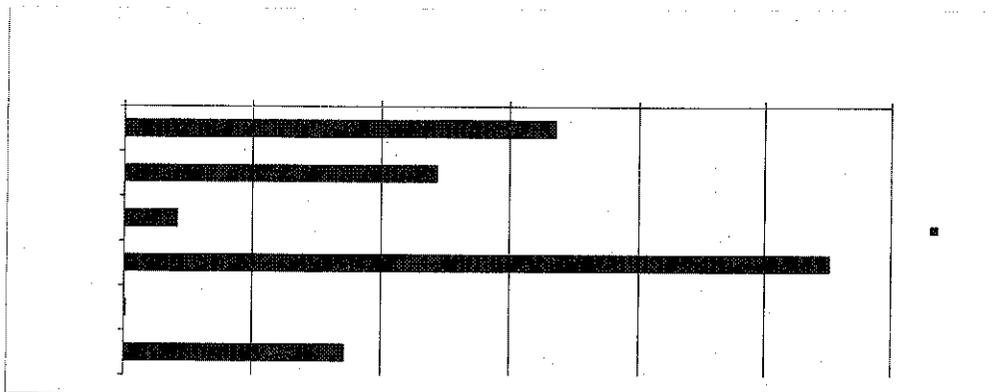


**Problem Gamblers Helpline
Arkansas Report**

Problem Gamblers Helpline 11/1/2011-11/30/2011 Arkansas Report

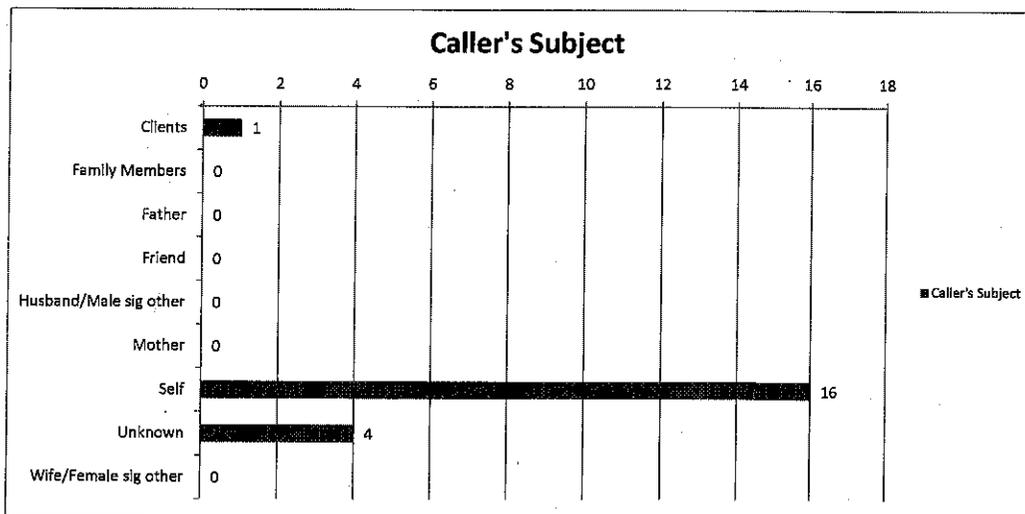
Total Calls 674
Total LACG Intakes 21

| Call Type | Call Type | Average Type |
|--------------|-----------|--------------|
| Casino | 168 | 24.9% |
| Hang ups | 122 | 18.1% |
| LACG Intakes | 21 | 3.1% |
| Lottery | 276 | 40.9% |
| Other | 1 | 0.1% |
| Wrong # | 86 | 12.8% |



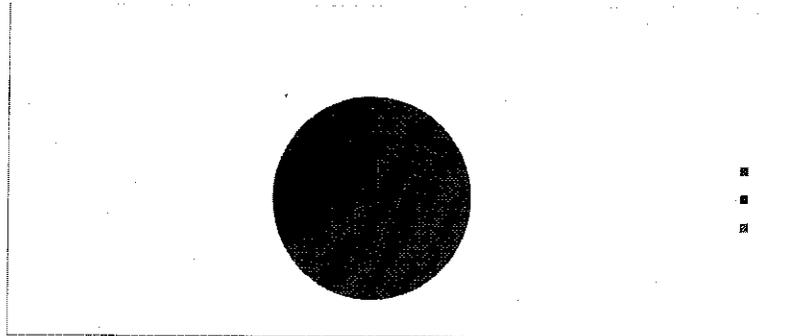
| Suicide | Suicide | Average Suicidal |
|---------|---------|------------------|
| No | 21 | 100% |
| Past | 0 | 0% |
| Present | 0 | 0% |

