

**Problem Gamblers Helpline  
Arkansas Report**

**Problem Gamblers Helpline 3/1/2021-3/31/2021 Arkansas Report**

**Total Calls** 462  
**Total LACG Intakes** 12

Call Type	Call Type	Average Type
Hang-ups	62	13.4%
LACG INTAKE	12	2.6%
Other	4	0.9%
Seeking Casino Information	289	62.6%
Seeking Lottery Information	69	14.9%
Wrong Numbers	26	5.6%
Total	462	100.0%

Suicide	Calls	Percent
No	12	100%
Past	0	0%
Present	0	0%
Total	12	100%

Caller's Subject	Calls	Percent
Brother	1	8%
Client	0	0%
Daughter	0	0%
Father	0	0%
Friend	1	8%
Husband/Male sig other	0	0%
Inmate	0	0%
Misc. Family Member	0	0%
Mother	0	0%
Self	10	83%
Sister	0	0%
Son	0	0%
Unwilling	0	0%
Wife/Female sig other	0	0%
Work	0	0%
Total	12	100%

Gambler's Gender	Calls	Percent
Female	2	17%
Male	10	83%
Unwilling	0	0%
Total	12	100%

Ethnicity of Gambler	Calls	Percent
African American	4	33%
Asian American	0	0%
Caucasian	7	58%
Hispanic	0	0%
Other	0	0%
Multiracial	0	0%
Native American	0	0%
Unwilling/Unknown	1	8%
Total	12	100%

Precipitating Event	Calls	Percent
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Financial Problems	7	58%
Marital Problems	1	8%
Family Problems	2	17%
Job Problems	1	8%
Mental Health Problems	2	17%
Physical Health Problems	0	0%
Legal Problems	1	8%
Other Problems	3	25%

\* Percent greater than 100 because many individuals indicated more than one problem area.

The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

Most Problematic Gambling	Calls	Percent
Baccarat	0	0%
Bingo	0	0%
Blackjack	0	0%
Cards	1	8%
Cards Dice/Non Casino	0	0%
Dice	1	8%
Horserace/Racetrack	0	0%
Internet	0	0%
Keno	0	0%
Lottery	0	0%
N/A	0	0%
Poker	0	0%
Roulette	0	0%
Scratch-offs	1	8%
Slots	6	50%
Stocks	0	0%
Unspec.- Casino	2	17%
Unspec.- Lottery	0	0%
Unspec. -Other	0	0%
Unspec. -Sports	0	0%
Unsure	0	0%
Unwilling	1	8%
Video Poker	0	0%
Video Poker- Non Casino	0	0%
Total	12	100%

Gambler Employed	Calls	Percent
Employed	5	42%
Other	1	8%
Retired	2	17%
Unsure	0	0%
Unemployed	3	25%
Unwilling	1	8%
Total	12	100%

Age Group of Gamblers	Calls	Percent
13-17	0	0%
18-24	1	8%
25-34	3	25%
35-44	1	8%
45-54	3	25%
55-64	1	8%
65+	3	25%
Unsure	0	0%
Unwilling	0	0%
Total	12	100%

Other Problems Identified	Yes	No
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	Yes	Percentage	No	Percentage
Alcoholism	1	8%	9	75%
Drug Abuse	1	8%	9	75%
Depression	3	25%	7	58%
Eating Disorder	0	0%	10	83%
Overspending	1	8%	9	75%
Smoking	2	17%	8	67%
Sexual Addiction	1	8%	10	83%

Problems Identified in Family	Yes		No	
	Yes	Percentage	No	Percentage
Abuse	1	8%	8	67%
Alcoholism	1	8%	8	67%
Drug Abuse	1	8%	8	67%
Eating Disorder	0	0%	9	75%
Gambling	1	8%	8	67%

Misc Questions	Yes		No	
	Yes	Percentage	No	Percentage
Do you have mental health insurance?	3	25%	6	50%
Are you familiar with GA?	2	17%	9	75%
Are you a Veteran?	3	25%	7	58%
Have you ever filed bankruptcy?	0	0%	9	75%
Have you ever had credit problems?	0	0%	9	75%

Gambling Activity	Average	Std. Deviation
How many hours per week do you spend gambling?	11.8	17
How many people depend on you (or the gambler) for the majority of their food/shelter?	0.1	0.3
How long have you gambled (years)?	12.7	12
How long has gambling caused problems in your life (years)?	5	6.1

Marital Status	Calls	Percent
Cohabiting	0	0%
Divorced	1	8%
Married	2	17%
N/A	0	0%
Separated	0	0%
Single	6	50%
Widowed	1	8%
Unsure	0	0%
Unwilling	2	17%
Total	12	100%

Number of Children	Calls	Percent
No children	10	83%
One Child	1	8%
Two Children	0	0%
Three Children	0	0%
Four Children	0	0%
Five Children	0	0%
Six Children	0	0%
Seven Children	0	0%
Unwilling	1	8%
Total	12	100%
Gamblers Debt	Calls	Percent

