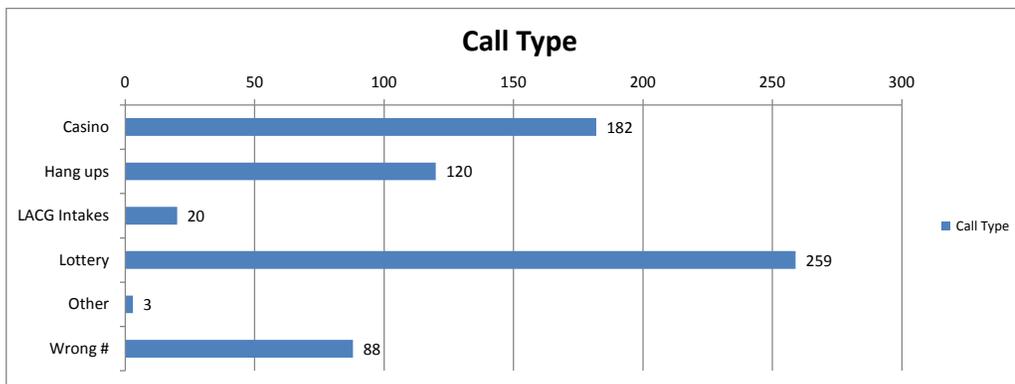


**Problem Gamblers Helpline
Arkansas Report**

Problem Gamblers Helpline 10/1/2011-10/31/2011 Arkansas Report

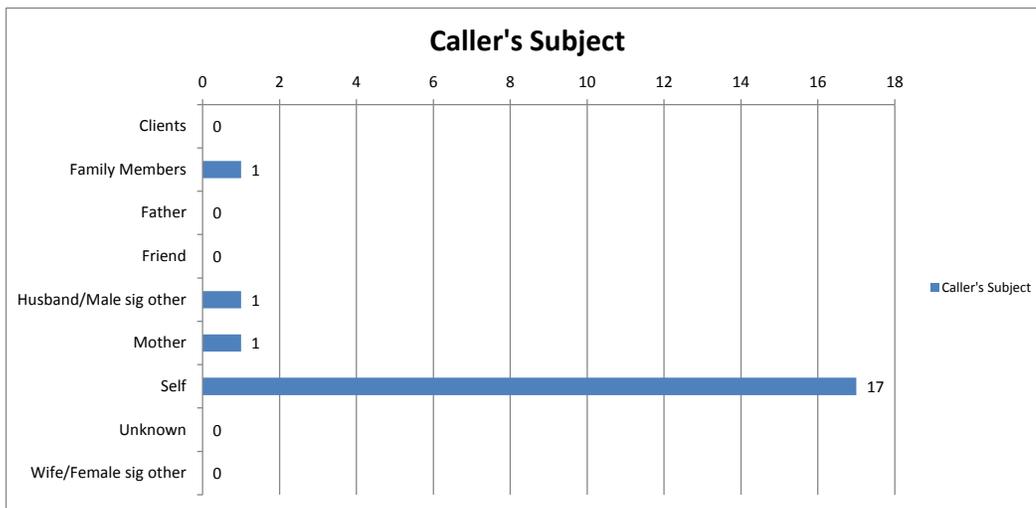
Total Calls 672
Total LACG Intakes 20

Call Type	Call Type	Average Type
Casino	182	27.1%
Hang ups	120	17.9%
LACG Intakes	20	3.0%
Lottery	259	38.5%
Other	3	0.4%
Wrong #	88	13.1%



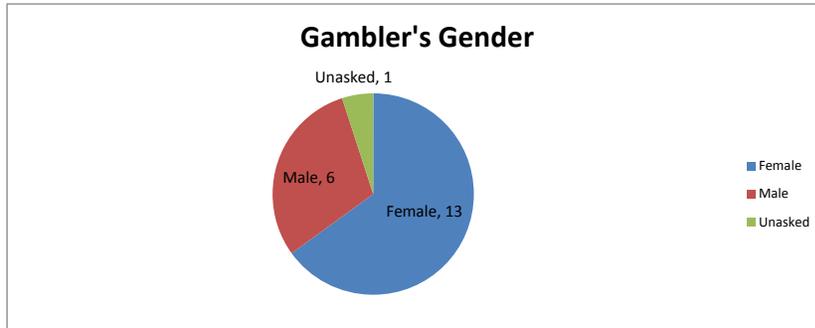
Suicide	Suicide	Average Suicidal
No	20	100%
Past	0	0%
Present	0	0%