| Caller's Subject | Caller's Subject | Average Relationship |
|------------------------|------------------|----------------------|
| Clients | 1 | 5% |
| Family Members | 0 | 0% |
| Father | 0 | 0% |
| Friend | 0 | 0% |
| Husband/Male sig other | 0 | 0% |
| Mother | 0 | 0% |
| Self | 16 | 76% |
| Unknown | 4 | 19% |
| Wife/Female sig other | 0 | 0% |

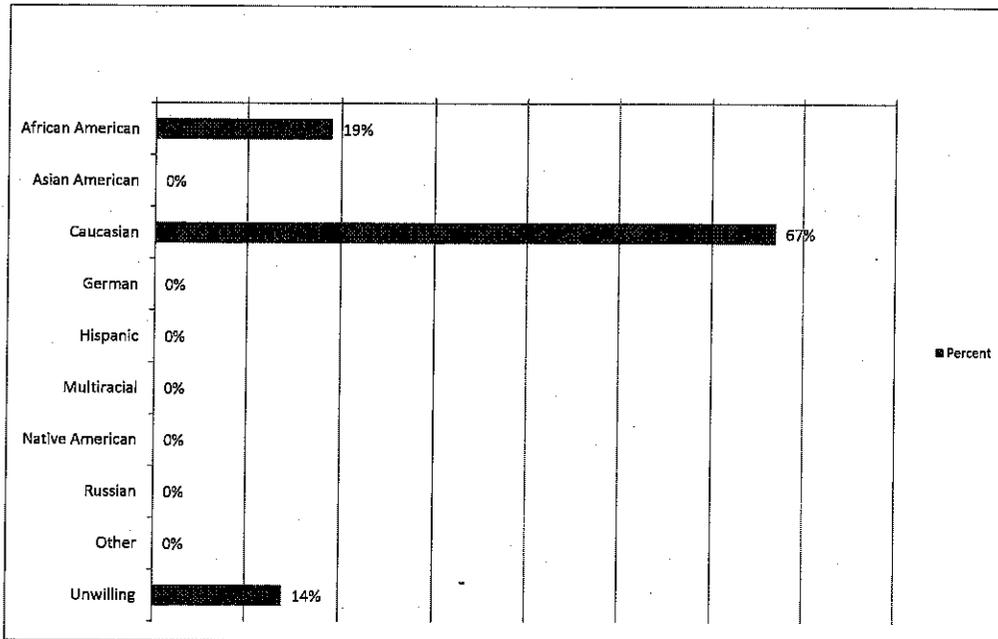


**Problem Gamblers Helpline
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| | Gambler's Gender | Gambler's Gender | Average Gender |
|---------|-------------------------|-------------------------|-----------------------|
| Female | | 14 | 67% |
| Male | | 7 | 33% |
| Unasked | | 0 | 0% |

