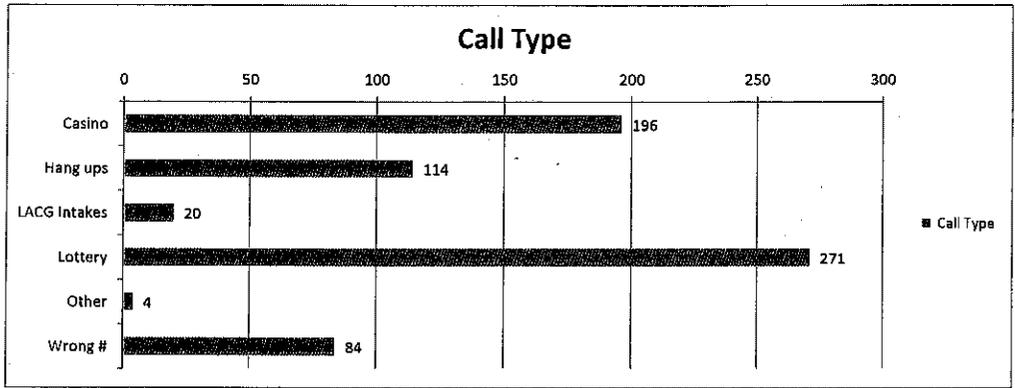


**Problem Gamblers Helpline
Arkansas Report**

Problem Gamblers Helpline 9/1/2011-9/30/2011 Arkansas Report

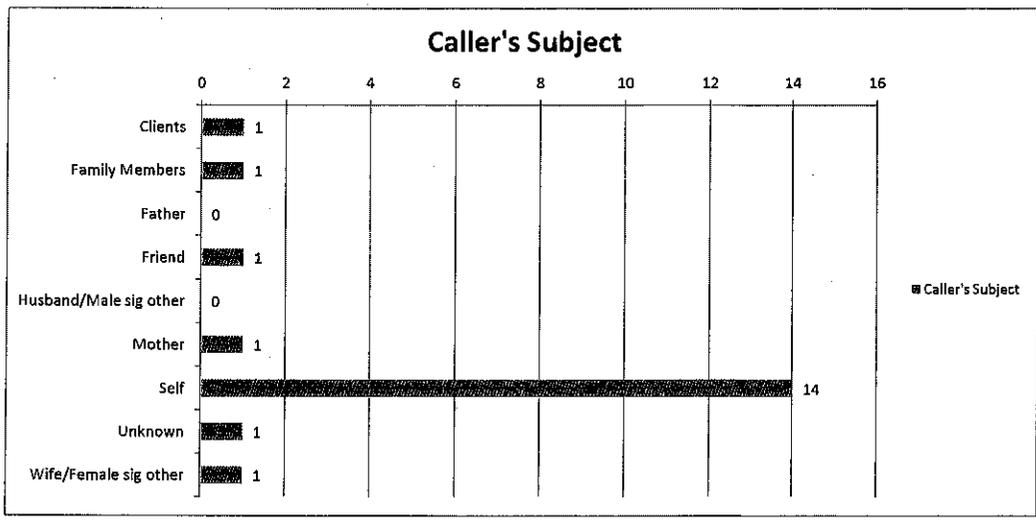
Total Calls 689
Total LACG Intakes 20

Call Type	Call Type	Average Type
Casino	196	28.4%
Hang ups	114	16.5%
LACG Intakes	20	2.9%
Lottery	271	39.3%
Other	4	0.6%
Wrong #	84	12.2%



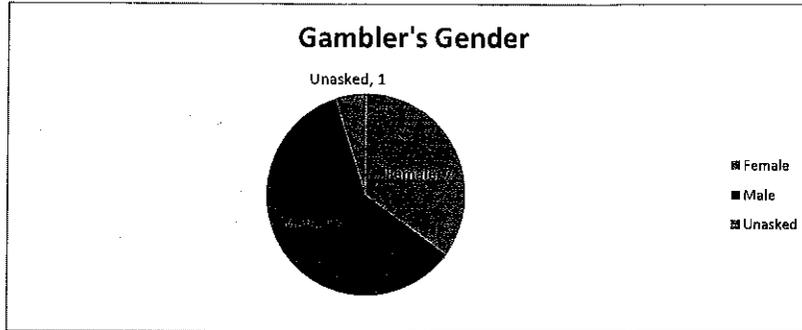
Suicide	Suicide	Average Suicidal
No	20	100%
Past	0	0%
Present	0	0%