Caller's Subject	Caller's Subject	Average Relationship
Clients	0	0%
Family Members	1	5%
Father	0	0%
Friend	0	0%
Husband/Male sig other	1	5%
Mother	1	5%
Self	17	85%
Unknown	0	0%
Wife/Female sig other	0	0%

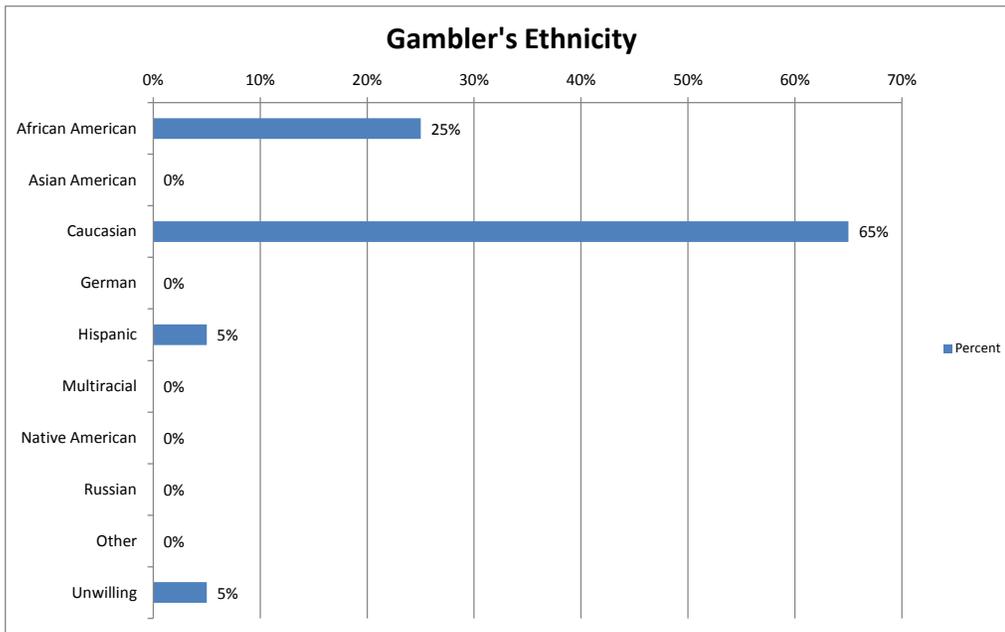


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Gambler's Gender	Gambler's Gender	Average Gender
Female	13	65%
Male	6	30%
Unasked	1	5%

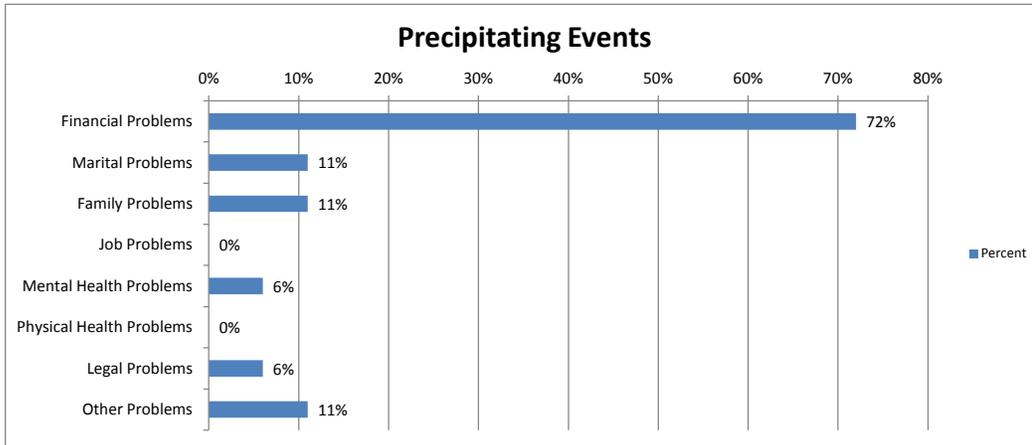


Ethnicity of Gambler	Percent	Calls
African American	25%	5
Asian American	0%	0
Caucasian	65%	13
German	0%	0
Hispanic	5%	1
Multiracial	0%	0
Native American	0%	0
Russian	0%	0
Other	0%	0
Unwilling	5%	1