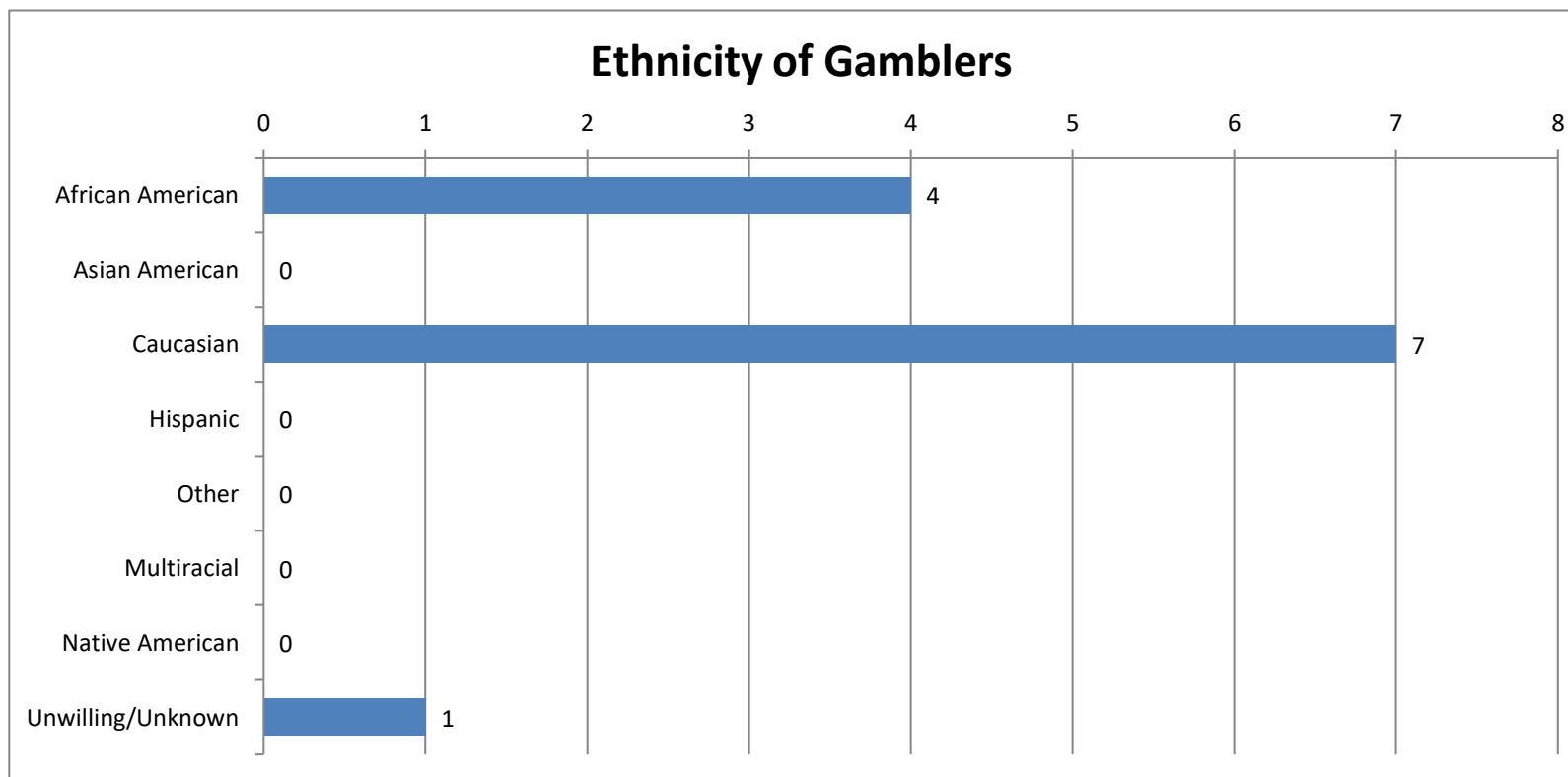
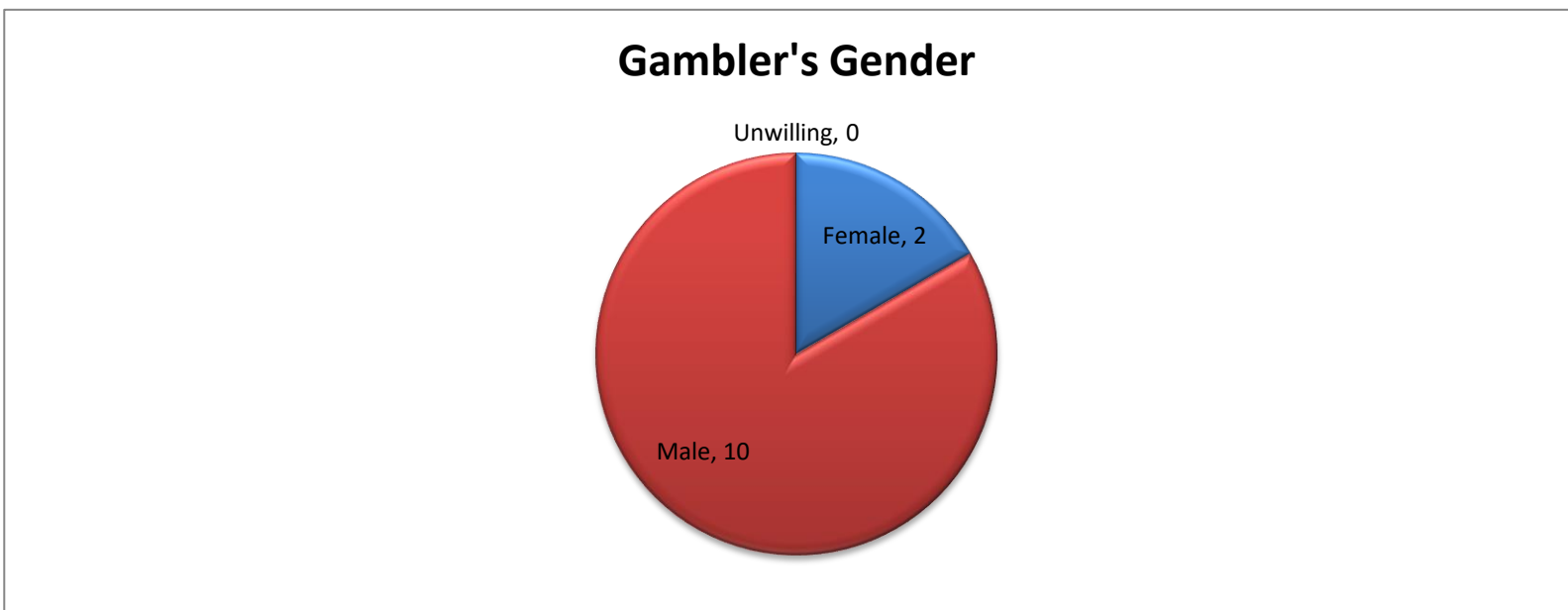
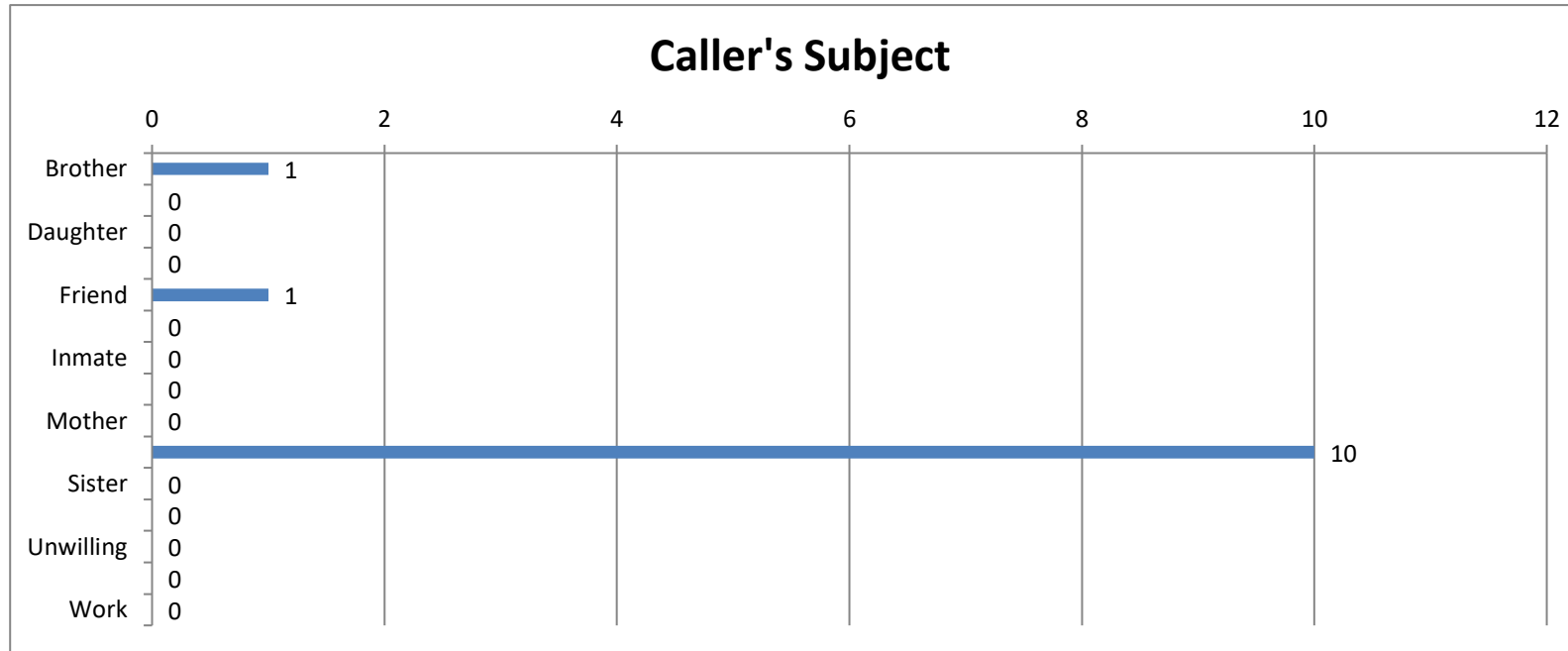
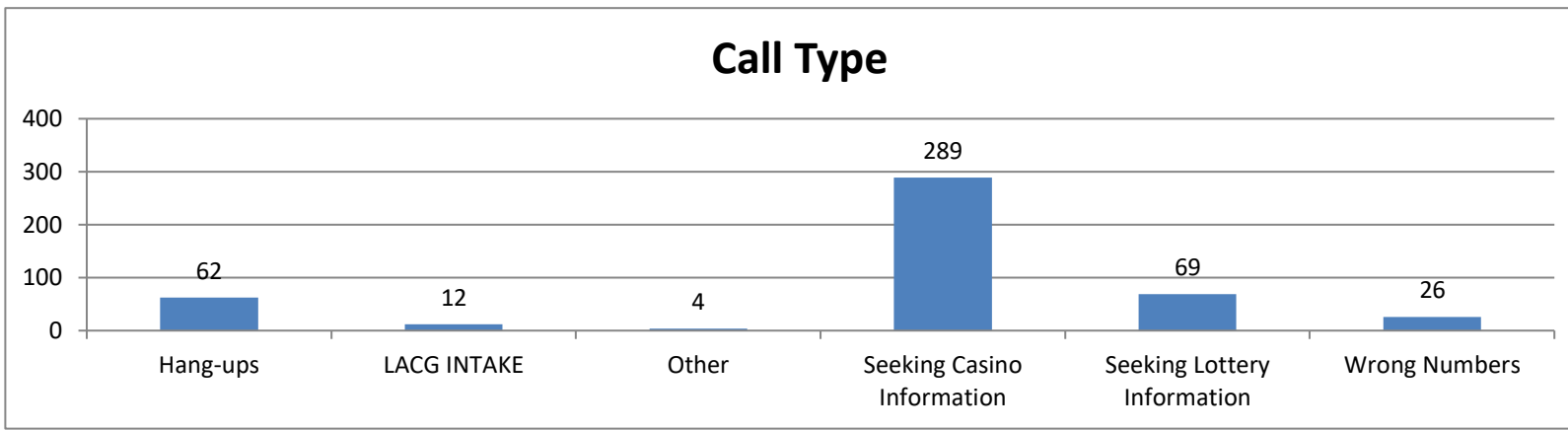
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No	4	33%
Unknown	1	8%
Unwilling	2	17%
Yes	5	42%
<b>Total</b>	<b>12</b>	<b>100%</b>

