Problem Gamblers Helpline 8/1/2023-8/31/2023 Arkansas Report

Total Calls **446**
Total LACG Intakes **10**

Call Type	Call Type	Average Type
Hang-ups	94	21%
LACG INTAKE	10	2%
Other	50	11%
Seeking Casino Information	85	19%
Seeking Lottery Information	92	21%
Wrong Numbers	115	26%
Total	446	100%

Suicide	Calls	Percent
No	10	100%
Past	0	0%
Present	0	0%
Total	10	100%

Caller's Subject	Calls	Percent
Brother	0	0%
Client	0	0%
Daughter	1	10%
Father	0	0%
Friend	0	0%
Husband/Male sig other	0	0%
Inmate	0	0%
Misc. Family Member	0	0%
Mother	0	0%
Self	9	90%
Sister	0	0%
Son	0	0%
Unwilling/Other	0	0%
Wife/Female sig other	0	0%
Work	0	0%
Total	10	100%

Gambler's Gender	Calls	Percent
Female	5	50%
Male	5	50%
Unwilling/Other	0	0%
Total	10	100%

Ethnicity of Gambler	Calls	Percent
African American	0	0%
Asian American	0	0%
Caucasian	8	80%
Hispanic	0	0%
Other	0	0%
Multiracial	0	0%
Native American	0	0%
Unwilling/Unknown	2	20%
Total	10	100%

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Precipitating Event	Calls	Percent
Financial Problems	5	50%
Marital Problems	1	10%
Family Problems	1	10%
Job Problems	0	0%
Mental Health Problems	1	10%
Physical Health Problems	0	0%
Legal Problems	0	0%
Other Problems	3	30%

* Percent greater than 100 because many individuals indicated more than one problem area.
The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

Most Problematic Gambling	Calls	Percent
Casino-Baccarat	0	0%
Casino-Bingo	0	0%
Casino-Blackjack	1	10%
Casino-Cards	0	0%
Casino-Dice	0	0%
Casino-Horserace	0	0%
Casino-Keno	0	0%
Casino-Other	0	0%
Casino-Pari-mut	0	0%
Casino-Poker	0	0%
Casino-Roulette	0	0%
Casino-Sports	0	0%
Casino-Unspec.	2	20%
Casino-Unwilling	0	0%
Casino- V. Keno	0	0%
Casino- V. Poker	0	0%
Casino-Slots	4	40%
Internet-Baccarat	0	0%
Internet-Bingo	0	0%
Internet-Blackjack	0	0%
Internet-Dice	0	0%
Internet-Keno	0	0%
Internet-Lottery	0	0%
Internet-Poker	0	0%
Internet-Roulette	0	0%
Internet-Slots	0	0%
Internet-Sports	0	0%
Internet-Table Games	0	0%
Internet-Unspec.	0	0%
Internet- V. Poker	0	0%
Lottery-Lotto	0	0%
Lottery-Numbers	0	0%
Lottery-Online	0	0%
Lottery-Other	0	0%
Lottery- Pull Tab	0	0%
Lottery- Pun. Card	0	0%
Lottery-Scratch Offs	1	10%
Lottery-Sweeps	0	0%
NFT- Non Fungible Tokens	0	0%
Non-Casino-8-Liner	0	0%
Non-Casino-Bingo	0	0%
Non-Casino-Cards/Dice	0	0%
Non-Casino-Crypto	0	0%
Non-Casino-Dog Race	0	0%
Non-Casino-Horse Race	1	10%
Non-Casino-Internet	0	0%
Non-Casino-Poker Rm	0	0%
Non-Casino-Raffle/50-50 Drawings	0	0%
Non-Casino-Skill Machines	0	0%
Non-Casino-Slots	0	0%
Non-Casino-V. Poker	0	0%
Non-Casino-Video Gaming	0	0%
Sports-Baseball	0	0%

Sports-Basktball	0	0%
Sports-Casino	0	0%
Sports-Cock Fight	0	0%
Sports-Fantasy	0	0%
Sports-Football	0	0%
Sports-Hockey	0	0%
Sports-Other	0	0%
Sports-Soccer	0	0%
Sports-Unspec.	0	0%
Stock Market- Bus Risk	0	0%
Stock Market-Day Trade	0	0%
Stock Market-Margin	0	0%
Stock Market-Options	0	0%
Stock Market-Other	0	0%
Stock Market-Stocks	0	0%
Stock Market-Unspec.	0	0%
Unspec./Unwilling/Other	1	10%
VGT-Video Gaming Terminals	0	0%
Total	10	100%

Gambler Employed	Calls	Percent
Employed	4	40%
Other	1	10%
Retired	1	10%
Unsure	0	0%
Unemployed	1	10%
Unwilling	3	30%
Total	10	100%