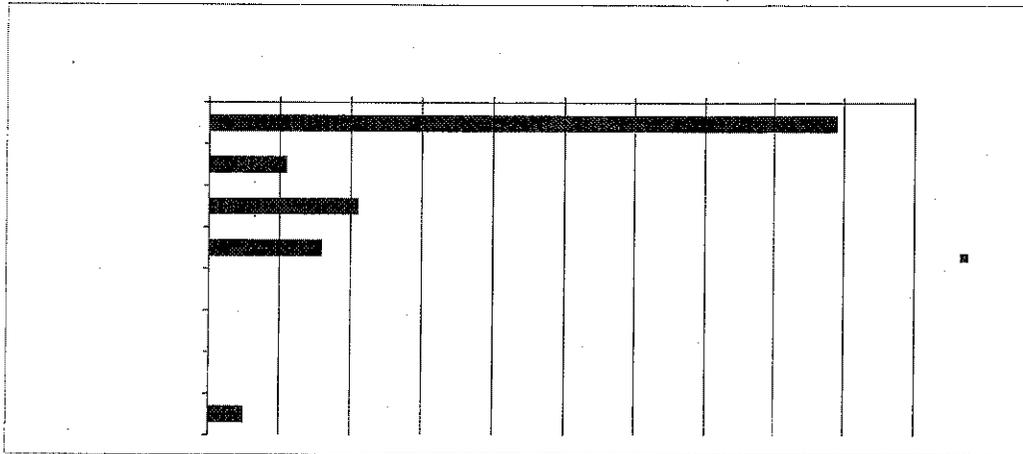


| Ethnicity of Gambler | Percent | Calls |
|-----------------------------|----------------|--------------|
| African American | 19% | 4 |
| Asian American | 0% | 0 |
| Caucasian | 67% | 14 |
| German | 0% | 0 |
| Hispanic | 0% | 0 |
| Multiracial | 0% | 0 |
| Native American | 0% | 0 |
| Russian | 0% | 0 |
| Other | 0% | 0 |
| Unwilling | 14% | 3 |



**Problem Gamblers Helpline
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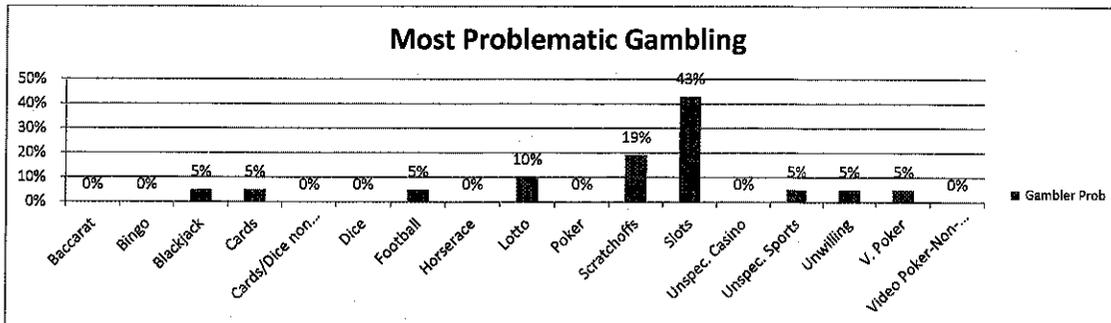
| Precipitating Event | Percent | Calls |
|--------------------------|---------|-------|
| Financial Problems | 89% | 17 |
| Marital Problems | 11% | 2 |
| Family Problems | 21% | 4 |
| Job Problems | 16% | 3 |
| Mental Health Problems | 0% | 0 |
| Physical Health Problems | 0% | 0 |
| Legal Problems | 0% | 0 |
| Other Problems | 5% | 1 |



* Percent greater than 100 because many individuals indicated more than one problem area.

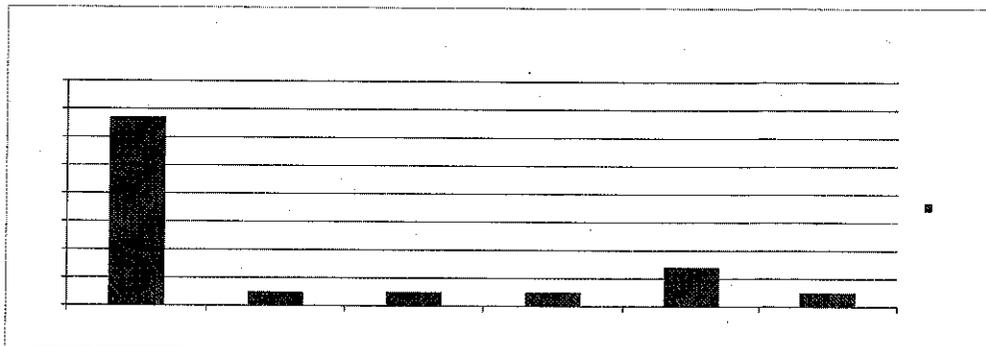
The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

| Most Problematic Gambling | Gambler Prob | Calls |
|---------------------------|--------------|-------|
| Baccarat | 0% | 0 |
| Bingo | 0% | 0 |
| Blackjack | 5% | 1 |
| Cards | 5% | 1 |
| Cards/Dice non casino | 0% | 0 |
| Dice | 0% | 0 |
| Football | 5% | 1 |
| Horseshoe | 0% | 0 |
| Lotto | 10% | 2 |
| Poker | 0% | 0 |
| Scratchoffs | 19% | 4 |
| Slots | 43% | 9 |
| Unspec. Casino | 0% | 0 |
| Unspec. Sports | 5% | 1 |
| Unwilling | 5% | 1 |
| V. Poker | 5% | 1 |
| Video Poker-Non-Casino | 0% | 0 |