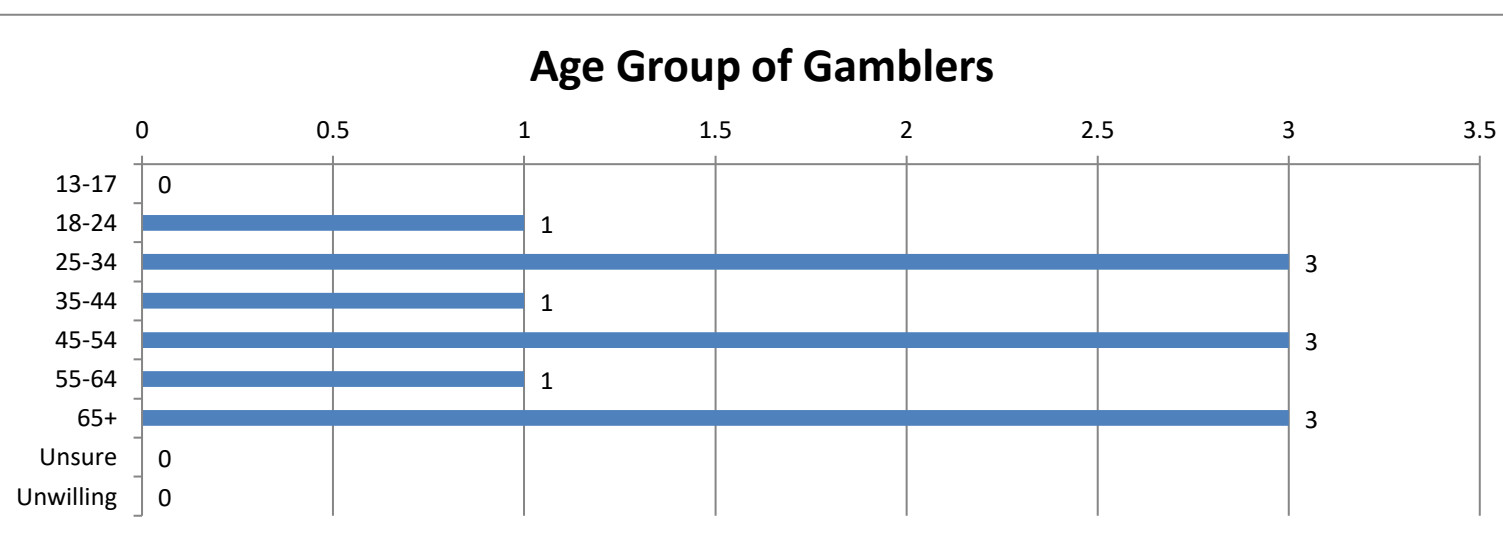
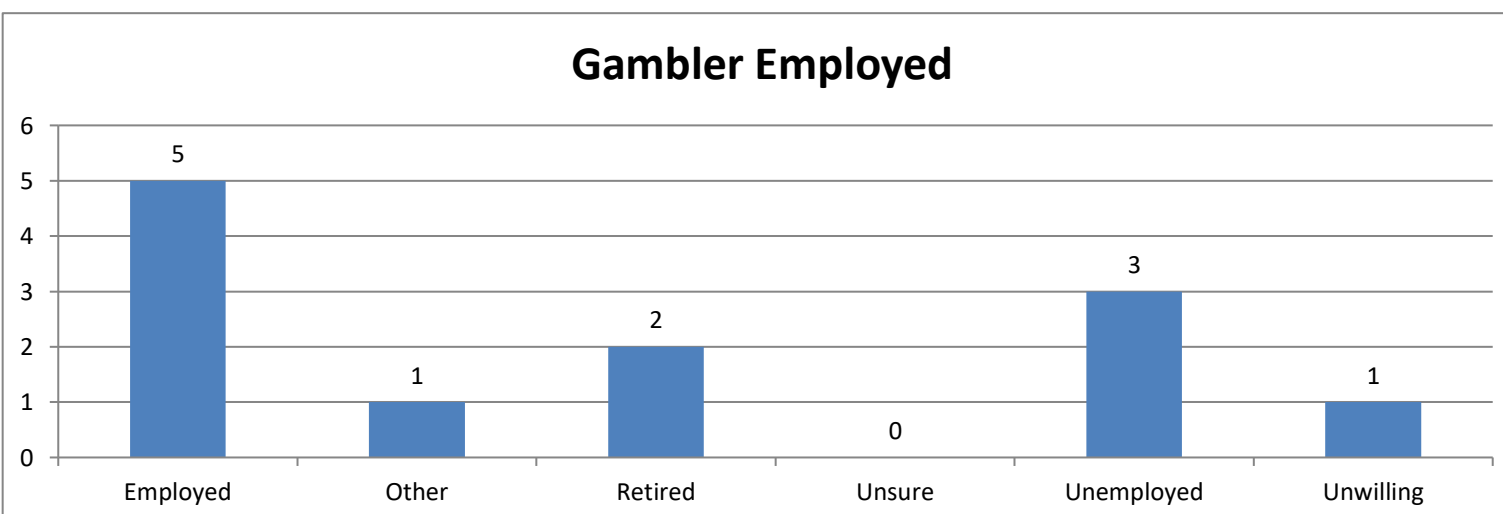
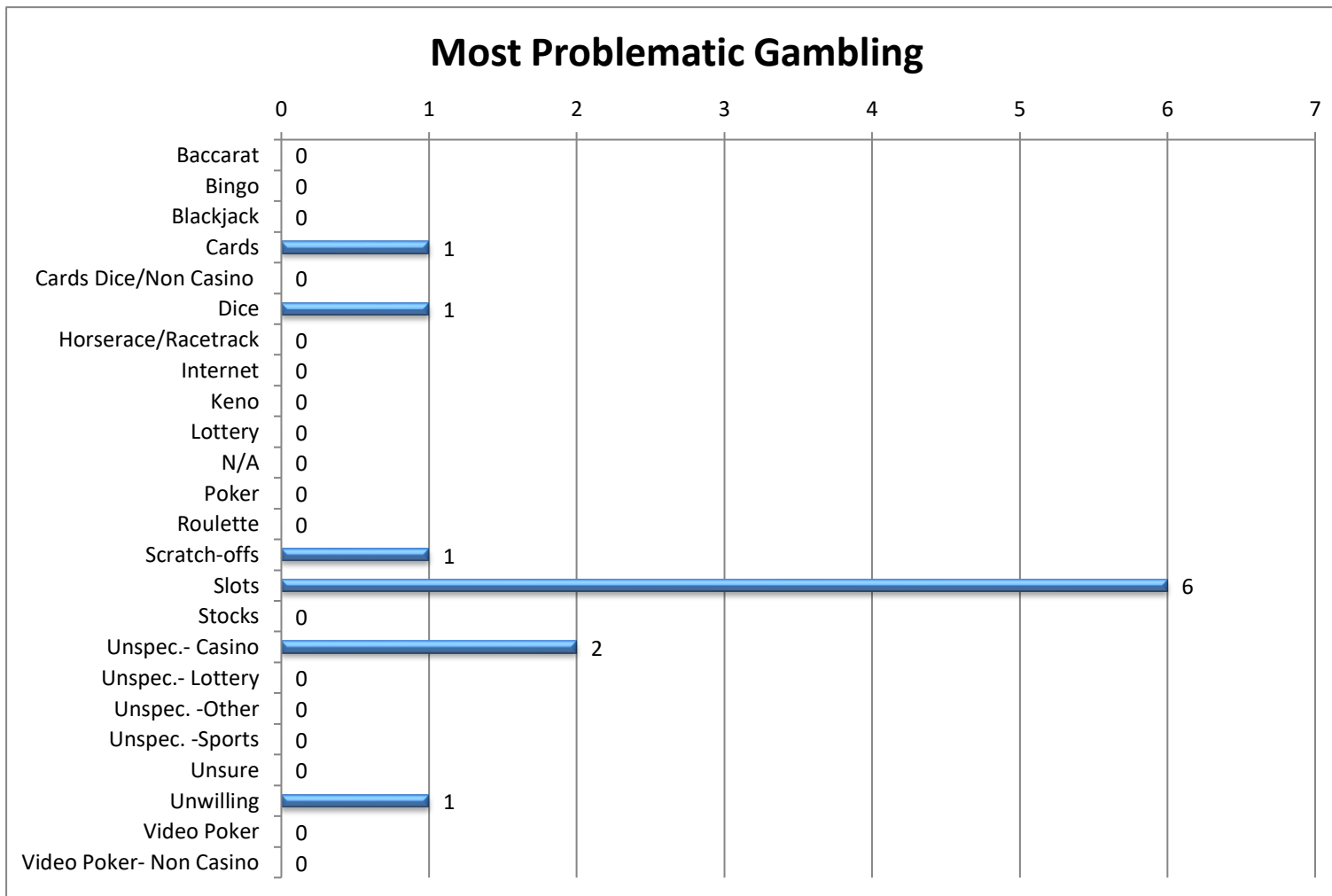
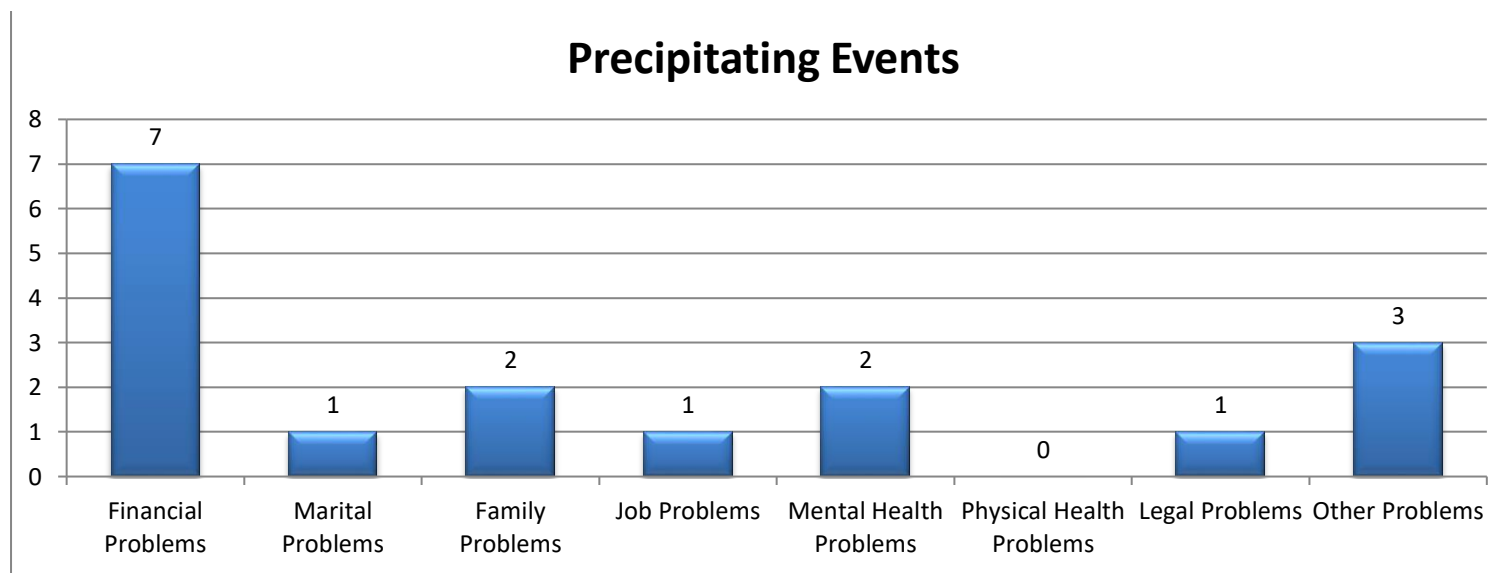
<b>Calls by Gambler Salary</b>	<b>Calls</b>	<b>Percent</b>
\$10,000-\$14,999	0	0%
\$100,000-\$149,999	0	0%
\$15,000-\$24,999	0	0%
\$25,000-\$34,999	0	0%
\$35,000-49,999	3	25%
\$5,000-\$9,999	0	0%
\$50,000-\$74,999	0	0%
\$75,000-\$99,999	0	0%
above \$150,000	0	0%
less than \$5,000	0	0%
No Income	3	25%
Unknown	0	0%
Unsure	1	8%
Unwilling	5	42%
<b>Total</b>	<b>12</b>	<b>100%</b>