Age Group of Gamblers	Calls	Percent
13-17	0	0%
18-24	0	0%
25-34	1	10%
35-44	2	20%
45-54	1	10%
55-64	2	20%
65+	0	0%
Unsure	0	0%
Unwilling	4	40%
Total	10	100%

Other Problems Identified	Yes		No	
	Yes	Percentage	No	Percentage
Alcoholism	1	10.0%	4	40.0%
Drug Abuse	1	10.0%	4	40.0%
Depression	0	0.0%	5	50.0%
Eating Disorder	0	0.0%	4	40.0%
Overspending	0	0.0%	5	50.0%
Smoking	1	10.0%	4	40.0%
Sexual Addiction	0	0.0%	4	40.0%

Problems Identified in Family	Yes		No	
	Yes	Percentage	No	Percentage
Abuse	0	0.0%	3	30.0%
Alcoholism	1	10.0%	3	30.0%
Drug Abuse	1	10.0%	3	30.0%
Eating Disorder	0	0.0%	4	40.0%
Gambling	0	0.0%	4	40.0%

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Misc Questions	Yes		No	
	Yes	Percentage	No	Percentage
Do you have mental health insurance?	1	10%	4	40%
Are you familiar with GA?	2	20%	3	30%
Are you a Veteran?	0	0%	5	50%
Have you ever filed bankruptcy?	1	10%	4	40%
Have you ever had credit problems?	1	10%	3	30%

Gambling Activity	Average	Std. Deviation
How many hours per week do you spend gambling?	3.1	4.9
How many people depend on you (or the gambler) for	0.1	0.3
the majority of their food/shelter?		
How long have you gambled (years)?	11.4	10.7
How long has gambling caused problems in your life (years)?	4.8	5.5

Marital Status	Calls	Percent
Cohabitating	0	0%
Divorced	2	20%
Married	7	70%
N/A	0	0%
Separated	0	0%
Single	0	0%
Widowed	0	0%
Unsure	0	0%
Unwillng/Other	1	10%
Total	10	100%

Number of Children	Calls	Percent
No children	9	90%
One Child	1	10%
Two Children	0	0%
Three Children	0	0%
Four Children	0	0%
Five Children	0	0%
Six Children	0	0%
Seven Children or More	0	0%
Unwilling	0	0%
Total	10	100%

Gamblers Debt	Calls	Percent
No	2	20%
Unknown	0	0%
Unwilling	3	30%
Yes	5	50%
Total	10	100%

Problem Gamblers Helpline
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Calls by Gambler Salary	Calls	Percent
$10,000-$14,999	0	0%
$100,000-$149,999	0	0%
$15,000-$24,999	0	0%
$25,000-$34,999	0	0%
$35,000-49,999	0	0%
$5,000-$9,999	0	0%
$50,000-$74,999	0	0%
$75,000-$99,999	0	0%
above $150,000	1	10%
less than $5,000	1	10%
No Income	0	0%
Unknown	0	0%
Unsure	1	10%
Unwilling	7	70%
Total	10	100%

How Caller Heard of Problem Gamblers Helpline	Calls	Percent
Billboard	0	0%
Bingo Hall	0	0%
Brochure	0	0%
Casino	2	20%
Casino Card	0	0%
Court	0	0%
Crisis Line	0	0%
Family Member	1	10%
Friend	0	0%
Horserace/Racetrack	0	0%
Internet	2	20%
Lottery	1	10%
Newspaper	0	0%
Phone Operator (411)	0	0%
Phonebook	0	0%
Radio	0	0%
Repeat Caller	0	0%
Store	0	0%
Support Group	0	0%
Therapist	0	0%
Treatment Facility	0	0%
TV Commercial	0	0%
TV Program	0	0%
Unsure	0	0%
Work	0	0%
Unwilling/Other	4	40%
Total	10	100%