Caller's Subject	Caller's Subject	Average Relationship
Clients	1	5%
Family Members	1	5%
Father	0	0%
Friend	1	5%
Husband/Male sig other	0	0%
Mother	1	5%
Self	14	70%
Unknown	1	5%
Wife/Female sig other	1	5%

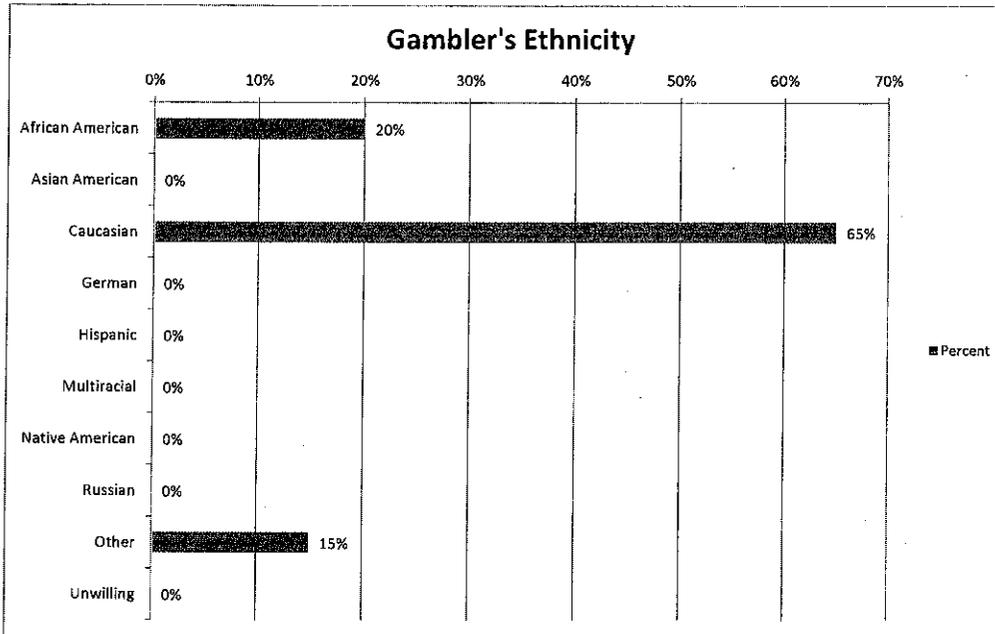


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Gambler's Gender	Gambler's Gender	Average Gender
Female	7	35%
Male	12	60%
Unasked	1	5%

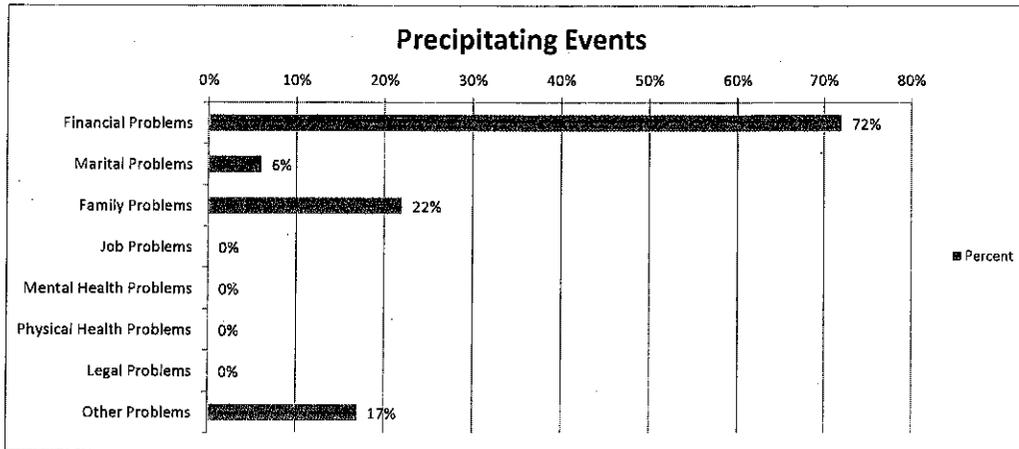


Ethnicity of Gambler	Percent	Calls
African American	20%	4
Asian American	0%	0
Caucasian	65%	13
German	0%	0
Hispanic	0%	0
Multiracial	0%	0
Native American	0%	0
Russian	0%	0
Other	15%	3
Unwilling	0%	0



