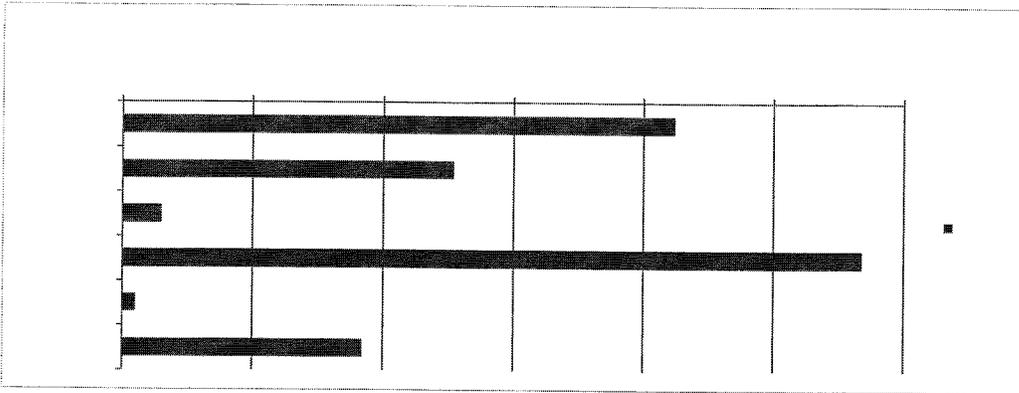


**Problem Gamblers Helpline  
Arkansas Report**

**Problem Gamblers Helpline 12/1/2011-12/31/2011 Arkansas Report**

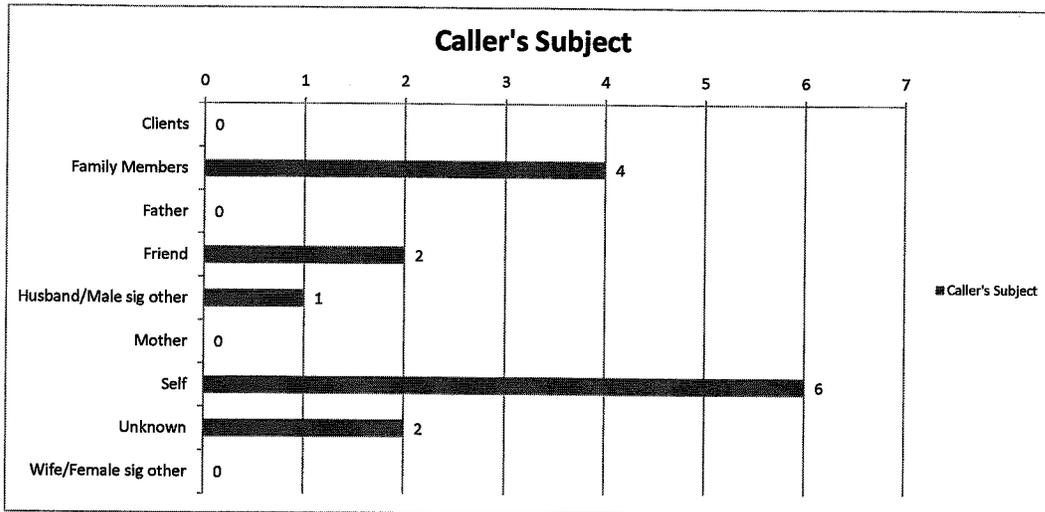
**Total Calls** 735  
**Total LACG Intakes** 15

Call Type	Call Type	Average Type
Casino	212	28.8%
Hang ups	127	17.3%
LACG Intakes	15	2.0%
Lottery	284	38.6%
Other	5	0.7%
Wrong #	92	12.5%