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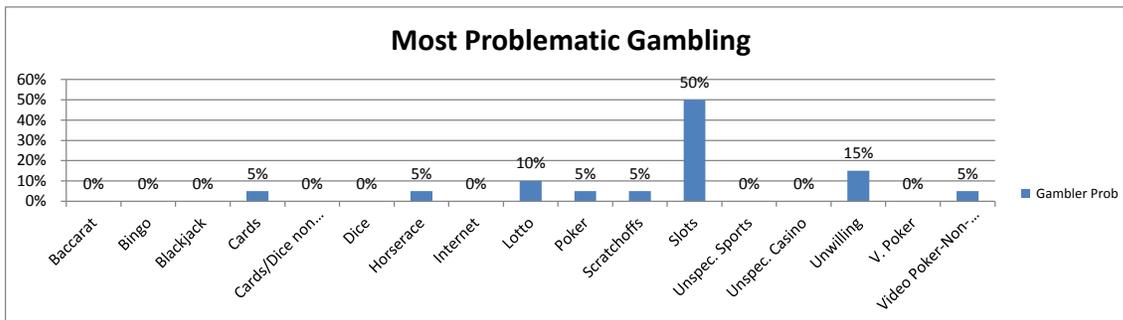
Precipitating Event	Percent	Calls
Financial Problems	72%	13
Marital Problems	11%	2
Family Problems	11%	2
Job Problems	0%	0
Mental Health Problems	6%	1
Physical Health Problems	0%	0
Legal Problems	6%	1
Other Problems	11%	2



* Percent greater than 100 because many individuals indicated more than one problem area.

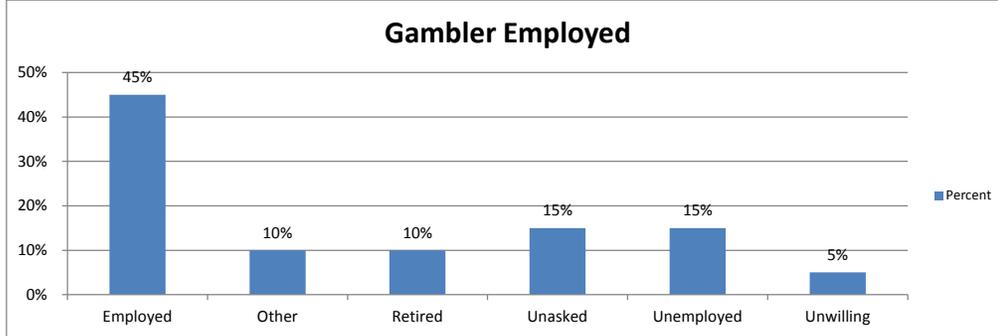
The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

Most Problematic Gambling	Gambler Prob	Calls
Baccarat	0%	0
Bingo	0%	0
Blackjack	0%	0
Cards	5%	1
Cards/Dice non casino	0%	0
Dice	0%	0
Horseshoe	5%	1
Internet	0%	0
Lotto	10%	2
Poker	5%	1
Scratchoffs	5%	1
Slots	50%	10
Unspec. Sports	0%	0
Unspec. Casino	0%	0
Unwilling	15%	3
V. Poker	0%	0
Video Poker-Non-Casino	5%	1

