	Arkansas Call Report (ACR23)									
Date	Intakes	Hang ups	Casino	Lottery	Wrong #	Chat	Text	Other	Total	
12/1/23	0	4	4	2	7	0	2	3	22	
12/2/23	0	4	4	3	3	0	1	3	18	
12/3/23	0	1	0	1	5	0	0	4	11	
12/4/23	2	1	3	2	7	1	0	7	23	
12/5/23	1	3	6	3	1	0	0	3	17	
12/6/23	0	3	6	4	2	0	0	4	19	
12/7/23	0	2	2	1	4	0	0	9	18	
12/8/23	1	2	4	4	3	2	0	1	17	
12/9/23	0	1	4	3	4	1	0	0	13	
12/10/23	1	1	2	0	3	1	1	0	9	
12/11/23	1	7	4	3	2	1	0	2	20	
12/12/23	1	0	1	1	11	0	0	3	17	
12/13/23	0	1	2	0	3	0	0	3	9	
12/14/23	1	7	7	2	5	0	0	5	27	
12/15/23	0	1	0	1	4	1	0	5	12	
12/16/23	0	4	0	3	5	0	0	5	17	
12/17/23	0	3	2	2	2	0	0	3	12	
12/18/23	0	2	2	3	1	0	0	3	11	
12/19/23	0	4	5	2	1	1	0	4	17	
12/20/23	0	2	5	2	3	0	0	3	15	
12/21/23	0	9	3	3	5	0	0	5	25	
12/22/23	0	10	4	1	4	0	1	3	23	
12/23/23	0	2	1	2	7	1	1	2	16	
12/24/23	0	6	6	1	6	0	0	2	21	
12/25/23	0	7	3	1	3	0	0	0	14	
12/26/23	1	4	7	6	10	3	1	5	37	
12/27/23	0	21	4	4	10	0	0	7	46	
12/28/23	0	10	6	2	5	0	0	3	26	
12/29/23	1	3	2	6	7	2	2	5	28	
12/30/23	1	3	2	2	9	0	0	4	21	
12/31/23	1	3	5	3	4	0	1	1	18	
otal	12	131	106	73	146	14	10	107	599	

	Arkansas Intake			
	Call Date Start	Time Start	Time End	Duration
1	12/4/23	9h 14m 27s 0ms	9h 33m 54s 0ms	19m 27s 0ms
2	12/4/23	15h 21m 30s 0ms	15h 31m 8s 0ms	9m 38s 0ms
3	12/5/23	4h 52m 30s 0ms	6h 17m 43s 0ms	1h 25m 13s 0ms
4	12/8/23	21h 46m 11s 0ms	21h 58m 1s 0ms	11m 50s 0ms
5	12/10/23	16h 28m 47s 0ms	16h 47m 25s 0ms	18m 38s 0ms
6	12/11/23	13h 57m 6s 0ms	13h 58m 41s 0ms	1m 35s 0ms
7	12/12/23	15h 37m 20s 0ms	15h 55m 2s 0ms	17m 42s 0ms
8	12/14/23	14h 55m 48s 0ms	15h 4m 46s 0ms	8m 58s 0ms
9	12/26/23	19h 19m 44s 0ms	19h 49m 50s 0ms	30m 6s 0ms
10	12/29/23	20h 16m 32s 0ms	20h 26m 32s 0ms	10m 0s 0ms
11	12/30/23	9h 29m 8s 0ms	9h 38m 46s 0ms	9m 38s 0ms
12	12/31/23	10h 46m 0s 0ms	10h 55m 2s 0ms	9m 2s 0ms

HS Name	Repeat Caller	Opening Words	Callers Location
Sharon Hoston	No	I want to ban myself	Work
Jessica Register	No	My name is David	Home
Sunly Sok	Yes	I need help.	Home
Katelynn Tacker	No	This is causing	Work
Jessica Register	No	I am seeking help	Home
John Jackson	No	Is this customer	Unwilling
Eleshia Power	No	My friend banned	Work
Brienna Taylor	No	I don't know how to	In Vehicle (driving)
Eleshia Power	No	Is this place that helps	Home
Brienna Taylor	No	I need someone to talk	Home
Brittany Mays	No	Is this line for	In Vehicle (driving)
Sharika Mitchell	No	I'm calling about my	Home

Crisis Suicide	Suicide	Callers Gender	Callers Age Range
	No	Male	35-44
	No	Male	35-44
	Past	Male	45-54
	No	Female	25-34
	No	Male	45-54
	No	Unwilling	Unwilling
	No	Male	Unwilling
	No	Male	18-24
	No	Female	35-44
	No	Male	Unwilling
	No	Female	45-54
	No	Female	65+

Callers Age	Callers City	Callers State	<b>Callers County</b>
44	Pine Bluff	Arkansas	Jefferson
43	Little Rock	Arkansas	Pulaski
54	Morrilton	Arkansas	Conway
30	Little Rock	Arkansas	Pulaski
45	Huntsville	Arkansas	Madison
Unwilling	Unwilling	Arkansas	Unwilling
Unwilling	Hackett	Arkansas	Sebastian
21	Unwilling	North Carolina	Unwilling
36	Jonesboro	Arkansas	Craighead
Unwilling	Unwilling	Arkansas	Unwilling
48	Mabelvale	Arkansas	Saline
69	Hot Springs	Arkansas	Hot Spring

<b>Callers Ethnicity</b>	Callers Subject	<b>Gamblers Gender</b>	Gambler Age
African American	Self	Male	44
African American	Self	Male	43
Caucasian	Self	Male	54
African American	Self	Female	30
Caucasian	Self	Male	45
Unwilling	Self	Unwilling	Unwilling
Unwilling	Friend	Female	Unwilling
Unwilling	Self	Male	21
Asian American	Self	Female	36
Unwilling	Self	Male	Unwilling
African American	Self	Female	48
Caucasian	Self	Female	69

Gambler Age Range	<b>Gamblers Ethnicity</b>	Gamblers City	Gamblers State
35-44	African American	Pine Bluff	Arkansas
35-44	African American	Little Rock	Arkansas
45-54	Caucasian	Morrilton	Arkansas
25-34	African American	Little Rock	Arkansas
45-54	Caucasian	Huntsville	Arkansas
Unwilling	Unwilling	Unwilling	Arkansas
Unwilling	Unwilling	Hackett	Arkansas
18-24	Unwilling	Unwilling	North Carolina
35-44	Asian American	Jonesboro	Arkansas
Unwilling	Unwilling	Unwilling	Arkansas
45-54	African American	Mabelvale	Arkansas
65+	Caucasian	Hot Springs	Arkansas

<b>Gamblers County</b>	<b>Gambling Location</b>	Length of Gambling	Length of Problem
Jefferson	Casino	2	1
Pulaski	Store	26	3
Conway	Casino	30	10
Pulaski	Internet	2	2
Madison	Casino	15	5
Unwilling	Casino	0	0
Sebastian	Casino	23	21
Unwilling	Unwilling	0	0
Craighead	Casino	10	1
Unwilling	Casino	0	1
Saline	Casino	3	0
Hot Spring	Casino	20	5

Main GP	Casino Hours	<b>Drinks Per Hour</b>	Marital Status
Casino - Slots	2	0	Single
Lottery - Lotto	20	0	Single
Casino - Slots	9	0	Married
Internet - Sports	0	0	Married
Casino - Slots	20	3	Single
Casino - Unwilling	0	0	Unwilling
Casino - Slots	60	0	Widowed
Unspec./Unwilling/	0	0	Unwilling
Casino - Slots	30	0	Married
Casino - Dice	0	0	Cohabitating
Casino - Slots	0	0	Unwilling
Casino - Slots	0	0	Widowed

Gambler Children	Number of Children	Gambler Employed	Gambler Occupation
Yes	1	Employed	Plumber
Yes	1	Employed	Unwilling
Yes	0	Retired	Unwilling
No	0	Employed	Nurse
Yes	1	Other	Disabled
Unwilling	0	Unwilling	Unwilling
Yes	0	UnEmployed	Unemployed
Unwilling	0	Unwilling	Unwilling
Yes	2	Employed	Home health care
Unwilling	0	Unwilling	Unwilling
Unwilling	0	Unwilling	Unwilling
Yes	0	Retired	Retired