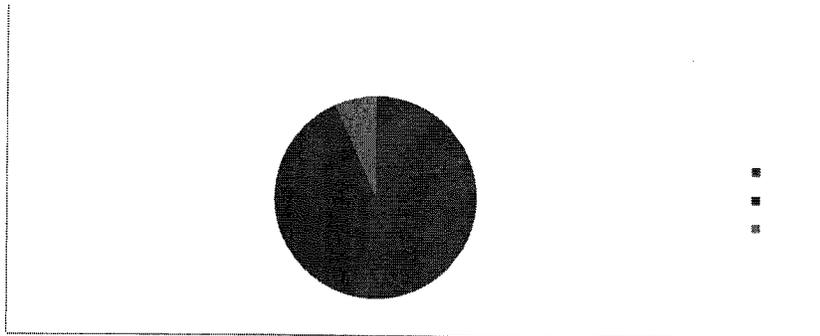
Suicide	Suicide	Average Suicidal
No	15	100%
Past	0	0%
Present	0	0%

Caller's Subject	Caller's Subject	Average Relationship
Clients	0	0%
Family Members	4	27%
Father	0	0%
Friend	2	13%
Husband/Male sig other	1	7%
Mother	0	0%
Self	6	40%
Unknown	2	13%
Wife/Female sig other	0	0%

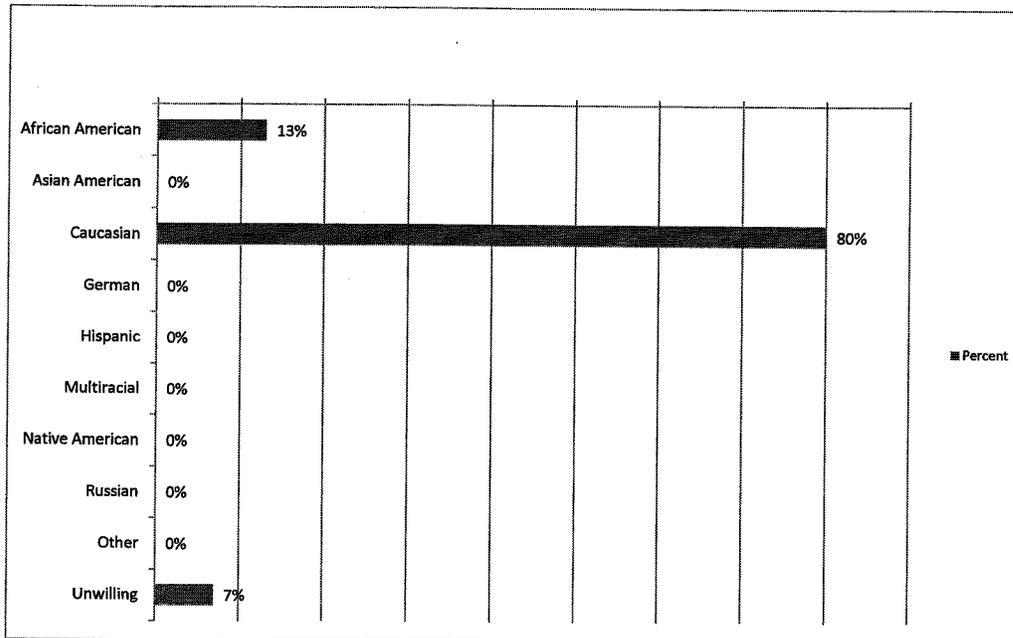


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Gambler's Gender	Gambler's Gender	Average Gender
Female	8	53%
Male	6	40%
Unasked	1	7%