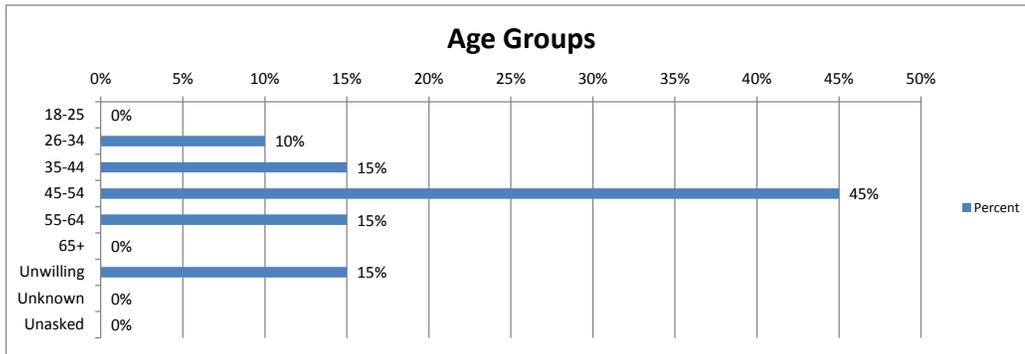


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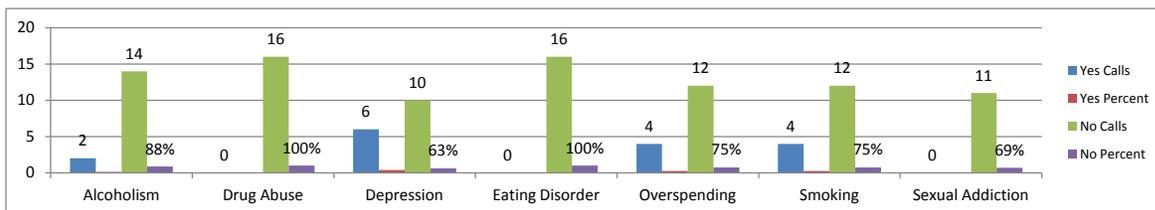
Gambler Employed	Percent	Calls by Gambler
Employed	45%	9
Other	10%	2
Retired	10%	2
Unasked	15%	3
Unemployed	15%	3
Unwilling	5%	1



Age Group of Gamblers	Percent	Calls
18-25	0%	0
26-34	10%	2
35-44	15%	3
45-54	45%	9
55-64	15%	3
65+	0%	0
Unwilling	15%	3
Unknown	0%	0
Unasked	0%	0



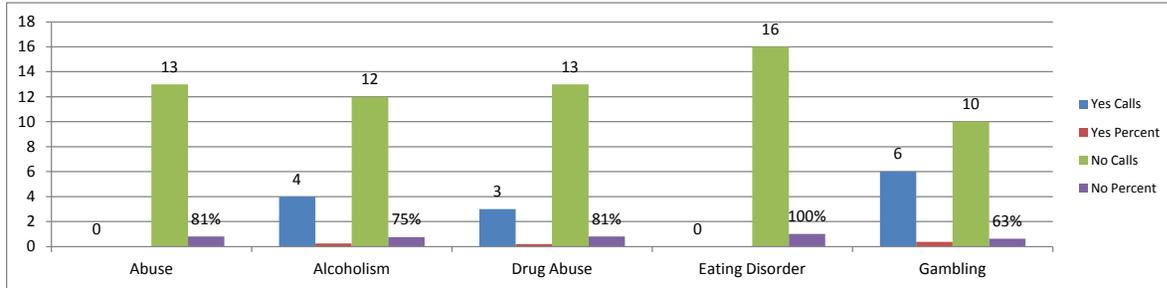
Other Problems Identified	Calls	Yes		No	
		Calls	Percent	Calls	Percent
Alcoholism	2	14	88%	14	88%
Drug Abuse	0	16	100%	16	100%
Depression	6	10	63%	10	63%
Eating Disorder	0	16	100%	16	100%
Overspending	4	12	75%	12	75%
Smoking	4	12	75%	12	75%
Sexual Addiction	0	11	69%	11	69%



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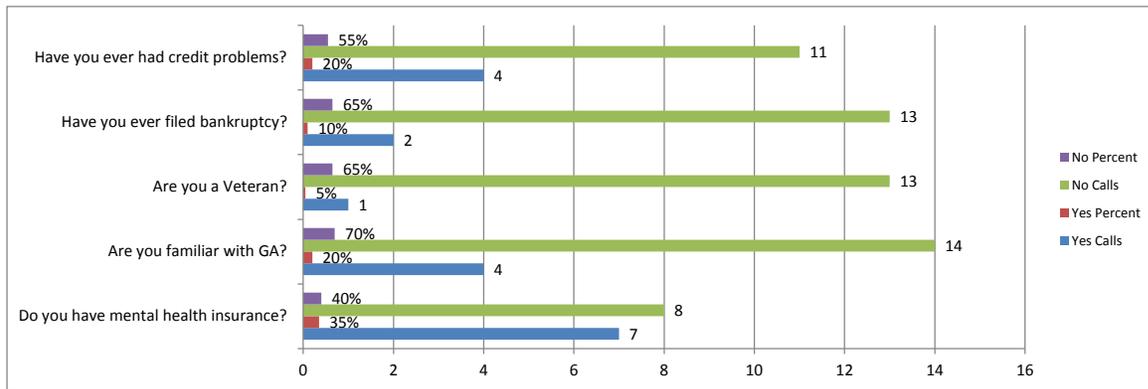
Problems Identified in Family

	Yes		No	
	Calls	Percent	Calls	Percent
Abuse	0	0%	13	81%
Alcoholism	4	25%	12	75%
Drug Abuse	3	19%	13	81%
Eating Disorder	0	0%	16	100%
Gambling	6	38%	10	63%



