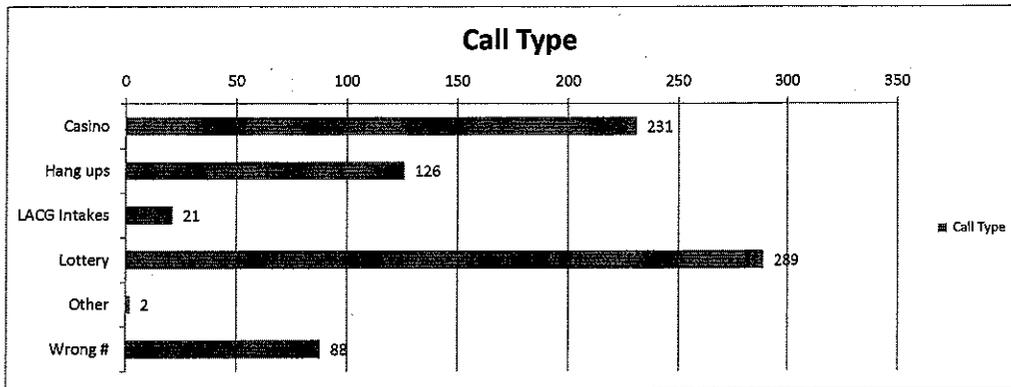


**Problem Gamblers Helpline  
Arkansas Report**

**Problem Gamblers Helpline 8/1/2011-8/31/2011 Arkansas Report**

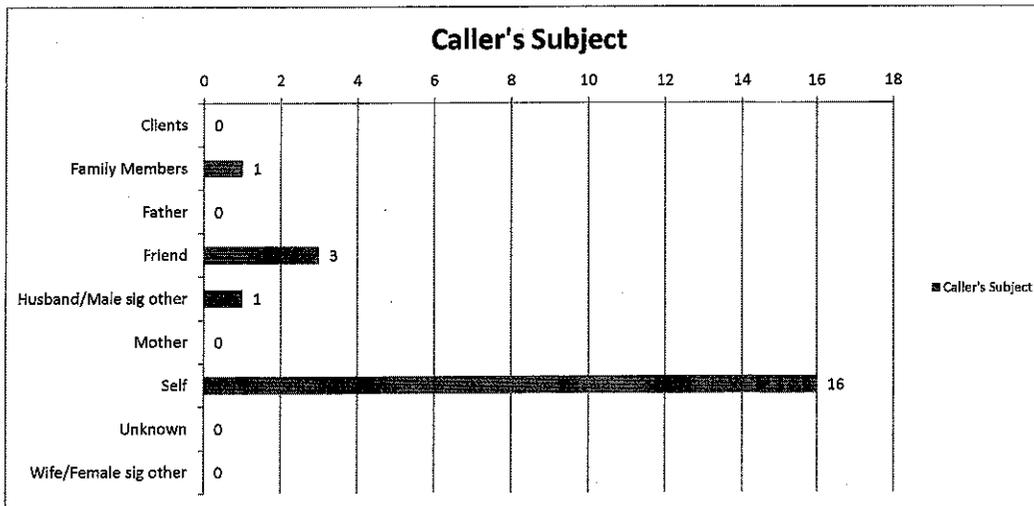
**Total Calls** 757  
**Total LACG Intakes** 21

Call Type	Call Type	Average Type
Casino	231	30.5%
Hang ups	126	16.6%
LACG Intakes	21	2.8%
Lottery	289	38.2%
Other	2	0.3%
Wrong #	88	11.6%



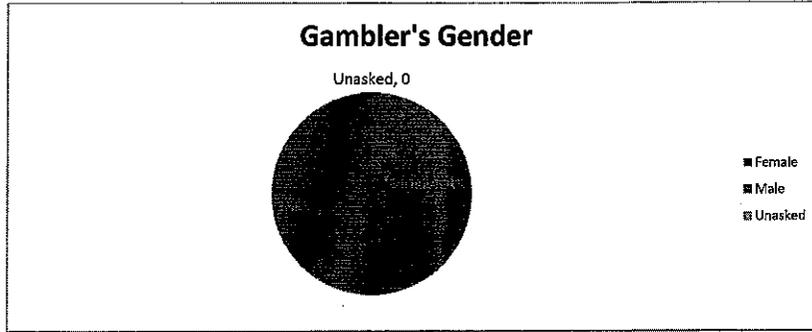
Suicide	Suicide	Average Suicidal
No	21	100%
Past	0	0%
Present	0	0%

