Arkansas Call Report (ACR24)

| Date | Intakes | Hang ups | Casino | Lottery | Wrong # | Chat | Text | Other | Total |
|---------|---------|----------|--------|---------|---------|------|------|-------|----------------|
| 1/1/24 | 0 | 6 | 0 | 7 | 3 | 1 | 0 | 7 | 24 |
| 1/2/24 | 0 | 2 | 4 | 2 | 9 | 0 | 0 | 2 | 19 |
| 1/3/24 | 1 | 6 | 8 | 3 | 5 | 0 | 0 | 5 | 28 |
| 1/4/24 | 0 | 4 | 3 | 1 | 2 | 0 | 0 | 4 | 14 |
| 1/5/24 | 0 | 3 | 1 | 1 | 6 | 0 | 0 | 8 | 19 |
| 1/6/24 | 0 | 2 | 3 | 3 | 12 | 0 | 0 | 3 | 23 |
| 1/7/24 | 1 | 3 | 2 | 2 | 6 | 0 | 0 | 8 | 22 19 |
| 1/8/24 | 0 | 1 | 6 | 1 | 3 | 0 | 1 | 7 | 19 |
| 1/9/24 | 0 | 8 | 3 | 6 | 9 | 0 | 0 | 4 | 30 |
| 1/10/24 | 1 | 8 | 4 | 1 | 5 | 1 | 0 | 3 | 23 |
| 1/11/24 | 2 | 5 | 4 | 1 | 3 | 0 | 0 | 5 | 20 |
| 1/12/24 | 0 | 4 | 3 | 1 | 4 | 0 | 0 | 3 | 15 |
| 1/13/24 | 1 | 3 | 3 | 1 | 7 | 1 | 0 | 2 | 18 |
| 1/14/24 | 0 | 2 | 2 | 1 | 1 | 0 | 0 | 5 | 11 |
| 1/15/24 | 0 | 5 | 5 | 2 | 4 | 0 | 0 | 5 | 21 |
| 1/16/24 | 0 | 5 | 1 | 0 | 2 | 0 | 0 | 2 | 10 |
| 1/17/24 | 0 | 1 | 5 | 2 | 2 | 0 | 0 | 4 | 14 |
| 1/18/24 | 0 | 6 | 6 | 2 | 8 | 0 | 0 | 8 | 30 |
| 1/19/24 | 0 | 7 | 4 | 0 | 1 | 0 | 0 | 4 | 16 |
| 1/20/24 | 2 | 4 | 5 | 4 | 7 | 0 | 1 | 8 | 31 |
| 1/21/24 | 1 | 5 | 1 | 1 | 3 | 1 | 3 | 7 | 22 |
| 1/22/24 | 0 | 3 | 1 | 1 | 1 | 0 | 0 | 6 | 12 |
| 1/23/24 | 1 | 4 | 1 | 1 | 5 | 0 | 0 | 1 | 13 |
| 1/24/24 | 1 | 7 | 4 | 2 | 3 | 0 | 0 | 9 | 26 |
| 1/25/24 | 0 | 3 | 6 | 1 | 3 | 0 | 0 | 6 | 19 |
| 1/26/24 | 1 | 3 | 2 | 1 | 12 | 0 | 0 | 7 | 26 |
| 1/27/24 | 0 | 2 | 2 | 2 | 5 | 0 | 1 | 8 | 20 |
| 1/28/24 | 0 | 4 | 6 | 3 | 3 | 0 | 0 | 5 | 21 |
| 1/29/24 | 0 | 2 | 2 | 3 | 10 | 2 | 0 | 4 | 23 25 15 |
| 1/30/24 | 0 | 6 | 3 | 0 | 9 | 1 | 1 | 5 | 25 |
| 1/31/24 | 1 | 2 | 0 | 3 | 4 | 0 | 0 | 5 | |
| Total | 13 | 126 | 100 | 59 | 157 | 7 | 7 | 160 | 629 |

Arkansas Intake Data Report (AIDR24)

| | Call Date Start | Time Start | Time End | Duration |
|-----------|-----------------|------------|----------|----------|
| 1 | 1/3/24 | 05:34:28 | 05:38:33 | 00:04:05 |
| 2 | 1/7/24 | 21:50:38 | 22:02:53 | 00:12:15 |
| 3 | 1/10/24 | 01:50:19 | 02:24:51 | 00:34:32 |
| 4 | 1/11/24 | 10:34:51 | 10:57:38 | 00:22:47 |
| 5 | 1/11/24 | 11:22:43 | 11:53:09 | 00:30:26 |
| 6 | 1/13/24 | 20:33:11 | 20:38:44 | 00:05:33 |
| 7 | 1/20/24 | 00:37:47 | 00:49:59 | 00:12:12 |
| 8 | 1/20/24 | 12:07:11 | 12:24:29 | 00:17:18 |
| 9 | 1/21/24 | 03:16:43 | 03:37:47 | 00:21:04 |
| <i>10</i> | 1/23/24 | 11:33:15 | 11:48:54 | 00:15:39 |
| 11 | 1/24/24 | 22:11:32 | 22:38:18 | 00:26:46 |
| <i>12</i> | 1/26/24 | 07:22:40 | 07:34:47 | 00:12:07 |
| 13 | 1/31/24 | 19:10:40 | 19:39:25 | 00:28:45 |