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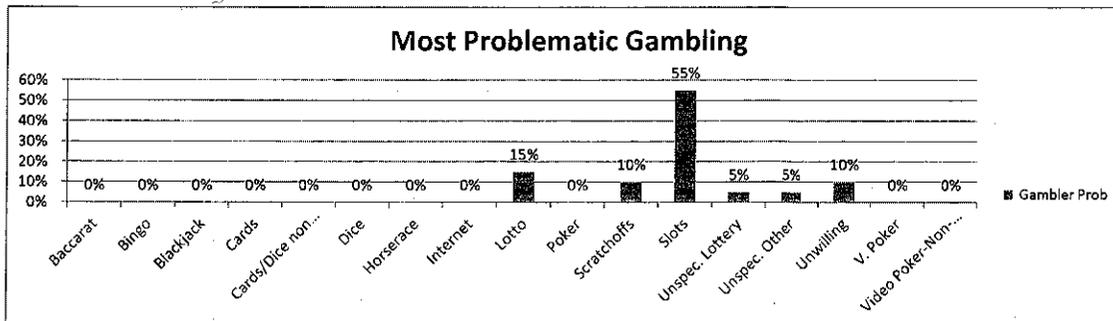
Precipitating Event	Percent	Calls
Financial Problems	72%	13
Marital Problems	6%	1
Family Problems	22%	4
Job Problems	0%	0
Mental Health Problems	0%	0
Physical Health Problems	0%	0
Legal Problems	0%	0
Other Problems	17%	3



* Percent greater than 100 because many individuals indicated more than one problem area.

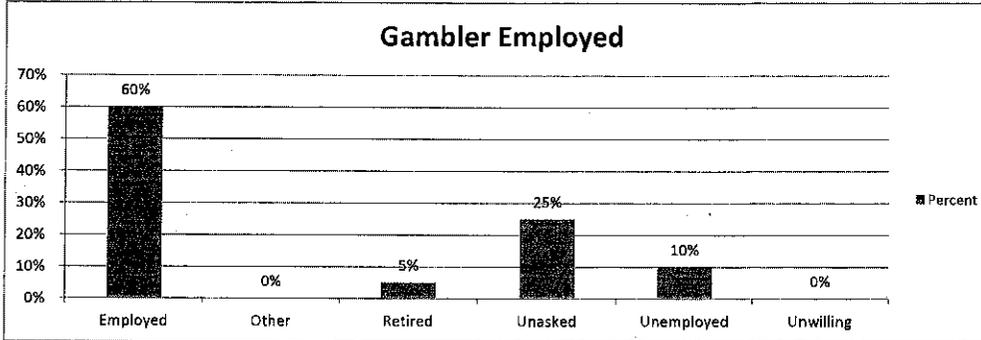
The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

Most Problematic Gambling	Gambler Prob	Calls
Baccarat	0%	0
Bingo	0%	0
Blackjack	0%	0
Cards	0%	0
Cards/Dice non casino	0%	0
Dice	0%	0
Horserace	0%	0
Internet	0%	0
Lotto	15%	3
Poker	0%	0
Scratchoffs	10%	2
Slots	55%	11
Unspec. Lottery	5%	1
Unspec. Other	5%	1
Unwilling	10%	2
V. Poker	0%	0
Video Poker-Non-Casino	0%	0