Caller's Subject	Caller's Subject	Average Relationship
Clients	0	0%
Family Members	1	5%
Father	0	0%
Friend	3	14%
Husband/Male sig other	1	5%
Mother	0	0%
Self	16	76%
Unknown	0	0%
Wife/Female sig other	0	0%

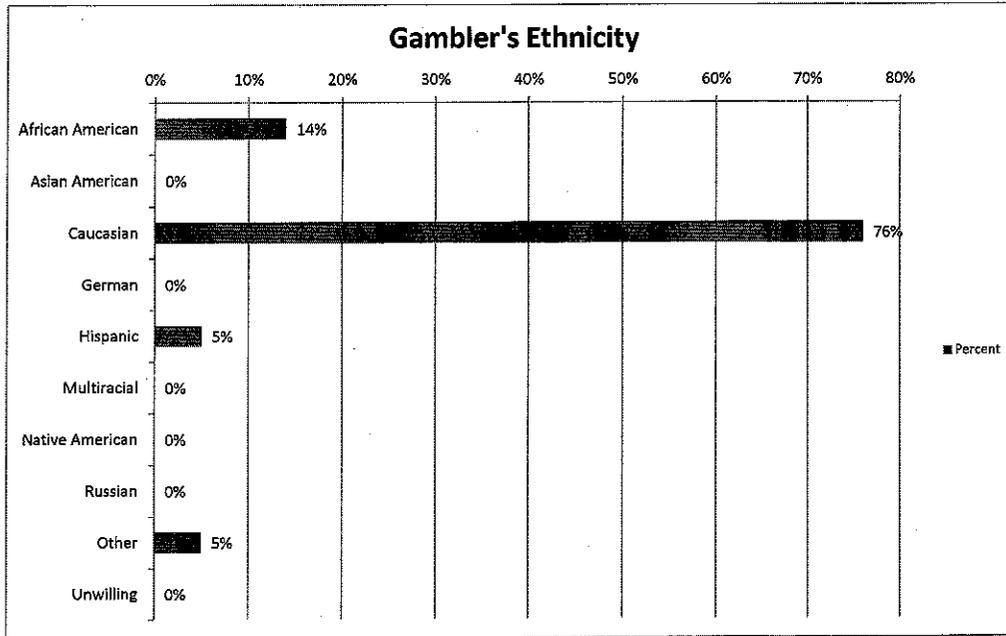


**Problem Gamblers Helpline  
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Gambler's Gender	Gambler's Gender	Average Gender
Female	10	48%
Male	11	52%
Unasked	0	0%