Problem Gamblers Helpline
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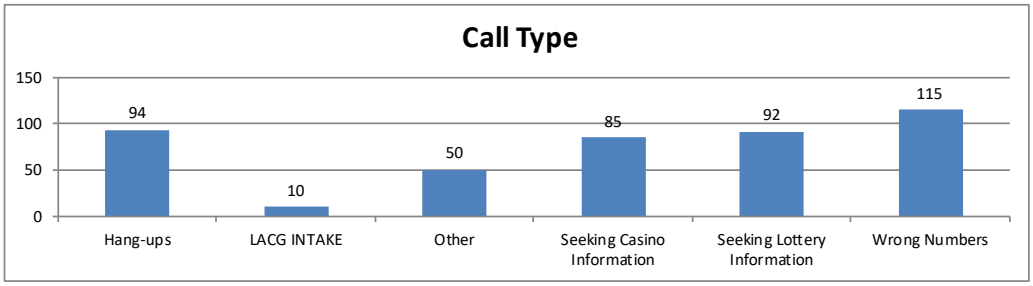
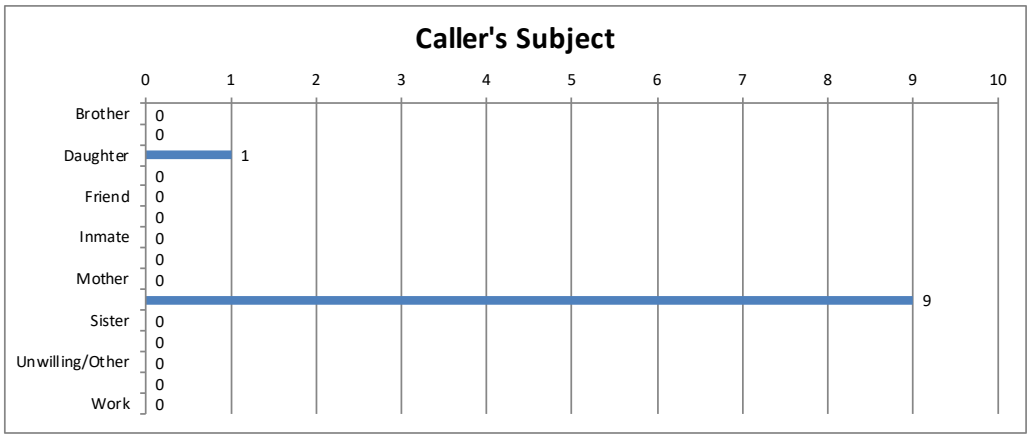