| HS Name | Repeat Caller | Opening Words | Callers Location |
|------------------|---------------|-------------------------|-------------------------|
| Ashford McLain | No | I just lost 4,000 and I | Home |
| Cheryl Buckner | No | I need to see if I have | Home |
| Odette Rogers | No | I need help with my | Home |
| Carlston Floyd | No | aaaahhh I got a | Home |
| Linda Jones | No | My mom has a | Home |
| Carlston Floyd | No | I got to quits! | Home |
| Cheryl Buckner | No | I need some help with | Home |
| Sharika Mitchell | No | I have a question, I | Halfway |
| Cheryl Buckner | No | Is this the gambling | Home |
| Sharon Hoston | No | I have a gambling | Home |
| Kierra Clark | No | This is the helpline in | Home |
| Sharon Hoston | No | I have a gambling | Home |
| Brienna Taylor | No | I'm not sure if you're | Home |

| Crisis Suicide | Suicide | Callers Gender | Callers Age Range |
|----------------|---------|-----------------------|-------------------|
| | No | Unwilling | Unwilling |
| | No | Male | 25-34 |
| | No | Male | 25-34 |
| | No | Male | 65+ |
| | No | Female | 35-44 |
| | No | Male | 25-34 |
| | No | Female | 45-54 |
| | No | Male | 35-44 |
| | No | Male | 35-44 |
| | No | Female | 45-54 |
| | No | Male | 55-64 |
| | No | Male | 45-54 |
| | No | Female | 25-34 |

| Callers Age | Callers City | Callers State | Callers County |
|-------------|----------------------|---------------|-----------------------|
| Unwilling | Truckee | California | Nevada |
| 31 | Marshall | Arkansas | Searcy |
| 33 | Ozark | Arkansas | Franklin |
| 72 | Mc Gehee | Arkansas | Desha |
| 42 | Jacksonville | Arkansas | Pulaski |
| 26 | Wynne | Arkansas | Cross |
| 50 | Pine Bluff | Arkansas | Jefferson |
| 41 | Unwilling | Arkansas | Unwilling |
| 35 | Russellville | Arkansas | Pope |
| 46 | Overland Park | Kansas | Johnson |
| 61 | Hot Springs National | Arkansas | Garland |
| 45 | New Blaine | Arkansas | Logan |
| 30 | Vilonia | Arkansas | Faulkner |

| Callers Ethnicity | Callers Subject | Gamblers Gender | Gambler Age |
|--------------------------|------------------------|------------------------|-------------|
| Unwilling | Self | Unwilling | Unwilling |
| Caucasian | Self | Male | 31 |
| Caucasian | Self | Male | 33 |
| African American | Self | Male | 72 |
| Caucasian | Mother | Female | 62 |
| African American | Self | Male | 26 |
| African American | Self | Female | 50 |
| Unwilling | Self | Male | 41 |
| Caucasian | Self | Male | 35 |
| Caucasian | Self | Female | 46 |
| Caucasian | Self | Male | 61 |
| Caucasian | Self | Male | 45 |
| Caucasian | Mother | Female | 52 |

| Gambler Age Range | Gamblers Ethnicity | Gamblers City | Gamblers State |
|-------------------|---------------------------|----------------------|-----------------------|
| Unwilling | Unwilling | Truckee | California |
| 25-34 | Caucasian | Marshall | Arkansas |
| 25-34 | Caucasian | Ozark | Arkansas |
| 65+ | African American | Mc Gehee | Arkansas |
| 55-64 | Caucasian | Jacksonville | Arkansas |
| 25-34 | African American | Wynne | Arkansas |
| 45-54 | African American | Pine Bluff | Arkansas |
| 35-44 | Unwilling | Unwilling | Arkansas |
| 35-44 | Caucasian | Russellville | Arkansas |
| 45-54 | Caucasian | Overland Park | Kansas |
| 55-64 | Caucasian | Hot Springs National | Arkansas |
| 45-54 | Caucasian | New Blaine | Arkansas |
| 45-54 | Caucasian | Vilonia | Arkansas |

| Gamblers County | Gambling Location | Length of Gambling | Length of Problem |
|------------------------|--------------------------|---------------------------|-------------------|
| Nevada | Unwilling | 0 | 0 |
| Searcy | Store | 12 | 10 |
| Franklin | Casino | 12 | 3 |
| Desha | Casino | 30 | 5 |
| Pulaski | Casino | 0 | 0 |
| Cross | Internet | 2 | 1 |
| Jefferson | Casino | 2 | 1 |
| Unwilling | Unwilling | 0 | 0 |
| Pope | Internet | 4 | 1 |
| Johnson | Internet | 4 | 1 |
| Garland | Casino | 20 | 20 |
| Logan | Internet | 12 | 3 |
| Faulkner | Internet | 20 | 1 |

| Main GP | Casino Hours | Drinks Per Hour | Marital Status |
|------------------------|--------------|------------------------|-----------------------|
| Unspec./Unwilling/Ot | 0 | 0 | Unwilling |
| Lottery - Scratch Offs | 35 | 12 | Single |
| Casino - Unwilling | 0 | 0 | Single |
| Casino - Slots | 20 | 0 | Single |
| Casino - Unspec. | 0 | 0 | Single |
| Internet - Sports | 0 | 0 | Single |
| Casino - Slots | 15 | 0 | Single |
| Unspec./Unwilling/Ot | 0 | 0 | Unwilling |
| Internet - Sports | 32 | 0 | Single |
| Internet - Sports | 10 | 0 | Married |
| Lottery - Scratch Offs | 7 | 0 | Single |
| Internet - Slots | 0 | 0 | Married |
| Internet - Slots | 42 | 0 | Married |