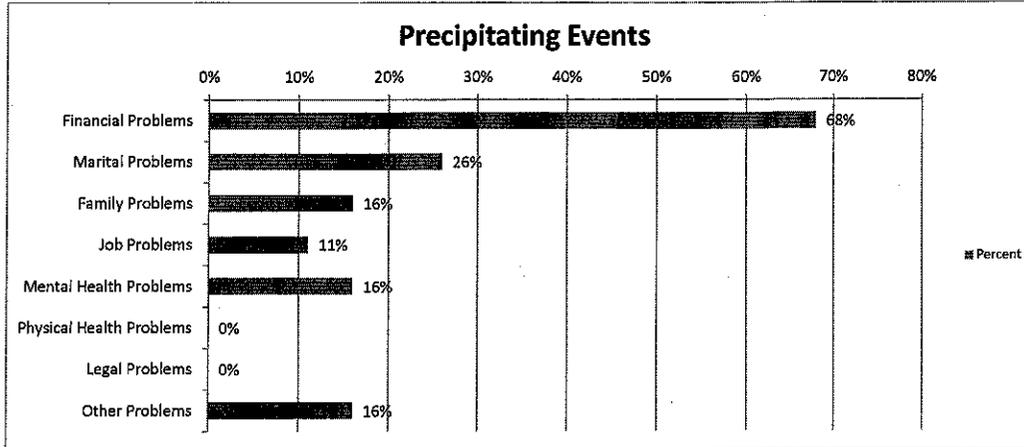


Ethnicity of Gambler	Percent	Calls
African American	14%	3
Asian American	0%	0
Caucasian	76%	16
German	0%	0
Hispanic	5%	1
Multiracial	0%	0
Native American	0%	0
Russian	0%	0
Other	5%	1
Unwilling	0%	0



**Problem Gamblers Helpline  
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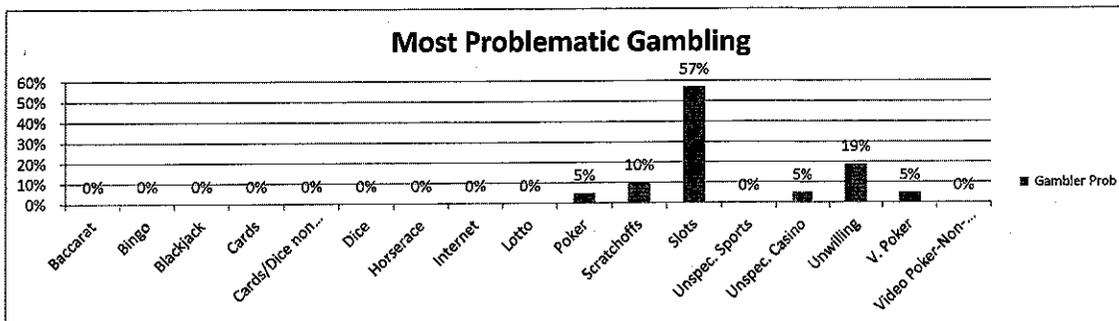
Precipitating Event	Percent	Calls
Financial Problems	68%	13
Marital Problems	26%	5
Family Problems	16%	3
Job Problems	11%	2
Mental Health Problems	16%	3
Physical Health Problems	0%	0
Legal Problems	0%	0
Other Problems	16%	3



\* Percent greater than 100 because many individuals indicated more than one problem area.

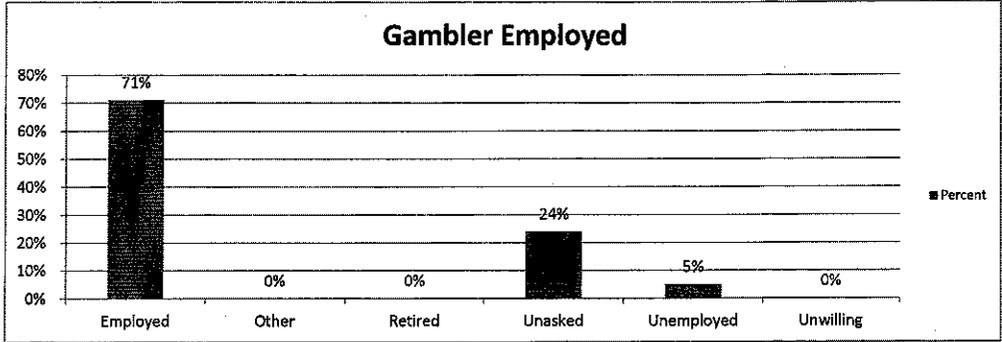
The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

Most Problematic Gambling	Gambler Prob	Calls
Baccarat	0%	0
Bingo	0%	0
Blackjack	0%	0
Cards	0%	0
Cards/Dice non casino	0%	0
Dice	0%	0
Horserace	0%	0
Internet	0%	0
Lotto	0%	0
Poker	5%	1
Scratchoffs	10%	2
Slots	57%	12
Unspec. Sports	0%	0
Unspec. Casino	5%	1
Unwilling	19%	4
V. Poker	5%	1
Video Poker-Non-Casino	0%	0