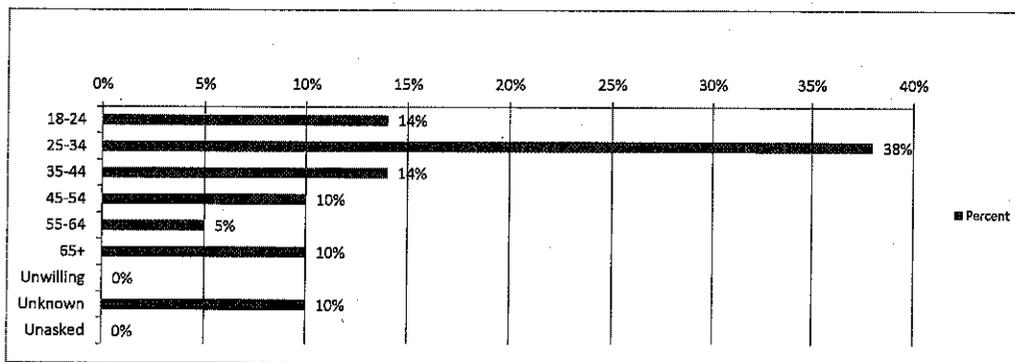


**Problem Gamblers Helpline
Arkansas Report**

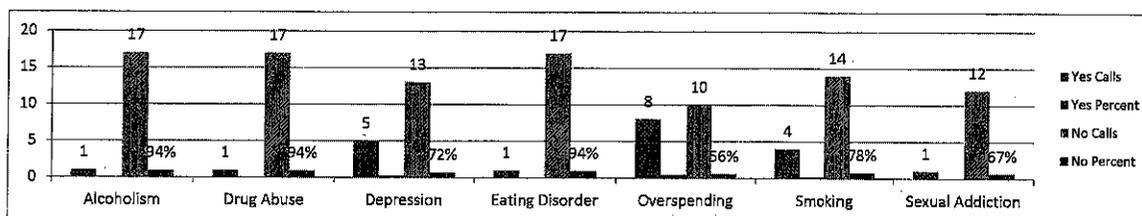
| Gambler Employed | Percent | Calls by Gambler |
|------------------|---------|------------------|
| Employed | 67% | 14 |
| Other | 5% | 1 |
| Retired | 5% | 1 |
| Unasked | 5% | 1 |
| Unemployed | 14% | 3 |
| Unwilling | 5% | 1 |



| Age Group of Gamblers | Percent | Calls |
|-----------------------|---------|-------|
| 18-24 | 14% | 3 |
| 25-34 | 38% | 8 |
| 35-44 | 14% | 3 |
| 45-54 | 10% | 2 |
| 55-64 | 5% | 1 |
| 65+ | 10% | 2 |
| Unwilling | 0% | 0 |
| Unknown | 10% | 2 |
| Unasked | 0% | 0 |



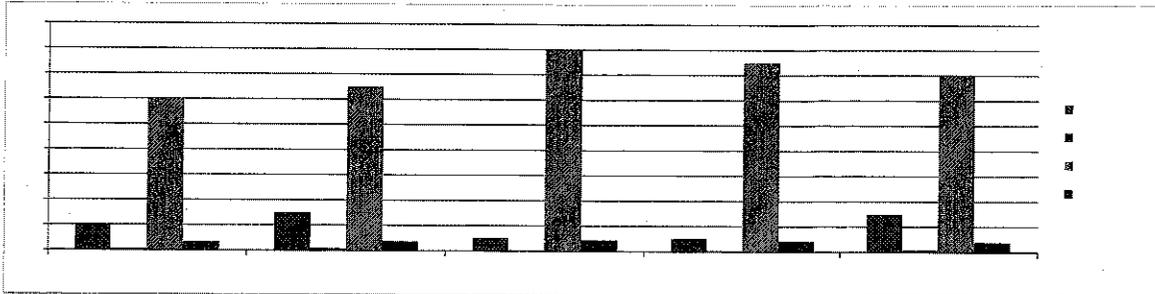
| Other Problems Identified | Yes | | No | |
|---------------------------|-------|---------|-------|---------|
| | Calls | Percent | Calls | Percent |
| Alcoholism | 1 | 6% | 17 | 94% |
| Drug Abuse | 1 | 6% | 17 | 94% |
| Depression | 5 | 28% | 13 | 72% |
| Eating Disorder | 1 | 6% | 17 | 94% |
| Overspending | 8 | 44% | 10 | 56% |
| Smoking | 4 | 22% | 14 | 78% |
| Sexual Addiction | 1 | 6% | 12 | 67% |