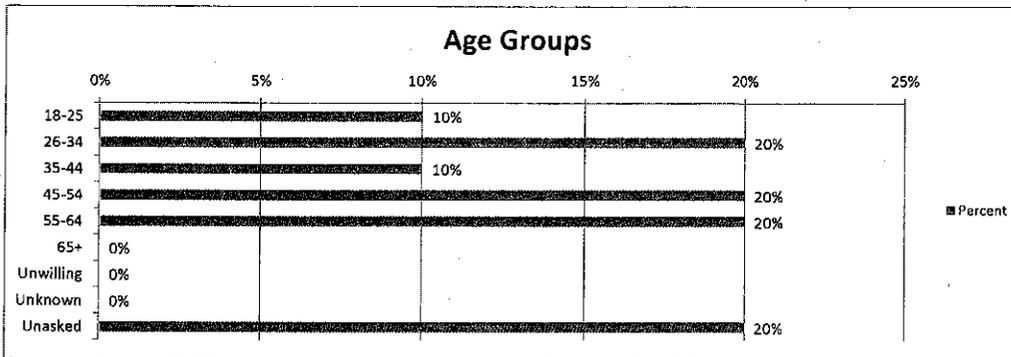


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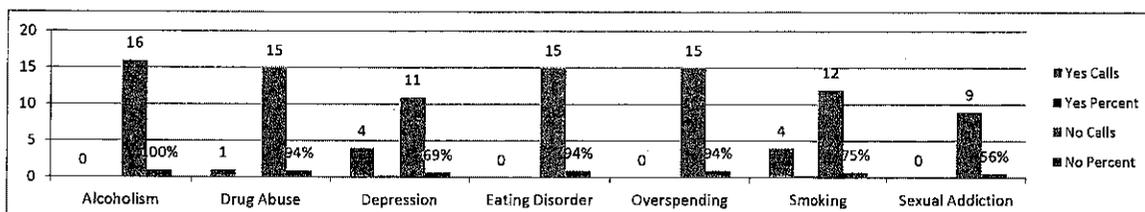
Gambler Employed	Percent	Calls by Gambler
Employed	60%	12
Other	0%	0
Retired	5%	1
Unasked	25%	5
Unemployed	10%	2
Unwilling	0%	0



Age Group of Gamblers	Percent	Calls
18-25	10%	2
26-34	20%	4
35-44	10%	2
45-54	20%	4
55-64	20%	4
65+	0%	0
Unwilling	0%	0
Unknown	0%	0
Unasked	20%	4

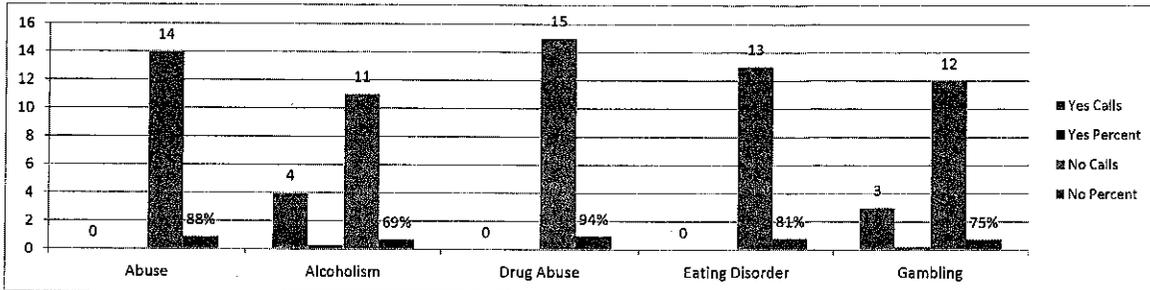


Other Problems Identified	Yes		No	
	Calls	Percent	Calls	Percent
Alcoholism	0	0%	16	100%
Drug Abuse	1	6%	15	94%
Depression	4	25%	11	69%
Eating Disorder	0	0%	15	94%
Overspending	0	0%	15	94%
Smoking	4	25%	12	75%
Sexual Addiction	0	0%	9	56%