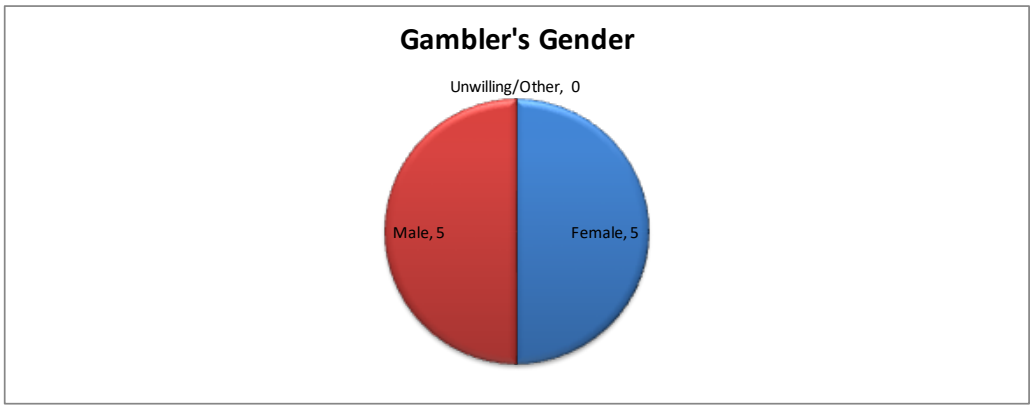
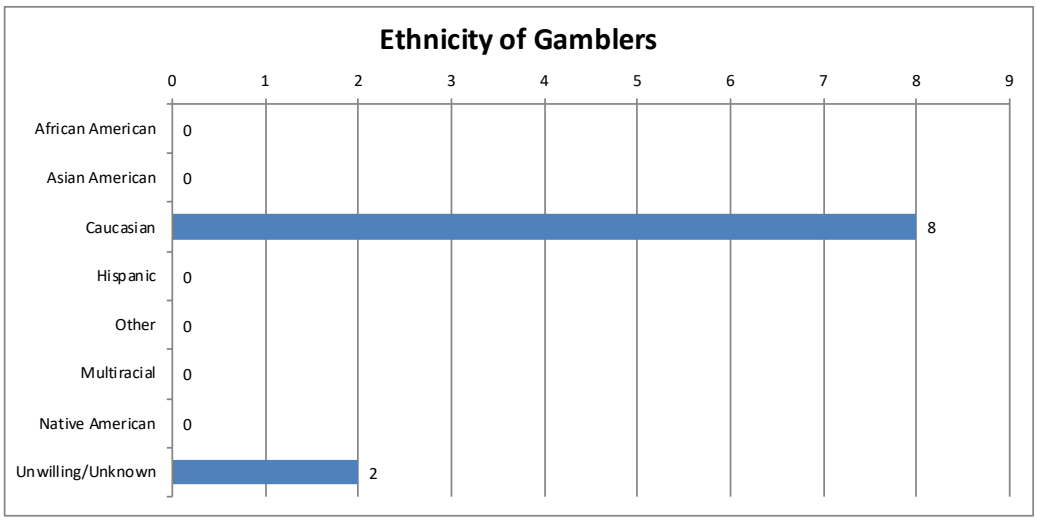
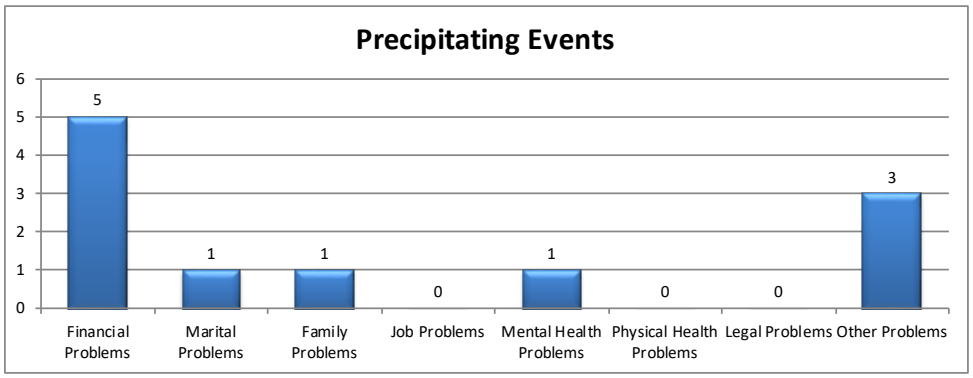
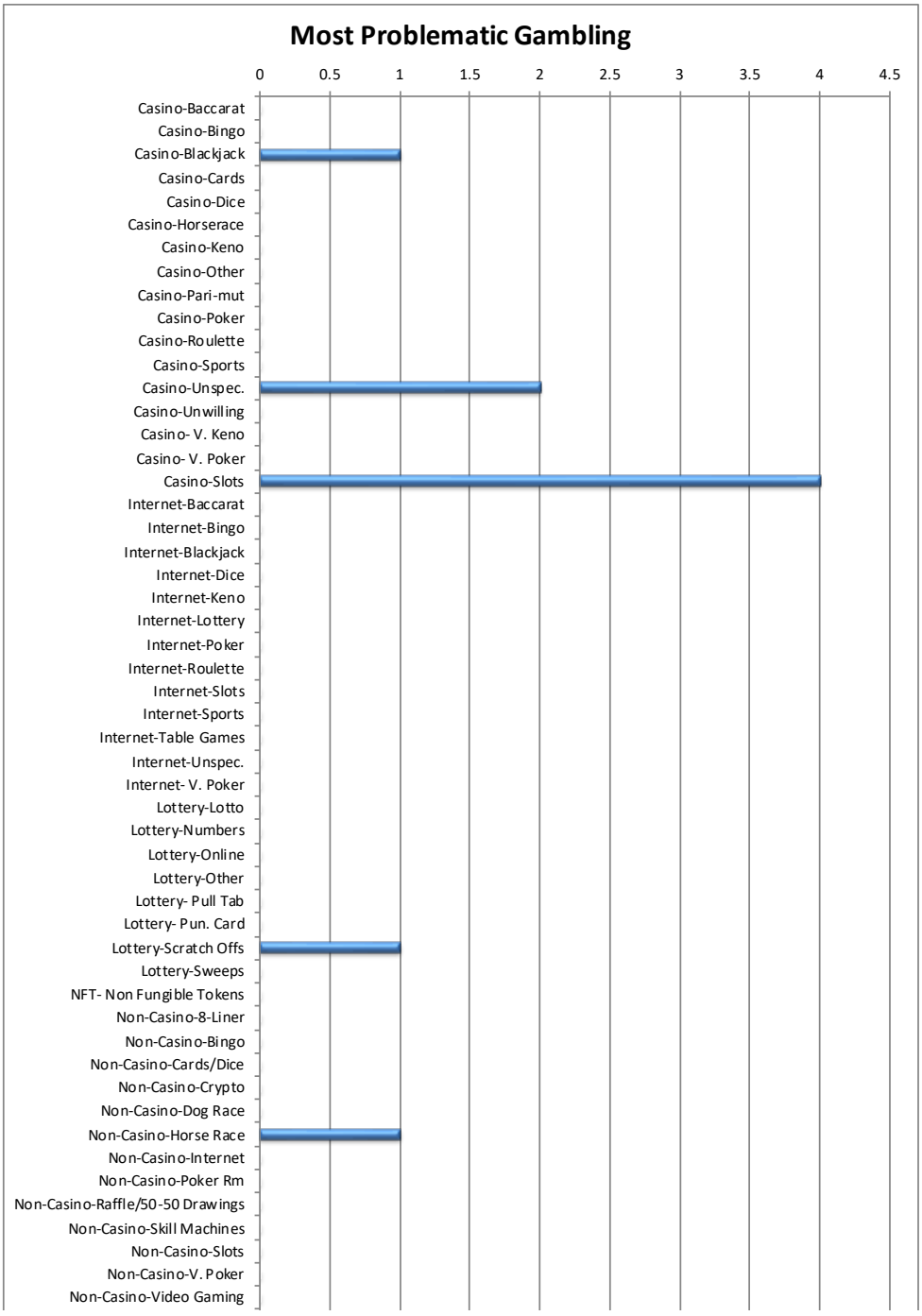