**Problem Gamblers Helpline
Arkansas Report**

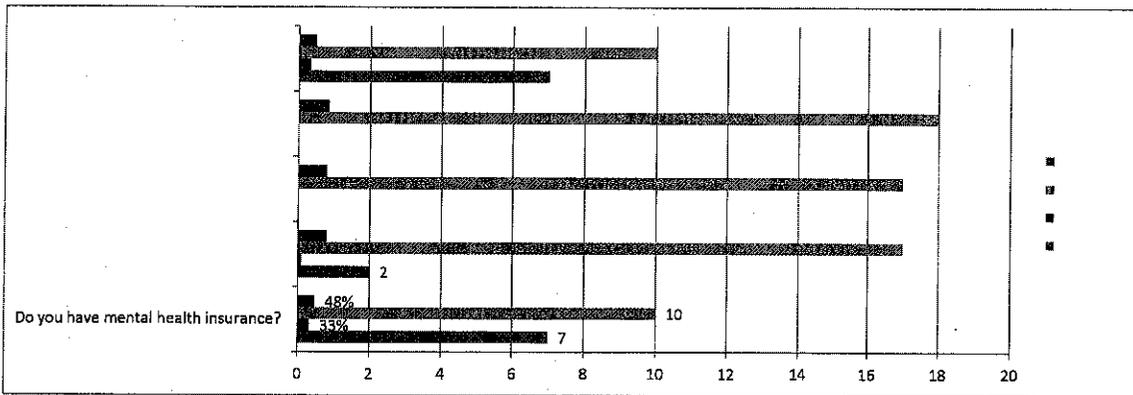
Problems Identified in Family

| | Yes | | No | |
|-----------------|-------|---------|-------|---------|
| | Calls | Percent | Calls | Percent |
| Abuse | 2 | 11% | 12 | 67% |
| Alcoholism | 3 | 17% | 13 | 72% |
| Drug Abuse | 1 | 6% | 16 | 89% |
| Eating Disorder | 1 | 6% | 15 | 83% |
| Gambling | 3 | 17% | 14 | 78% |



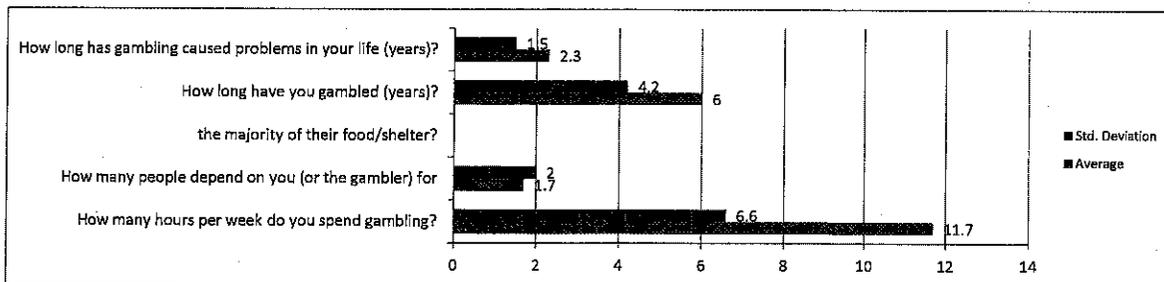
Misc Questions

| | Yes | | No | |
|--------------------------------------|-------|---------|-------|---------|
| | Calls | Percent | Calls | Percent |
| Do you have mental health insurance? | 7 | 33% | 10 | 48% |
| Are you familiar with GA? | 2 | 10% | 17 | 81% |
| Are you a Veteran? | 0 | 0% | 17 | 81% |
| Have you ever filed bankruptcy? | 0 | 0% | 18 | 86% |
| Have you ever had credit problems? | 7 | 33% | 10 | 48% |