EAP	Gambler Debt	Gambler Retired	Amount of Debt
	No		none
	Yes		Unwilling
No	Yes	Retired	Unsure
No	No		none
	Yes	Disabled	\$50,001 - \$100,000
No	Unwilling		Unwilling
No	Yes		Unsure
	Unwilling		Unwilling
No	No		none
No	Unwilling		Unwilling
	Unwilling		Unwilling
No	Yes	Retired	Unsure

Gambles Salary	OPG Alcohol	<b>OPG Depression</b>	OPG Drugs
above \$150,000	No	No	No
Unwilling	Unwilling	Unwilling	Unwilling
Unsure	Yes	Yes	No
Unwilling	Yes	No	Yes
\$15,000 - \$24,999	Yes	Yes	Yes
Unwilling	Unwilling	Unwilling	Unwilling
Unsure	No	No	No
above \$150,000	Unwilling	Unwilling	Unwilling
Unwilling	No	No	No
Unwilling	Unwilling	Unwilling	No
Unwilling	Unwilling	Unwilling	Unwilling
\$50,000 - \$74,999	No	Yes	No

<b>OPG</b> EatingDisorder	OPG Overspend	OPG Smoking	Veteran?
No	Yes	No	No
Unwilling	Unwilling	Unwilling	Unwilling
No	No	No	Yes
No	Yes	Yes	No
No	No	No	No
Unwilling	Unwilling	Unwilling	Unwilling
No	No	Yes	No
Unwilling	Unwilling	Unwilling	Unwilling
No	No	Yes	No
No	No	No	Unwilling
Unwilling	Unwilling	Unwilling	Unwilling
No	No	No	No

Mental Seen DR	CallerFamil w GA	Gambler Bankrupt	Gambler Credit Pro
No	1	No	No
Unwilling	0	Unwilling	Unwilling
No	1	No	Yes
No	0	No	No
Yes	1	No	No
Unwilling	0	Unwilling	Unwilling
No	0	Unwilling	Unwilling
Unwilling	0	Unwilling	Unwilling
No	0	Unwilling	Unwilling
Unwilling	0	Unwilling	Unwilling
Unwilling	0	Unwilling	Unwilling
No	0	No	No

FHG Abuse	FHG Alcohol	FHG Drugs	FHG EatingDisorder
No	No	No	No
Unwilling	Unwilling	Unwilling	Unwilling
No	No	No	No
No	No	Yes	Yes
No	Yes	No	No
Unwilling	Unwilling	Unwilling	Unwilling
Unwilling	Unwilling	Unwilling	Unwilling
Unwilling	Unwilling	Unwilling	Unwilling
No	Yes	No	No
Unwilling	Unwilling	Unwilling	Unwilling
Unwilling	Unwilling	Unwilling	Unwilling
No	No	No	No

FHG Gambling	FHG Other	cg emotional	cg financial
No	No	In a Safe Place	
Unwilling	Unwilling	In a Safe Place	
No	No	In a Safe Place	Used Savings
Yes	No	Depression	Used Savings
Yes	No	In a Safe Place	Paying Bill Problems
Unwilling	Unwilling	In a Safe Place	
Unwilling	Unwilling	In a Safe Place	Brrow Family/
Unwilling	Unwilling	In a Safe Place	
Yes	No	In a Safe Place	
Unwilling	Unwilling	In a Safe Place	
Unwilling	Unwilling	In a Safe Place	
No	No	In a Safe Place	Brrow Family/

cg interpersonal	cg legal	cg substance	cg workschool
Family Conflict			
Spouse Conflict		Excessive Alcohol	
			Problem w/job
	Stolen Money		
Family Conflict	Loan Companies		
Family Conflict			

Referrals	Caller12Step	Number Called	Caller Heard of Helpl
GA	No	1-800-522-4700	Internet
Treatment Provider	No	1-800-522-4700	Internet
Treatment Provider	AA	1-800-522-4700	Internet
GA	No	1-800-522-4700	Internet
Inpatient Treatment	AA	1-800-522-4700	Internet
Refused/Unable	Unwilling	Unwilling	Unwilling
GA	No	1-800-522-4700	Internet
North Carolina	No	1-800-522-4700	Unwilling
GA	No	1-800-522-4700	Lottery
Refused/Unable	Unwilling	1-800-522-4700	Internet
Treatment Provider	Unwilling	1-800-522-4700	Unwilling
GA	No	1-800-522-4700	Friend

Agree to be called	Agree to call back	PrecipEvent Family	PrecipEvent Financia
No	No		Financial
No	No	Family	Financial
No	Yes		Financial
No	No		
No	No		Financial
No	No		
No	No		Financial
No	No		
No	No		Financial
No	No		
No	No		Financial
No	Yes		Financial

PrecipEvent Job	PrecipEvent Legal	PrecipEvent Marital	PrecipEvent MentalH
		Marital	
Job			
	Legal		Mental Health

PrecipEvent Other	PrecipEvent Other T	PrecipEvent Physical	Language Line
			No
Other			No
			No
Other	Unwilling		No
			No

Interpreter #	<b>Precipitating Event N</b>	Story
	Caller want to ban	44 year old African
	Caller is lying to his	Caller is a 43 year old
	Caller wanted to stop	52 year old male
	Gambling is causing	Caller is a 30 year old
	Caller spent his entire Caller was a 45 year	
	Caller felt she was	This intake was made
	Concerned about his	Third party call.
	Caller wanted help	The caller, Luke, is a
	Lost 33,000. two	Caller is a 36 year old
	wanted someone to	The caller is a male
	Caller wanted help for	Caller was a 48 year
	Seeking resources	69 year old female

Arkansas F	iscal Yea	r (WFY2	23-24)										
FY-23 thru FY-2	24												
	July	August	September	October	November	December	January	February	March	April	May	June	Totals
Intakes	18	10	14	17	19	12							90
Hang-up	96	94	95	101	119	131							636
Ind. Cas.	101	85	101	105	110	106							608
Lottery	117	92	63	79	57	73							481
Wrong#	128	115	134	163	150	146							836
Chat	4	4	3	5	8	14							38
Text	2	7	4	5	2	10							30
Other	21	50	118	92	128	107							516
Totals	487	457	532	567	593	599	0	0	0	0	0	0	3235

Problem Gan	nblers Helpline 12/1/2023	-12/31/2023 Arkansa	as Report	
TALCH	500			-
Total Calls	599			-
Total LACG Intakes	12			-
Call Type	Call Type	Average Type		-
Hang-ups	131	22%		-
LACG INTAKE	12	2%	1	-
Other	107	18%	1	-
Seeking Casino Information	106	18%	1	-
Chat	14	2%	_	-
Text	10	2%		-
Seeking Lottery Information	73	12%		-
Wrong Numbers	146	24%		-
Total	599	100%	1	1
		100,0		1
Suicide	Calls	Percent		1
No	11	92%		1
Past	1	8%	1	1
Present	0	0%	1	-
Total	12	100%	1	1
				1
Caller's Subject	Calls	Percent		1
Brother	0	0%		1
Client	0	0%	1	1
Daughter	0	0%	1	1
Father	0	0%	1	1
Friend	1	8%	1	1
Husband/Male sig other	0	0%		1
Inmate	0	0%	1	1
Misc. Family Member	0	0%	1	1
Mother	0	0%	1	1
Self	11	92%	1	1
Sister	0	0%		1
Son	0	0%		1
Unwilling/Other	0	0%		1
Wife/Female sig other	0	0%		1
Work	0	0%		1
Total	12	100%		1
				1
				1
				1
Gambler's Gender	Calls	Percent		1
Female	5	42%		1
Male	6	50%	1	1
Unwilling/Other	1	8%	1	-
Total	12	100%	1	
				Afr
				AII
				Α
<b>Ethnicity of Gambler</b>	Calls	Percent		
African American	4	33%		
Asian American	1	8%	1	
Caucasian	3	25%	1	
Hispanic	0	0%	1	
Other	0	0%	1	
Multiracial	0	0%	1	
Native American	0	0%	†	
Unwilling/Unknown	4	33%	†	Na
Total	12	100%	1	- •
10ml	1 4	100/0		Unwil