| Gambler Children | Number of Children | Gambler Employed | Gambler Occupation |
|------------------|---------------------------|------------------|---------------------------|
| Unwilling | 0 | Unwilling | Unwilling |
| No | 0 | Employed | Self employed |
| No | 0 | Employed | Caretaker |
| No | 0 | Employed | Hospital |
| Yes | 0 | Retired | retired |
| Yes | 5 | Employed | Barber |
| Yes | 0 | Employed | RN |
| Unwilling | 0 | Unwilling | Unwilling |
| No | 0 | Other | Disabled |
| Yes | 2 | Employed | retail account manager |
| No | 0 | UnEmployed | Disabled |
| Unwilling | 0 | Unwilling | Unwilling |
| Yes | 0 | Employed | Data Analyst |

| EAP | Gambler Debt | Gambler Retired | Amount of Debt |
|-----|--------------|-----------------|-----------------------|
| No | Unwilling | | Unwilling |
| | No | | none |
| No | Yes | | \$1,001 - \$5,000 |
| No | No | | none |
| No | Unwilling | Retired | Unwilling |
| No | Unwilling | | Unwilling |
| | Yes | | \$50,001 - \$100,000 |
| | Unwilling | | Unwilling |
| | Yes | Disabled | \$5,001 - \$10,000 |
| | Yes | | Unwilling |
| No | Yes | Disabled | \$15,001 - \$20,000 |
| | Unwilling | | Unwilling |
| Yes | Yes | | \$15,001 - \$20,000 |

| Gambles Salary | OPG Alcohol | OPG Depression | OPG Drugs |
|-----------------------|-------------|-----------------------|-----------|
| Unwilling | Unwilling | Unwilling | Unwilling |
| \$100,000 - \$149,999 | No | No | No |
| \$25,000 - \$34,999 | No | Yes | No |
| \$25,000 - \$34,999 | Unwilling | Unwilling | Unwilling |
| Unwilling | No | No | No |
| Unwilling | Unwilling | Unwilling | Unwilling |
| \$100,000 - \$149,999 | No | Yes | No |
| Unwilling | Unwilling | Unwilling | Unwilling |
| \$15,000 - \$24,999 | No | Yes | Yes |
| above \$150,000 | No | No | No |
| Unwilling | No | No | No |
| Unwilling | Unwilling | Unwilling | Unwilling |
| above \$150,000 | No | Yes | No |

| OPG EatingDisorder | OPG Overspend | OPG Smoking | Veteran? |
|---------------------------|----------------------|-------------|-----------|
| Unwilling | Unwilling | Unwilling | Unwilling |
| Yes | No | Yes | No |
| Yes | Yes | No | No |
| Unwilling | Unwilling | Unwilling | Unwilling |
| No | No | No | No |
| Unwilling | Unwilling | Unwilling | Unwilling |
| No | No | No | No |
| Unwilling | Unwilling | Unwilling | Unwilling |
| No | Yes | Yes | No |
| No | No | No | No |
| No | Yes | Yes | No |
| Unwilling | Unwilling | No | Unwilling |
| Yes | No | No | No |

| Mental Seen DR | CallerFamil w GA | Gambler Bankrupt | Gambler Credit Prol |
|----------------|------------------|------------------|---------------------|
| Unwilling | | Unwilling | Unwilling |
| No | | No | No |
| No | Yes | No | No |
| Unwilling | | Unwilling | Unwilling |
| No | | No | No |
| Unwilling | | Unwilling | Unwilling |
| No | | Yes | Yes |
| Unwilling | | Unwilling | Unwilling |
| Yes | | No | No |
| No | | No | Yes |
| Yes | Yes | No | No |
| Unwilling | | Unwilling | Unwilling |
| No | | Unwilling | Unwilling |

| FHG Abuse | FHG Alcohol | FHG Drugs | FHG EatingDisorder |
|-----------|-------------|-----------|--------------------|
| Unwilling | Unwilling | Unwilling | Unwilling |
| No | No | No | No |
| Yes | Yes | Yes | Yes |
| Unwilling | Unwilling | Unwilling | Unwilling |
| No | No | No | No |
| Unwilling | Unwilling | Unwilling | Unwilling |
| No | No | Yes | No |
| Unwilling | Unwilling | Unwilling | Unwilling |
| No | No | No | No |
| Yes | Yes | No | No |
| Unwilling | Unwilling | Unwilling | Unwilling |
| Unwilling | Unwilling | Unwilling | Unwilling |
| No | No | No | No |

| FHG Gambling | FHG Other | cg emotional | cg financial |
|--------------|-----------|-----------------|-----------------------|
| Unwilling | Unwilling | In a Safe Place | |
| No | No | Depression | |
| Yes | No | Depression | Borrow Cr. Cards |
| Unwilling | Unwilling | In a Safe Place | Used Savings |
| No | No | In a Safe Place | |
| Unwilling | Unwilling | In a Safe Place | Used Savings |
| Yes | No | Depression | Paying Bill Problems |
| Unwilling | Unwilling | In a Safe Place | |
| No | No | Depression | Paying Bill Problems |
| No | No | In a Safe Place | Used Savings |
| Unwilling | Unwilling | In a Safe Place | Paying Bill Problems |
| Unwilling | Unwilling | In a Safe Place | |
| Yes | No | Depression | Brrow Family/ Friends |

