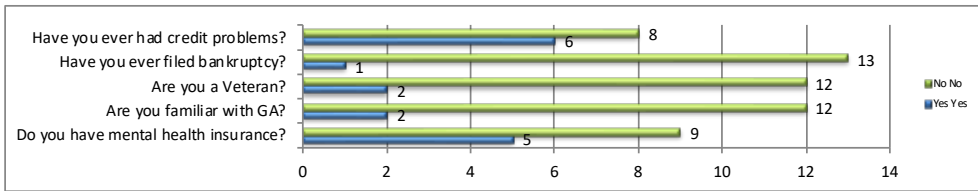
Gambler Employed



Age Group of Gamblers



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