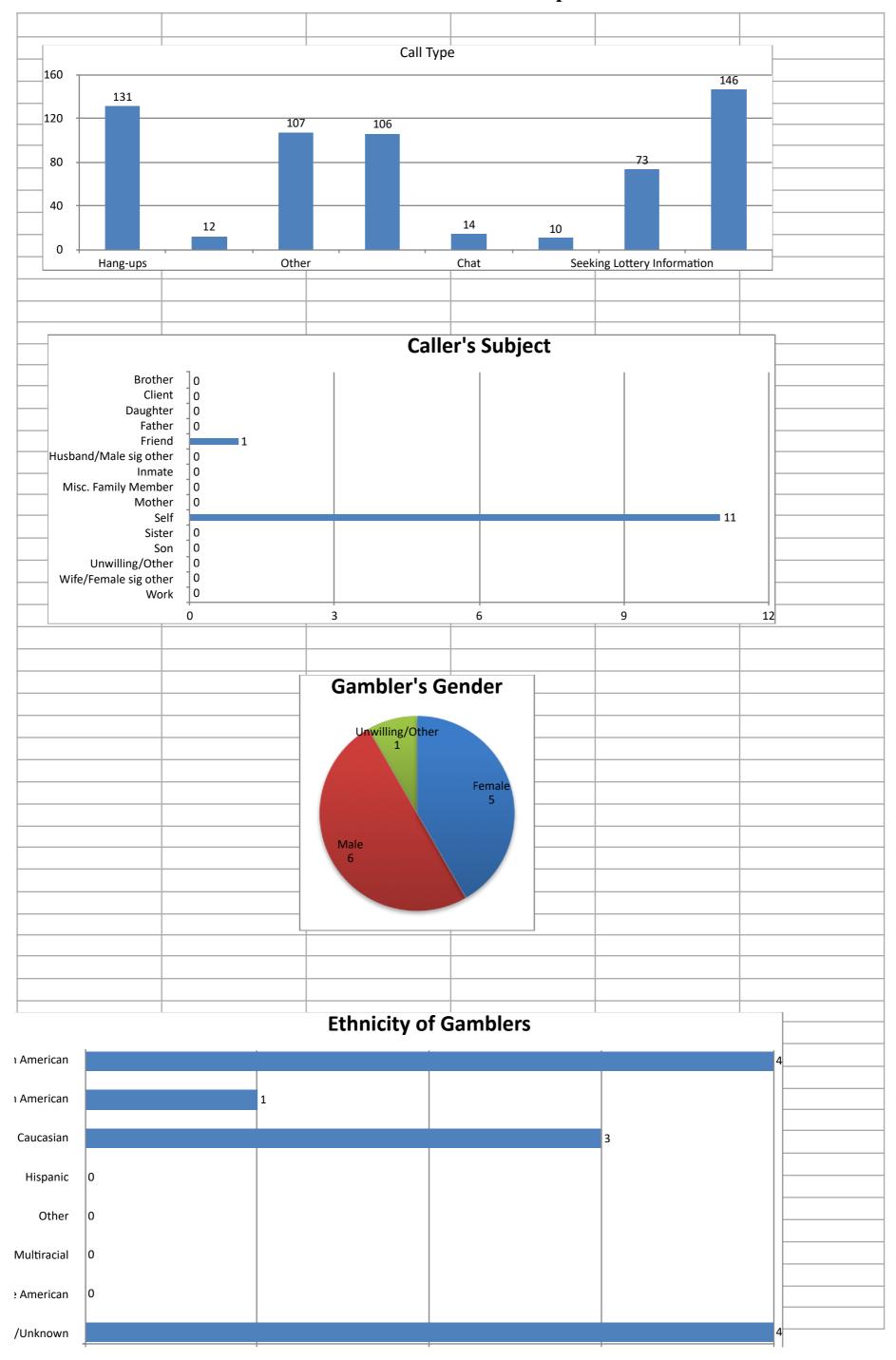
			1
Precipitating Event	Calls	Percent	
Financial Problems	8	67%	
Marital Problems	1	8%	
Family Problems	1	8%	
Job Problems	1	8%	
Mental Health Problems	1	8%	
Physical Health Problems	0	0%	
Legal Problems	1	8%	
Other Problems	2	17%	
* Percent greater than 100 because many individuals in			
The percent associated with each type of gambling in	dicates what percent of all	the callers indicated that fo	orm of gambling
was a problem for them.			
Most Problematic Gambling	Calls	Percent	
Casino-Baccarat	0	0%	
Casino-Bingo	0	0%	
Casino-Blackjack	0	0%	
Casino-Cards	0	0%	
Casino-Dice	1	8%	
Casino-Horserace	0	0%	
Casino-Keno	0	0%	
Casino-Other	0	0%	
Casino-Pari-mut	0	0%	
Casino-Poker	0	0%	
Casino-Roulette	0	0%	
Casino-Sports	0	0%	
Casino-Unspec.	0	0%	
Casino-Unwilling	1	8%	
Casino- V. Keno	0	0%	
Casino- V. Poker	0	0%	
Casino-Slots	7	58%	
Internet-Baccarat	0	0%	
Internet-Bingo	0	0%	
Internet-Blackjack	0	0%	
Internet-Dice	0	0%	
Internet Lettery	0	0%	
Internet-Lottery Internet Polyer		0%	
Internet-Poker	In	0%	-
	0	00/	
	0	0%	
Internet-Slots		0%	
Internet-Slots Internet-Sports	0 0 1	0% 8%	
Internet-Slots Internet-Sports Internet-Table Games	0 0 1 0	0% 8% 0%	
Internet-Slots Internet-Sports Internet-Table Games Internet-Unspec.	0 0 1 0 0	0% 8% 0% 0%	
Internet-Slots Internet-Sports Internet-Table Games Internet-Unspec. Internet- V. Poker	0 0 1 0	0% 8% 0% 0% 0%	
Internet-Slots Internet-Sports Internet-Table Games Internet-Unspec. Internet- V. Poker Lottery-Lotto	0 0 1 0 0 0 0	0% 8% 0% 0% 0% 0% 8%	
Internet-Roulette Internet-Slots Internet-Sports Internet-Table Games Internet-Unspec. Internet- V. Poker Lottery-Lotto Lottery-Numbers	0 0 1 0 0 0 0	0% 8% 0% 0% 0% 0% 0% 0% 0%	
Internet-Slots Internet-Sports Internet-Table Games Internet-Unspec. Internet- V. Poker Lottery-Lotto Lottery-Numbers Lottery-Online	0 0 1 0 0 0 0	0% 8% 0% 0% 0% 0% 0% 0% 0% 0%	
Internet-Slots Internet-Sports Internet-Table Games Internet-Unspec. Internet- V. Poker Lottery-Lotto Lottery-Numbers Lottery-Online Lottery-Other	0 0 1 0 0 0 0 1 0 0	0% 8% 0% 0% 0% 0% 8% 0% 0% 0% 0% 0% 0%	
Internet-Slots Internet-Sports Internet-Table Games Internet-Unspec. Internet- V. Poker Lottery-Lotto Lottery-Numbers Lottery-Online	0 0 1 0 0 0 0 1 0	0% 8% 0% 0% 0% 0% 0% 0% 0% 0%	