| cg interpersonal | cg legal | cg substance | cg workschool |
|------------------|----------------|--------------|---------------|
| | | | |
| | | | |
| | | | |
| Family Conflict | | | Problem w/job |
| Family Conflict | | | |
| Family Conflict | | | |
| | | | |
| | | | |
| | | | |
| Spouse Conflict | | | |
| | Loan Companies | | |
| | | | |
| Family Conflict | | | |

| Referrals | Caller12Step | Number Called | Caller Heard of Helpl |
|--------------------|--------------|----------------|-----------------------|
| California Problem | Unwilling | Unwilling | Unwilling |
| GA | No | 1-800-522-4700 | Lottery |
| GA | GA | 1-800-522-4700 | Internet |
| GA | No | 1-800-522-4700 | Lottery |
| Treatment Provider | No | 1-800-522-4700 | Internet |
| GA | No | Unwilling | Internet |
| GA | No | 1-800-522-4700 | Casino Card |
| Refused/Unable | Unwilling | Unwilling | Unwilling |
| GA | No | 1-800-522-4700 | Internet |
| Kansas Problem | Unwilling | 1-800-522-4700 | Internet |
| GA | GA | 1-800-522-4700 | Internet |
| GA | Unwilling | 1-800-522-4700 | Internet |
| GA | No | 1-800-522-4700 | Unwilling |

| Agree to be called | Agree to call back | PrecipEvent Family | PrecipEvent Financia |
|--------------------|--------------------|---------------------------|----------------------|
| No | No | | Financial |
| No | No | Family | Financial |
| Yes | Yes | | Financial |
| No | No | Family | Financial |
| No | No | Family | Financial |
| No | No | Family | Financial |
| No | No | | Financial |
| No | Yes | | |
| No | No | | Financial |
| No | No | Family | Financial |
| No | No | | Financial |
| No | Yes | | Financial |
| Yes | Yes | Family | |

| PrecipEvent Job | PrecipEvent Legal | PrecipEvent M | Iarital | PrecipEvent | MentalH |
|-----------------|-------------------|---------------|----------------|--------------------|---------|
| | | | | | |
| | | | | | |
| | | | | | |
| Job | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | Mental Health | 1 |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |

| PrecipEvent Other | PrecipEvent Other T | PrecipEvent Physical | Language Line |
|-------------------|---------------------|----------------------|---------------|
| | | | No |
| Other | | | No |
| | | | No |

| Interpreter # | Precipitating Event N | Story |
|---------------|------------------------------|--------------------------|
| | Lost a lot of money | Caller was calling |
| | My family is suffering | Caller was a 31 year |
| | Spends all of his | The caller is a 33 year |
| | Having problems | Caller is a 72-year-old |
| | Caller's mother has | Caller was an adult |
| | Loss of money. | Caller is a 26-year-old |
| | Caller wanted help | Caller was a 50 year |
| | Calling to check out a | A male caller who |
| | Caller wanted to stop | Caller was a 35 year |
| | Caller seeking help for | |
| | Mark wants help o | 61 year old Caucasian |
| | Caller seeking help for | 45 year old male caller |
| | Her mom borrowed | The caller, Brittany, is |

Arkansas Fiscal Year (WFY23-24)

FY-23 thru FY-24

| | July | August | September | October | November | December | January | February | March | April | May | June | Totals |
|-----------|------|--------|-----------|---------|----------|----------|---------|----------|-------|-------|-----|------|--------|
| Intakes | 18 | 10 | 14 | 17 | 19 | 12 | 13 | | | | | | 103 |
| Hang-up | 96 | 94 | 95 | 101 | 119 | 131 | 126 | | | | | | 762 |
| Ind. Cas. | 101 | 85 | 101 | 105 | 110 | 106 | 100 | | | | | | 708 |
| Lottery | 117 | 92 | 63 | 79 | 57 | 73 | 59 | | | | | | 540 |
| Wrong# | 128 | 115 | 134 | 163 | 150 | 146 | 157 | | | | | | 993 |
| Chat | 4 | 4 | 3 | 5 | 8 | 14 | 7 | | | | | | 45 |
| Text | 2 | 7 | 4 | 5 | 2 | 10 | 7 | | | | | | 37 |
| Other | 21 | 50 | 118 | 92 | 128 | 107 | 160 | | | | | | 676 |
| Totals | 487 | 457 | 532 | 567 | 593 | 599 | 629 | 0 | 0 | 0 | 0 | 0 | 3864 |

Problem Gamblers Helpline 1/1/2024-1/31/2024 Arkansas Report

Total Calls 629
Total LACG Intakes 13

| Call Type | Call Typ | oe Average Type |
|-----------------------------|----------|-----------------|
| Hang-ups | 126 | 20% |
| LACG INTAKE | 13 | 2% |
| Other | 160 | 25% |
| Seeking Casino Information | 100 | 16% |
| Chat | 7 | 1% |
| Text | 7 | 1% |
| Seeking Lottery Information | 59 | 9% |
| Wrong Numbers | 157 | 25% |
| Total | 629 | 100% |

| Suicide | Calls | Percent |
|---------|-------|---------|
| No | 13 | 100% |
| Past | 0 | 0% |
| Present | 0 | 0% |
| Total | 13 | 100% |