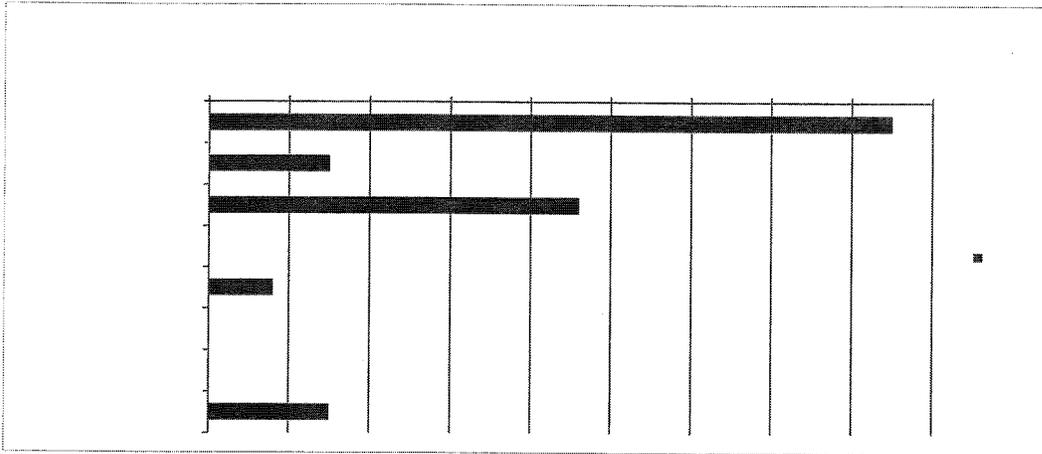


Ethnicity of Gambler	Percent	Calls
African American	13%	2
Asian American	0%	0
Caucasian	80%	12
German	0%	0
Hispanic	0%	0
Multiracial	0%	0
Native American	0%	0
Russian	0%	0
Other	0%	0
Unwilling	7%	1



**Problem Gamblers Helpline  
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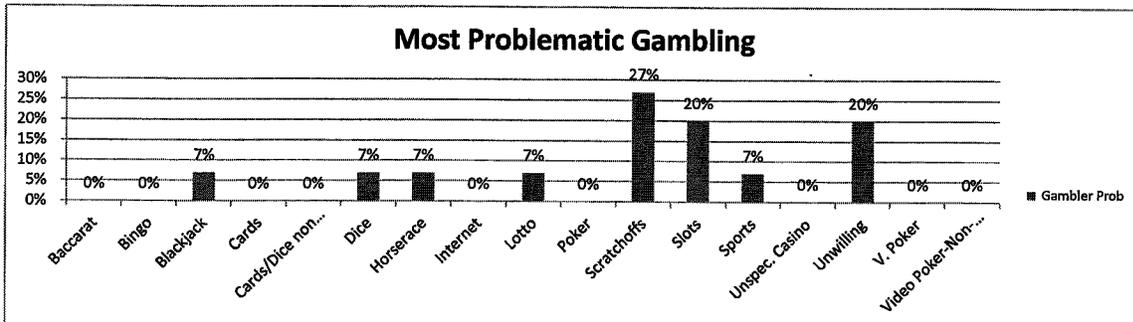
Precipitating Event	Percent	Calls
Financial Problems	85%	11
Marital Problems	15%	2
Family Problems	46%	6
Job Problems	0%	0
Mental Health Problems	8%	1
Physical Health Problems	0%	0
Legal Problems	0%	0
Other Problems	15%	2



\* Percent greater than 100 because many individuals indicated more than one problem area.

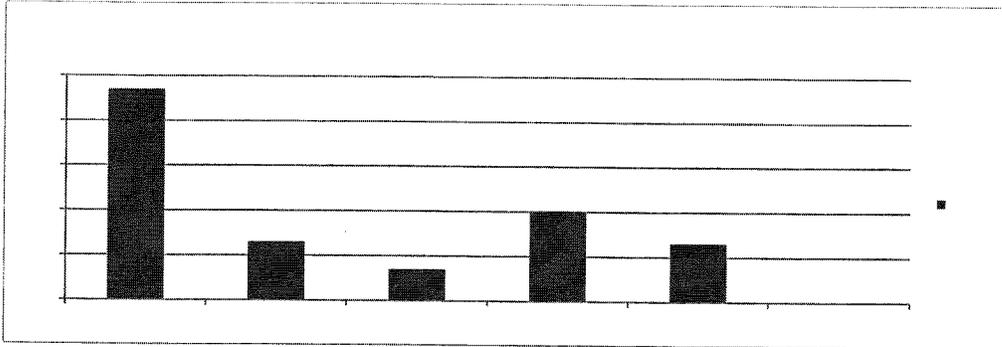
The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