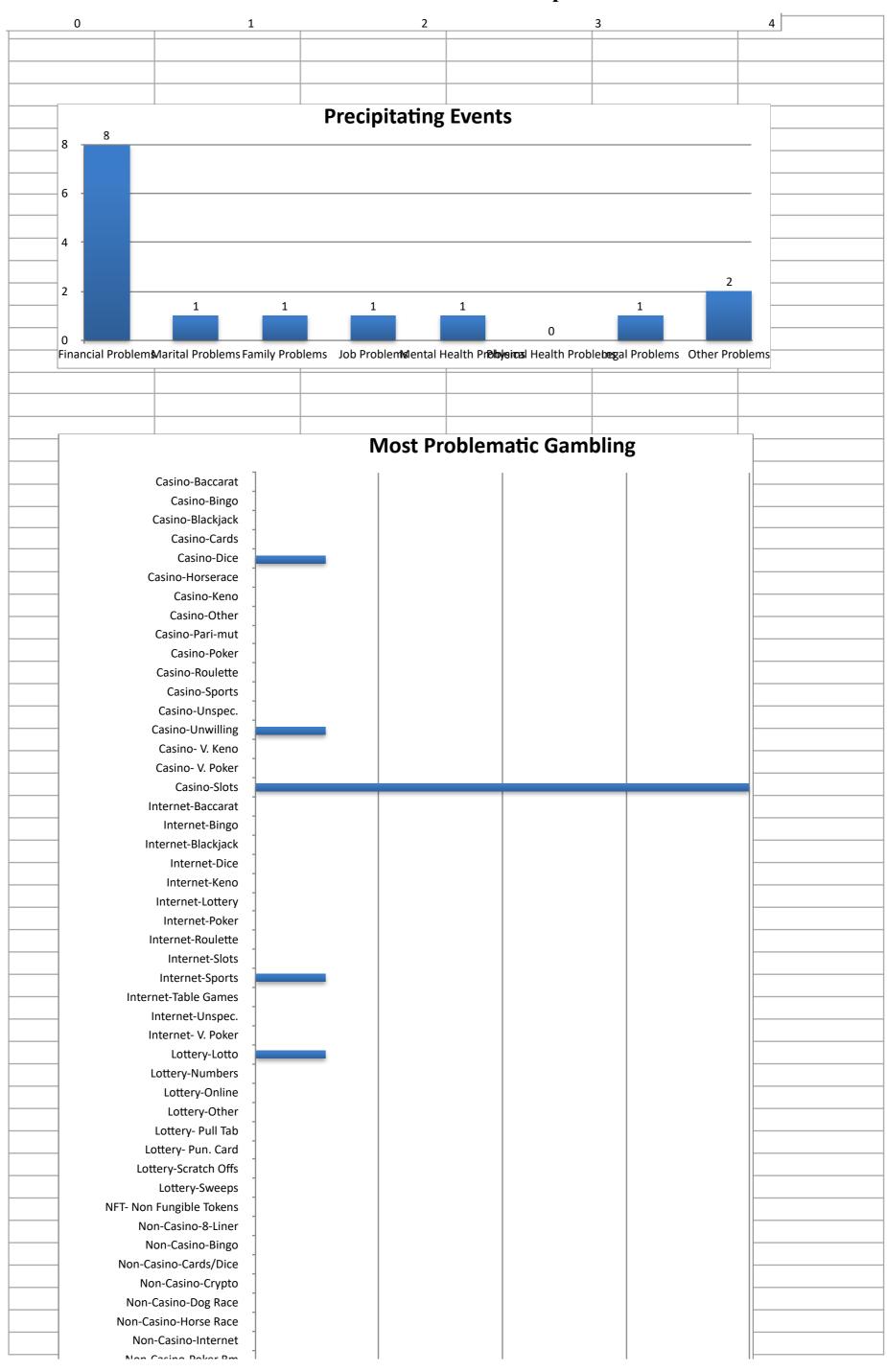
Lottery-Scratch Offs	0	0%		
Lottery-Sweeps	0	0%		
NFT- Non Fungible Tokens	0	0%		
Non-Casino-8-Liner	0	0%		
Non-Casino-Bingo	0	0%	i	
Non-Casino-Cards/Dice	0	0%		
Non-Casino-Crypto	0	0%		
Non-Casino-Dog Race	0	0%		
Non-Casino-Horse Race	0	0%		
Non-Casino-Internet	0	0%		
Non-Casino-Poker Rm	0	0%		
Non-Casino-Raffle/50-50 Drawings	0	0%		
Non-Casino-Skill Machines	0	0%		
Non-Casino-Slots	0	0%		
Non-Casino-V. Poker	0	0%		
Non-Casino-Video Gaming	0	0%		
Sports-Baseball	0	0%		
Sports-Basktball	0	0%		
Sports-Casino	0	0%		
Sports-Cock Fight	0	0%	1	
Sports-Fantasy	0	0%		
Sports-Football	0	0%	1	
Sports-Hockey	0	0%	<del> </del>	
Sports-Other	0	0%		
Sports-Soccer	0	0%		
Sports-Unspec.	0	0%		
Stock Market- Bus Risk	0	0%		
Stock Market-Day Trade	0	0%		
Stock Market-Margin	0	0%		
Stock Market-Options	0	0%		
Stock Market-Other	0	0%		
Stock Market-Stocks	0	0%		
Stock Market-Unspec.	0	0%		
Stock Market-Unspec. Unspec /Unwilling/Other	0	0% 8%		
Unspec./Unwilling/Other	1	8%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals	0	8% 0%		
Unspec./Unwilling/Other	1	8%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals	0	8% 0%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals	0	8% 0%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total	1 0 12	8% 0% 100%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed	1 0 12 Calls	8% 0% 100% Percent		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed Employed	1 0 12	8% 0% 100% Percent 33%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed Employed Other	1 0 12 Calls 4 1	8% 0% 100% Percent 33% 8%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed  Employed Other Retired	1 0 12 Calls 4 1 2	8%  0%  100%  Percent  33%  8%  17%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed Employed Other	1 0 12 Calls 4 1	8% 0% 100% Percent 33% 8%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed  Employed Other Retired	1 0 12 Calls 4 1 2	8%  0%  100%  Percent  33%  8%  17%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed Employed Other Retired Unsure	1 0 12 Calls 4 1 2	8% 0% 100% Percent 33% 8% 17% 0%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed  Employed Other Retired Unsure Unemployed	1 0 12 Calls 4 1 2 0 1	8% 0% 100% Percent 33% 8% 17% 0% 8%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed  Employed Other Retired Unsure Unemployed Unwilling	1 0 12 Calls 4 1 2 0 1 4	8%  0%  100%  Percent  33%  8%  17%  0%  8%  33%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed  Employed Other Retired Unsure Unemployed Unwilling	1 0 12 Calls 4 1 2 0 1 4	8%  0%  100%  Percent  33%  8%  17%  0%  8%  33%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed  Employed Other Retired Unsure Unemployed Unwilling	1 0 12 Calls 4 1 2 0 1 4	8%  0%  100%  Percent  33%  8%  17%  0%  8%  33%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed  Employed Other Retired Unsure Unemployed Unwilling Total	1 0 12 Calls 4 1 2 0 1 4	8%  0%  100%  Percent  33%  8%  17%  0%  8%  33%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed  Employed Other Retired Unsure Unemployed Unwilling Total  Age Group of Gamblers	1 0 12 Calls 4 1 2 0 1 1 4 12 Calls	8%  0%  100%  Percent  33%  8%  17%  0%  8%  33%  100%  Percent		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed  Employed Other Retired Unsure Unemployed Unwilling Total  Age Group of Gamblers  13-17	1 0 12 Calls 4 1 2 0 1 1 4 1 1 2	8%  0%  100%  Percent  33%  8%  17%  0%  8%  33%  100%  Percent  0%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed  Employed Other Retired Unsure Unemployed Unwilling Total  Age Group of Gamblers  13-17 18-24	1 0 12 Calls 4 1 2 0 1 1 4 12 Calls	8%  0%  100%  Percent  33%  8%  17%  0%  8%  33%  100%  Percent  0%  8%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed  Employed Other Retired Unsure Unemployed Unwilling Total  Age Group of Gamblers  13-17  18-24 25-34	1 0 12 Calls 4 1 2 0 1 1 4 1 1 2 Calls 0 1 1 1 1	8% 0% 100%  Percent 33% 8% 17% 0% 8% 33% 100%  Percent 0% 8% 8%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed  Employed Other Retired Unsure Unemployed Unwilling Total  Age Group of Gamblers  13-17 18-24 25-34 35-44	1 0 12 Calls 4 1 2 0 1 1 4 1 2 1 2 1 1 1 3 3	8%  0%  100%  Percent  33%  8%  17%  0%  8%  33%  100%  Percent  0%  8%  25%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed  Employed Other Retired Unsure Unemployed Unwilling Total  Age Group of Gamblers  13-17 18-24 25-34 35-44 45-54	1 0 12	8%  0%  100%  Percent  33%  8%  17%  0%  8%  33%  100%  Percent  0%  8%  25%  25%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed  Employed Other Retired Unsure Unemployed Unwilling Total  Age Group of Gamblers  13-17  18-24  25-34  35-44  45-54  55-64	1 0 12 Calls 4 1 2 0 1 1 4 1 2 1 2 1 1 1 3 3	8%  0%  100%  Percent  33%  8%  17%  0%  8%  33%  100%  Percent  0%  8%  25%  25%  0%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed  Employed Other Retired Unsure Unemployed Unwilling Total  Age Group of Gamblers  13-17 18-24 25-34 35-44 45-54 55-64 65+	1 0 12	8%  0%  100%  Percent  33%  8%  17%  0%  8%  33%  100%  Percent  0%  8%  25%  25%  0%  8%  8%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed  Employed Other Retired Unsure Unemployed Unwilling Total  Age Group of Gamblers  13-17  18-24 25-34 35-44 45-54 55-64 65+ Unsure	1 0 12	8%  0%  100%  Percent  33%  8%  17%  0%  8%  33%  100%  Percent  0%  8%  25%  25%  0%  8%  0%		
Unspec./Unwilling/Other VGT-Video Gaming Terminals Total  Gambler Employed  Employed Other Retired Unsure Unemployed Unwilling Total  Age Group of Gamblers  13-17 18-24 25-34 35-44 45-54 55-64 65+	1 0 12	8%  0%  100%  Percent  33%  8%  17%  0%  8%  33%  100%  Percent  0%  8%  25%  25%  0%  8%  8%		