Precipitating Events
6
5
4
3
2
1
0
5
1
1
0
1
0
0
3
Financial Problems
Marital Problems
Family Problems
Job Problems
Mental Health Problems
Physical Health Problems
Legal Problems
Other Problems


Most Problematic Gambling
0
0.5
1
1.5
2
2.5
3
3.5
4
4.5
Casino-Baccarat
Casino-Bingo
Casino-Blackjack
Casino-Cards
Casino-Dice
Casino-Horserace
Casino-Keno
Casino-Other
Casino-Pari-mut
Casino-Poker
Casino-Roulette
Casino-Sports
Casino-Unspec.
Casino-Unwilling
Casino- V. Keno
Casino- V. Poker
Casino-Slots
Internet-Baccarat
Internet-Bingo
Internet-Blackjack
Internet-Dice
Internet-Keno
Internet-Lottery
Internet-Poker
Internet-Roulette
Internet-Slots
Internet-Sports
Internet-Table Games
Internet-Unspec.
Internet- V. Poker
Lottery-Lotto
Lottery-Numbers
Lottery-Online
Lottery-Other
Lottery- Pull Tab
Lottery- Pun. Card
Lottery-Scratch Offs
Lottery-Sweeps
NFT- Non Fungible Tokens
Non-Casino-8-Liner
Non-Casino-Bingo
Non-Casino-Cards/Dice
Non-Casino-Crypto
Non-Casino-Dog Race
Non-Casino-Horse Race
Non-Casino-Internet
Non-Casino-Poker Rm
Non-Casino-Raffle/50-50 Drawings
Non-Casino-Skill Machines
Non-Casino-Slots
Non-Casino-V. Poker
Non-Casino-Video Gaming

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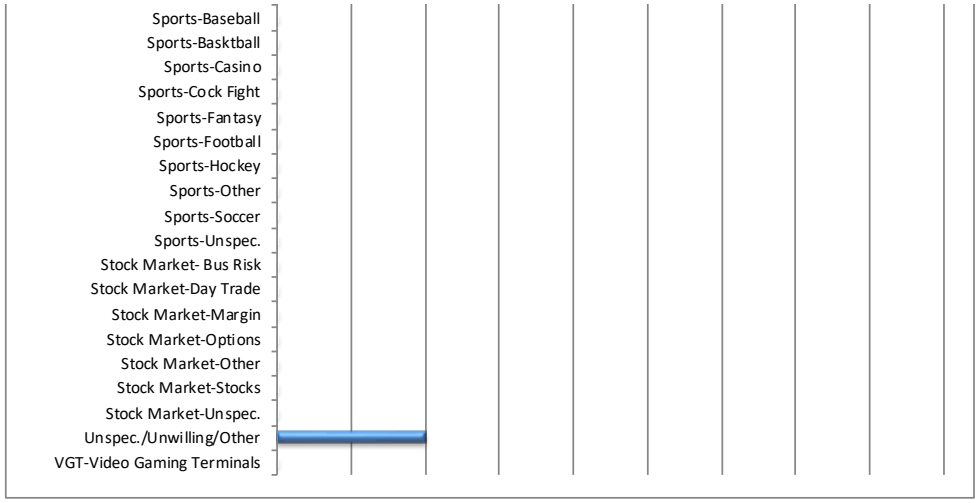