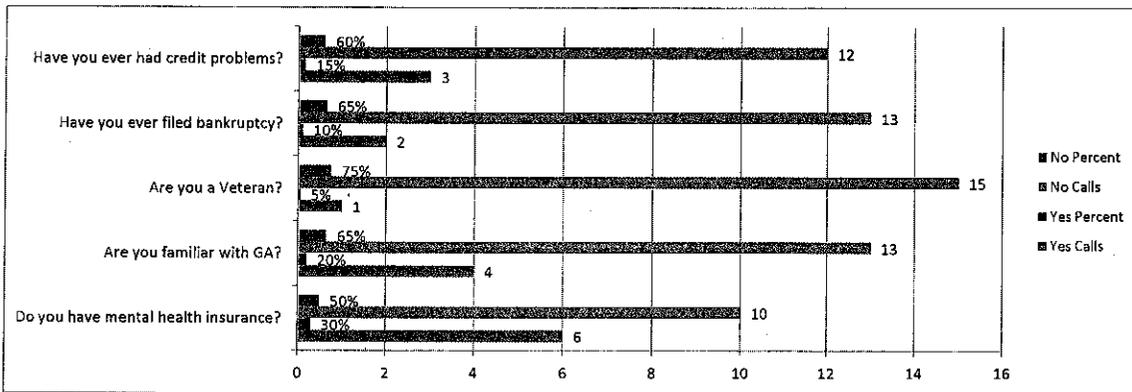


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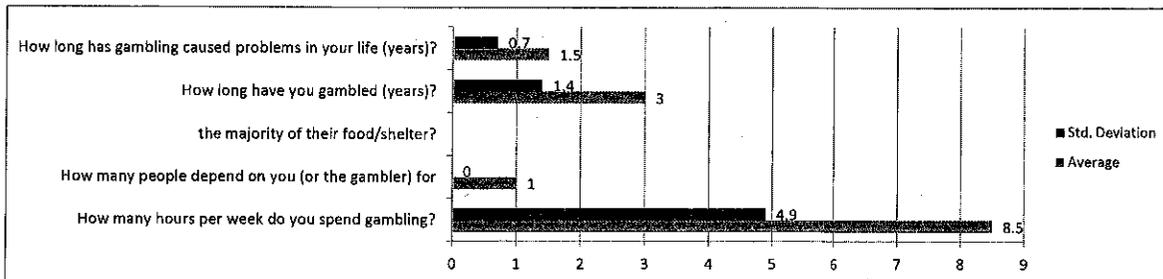
Problems Identified in Family	Yes		No	
	Calls	Percent	Calls	Percent
Abuse	0	0%	14	88%
Alcoholism	4	25%	11	69%
Drug Abuse	0	0%	15	94%
Eating Disorder	0	0%	13	81%
Gambling	3	19%	12	75%



Misc Questions	Yes		No	
	Calls	Percent	Calls	Percent
Do you have mental health insurance?	6	30%	10	50%
Are you familiar with GA?	4	20%	13	65%
Are you a Veteran?	1	5%	15	75%
Have you ever filed bankruptcy?	2	10%	13	65%
Have you ever had credit problems?	3	15%	12	60%

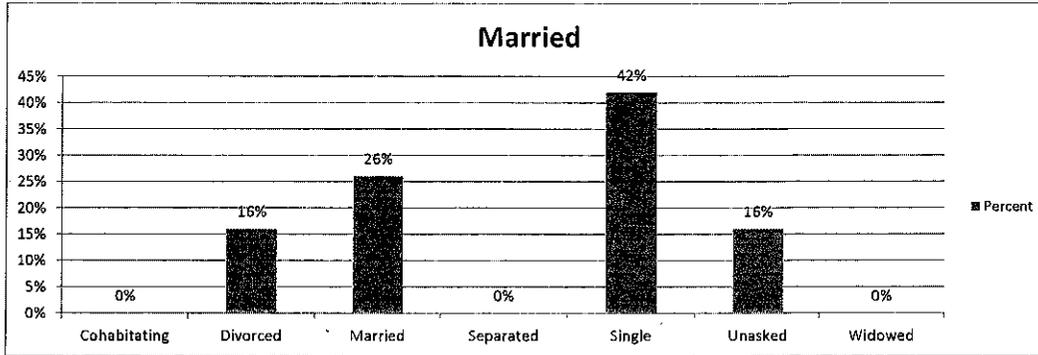


Gambling Activity Questions	Average	Std. Deviation
How many hours per week do you spend gambling?	8.5	4.9
How many people depend on you (or the gambler) for the majority of their food/shelter?	1	0
How long have you gambled (years)?	3	1.4
How long has gambling caused problems in your life (years)?	1.5	0.7