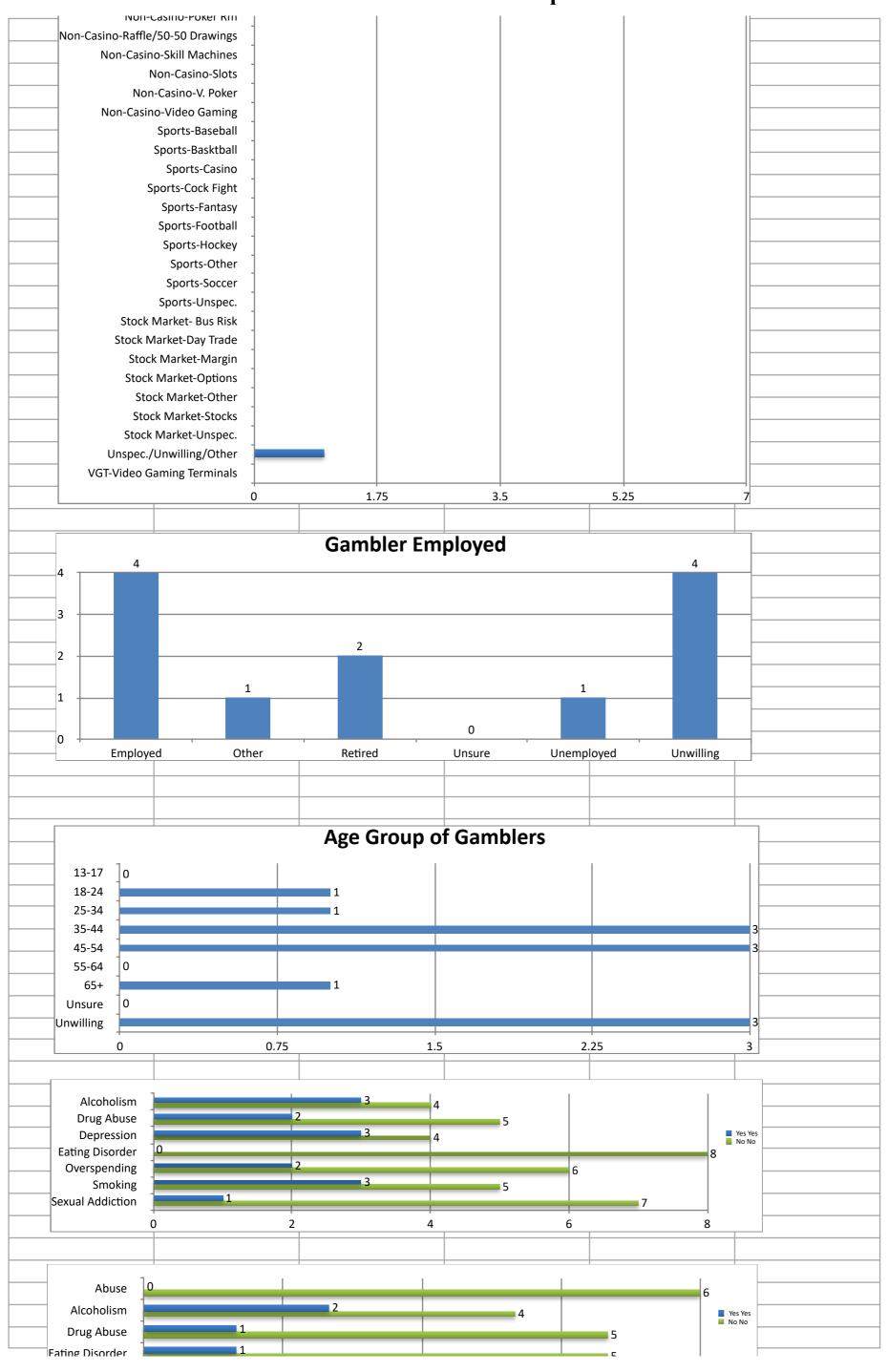
Total	12	100%	1	
Total	12	100%		
Other Problems Identified		/es		No
Other Problems Identified	Yes	Percentage	No	Percentage
Alcoholism	3	25.0%	4	33.3%
Drug Abuse	2	16.7%	5	41.7%
Depression	3	25.0%	4	33.3%
Eating Disorder	0	0.0%	8	66.7%
Overspending	2	16.7%	6	50.0%
	3	25.0%	5	41.7%
Smoking Sexual Addiction	1		7	58.3%
Sexual Addiction	1	8.3%	/	38.370
Problems Identified in Family		Zes .		No
1100icins facilities in Lamity	Yes	Percentage	No	Percentage
Abuse	0	0.0%	6	50.0%
Alcoholism	2	16.7%	4	33.3%
Drug Abuse	1	8.3%	5	41.7%
Eating Disorder	1	8.3%	5	41.7%
	2			
Gambling	3	25.0%	3	25.0%
M' O '	7	7		N.
Misc Questions		Zes .	***	No D
D b	Yes	Percentage 8%	No	Percentage
Do you have mental health insurance?	2		6	50%
Are you familiar with GA?	3	25%	5	42%
Are you a Veteran?	1	8%	6	50%
Have you ever filed bankruptcy?	0	0%	5	42%
Have you ever had credit problems?	1	8%	4	33%
Gambling Activity	Average	Std. Deviation		
How many hours per week do you spend gambling?	11.8	18.4		
How many people depend on you (or the gambler) for	0.4	0.7		
the majority of their food/shelter?				
How long have you gambled (years)?	14.6	10.8		
How long has gambling caused problems in your life (years)	? 5.4	6.5		
Marital Status	Calls	Percent		
Cohabitating	1	8%		
Divorced	0	0%		
Married	3	25%		
N/A	0	0%	1	
Separated	0	0%	1	
Single	3	25%	1	
Widowed	2	17%	1	
W ICIOW CCI			1	
		10%	ī	
Unsure	0	0%		
Unsure Unwillng/Other	0 3	25%		
Unsure	0			
Unsure Unwillng/Other	0 3	25%		
Unsure Unwillng/Other	0 3	25%		
Unsure Unwillng/Other	0 3	25%		
Unsure Unwillng/Other	0 3	25%		