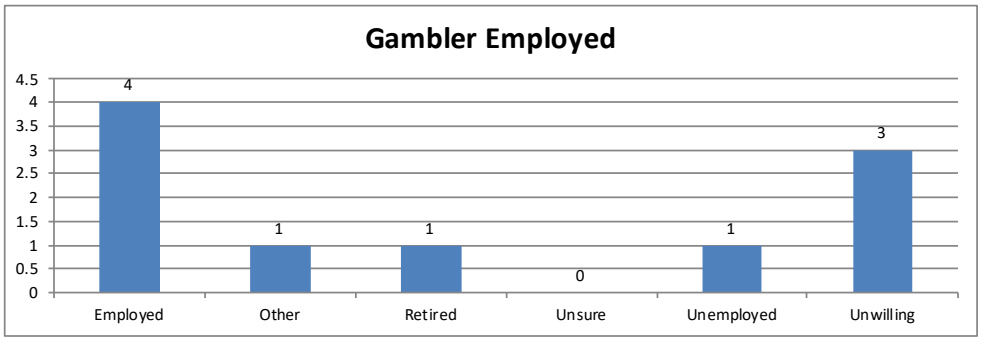

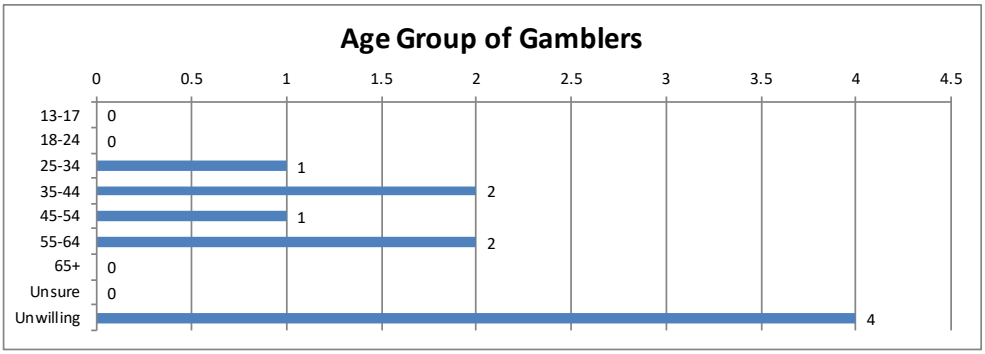

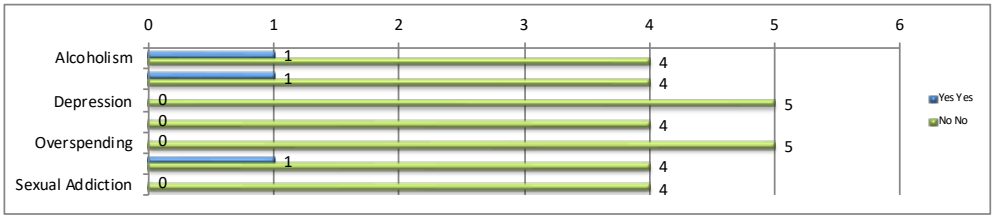

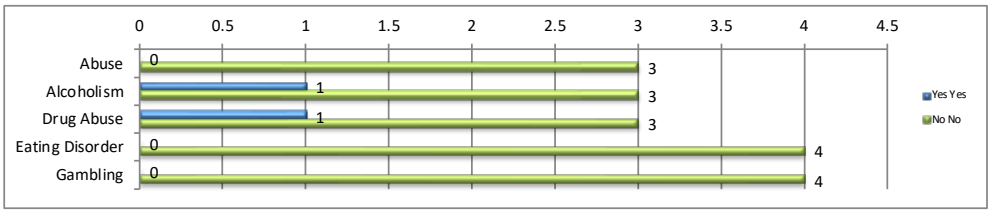

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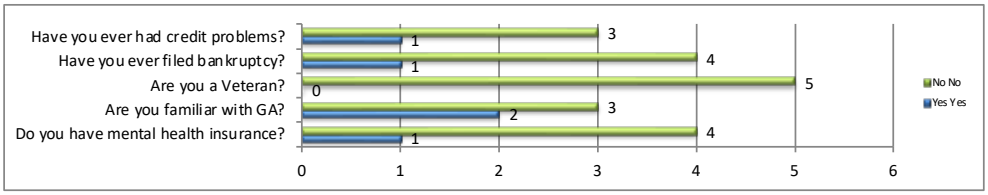