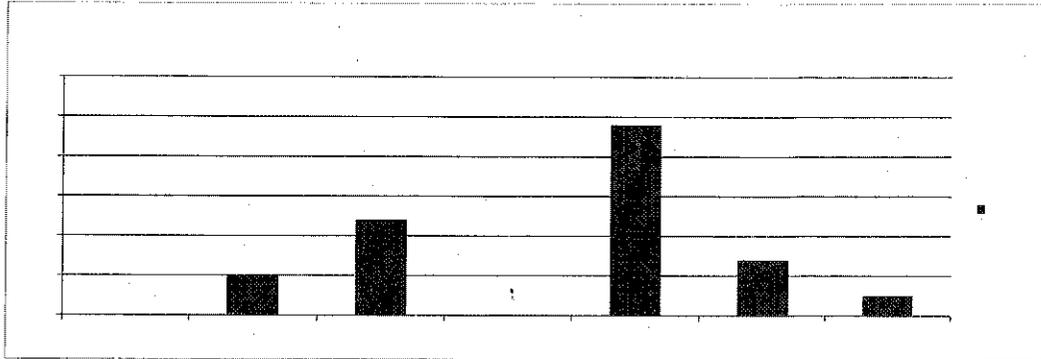
Gambling Activity Questions

| | Average | Std. Deviation |
|--|---------|----------------|
| How many hours per week do you spend gambling? | 11.7 | 6.6 |
| How many people depend on you (or the gambler) for the majority of their food/shelter? | 1.7 | 2 |
| How long have you gambled (years)? | 6 | 4.2 |
| How long has gambling caused problems in your life (years)? | 2.3 | 1.5 |

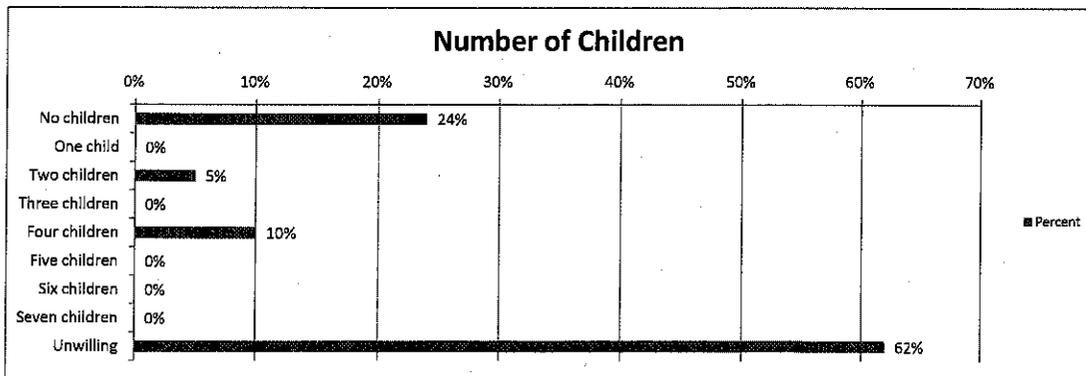


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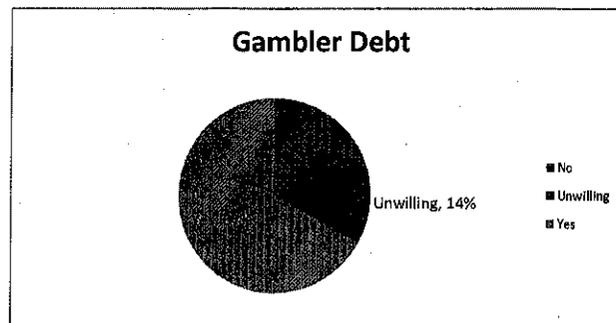
| Marital Status | Percent | Calls |
|----------------|---------|-------|
| Cohabiting | 0% | 0 |
| Divorced | 10% | 2 |
| Married | 24% | 5 |
| Separated | 0% | 0 |
| Single | 48% | 10 |
| Unasked | 14% | 3 |
| Widowed | 5% | 1 |



| Number of Children | Percent | Calls |
|--------------------|---------|-------|
| No children | 24% | 5 |
| One child | 0% | 0 |
| Two children | 5% | 1 |
| Three children | 0% | 0 |
| Four children | 10% | 2 |
| Five children | 0% | 0 |
| Six children | 0% | 0 |
| Seven children | 0% | 0 |
| Unwilling | 62% | 13 |