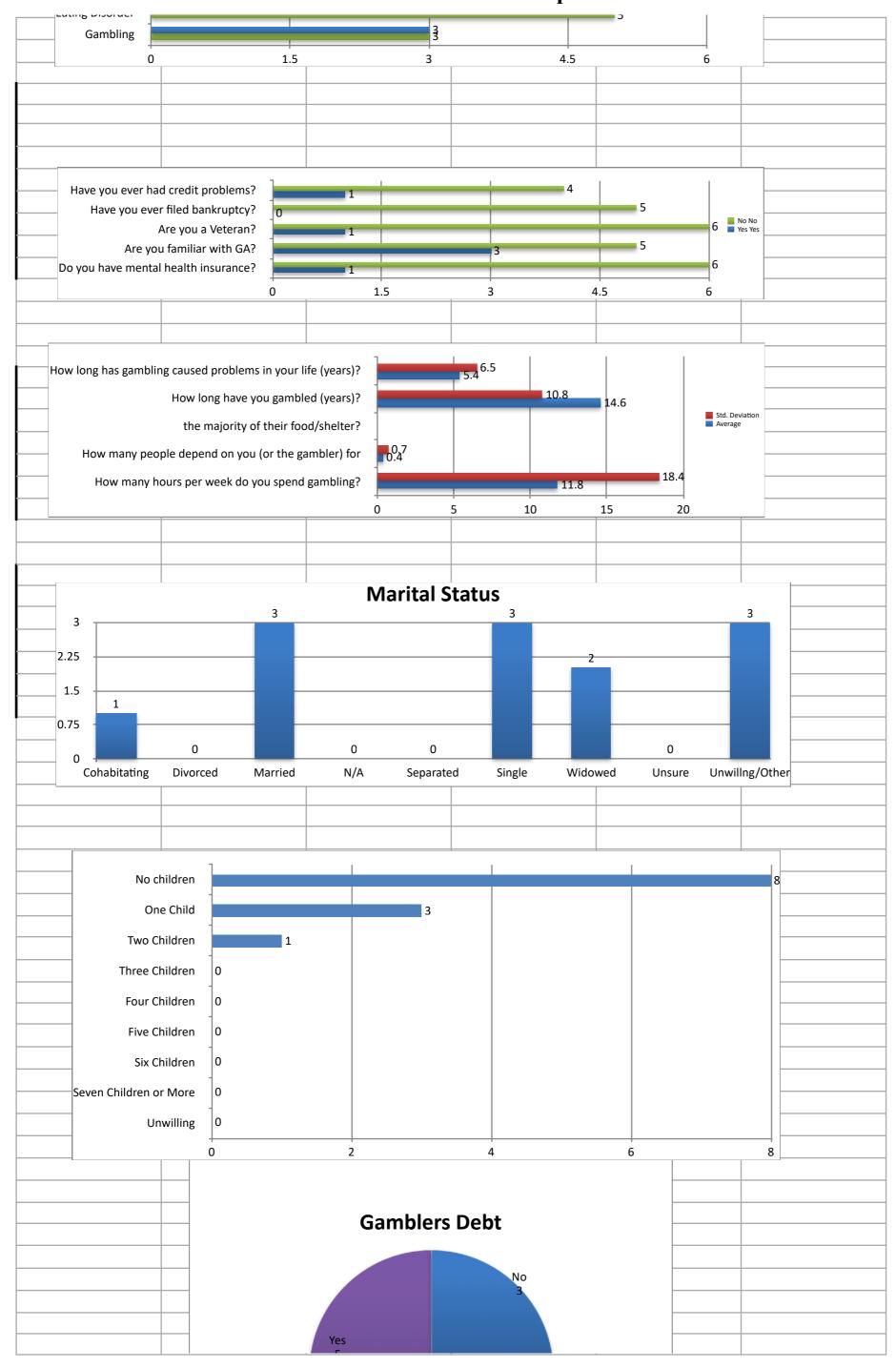
	Ī-	l	1	
No children	8	67%		
One Child	3	25%		
Two Children	1	8%		
Three Children	0	0%		
Four Children	0	0%		
Five Children	0	0%		
Six Children	0	0%		
Seven Children or More	0	0%		
Unwilling	0	0%		
Total	12	100%		
10.00	1-	10070		
C II DI		n 4		
Gamblers Debt	Calls	Percent		
No	3	25%		
Unknown	0	0%		
Unwilling	4	33%		
Yes	5	42%		
Total	12	100%		
Calla by Cambley Salamy	Calla	Dono on 4		
Calls by Gambler Salary	Calls	Percent 0%		
\$10,000-\$14,999	0			
		00/		
\$100,000-\$149,999	0	0%		
\$15,000-\$24,999	1	8%		
\$15,000-\$24,999 \$25,000-\$34,999	1 0	8% 0%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-49,999	1 0 0	8% 0% 0%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-49,999 \$5,000-\$9,999	1 0	8% 0% 0% 0%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-49,999 \$5,000-\$9,999 \$50,000-\$74,999	1 0 0	8% 0% 0%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-49,999 \$5,000-\$9,999 \$50,000-\$74,999 \$75,000-\$99,999	1 0 0 0	8% 0% 0% 0%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-49,999 \$5,000-\$9,999 \$50,000-\$74,999	1 0 0 0 1	8% 0% 0% 0% 0% 8%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-49,999 \$5,000-\$9,999 \$50,000-\$74,999 \$75,000-\$99,999	1 0 0 0 1	8% 0% 0% 0% 8% 0%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-49,999 \$5,000-\$9,999 \$50,000-\$74,999 \$75,000-\$99,999 above \$150,000	1 0 0 0 1 0 2	8% 0% 0% 0% 8% 0% 17%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-49,999 \$50,000-\$74,999 \$75,000-\$99,999 above \$150,000 less than \$5,000 No Income	1 0 0 0 1 0 2 0	8% 0% 0% 0% 0% 8% 0% 17% 0% 0%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-49,999 \$50,000-\$74,999 \$75,000-\$99,999 above \$150,000 less than \$5,000 No Income Unknown	1 0 0 0 1 0 2 0 0	8% 0% 0% 0% 8% 0% 17% 0% 0% 0%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-49,999 \$50,000-\$74,999 \$75,000-\$99,999 above \$150,000 less than \$5,000 No Income Unknown Unsure	1 0 0 0 1 1 0 2 0 0 0 0	8% 0% 0% 0% 0% 8% 0% 17% 0% 0% 17% 0% 17%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-\$9,999 \$50,000-\$74,999 \$75,000-\$99,999 above \$150,000 less than \$5,000 No Income Unknown Unsure Unwilling	1 0 0 0 1 0 2 0 0 0 0 2	8% 0% 0% 0% 0% 8% 0% 17% 0% 0% 17% 50%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-49,999 \$50,000-\$74,999 \$75,000-\$99,999 above \$150,000 less than \$5,000 No Income Unknown Unsure	1 0 0 0 1 1 0 2 0 0 0 0	8% 0% 0% 0% 0% 8% 0% 17% 0% 0% 17% 0% 17%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-\$9,999 \$50,000-\$74,999 \$75,000-\$99,999 above \$150,000 less than \$5,000 No Income Unknown Unsure Unwilling	1 0 0 0 1 0 2 0 0 0 0 2	8% 0% 0% 0% 0% 8% 0% 17% 0% 0% 17% 50%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-\$9,999 \$50,000-\$74,999 \$75,000-\$99,999 above \$150,000 less than \$5,000 No Income Unknown Unsure Unwilling	1 0 0 0 1 0 2 0 0 0 0 2	8% 0% 0% 0% 0% 8% 0% 17% 0% 0% 17% 50%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-\$9,999 \$50,000-\$74,999 \$75,000-\$99,999 above \$150,000 less than \$5,000 No Income Unknown Unsure Unwilling Total	1 0 0 0 1 0 2 0 0 0 0 2 6 12	8% 0% 0% 0% 8% 0% 8% 0% 17% 0% 0% 17% 50% 100%		
\$15,000-\$24,999 \$25,000-\$34,999 \$5,000-\$9,999 \$50,000-\$74,999 \$75,000-\$99,999 above \$150,000 less than \$5,000 No Income Unknown Unsure Unwilling Total  How Caller Heard of Problem Gamblers Helpline	1 0 0 0 1 1 0 2 0 0 0 0 2 6 12	8% 0% 0% 0% 0% 8% 0% 17% 0% 0% 17% 0% 17% 50% 100%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-\$9,999 \$50,000-\$74,999 \$75,000-\$99,999 above \$150,000 less than \$5,000 No Income Unknown Unsure Unwilling Total  How Caller Heard of Problem Gamblers Helpline Billboard	1 0 0 0 0 1 1 0 0 2 0 0 0 0 0 0 0 0 0 0	8% 0% 0% 0% 0% 8% 0% 17% 0% 0% 17% 50% 100%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-\$9,999 \$50,000-\$74,999 \$75,000-\$99,999 above \$150,000 less than \$5,000 No Income Unknown Unsure Unwilling Total  How Caller Heard of Problem Gamblers Helpline Billboard Bingo Hall	1 0 0 0 0 1 1 0 0 2 0 0 0 0 0 0 2 0 0 0 0	8% 0% 0% 0% 0% 8% 0% 17% 0% 0% 17% 50% 100% Percent 0% 0%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-\$9,999 \$50,000-\$74,999 \$75,000-\$99,999 above \$150,000 less than \$5,000 No Income Unknown Unsure Unwilling Total  How Caller Heard of Problem Gamblers Helpline Billboard Bingo Hall Brochure	1 0 0 0 0 1 1 0 2 0 0 0 0 0 0 0 0 0 0 0	8% 0% 0% 0% 0% 8% 0% 17% 0% 0% 17% 50% 100% Percent 0% 0% 0%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-\$9,999 \$50,000-\$74,999 \$75,000-\$99,999 above \$150,000 less than \$5,000 No Income Unknown Unsure Unwilling Total  How Caller Heard of Problem Gamblers Helpline Billboard Bingo Hall Brochure Casino	1 0 0 0 0 0 1 1 0 0 2 0 0 0 0 0 0 0 0 0	8% 0% 0% 0% 0% 8% 0% 17% 0% 0% 17% 50% 100% Percent 0% 0% 0%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-\$9,999 \$50,000-\$74,999 \$75,000-\$99,999 above \$150,000 less than \$5,000 No Income Unknown Unsure Unwilling Total  How Caller Heard of Problem Gamblers Helpline Billboard Bingo Hall Brochure Casino Casino Card	1 0 0 0 0 1 1 0 0 2 0 0 0 0 0 0 0 0 0 0	8% 0% 0% 0% 0% 8% 0% 8% 0% 17% 0% 0% 17% 50% 100% Percent 0% 0% 0% 0% 0%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-\$9,999 \$50,000-\$74,999 \$75,000-\$99,999 above \$150,000 less than \$5,000 No Income Unknown Unsure Unwilling Total  How Caller Heard of Problem Gamblers Helpline Billboard Bingo Hall Brochure Casino Casino Card Court	1 0 0 0 0 0 1 1 0 0 2 0 0 0 0 0 0 0 0 0	8% 0% 0% 0% 0% 8% 0% 17% 0% 0% 17% 50% 100%  Percent 0% 0% 0% 0% 0% 0% 0%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-\$9,999 \$50,000-\$74,999 \$75,000-\$99,999 above \$150,000 less than \$5,000 No Income Unknown Unsure Unwilling Total  How Caller Heard of Problem Gamblers Helpline Billboard Bingo Hall Brochure Casino Casino Card Court Crisis Line	1 0 0 0 0 1 1 0 0 2 0 0 0 0 0 0 0 0 0 0	8% 0% 0% 0% 0% 8% 0% 17% 0% 0% 0% 17% 50% 100%  Percent 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%		
\$15,000-\$24,999 \$25,000-\$34,999 \$35,000-\$9,999 \$50,000-\$74,999 \$75,000-\$99,999 above \$150,000 less than \$5,000 No Income Unknown Unsure Unwilling Total  How Caller Heard of Problem Gamblers Helpline Billboard Bingo Hall Brochure Casino Casino Card Court	1 0 0 0 0 0 1 1 0 0 2 0 0 0 0 0 0 0 0 0	8% 0% 0% 0% 0% 8% 0% 17% 0% 0% 17% 50% 100%  Percent 0% 0% 0% 0% 0% 0% 0%		