Most Problematic Gambling	Gambler Prob	Calls
Baccarat	0%	0
Bingo	0%	0
Blackjack	7%	1
Cards	0%	0
Cards/Dice non casino	0%	0
Dice	7%	1
Horseshoe	7%	1
Internet	0%	0
Lotto	7%	1
Poker	0%	0
Scratchoffs	27%	4
Slots	20%	3
Sports	7%	1
Unspec. Casino	0%	0
Unwilling	20%	3
V. Poker	0%	0
Video Poker-Non-Casino	0%	0

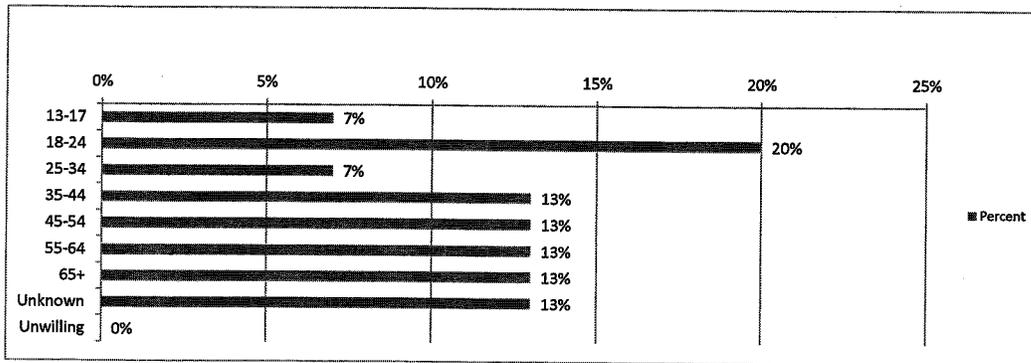


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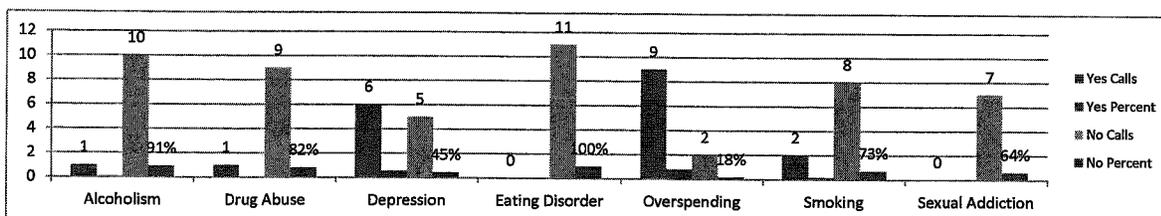
Gambler Employed	Percent	Calls by Gambler
Employed	47%	7
Other	13%	2
Retired	7%	1
Unasked	20%	3
Unemployed	13%	2
Unwilling	0%	0



Age Group of Gamblers	Percent	Calls
13-17	7%	1
18-24	20%	3
25-34	7%	1
35-44	13%	2
45-54	13%	2
55-64	13%	2
65+	13%	2
Unknown	13%	2
Unwilling	0%	0



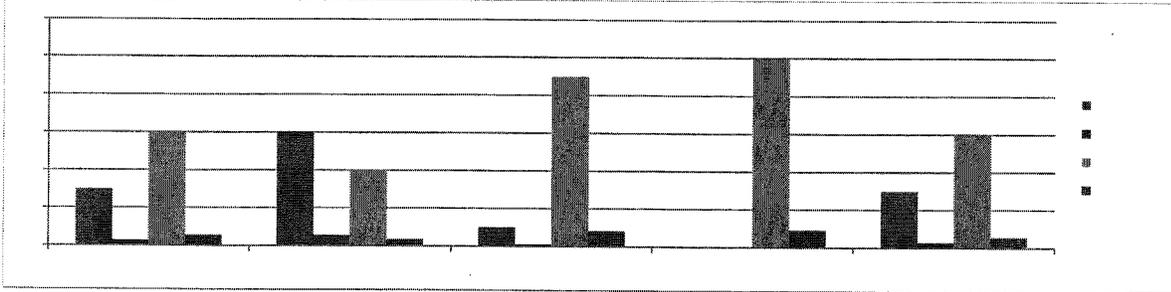
Other Problems Identified	Calls	Yes		No	
		Percent	Calls	Percent	Calls
Alcoholism	1	9%	10	91%	1
Drug Abuse	1	9%	9	82%	1
Depression	6	55%	5	45%	1
Eating Disorder	0	0%	11	100%	0
Overspending	9	82%	2	18%	7
Smoking	2	18%	8	73%	1
Sexual Addiction	0	0%	7	64%	4