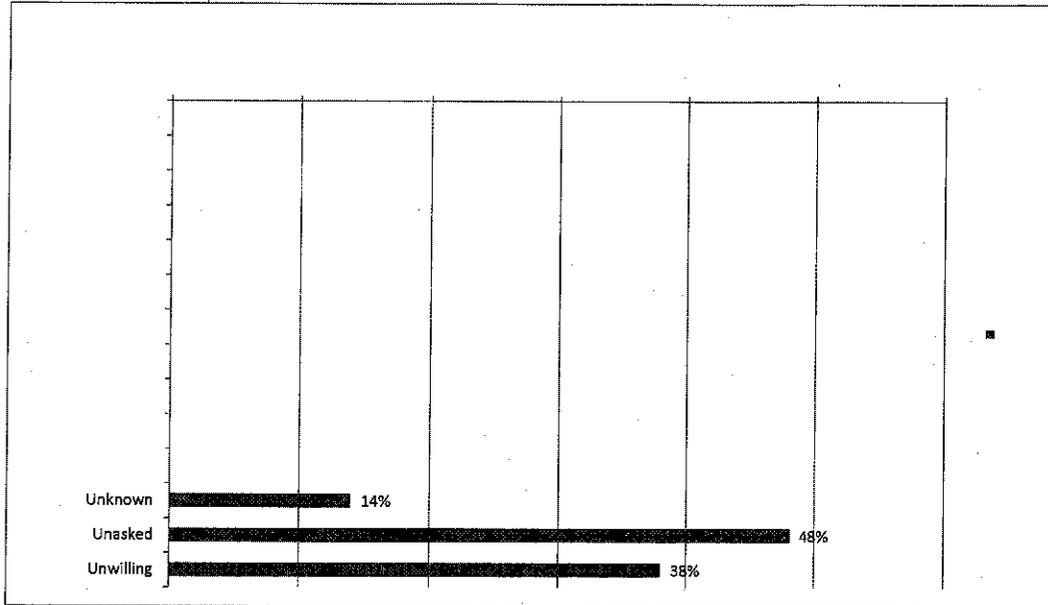


| Gambler Debt | Percent | Calls |
|--------------|---------|-------|
| No | 19% | 4 |
| Unwilling | 14% | 3 |
| Yes | 67% | 14 |



**Problem Gamblers Helpline
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| Calls by Gambler Salary | Percent | Calls |
|--------------------------------|----------------|--------------|
| \$10,000-\$14,999 | 0% | 0 |
| \$100,000-\$149,999 | 0% | 0 |
| \$15,000-\$24,999 | 0% | 0 |
| \$25,000-\$34,999 | 0% | 0 |
| \$35,000-49,999 | 0% | 0 |
| \$50,000-\$74,999 | 0% | 0 |
| \$75,000-\$99,999 | 0% | 0 |
| above \$150,000 | 0% | 0 |
| less than \$5,000 | 0% | 0 |
| No Income | 0% | 0 |
| \$5,000-\$9,999 | 0% | 0 |
| Unknown | 14% | 3 |
| Unasked | 48% | 10 |
| Unwilling | 38% | 8 |



| How Caller Heard of Problem Gamblers Helpline | Percent | Calls |
|--|----------------|--------------|
| ATM | 0% | 0 |
| Billboard | 0% | 0 |
| Bingo Hall | 0% | 0 |
| Brochure | 0% | 0 |
| Casino | 10% | 2 |
| Casino Card | 14% | 3 |
| Crisis Line | 0% | 0 |
| EAP | 0% | 0 |
| Family Member | 0% | 0 |
| Friend | 0% | 0 |
| Internet | 14% | 3 |
| Lottery | 43% | 9 |
| Newspaper | 5% | 1 |
| Payphone | 0% | 0 |
| Phonebook | 0% | 0 |
| Radio | 5% | 1 |
| Treatment Facility | 0% | 0 |
| TV Commercial | 0% | 0 |
| Unsure | 10% | 2 |

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