| Caller's Subject | Calls | Percent |
|------------------------|-------|---------|
| Brother | 0 | 0% |
| Client | 0 | 0% |
| Daughter | 0 | 0% |
| Father | 0 | 0% |
| Friend | 0 | 0% |
| Husband/Male sig other | 0 | 0% |
| Inmate | 0 | 0% |
| Misc. Family Member | 0 | 0% |
| Mother | 2 | 15% |
| Self | 11 | 85% |
| Sister | 0 | 0% |
| Son | 0 | 0% |
| Unwilling/Other | 0 | 0% |
| Wife/Female sig other | 0 | 0% |
| Work | 0 | 0% |
| Total | 13 | 100% |

| Gambler's Gender | Calls | Percent |
|------------------|-------|---------|
| Female | 4 | 31% |
| Male | 8 | 62% |
| Unwilling/Other | 1 | 8% |
| Total | 13 | 100% |

| Ethnicity of Gambler | Calls | Percent |
|----------------------|-------|---------|
| African American | 3 | 23% |
| Asian American | 0 | 0% |
| Caucasian | 8 | 62% |
| Hispanic | 0 | 0% |
| Other | 0 | 0% |
| Multiracial | 0 | 0% |
| Native American | 0 | 0% |
| Unwilling/Unknown | 2 | 15% |
| Total | 13 | 100% |

| Precipitating Event | Calls | Percent |
|--------------------------|-------|---------|
| Financial Problems | 11 | 85% |
| Marital Problems | 0 | 0% |
| Family Problems | 6 | 46% |
| Job Problems | 1 | 8% |
| Mental Health Problems | 1 | 8% |
| Physical Health Problems | 0 | 0% |
| Legal Problems | 0 | 0% |
| Other Problems | 1 | 8% |

^{*} Percent greater than 100 because many individuals indicated more than one problem area.

The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

| Most Problematic Gambling | Calls | Percent |
|--|-------|---------|
| Casino-Baccarat | 0 | 0% |
| Casino-Bingo | 0 | 0% |
| Casino-Blackjack | 0 | 0% |
| Casino-Cards | 0 | 0% |
| Casino-Dice | 0 | 0% |
| Casino-Horserace | 0 | 0% |
| Casino-Keno | 0 | 0% |
| Casino-Other | 0 | 0% |
| Casino-Pari-mut | 0 | 0% |
| Casino-Poker | 0 | 0% |
| Casino-Roulette | 0 | 0% |
| Casino-Sports | 0 | 0% |
| Casino-Unspec. | 1 | 8% |
| Casino-Unwilling | 1 | 8% |
| Casino- V. Keno | 0 | 0% |
| Casino- V. Poker | 0 | 0% |
| Casino-Slots | 2 | 15% |
| Internet-Baccarat | 0 | 0% |
| Internet-Bingo | 0 | 0% |
| Internet-Blackjack | 0 | 0% |
| Internet-Dice | 0 | 0% |
| Internet-Keno | 0 | 0% |
| Internet-Lottery | 0 | 0% |
| Internet-Poker | 0 | 0% |
| Internet-Roulette | 0 | 0% |
| Internet-Slots | 2 | 15% |
| Internet-Sports | 3 | 23% |
| Internet-Table Games | 0 | 0% |
| Internet-Unspec. | 0 | 0% |
| Internet- V. Poker | 0 | 0% |
| Lottery-Lotto | 0 | 0% |
| Lottery-Numbers | 0 | 0% |
| Lottery-Online | 0 | 0% |
| Lottery-Other | 0 | 0% |
| Lottery- Pull Tab | 0 | 0% |
| Lottery- Pun. Card | 0 | 0% |
| Lottery-Scratch Offs | 2 | 15% |
| Lottery-Sweeps | 0 | 0% |
| NFT- Non Fungible Tokens | 0 | 0% |
| Non-Casino-8-Liner | 0 | 0% |
| Non-Casino-Bingo | 0 | 0% |
| Non-Casino-Cards/Dice | 0 | 0% |
| Non-Casino-Crypto | 0 | 0% |
| Non-Casino-Dog Race | 0 | 0% |
| Non-Casino-Horse Race | 0 | 0% |
| Non-Casino-Horse Race | 0 | 0% |
| Non-Casino-Poker Rm | 0 | 0% |
| Non-Casino-Foker Kill Non-Casino-Raffle/50-50 Drawings | 0 | 0% |
| Non-Casino-Karne/30-30 Drawings Non-Casino-Skill Machines | 0 | 0% |
| Non-Casino-Skiii Machines Non-Casino-Slots | 0 | 0% |
| Non-Casino-Siots Non-Casino-V. Poker | 0 | 0% |
| Non-Casino-V. Poker Non-Casino-Video Gaming | 0 | 0% |

| Sports-Baseball | 0 | 0% |
|----------------------------|----|------|
| Sports-Basktball | 0 | 0% |
| Sports-Casino | 0 | 0% |
| Sports-Cock Fight | 0 | 0% |
| Sports-Fantasy | 0 | 0% |
| Sports-Football | 0 | 0% |
| Sports-Hockey | 0 | 0% |
| Sports-Other | 0 | 0% |
| Sports-Soccer | 0 | 0% |
| Sports-Unspec. | 0 | 0% |
| Stock Market- Bus Risk | 0 | 0% |
| Stock Market-Day Trade | 0 | 0% |
| Stock Market-Margin | 0 | 0% |
| Stock Market-Options | 0 | 0% |
| Stock Market-Other | 0 | 0% |
| Stock Market-Stocks | 0 | 0% |
| Stock Market-Unspec. | 0 | 0% |
| Unspec./Unwilling/Other | 2 | 15% |
| VGT-Video Gaming Terminals | 0 | 0% |
| Total | 13 | 100% |