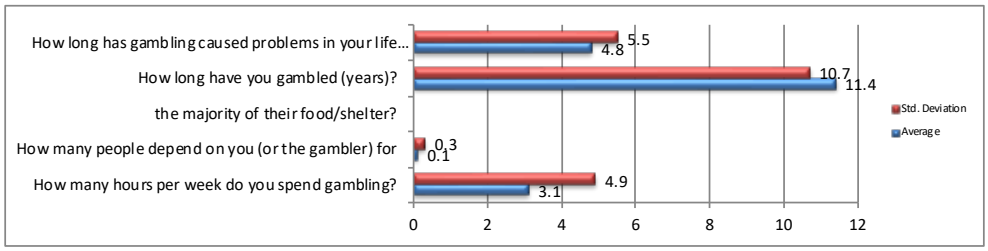
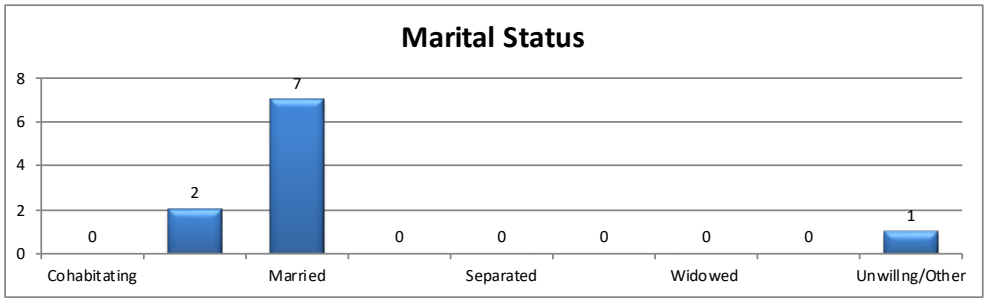
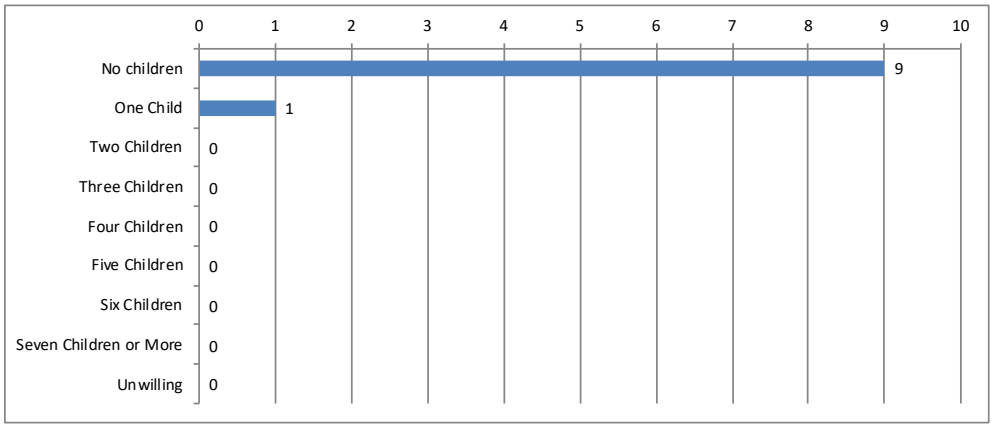
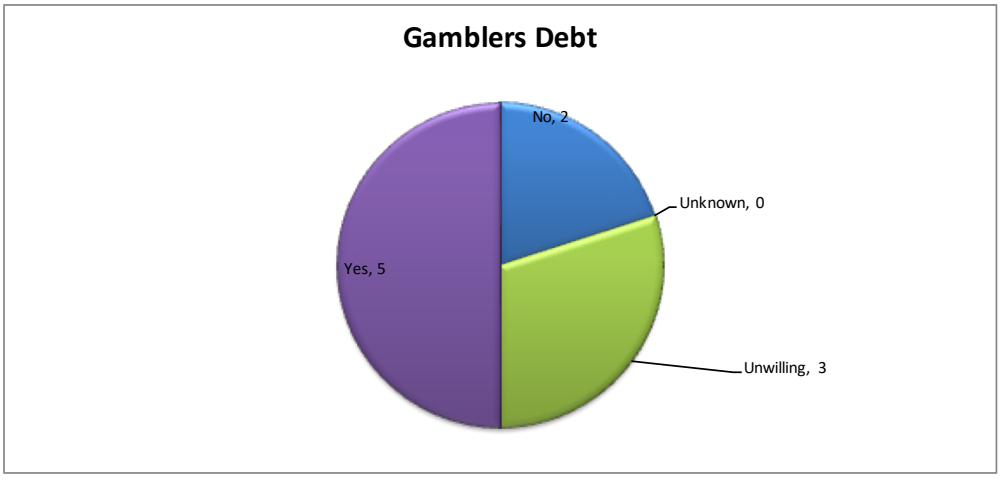
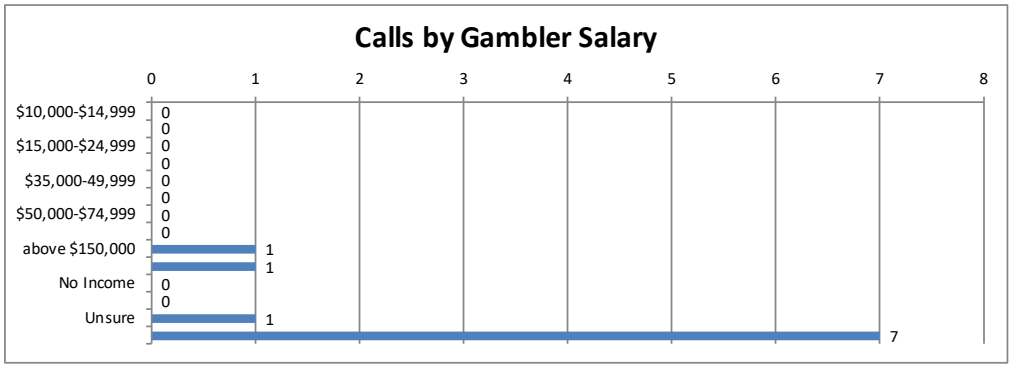