<b>How Caller Heard of Problem Gamblers Helpline</b>	<b>Calls</b>	<b>Percent</b>
Billboard	0	0%
Bingo Hall	0	0%
Brochure	0	0%
Casino	1	8%
Casino Card	2	17%
Court	0	0%
Crisis Line	0	0%
Family Member	1	8%
Friend	0	0%
Horserace/Racetrack	0	0%
Internet	6	50%
Lottery	1	8%
Newspaper	0	0%
Phone Operator (411)	0	0%
Phonebook	0	0%
Radio	0	0%
Repeat Caller	0	0%
Store	0	0%
Support Group	0	0%
Therapist	0	0%
Treatment Facility	0	0%
TV Commercial	0	0%
TV Program	0	0%
Unsure	0	0%
Work	0	0%
Unwilling	1	8%
<b>Total</b>	<b>12</b>	<b>100%</b>

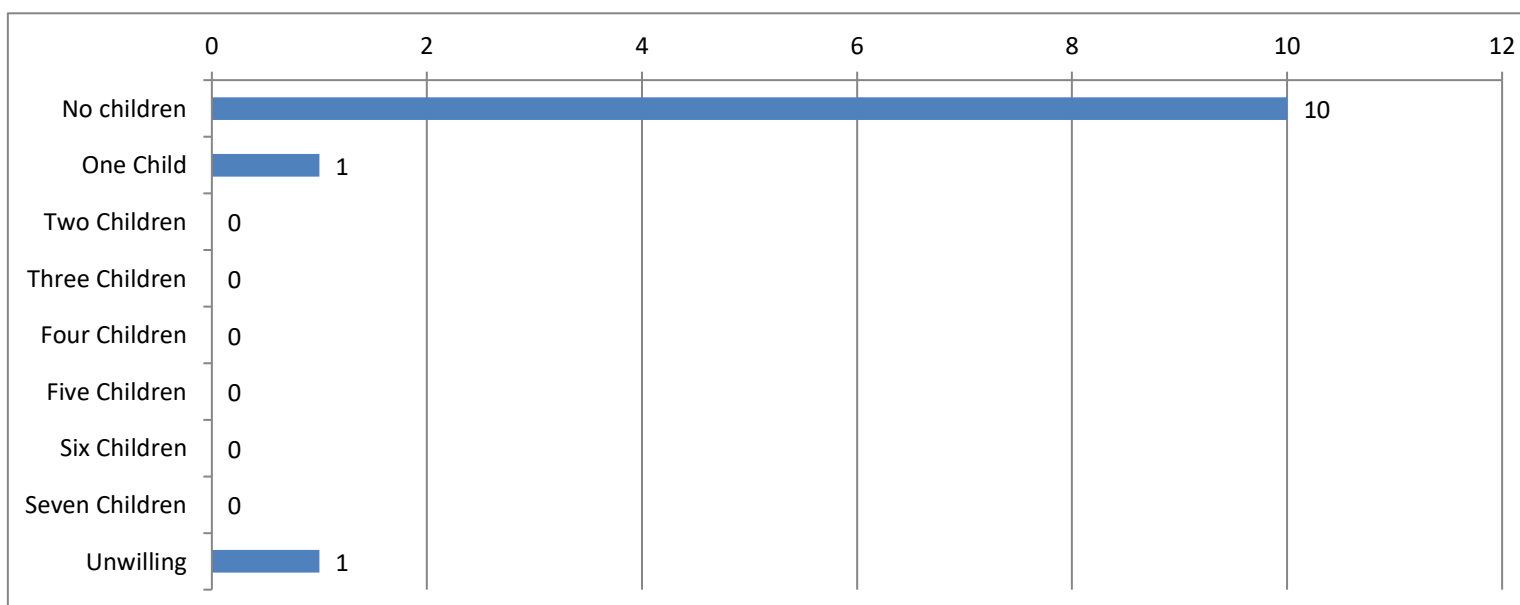
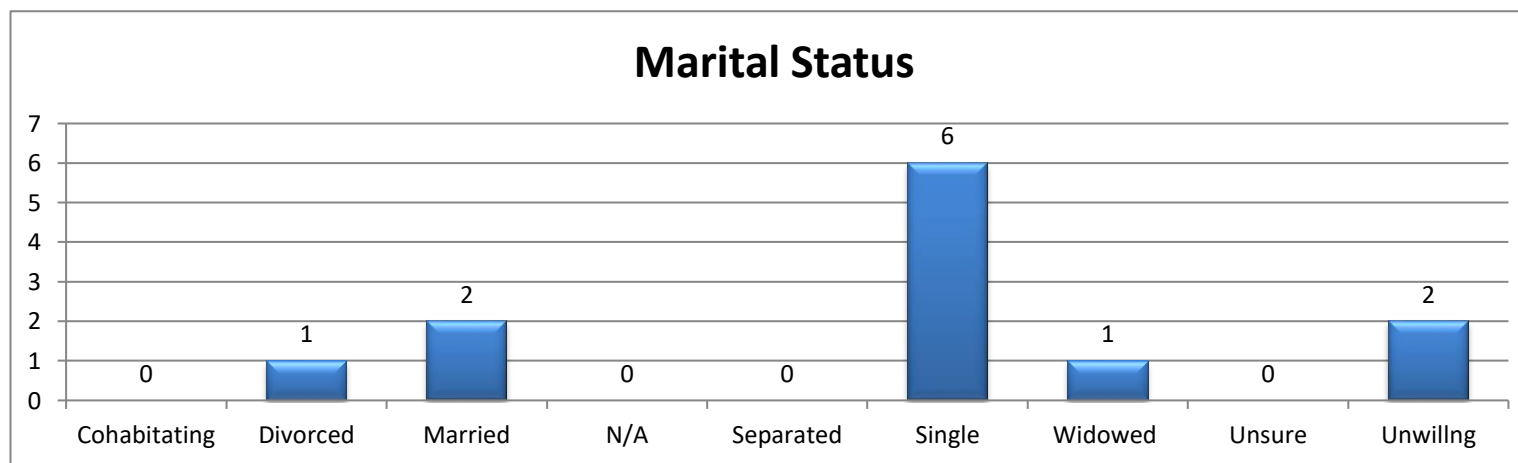
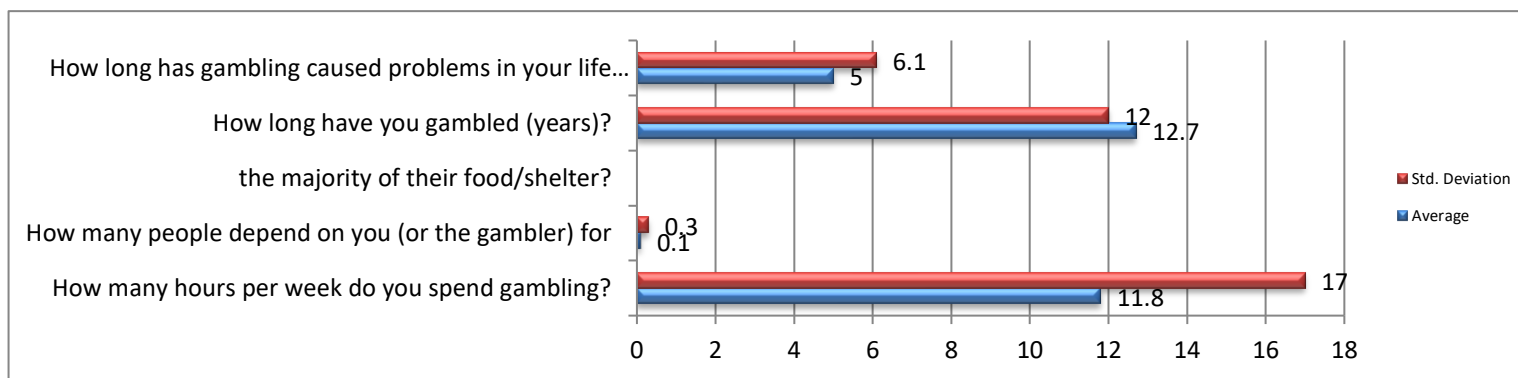
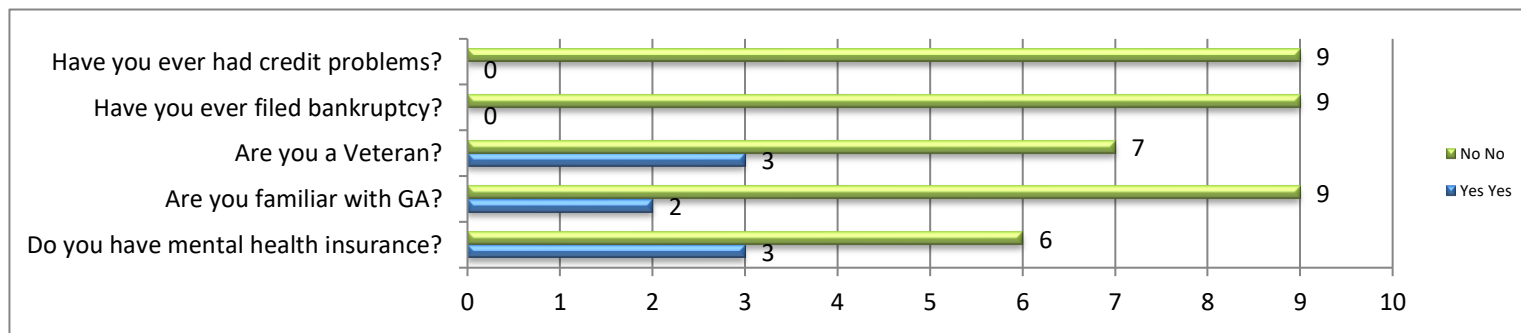
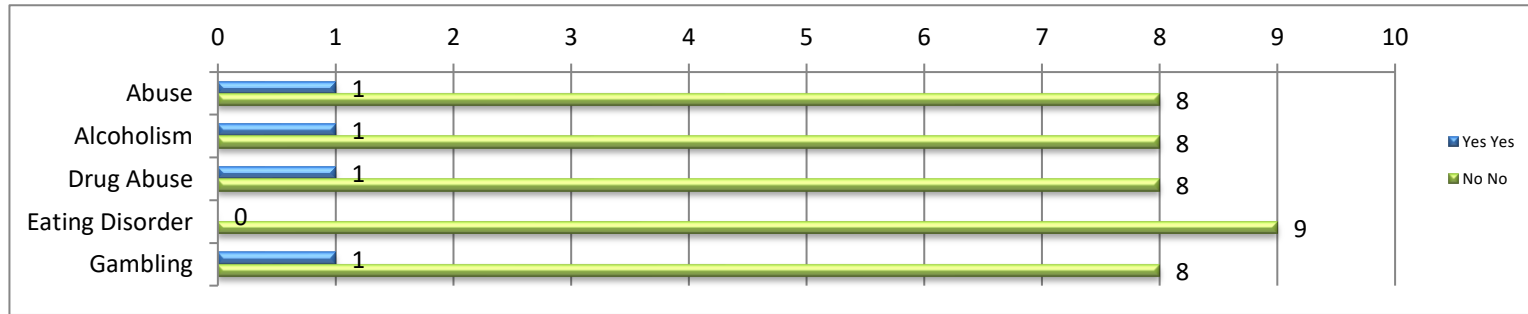
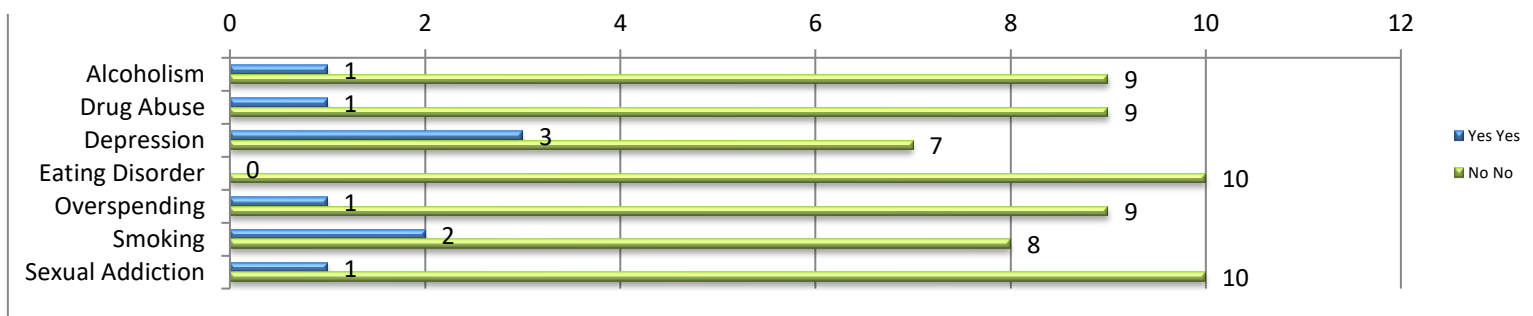
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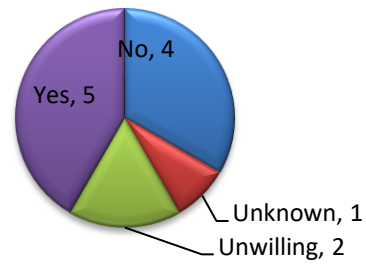