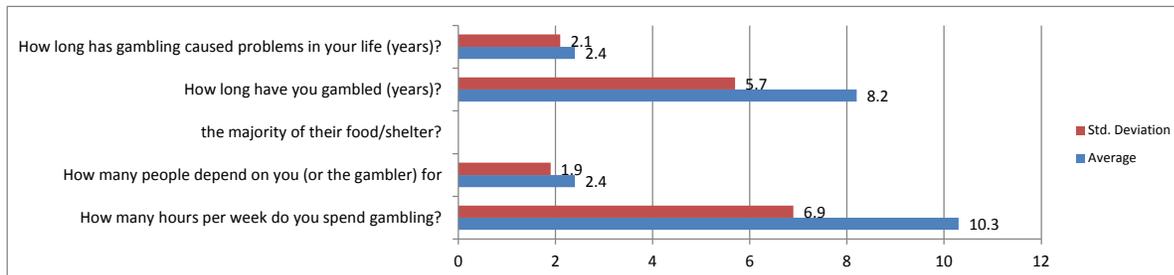
Misc Questions

	Yes		No	
	Calls	Percent	Calls	Percent
Do you have mental health insurance?	7	35%	8	40%
Are you familiar with GA?	4	20%	14	70%
Are you a Veteran?	1	5%	13	65%
Have you ever filed bankruptcy?	2	10%	13	65%
Have you ever had credit problems?	4	20%	11	55%



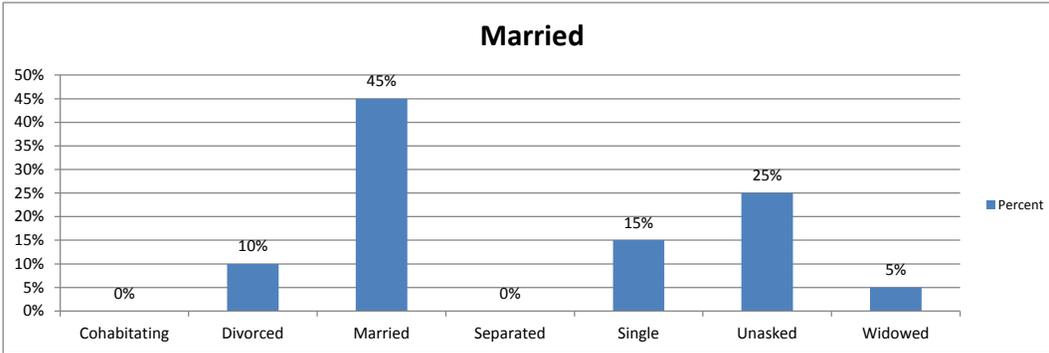
Gambling Activity Questions

	Average	Std. Deviation
How many hours per week do you spend gambling?	10.3	6.9
How many people depend on you (or the gambler) for the majority of their food/shelter?	2.4	1.9
How long have you gambled (years)?	8.2	5.7
How long has gambling caused problems in your life (years)?	2.4	2.1