**Problem Gamblers Helpline  
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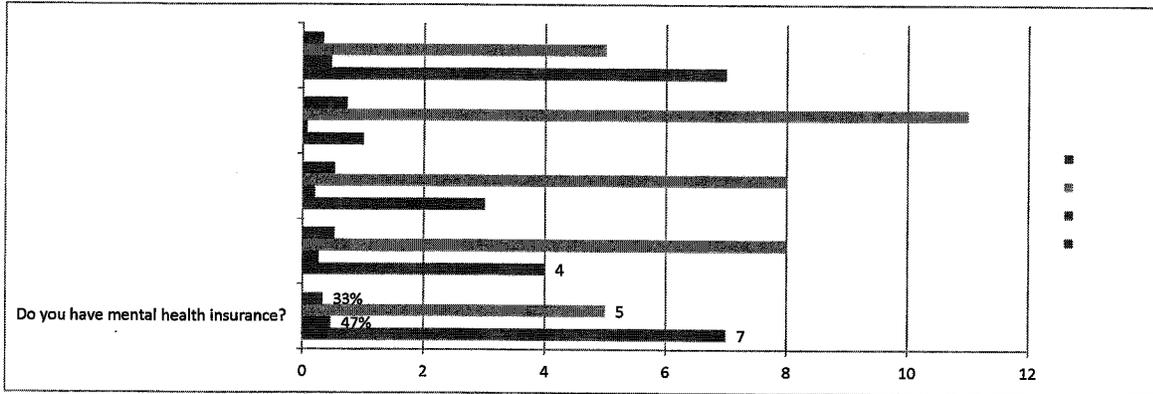
**Problems Identified in Family**

	Yes		No	
	Calls	Percent	Calls	Percent
Abuse	3	27%	6	55%
Alcoholism	6	55%	4	36%
Drug Abuse	1	9%	9	82%
Eating Disorder	0	0%	10	91%
Gambling	3	27%	6	55%



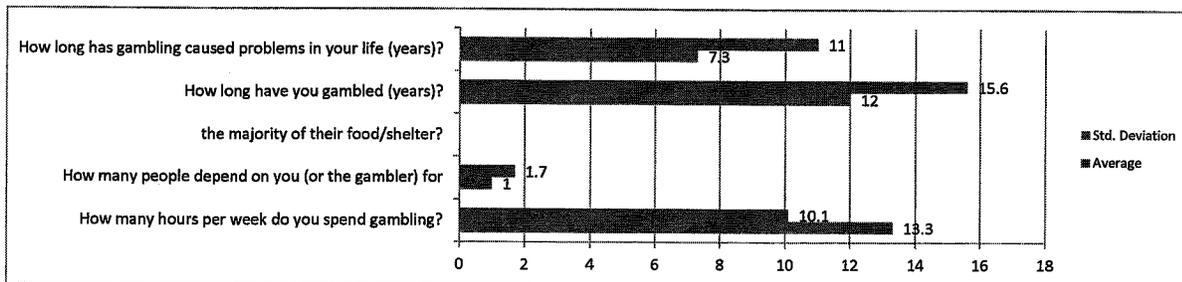
**Misc Questions**

	Yes		No	
	Calls	Percent	Calls	Percent
Do you have mental health insurance?	7	47%	5	33%
Are you familiar with GA?	4	27%	8	53%
Are you a Veteran?	3	20%	8	53%
Have you ever filed bankruptcy?	1	7%	11	73%
Have you ever had credit problems?	7	47%	5	33%