| Gambler Employed | Calls | Percent |
|------------------|-------|---------|
| Employed | 7 | 54% |
| Other | 1 | 8% |
| Retired | 1 | 8% |
| Unsure | 0 | 0% |
| Unemployed | 1 | 8% |
| Unwilling | 3 | 23% |
| Total | 13 | 100% |

| Age Group of Gamblers | Calls | Percent |
|-----------------------|-------|---------|
| 13-17 | 0 | 0% |
| 18-24 | 0 | 0% |
| 25-34 | 3 | 23% |
| 35-44 | 2 | 15% |
| 45-54 | 4 | 31% |
| 55-64 | 2 | 15% |
| 65+ | 1 | 8% |
| Unsure | 0 | 0% |
| Unwilling | 1 | 8% |
| Total | 13 | 100% |

| Other Problems Identified | Yes | | No | |
|---------------------------|-----|------------|----|------------|
| | Yes | Percentage | No | Percentage |
| Alcoholism | 0 | 0.0% | 8 | 61.5% |
| Drug Abuse | 1 | 7.7% | 7 | 53.8% |
| Depression | 4 | 30.8% | 4 | 30.8% |
| Eating Disorder | 3 | 23.1% | 5 | 38.5% |
| Overspending | 3 | 23.1% | 5 | 38.5% |
| Smoking | 3 | 23.1% | 6 | 46.2% |
| Sexual Addiction | 0 | 0.0% | 8 | 61.5% |

| Problems Identified in Family | Yes | | No | |
|-------------------------------|-----|------------|----|------------|
| | Yes | Percentage | No | Percentage |
| Abuse | 2 | 15.4% | 5 | 38.5% |
| Alcoholism | 2 | 15.4% | 5 | 38.5% |
| Drug Abuse | 2 | 15.4% | 5 | 38.5% |
| Eating Disorder | 1 | 7.7% | 6 | 46.2% |
| Gambling | 3 | 23.1% | 4 | 30.8% |

| Misc Questions | | Yes | | No | |
|--------------------------------------|-----|------------|----|------------|--|
| | Yes | Percentage | No | Percentage | |
| Do you have mental health insurance? | 3 | 23% | 5 | 38% | |
| Are you familiar with GA? | 1 | 8% | 7 | 54% | |
| Are you a Veteran? | 0 | 0% | 8 | 62% | |
| Have you ever filed bankruptcy? | 1 | 8% | 6 | 46% | |
| Have you ever had credit problems? | 2 | 15% | 5 | 38% | |

| Gambling Activity | Average | Std. Deviation |
|---|---------|----------------|
| How many hours per week do you spend gambling? | 12.4 | 15.3 |
| How many people depend on you (or the gambler) for | 0.5 | 1.5 |
| the majority of their food/shelter? | | |
| How long have you gambled (years)? | 11.8 | 9.3 |
| How long has gambling caused problems in your life (years)? | 4.6 | 6.1 |

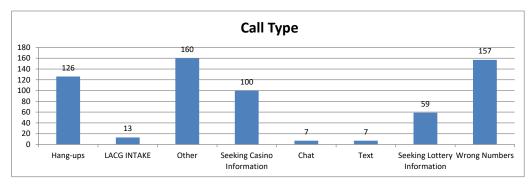
| Marital Status | Calls | Percent |
|----------------|-------|---------|
| Cohabitating | 0 | 0% |
| Divorced | 0 | 0% |
| Married | 3 | 23% |
| N/A | 0 | 0% |
| Separated | 0 | 0% |
| Single | 8 | 62% |
| Widowed | 0 | 0% |
| Unsure | 0 | 0% |
| Unwillng/Other | 2 | 15% |
| Total | 13 | 100% |

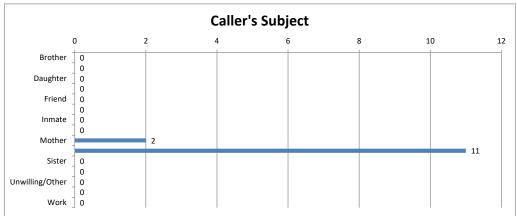
| Number of Children | Calls | Percent |
|------------------------|-------|---------|
| No children | 11 | 85% |
| One Child | 0 | 0% |
| Two Children | 1 | 8% |
| Three Children | 0 | 0% |
| Four Children | 0 | 0% |
| Five Children | 1 | 8% |
| Six Children | 0 | 0% |
| Seven Children or More | 0 | 0% |
| Unwilling | 0 | 0% |
| Total | 13 | 100% |

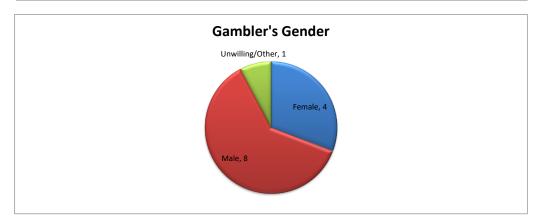
| Gamblers Debt | Calls | Percent |
|---------------|-------|---------|
| No | 2 | 15% |
| Unknown | 0 | 0% |
| Unwilling | 5 | 38% |
| Yes | 6 | 46% |
| Total | 13 | 100% |