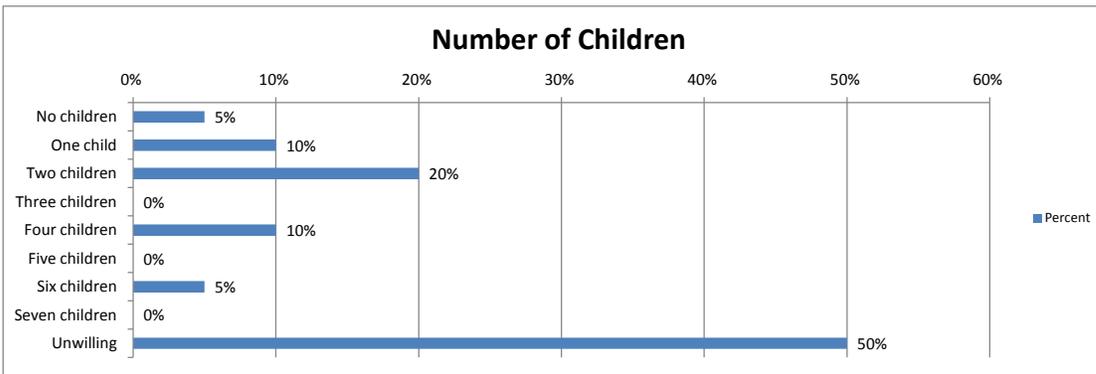


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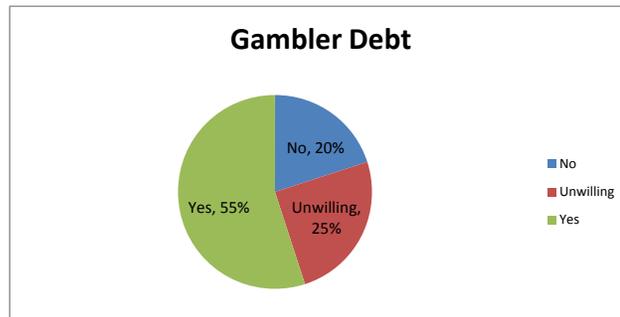
Marital Status	Percent	Calls
Cohabiting	0%	0
Divorced	10%	2
Married	45%	9
Separated	0%	0
Single	15%	3
Unasked	25%	5
Widowed	5%	1



Number of Children	Percent	Calls
No children	5%	1
One child	10%	2
Two children	20%	4
Three children	0%	0
Four children	10%	2
Five children	0%	0
Six children	5%	1
Seven children	0%	0
Unwilling	50%	10

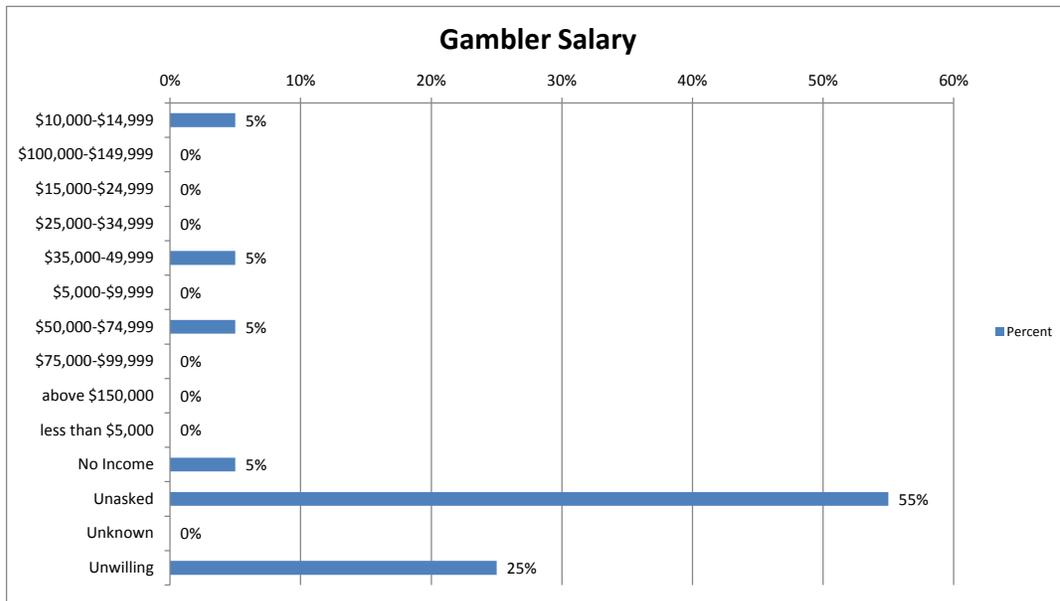


Gambler Debt	Percent	Calls
No	20%	4
Unwilling	25%	5
Yes	55%	11



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Calls by Gambler Salary	Percent	Calls
\$10,000-\$14,999	5%	1
\$100,000-\$149,999	0%	0
\$15,000-\$24,999	0%	0
\$25,000-\$34,999	0%	0
\$35,000-49,999	5%	1
\$5,000-\$9,999	0%	0
\$50,000-\$74,999	5%	1
\$75,000-\$99,999	0%	0
above \$150,000	0%	0
less than \$5,000	0%	0
No Income	5%	1
Unasked	55%	11
Unknown	0%	0
Unwilling	25%	5



How Caller Heard of Problem Gamblers Helpline	Percent	Calls
ATM	0%	0
Billboard	0%	0
Bingo Hall	0%	0
Brochure	0%	0
Casino	25%	5
Casino Card	15%	3
Credit Union	0%	0
Crisis Line	5%	1
EAP	0%	0
Family Member	5%	1
Friend	5%	1
Internet	5%	1
Lottery	20%	4
Payphone	0%	0
Phonebook	0%	0
Radio	5%	1
Treatment Facility	0%	0
TV Commercial	0%	0
Unsure	15%	3

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