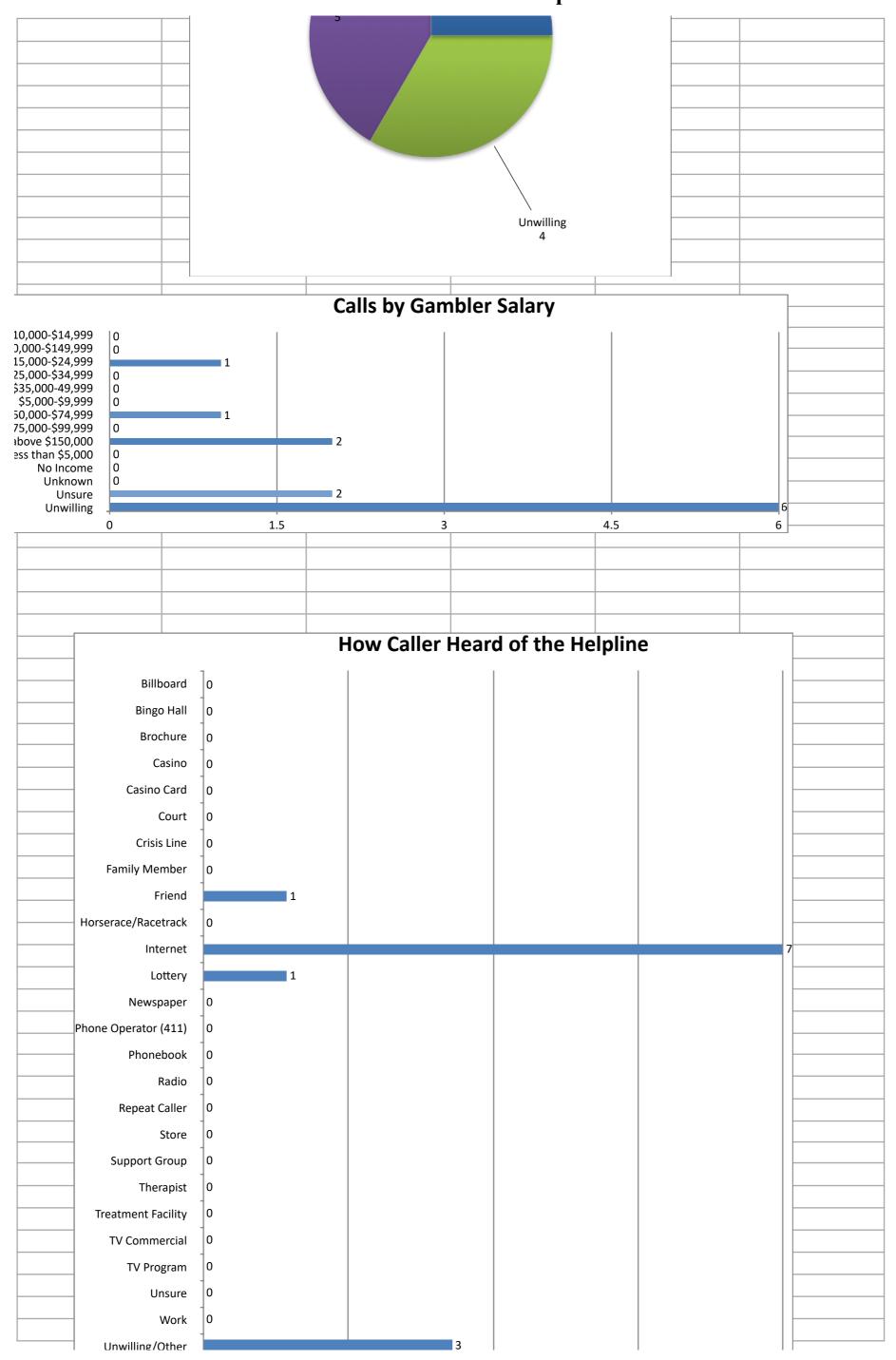
Friend	1	8%	
Horserace/Racetrack	0	0%	
Internet	7	58%	
Lottery	1	8%	
Newspaper	0	0%	
Phone Operator (411)	0	0%	
Phonebook	0	0%	
Radio	0	0%	
Repeat Caller	0	0%	
Store	0	0%	
Support Group	0	0%	
Therapist	0	0%	
Treatment Facility	0	0%	
TV Commercial	0	0%	
TV Program	0	0%	
Unsure	0	0%	
Work	0	0%	
Unwilling/Other	3	25%	
Total	12	100%	