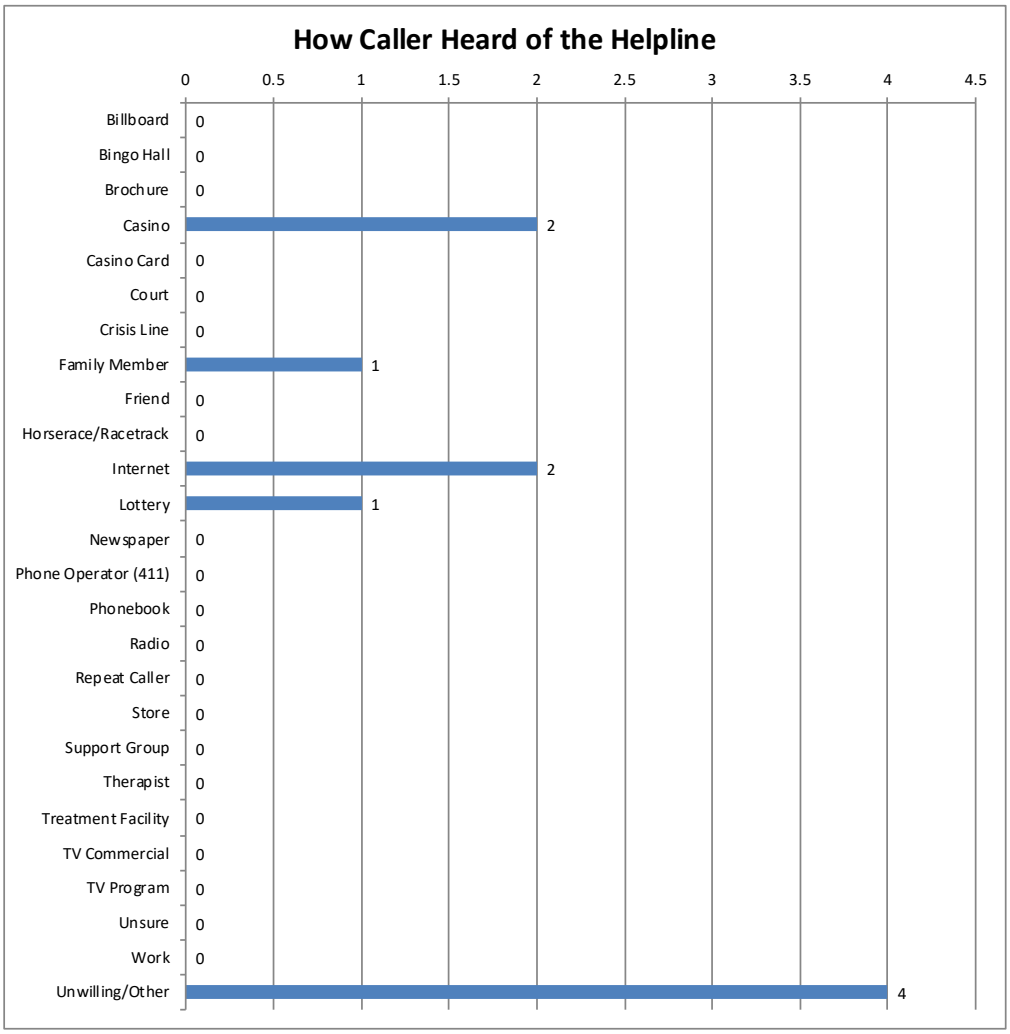









Calls by Gambler Salary
0
1
2
3
4
5
6
7
8
$10,000-$14,999
$15,000-$24,999
$35,000-49,999
$50,000-$74,999
above $150,000
No Income
Unsure
0
0
0
0
0
0
0
1
1
0
0
1
7


How Caller Heard of the Helpline
0
0.5
1
1.5
2
2.5
3
3.5
4
4.5
Billboard
Bingo Hall
Brochure
Casino
Casino Card
Court
Crisis Line
Family Member
Friend
Horserace/Racetrack
Internet
Lottery
Newspaper
Phone Operator (411)
Phonebook
Radio
Repeat Caller
Store
Support Group
Therapist
Treatment Facility
TV Commercial
TV Program
Unsure
Work
Unwilling/Other
0
0
0
2
0
0
0
1
0
0
2
1
0
0
0
0
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0
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0
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4