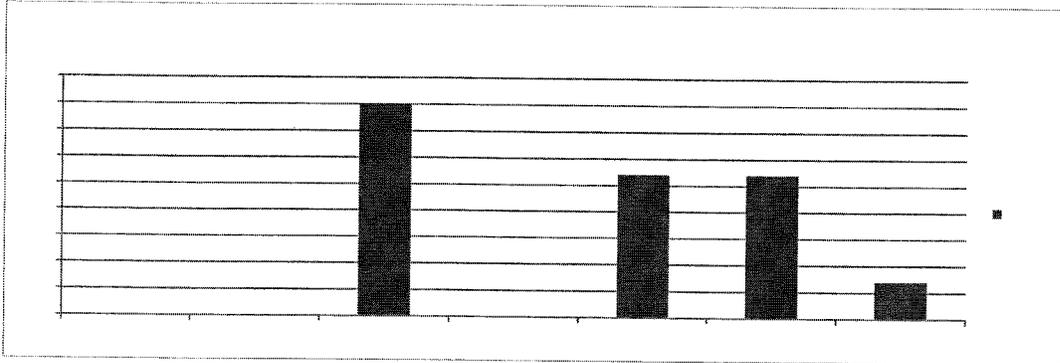
**Gambling Activity Questions**

	Average	Std. Deviation
How many hours per week do you spend gambling?	13.3	10.1
How many people depend on you (or the gambler) for the majority of their food/shelter?	1	1.7
How long have you gambled (years)?	12	15.6
How long has gambling caused problems in your life (years)?	7.3	11

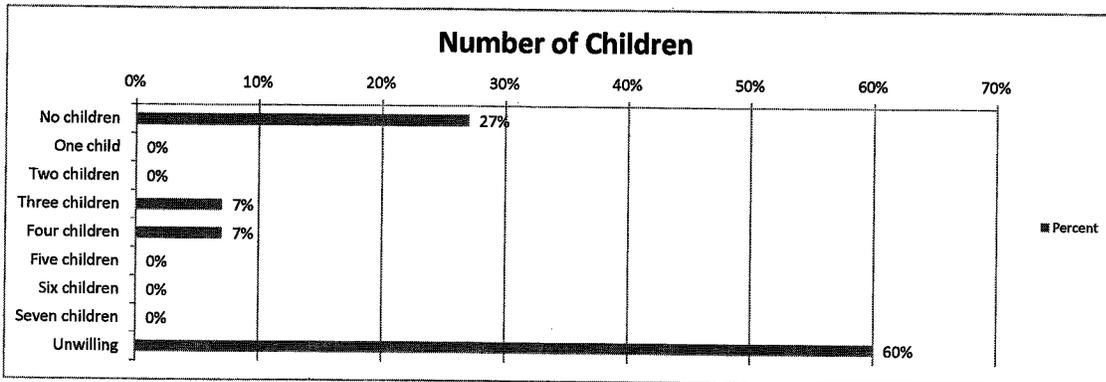


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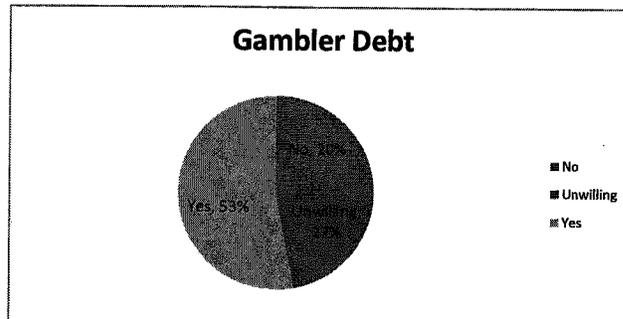
Marital Status	Percent	Calls
Cohabiting	0%	0
Divorced	0%	0
Married	40%	6
Separated	0%	0
Single	27%	4
Unasked	27%	4
Widowed	7%	1