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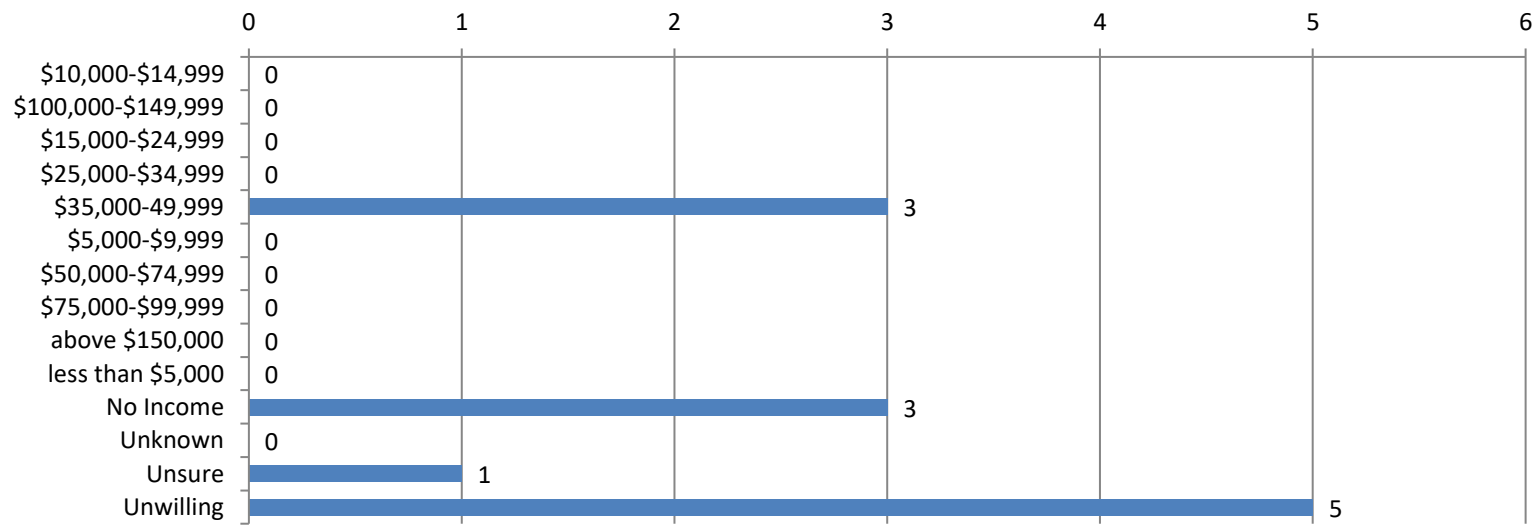


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**Gamblers Debt**



**Calls by Gambler Salary**



**How Caller Heard of the Helpline**