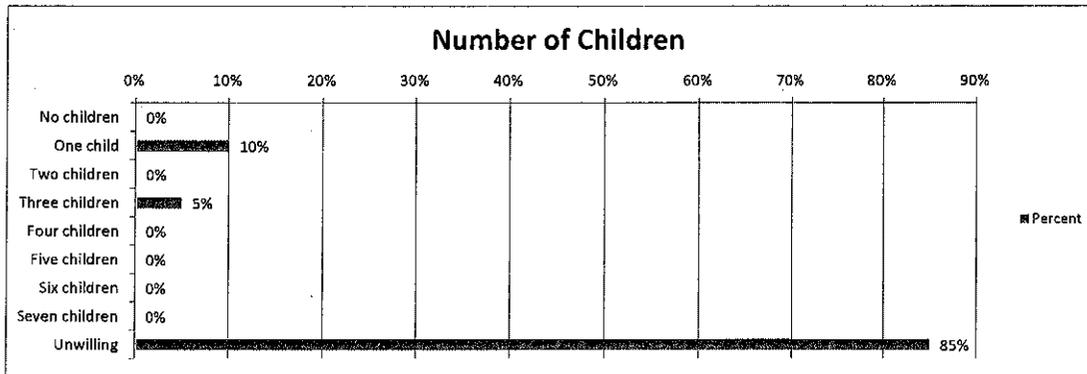


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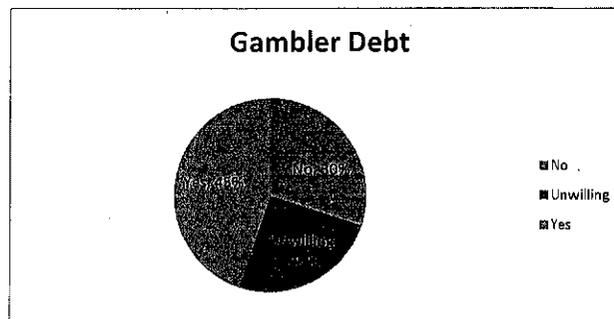
Marital Status	Percent	Calls
Cohabiting	0%	0
Divorced	16%	3
Married	26%	5
Separated	0%	0
Single	42%	8
Unasked	16%	3
Widowed	0%	0



Number of Children	Percent	Calls
No children	0%	0
One child	10%	2
Two children	0%	0
Three children	5%	1
Four children	0%	0
Five children	0%	0
Six children	0%	0
Seven children	0%	0
Unwilling	85%	17

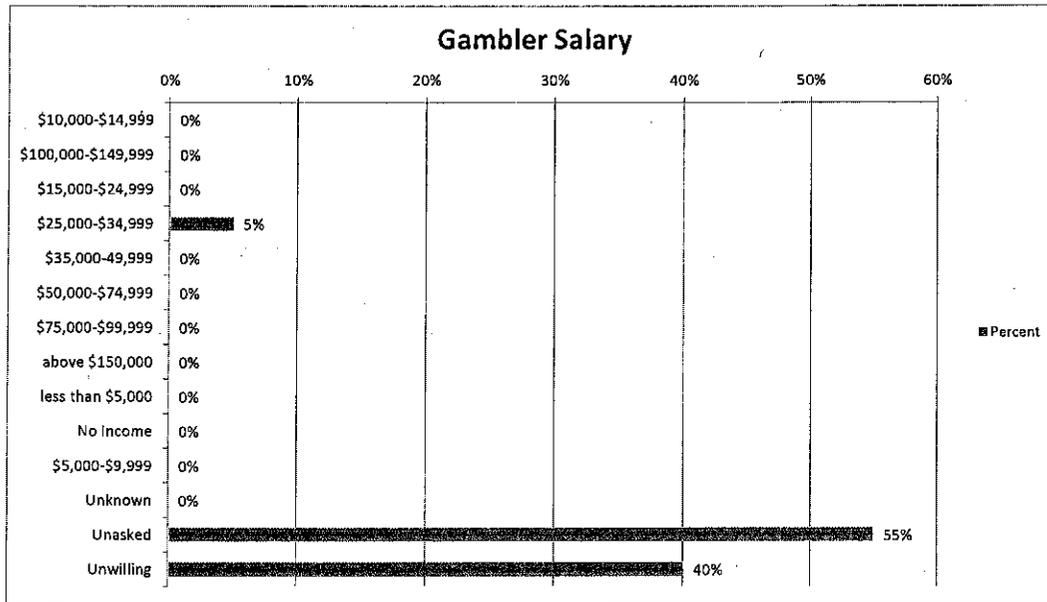


Gambler Debt	Percent	Calls
No	30%	6
Unwilling	25%	5
Yes	45%	9



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Calls by Gambler Salary	Percent	Calls
\$10,000-\$14,999	0%	0
\$100,000-\$149,999	0%	0
\$15,000-\$24,999	0%	0
\$25,000-\$34,999	5%	1
\$35,000-49,999	0%	0
\$50,000-\$74,999	0%	0
\$75,000-\$99,999	0%	0
above \$150,000	0%	0
less than \$5,000	0%	0
No Income	0%	0
\$5,000-\$9,999	0%	0
Unknown	0%	0
Unasked	55%	11
Unwilling	40%	8



How Caller Heard of Problem Gamblers Helpline	Percent	Calls
ATM	0%	0
Billboard	0%	0
Bingo Hall	0%	0
Brochure	0%	0
Casino	15%	3
Casino Card	25%	5
Credit Union	0%	0
Crisis Line	0%	0
EAP	0%	0
Family Member	0%	0
Friend	0%	0
Internet	5%	1
Lottery	30%	6
Payphone	0%	0
Phonebook	5%	1
Radio	0%	0
Treatment Facility	0%	0
TV Commercial	0%	0
Unsure	20%	4

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