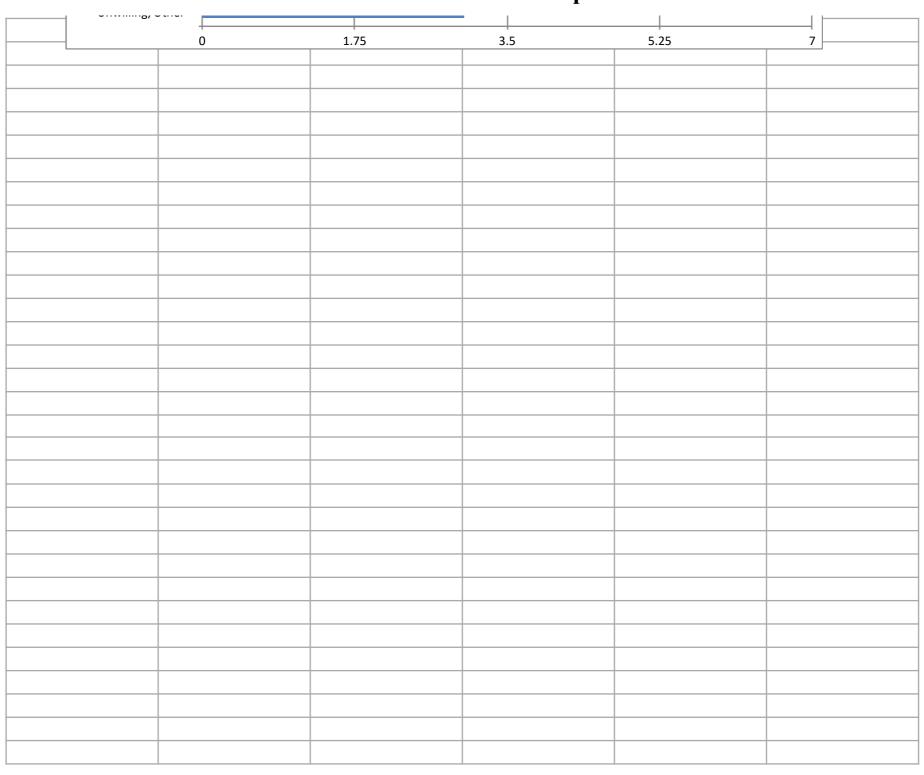












	Arkansas CHAT/			
	ReportVersion	Date and Time	PhoneWorkerName	CityName
1	1800 Gambler Text	12/1/23 13:56	John Jackson	Helena
2	1800 Gambler Text	12/1/23 14:25	Linda Jones	Little Rock
3	1800 Gambler Text	12/2/23 1:57	Sharika Mitchell	Little Rock
4	NCPG Live Chat	12/4/23 22:20	Jessica Register	
5	NCPG Live Chat	12/8/23 22:08	Jessica Register	
6	NCPG Live Chat	12/8/23 22:43	Eleshia Power	
7	NCPG Live Chat	12/9/23 7:31	Kyle Ryan	
8	NCPG Text Form	12/10/23 12:02	Linda Jones	Little Rock
9	NCPG Live Chat	12/10/23 15:07	Jessica Register	
10	NCPG Live Chat	12/11/23 2:44	Gwen Day	
11	NCPG Live Chat	12/15/23 7:25	Eleshia Power	
12	NCPG Live Chat	12/19/23 6:08	Sunly Sok	
13	NCPG Text Form	12/22/23 21:39	Grace	Pocahontas
14	NCPG Text Form	12/23/23 2:16	Sunly Sok	Pocahontas
15	NCPG Live Chat	12/23/23 16:11	Linda Jones	
16	NCPG Live Chat	12/26/23 10:29	Carlston Floyd	
17	NCPG Live Chat	12/26/23 10:29	Carlston Floyd	
18	1800 Gambler Text	12/26/23 10:48	Tina Pilcher	Little Rock
19	NCPG Live Chat	12/26/23 11:06	Tina Pilcher	
20	NCPG Live Chat	12/29/23 8:00	John Jackson	
21	NCPG Live Chat	12/29/23 8:17	John Jackson	
22	NCPG Text Form	12/29/23 9:53	Linda Jones	Camden
23	NCPG Text Form	12/29/23 23:08	Jessica Register	
24	NCPG Text Form	12/31/23 10:59	Katie Tacker	Dardanelle
_				

CountyName	StateProvince	CountryName	PostalCode
Phillips	AR	United States	72342
Pulaski	AR	United States	72205
Pulaski	AR	United States	72205
	AR	United States	
Pulaski	AR	United States	72209
	AR	United States	
Randolph	AR	United States	72455
Randolph	AR	United States	72455
	AR	United States	
	AR	United States	
	AR	United States	
Pulaski	AR	United States	72211
	AR	United States	
	AR	United States	
	AR	United States	
Ouachita	AR	United States	71701
	AR	United States	
Logan	AR	United States	72834

Narrative	How do you feel now	Caller is calling for:	Caller is from:
SMS0069 1:56 PM:			Seeking lottery/
SMS9263 1:25 PM:		Gambler (self)	Seeking help/
SMS4784 1:57 AM:		Other	Seeking help/
Jessica 10:29 PM:	Im very upset		Hang-up/prank call/
Jessica 10:08 PM:	Im very upset		Hang-up/prank call/
Ava 10:44 PM: Hello,	Neutral	Gambler (self)	Seeking help/
Kyle 7:39 AM: Hello,	Im a little upset		Hang-up/prank call/
SMS9588 12:02 PM:			Seeking lottery/
Jessica 3:10 PM:	Im very upset		Hang-up/prank call/
Gwen 2:46 AM:	Im very upset	Gambler (self)	Seeking help/
Ava 7:25 AM: Hello,	Im very upset	Gambler (self)	Seeking help/
Leo 6:08 AM: How	Im a little upset	Gambler (self)	Seeking help/
Jade 9:42 PM: We are			Hang-up/prank call/
SMS7259 2:11 AM:			Hang-up/prank call/
Not Specified 4:11	Im a little upset		Hang-up/prank call/
CC 10:31 AM: How	Im doing ok		Hang-up/prank call/
Not Specified 10:29	Im doing ok		Hang-up/prank call/
SMS3214 10:48 AM:		Gambler (self)	Seeking help/
T 11:13 AM: Hello,	Neutral		Hang-up/prank call/
Malcolm 8:01 AM:	Im doing ok		Seeking lottery/
Malcolm 8:17 AM:	Im very upset	Gambler (self)	Seeking help/
SMS8102 9:53 AM:		Gambler (self)	Seeking help/
SMS1180 10:08 PM:			Seeking lottery/
SMS1054 10:59 AM:		Gambler (self)	Seeking help/