

Arkansas Lottery Commission

Responses to Scientific Games International Questions for the ALC Online Lottery Game Services and Lottery Gaming Systems and Services RFP

- ALC Response to Question 1** Calendar days.
- ALC Response to Question 2** This is acceptable.
- ALC Response to Question 3** Please refer to the updated Official Proposal Price Sheet posted at the ALC website: www.lotterycommission.arkansas.gov/
- ALC Response to Question 4** Please refer to the Second Addendum to the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on July 8, 2009.
- ALC Response to Question 5** a. The ALC is not a tax exempt organization.
- b. Please refer to ALC response to subquestion a.
- c. According to an opinion issued by the Department of Finance and Administration on July 9, 2009, "the sale of lottery tickets by a retailer to a consumer will be exempt from the Arkansas Gross Receipts Tax. The purchase of tickets by the Arkansas Lottery Commission, however, will be subject to the Arkansas Gross Receipts or Compensating (Use) Tax."
- ALC Response to Question 6** Please refer to the Freedom of Information Act, Ark. Code Ann. § 25-19-101 *et seq.* The ALC will abide by the laws of the State of Arkansas.
- ALC Response to Question 7** (With regard to this question, SGI refers to "Section 1.9 – Payment and Invoice Provisions". This response is based on Section 1.9 – Proprietary Information, as it is stated in the RFP.)
- This is acceptable.
- ALC Response to Question 8** Please refer to the Second Addendum to the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on July 8, 2009.
- ALC Response to Question 9** Please refer to the Second Addendum to the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on July 8, 2009.
- ALC Response to Question 10** Please refer to the Second Addendum to the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on July 8, 2009.
- ALC Response to Question 11** Please refer to the Second Addendum to the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on July 8, 2009, specifically the following language: "The Successful Vendor agrees to grant the ALC non-exclusive intellectual property rights for online games and properties owned by the Vendor at no cost during the term of the Contract period for this Proposal."

ALC Response to Question 12 Please refer to the Second Addendum to the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on July 8, 2009.

ALC Response to Question 13 The ALC response to this question is "yes".

ALC Response to Question 14 Please refer to the Second Addendum to the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on July 8, 2009.

ALC Response to Question 15 Please refer to the ALC website for the original Request for Proposal approved on June 19, 2009, the Addendum to the Request for Proposal approved on June 30, 2009, the Second Addendum to the Request for Proposal approved on July 8, 2009, and the Official Online Lottery Game Services and Lottery Gaming System and Services Proposal Price Sheet to be used in relation to the RFP. Please specifically refer to Section 1.19 – Ownership of Materials and Rights of Use in the original RFP and the Second Addendum. The website address is www.lotterycommission.arkansas.gov/.

ALC Response to Question 16 See response to Question 12 above.

ALC Response to Question 17 Please refer to the Second Addendum to the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on July 8, 2009.

ALC Response to Question 18 (With regard to this question, SGI refers to "Section 1.29 – Ongoing Performance Requirements". This response is based on Section 1.28 – Ongoing Performance Requirements.)

Please refer to the Second Addendum to the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on July 8, 2009.

ALC Response to Question 19 a. At this time, the ALC is renting temporary office space. Once this information is available, the ALC will provide the information requested.

b. Please refer to Section 3.0.1.1 – Online Lottery Games and Operating System and Section 3.1.5 – Equipment Maintenance and Supplies.

ALC Response to Question 20 Please refer to Section 3.0.6 of the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on June 19, 2009.

ALC Response to Question 21 Please refer to the Second Addendum to the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on July 8, 2009.

ALC Response to Question 22 Please refer to Section 3.1.5 – Equipment Maintenance and Supplies of the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on June 19, 2009. Specifically within that section, refer to the following sentence: "The Successful Vendor will be required to respond to all service requests within two (2) hours in metropolitan areas and within four (4) hours in nonmetropolitan areas within the state, **as determined by the ALC.**" (emphasis added)

It is not the ALC's desire to have Vendor field service staff respond to dispatch service calls up to 12:00 midnight or beyond.

Service hours will be from 7:00 a.m. to 9:00 p.m.

ALC Response to Question 23 Please refer to the Second Addendum to the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on July 8, 2009.

ALC Response to Question 24 The ALC will work with both the Vendor and the Retailers to accommodate the needs of both parties.

The Vendor will directly invoice the Retailer.

ALC Response to Question 25 Please refer to the Second Addendum to the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on July 8, 2009.

ALC Response to Question 26 Please refer to the Second Addendum to the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on July 8, 2009.

ALC Response to Question 27 The electronic displays referred to are one and the same.

ALC Response to Question 28 Please refer to the Second Addendum to the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on July 8, 2009.

ALC Response to Question 29 Please refer to Section 3.0 of the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on June 19, 2009. The Successful Vendor has the option to propose state-of-the-art technology or cost-effective technology. The ALC is interested in procuring a solid, proven technology for both the Retailer Network and the Data Center sites.

ALC Response to Question 30 a. Please refer to Section 4.4 of the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on June 19, 2009. Specifically within that section, refer to the following sentence: "Describe **your solution** to provide portable terminals for these events." (emphasis added)

b. Please refer to Section 4.4 of the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on June 19, 2009. Specifically within that section, refer to the following sentence: "In addition, the Successful Vendor **will provide** programmable thermal branding for all image readers." (emphasis added)

c. See answers to sub-questions a & b above.

ALC Response to Question 31 This is acceptable.

ALC Response to Question 32 Please refer to the Second Addendum to the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal approved on July 8, 2009.

ALC Response to Question 33 The ALC will provide the requested information as it becomes available.

ALC Response to Question 34 The ALC will provide the requested information as it becomes available.

ALC Response to Question 35
becomes available.

The ALC will provide the requested information as it

ALC Response to Question 36
becomes available.

The ALC will provide the requested information as it

ALC Response to Question 37

No.

Official Price Proposal Sheet Questions

ALC Response to Questions 1-5

Please refer to the revised Official Price Proposal Sheet approved on July 8, 2009 and posted at www.lotterycommission.arkansas.gov/ .