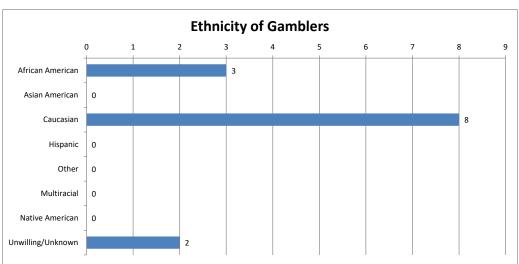
| Calls by Gambler Salary | Calls | Percent |
|-------------------------|-------|---------|
| \$10,000-\$14,999 | 0 | 0% |
| \$100,000-\$149,999 | 2 | 15% |
| \$15,000-\$24,999 | 1 | 8% |
| \$25,000-\$34,999 | 2 | 15% |
| \$35,000-49,999 | 0 | 0% |
| \$5,000-\$9,999 | 0 | 0% |
| \$50,000-\$74,999 | 0 | 0% |
| \$75,000-\$99,999 | 0 | 0% |
| above \$150,000 | 2 | 15% |
| less than \$5,000 | 0 | 0% |
| No Income | 0 | 0% |
| Unknown | 0 | 0% |
| Unsure | 0 | 0% |
| Unwilling | 6 | 46% |
| Total | 13 | 100% |

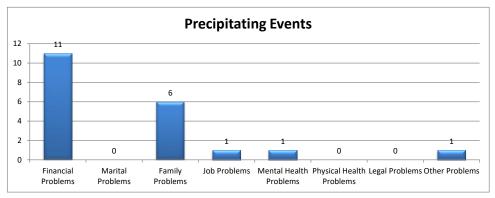
| How Caller Heard of Problem Gamblers Helpline | Calls | Percent |
|---|-------|---------|
| Billboard | 0 | 0% |
| Bingo Hall | 0 | 0% |
| Brochure | 0 | 0% |
| Casino | 0 | 0% |
| Casino Card | 1 | 8% |
| Court | 0 | 0% |
| Crisis Line | 0 | 0% |
| Family Member | 0 | 0% |
| Friend | 0 | 0% |
| Horserace/Racetrack | 0 | 0% |
| Internet | 7 | 54% |
| Lottery | 2 | 15% |
| Newspaper | 0 | 0% |
| Phone Operator (411) | 0 | 0% |
| Phonebook | 0 | 0% |
| Radio | 0 | 0% |
| Repeat Caller | 0 | 0% |
| Store | 0 | 0% |
| Support Group | 0 | 0% |
| Therapist | 0 | 0% |
| Treatment Facility | 0 | 0% |
| TV Commercial | 0 | 0% |
| TV Program | 0 | 0% |
| Unsure | 0 | 0% |
| Work | 0 | 0% |
| Unwilling/Other | 3 | 23% |
| Total | 13 | 100% |