Number of Children	Percent	Calls
No children	27%	4
One child	0%	0
Two children	0%	0
Three children	7%	1
Four children	7%	1
Five children	0%	0
Six children	0%	0
Seven children	0%	0
Unwilling	60%	9

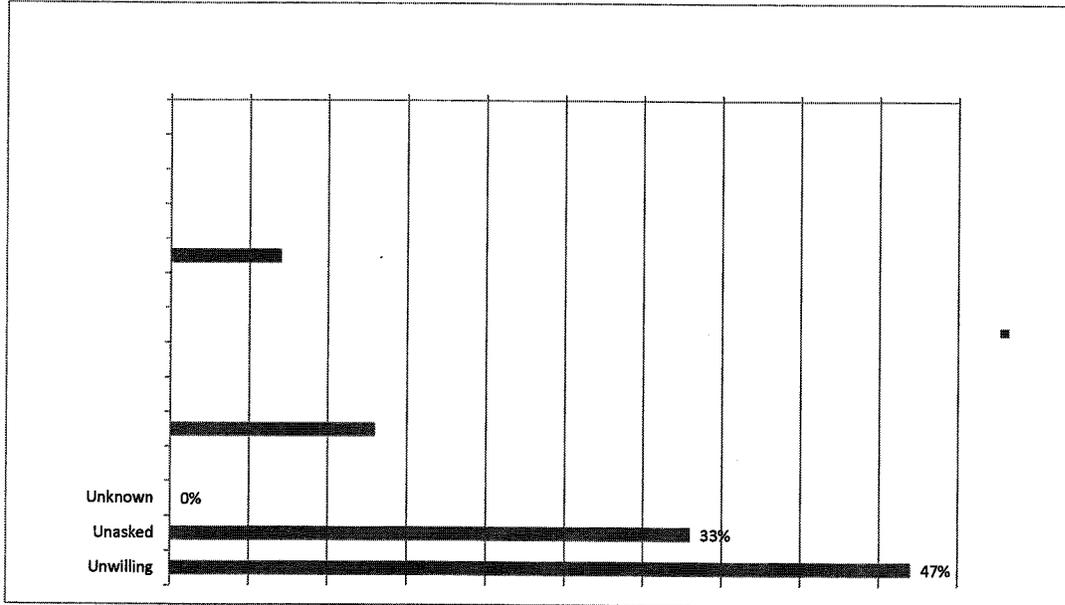


Gambler Debt	Percent	Calls
No	20%	3
Unwilling	27%	4
Yes	53%	8



**Problem Gamblers Helpline  
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<b>Calls by Gambler Salary</b>	<b>Percent</b>	<b>Calls</b>
\$10,000-\$14,999	0%	0
\$100,000-\$149,999	0%	0
\$15,000-\$24,999	0%	0
\$25,000-\$34,999	0%	0
\$35,000-49,999	7%	1
\$50,000-\$74,999	0%	0
\$75,000-\$99,999	0%	0
above \$150,000	0%	0
less than \$5,000	0%	0
No Income	13%	2
\$5,000-\$9,999	0%	0
Unknown	0%	0
Unasked	33%	5
Unwilling	47%	7



<b>How Caller Heard of Problem Gamblers Helpline</b>	<b>Percent</b>	<b>Calls</b>
ATM	0%	0
Billboard	0%	0
Bingo Hall	0%	0
Brochure	0%	0
Casino	7%	1
Casino Card	0%	0
Credit Union	0%	0
Crisis Line	0%	0
EAP	0%	0
Family Member	7%	1
Friend	0%	0
Internet	13%	2
Lottery	33%	5
Payphone	0%	0
Phonebook	0%	0
Radio	7%	1
Therapist	7%	1
TV Commercial	0%	0
Unsure	27%	4

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