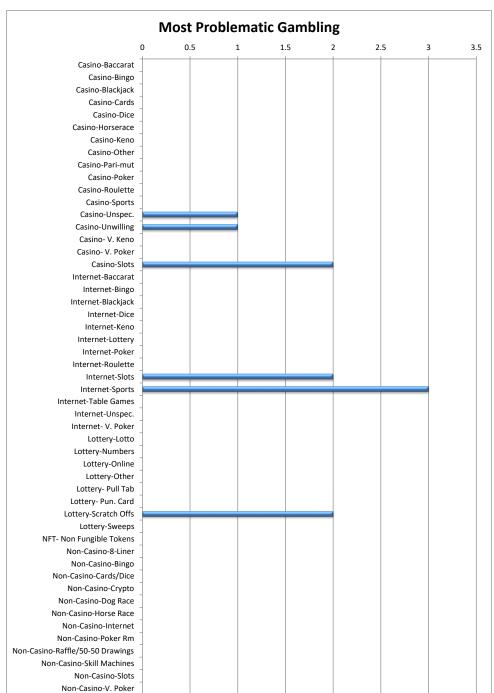


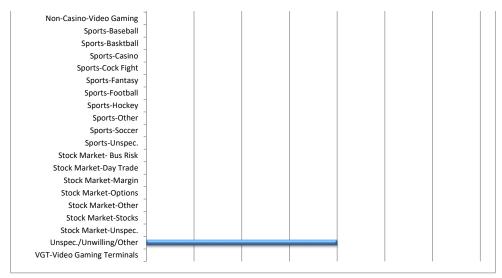


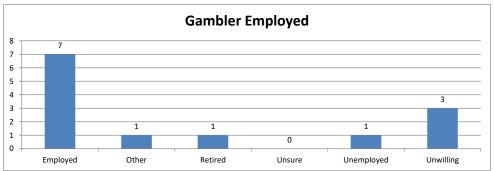


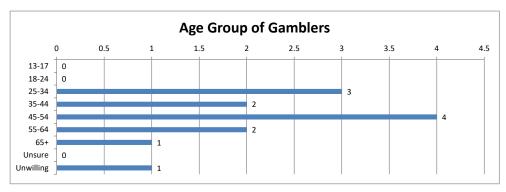




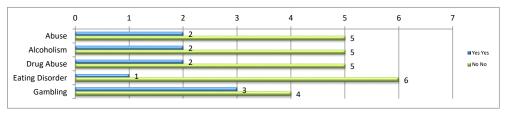


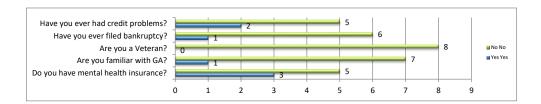


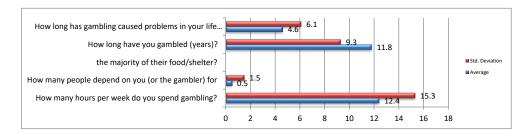


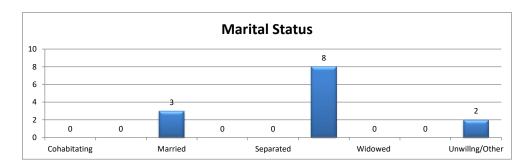


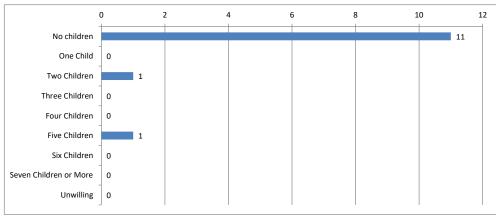


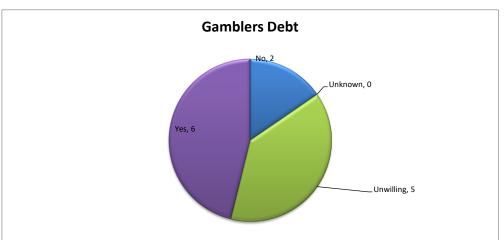




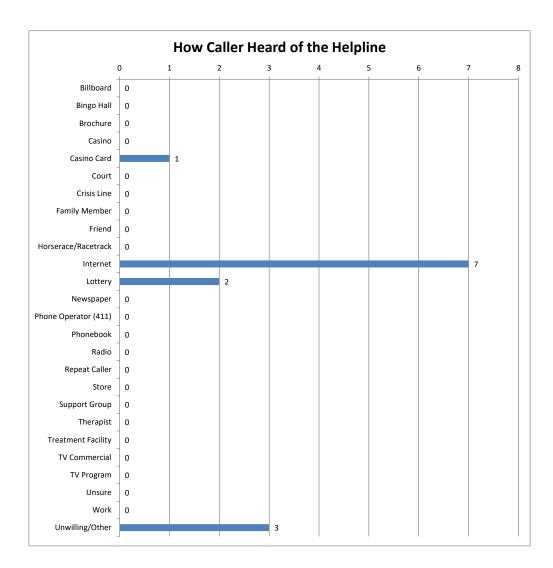












Arkansas CHAT/TEXT Report

| | ReportVersion | Date and Time | PhoneWorkerName | CityName |
|-----------|-------------------|---------------|-----------------|--------------|
| 1 | NCPG Live Chat | 1/1/24 9:48 | Lindsay Dowden | |
| 2 | NCPG Text Form | 1/8/24 14:30 | Tina Pilcher | Little Rock |
| 3 | NCPG Live Chat | 1/10/24 11:24 | John Jackson | |
| 4 | NCPG Live Chat | 1/13/24 2:37 | Sunly Sok | |
| 5 | NCPG Text Form | 1/20/24 14:10 | Katie Tacker | Little Rock |
| 6 | NCPG Text Form | 1/21/24 10:40 | Linda Jones | Little Rock |
| 7 | NCPG Live Chat | 1/21/24 15:51 | Linda Jones | |
| 8 | 1800 Gambler Text | 1/21/24 15:53 | Linda Jones | Fayetteville |
| 9 | 1800 Gambler Text | 1/21/24 16:07 | Linda Jones | Fayetteville |
| <i>10</i> | NCPG Text Form | 1/27/24 11:28 | Katie Tacker | Harrison |
| <i>11</i> | NCPG Live Chat | 1/29/24 16:37 | Katie Tacker | |
| <i>12</i> | NCPG Live Chat | 1/29/24 20:56 | Katie Tacker | |
| <i>13</i> | 1800 Gambler Text | 1/30/24 9:43 | Melanie Fields | Little Rock |
| 14 | NCPG Live Chat | 1/30/24 22:04 | Linda Jones | |

| CountyName | StateProvince | CountryName | PostalCode |
|------------|---------------|---------------|------------|
| | AR | United States | |
| Pulaski | AR | United States | 72205 |
| | AR | United States | |
| | AR | United States | |
| Pulaski | AR | United States | 72205 |
| Pulaski | AR | United States | 72205 |
| | AR | United States | |
| Washington | AR | United States | 72704 |
| Washington | AR | United States | 72704 |
| Boone | AR | United States | 72601 |
| | AR | United States | |
| | AR | United States | |
| Pulaski | AR | United States | 72210 |
| | AR | United States | |

| Narrative | How do you feel now | Caller is calling for: | Caller is from: |
|---------------------|---------------------|------------------------|-----------------|
| Lennon 9:50 AM: Hi, | Im very upset | | Hang-up/prank |
| SMS2369 2:30 PM: | | | Seeking |
| Malcolm 11:24 AM: | Neutral | | Hang-up/prank |
| Leo 2:37 AM: What | Neutral | | Seeking |
| SMS4317 2:10 PM: | | | Seeking |
| SMS4317 10:40 AM: | | | Seeking |
| Linda 3:52 PM: | Im very upset | | Hang-up/prank |
| SMS4295 3:53 PM: I | | Gambler (self) | Seeking |
| SMS4295 4:07 PM: | | | Hang-up/prank |
| SMS0718 11:28 AM: | | | Hang-up/prank |
| Lizzy 4:37 PM: | Im doing well | | Seeking |
| Lizzy 9:04 PM: | Im very upset | | Hang-up/prank |
| SMS3246 9:43 AM: | | | Hang-up/prank |
| Not Specified 10:04 | Im doing ok | | Seeking |