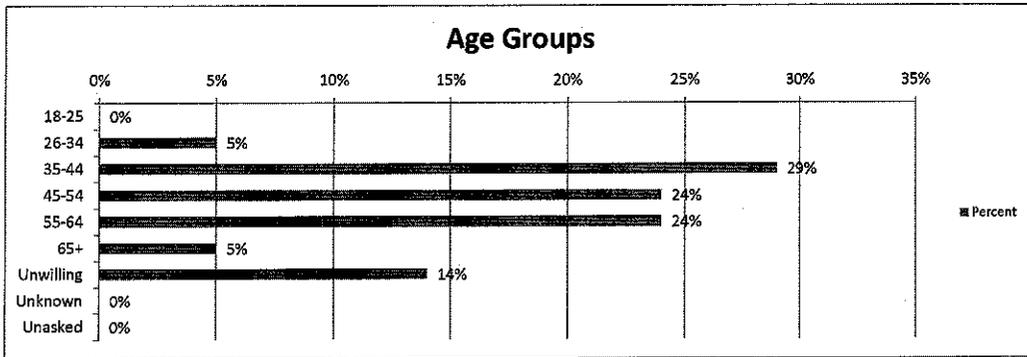


**Problem Gamblers Helpline  
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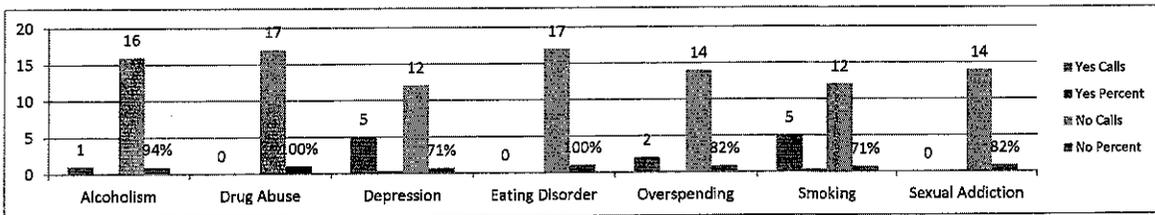
	<b>Gambler Employed</b>	<b>Percent</b>	<b>Calls by Gambler</b>
Employed		71%	15
Other		0%	0
Retired		0%	0
Unasked		24%	5
Unemployed		5%	1
Unwilling		0%	0



	<b>Age Group of Gamblers</b>	<b>Percent</b>	<b>Calls</b>
18-25		0%	0
26-34		5%	1
35-44		29%	6
45-54		24%	6
55-64		24%	5
65+		5%	1
Unwilling		14%	3
Unknown		0%	0
Unasked		0%	0



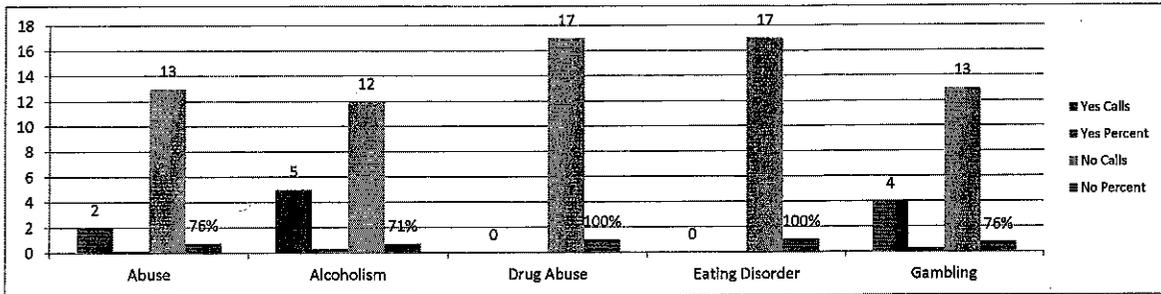
	<b>Other Problems Identified</b>	<b>Yes</b>		<b>No</b>	
		<b>Calls</b>	<b>Percent</b>	<b>Calls</b>	<b>Percent</b>
Alcoholism		1	6%	16	94%
Drug Abuse		0	0%	17	100%
Depression		5	29%	12	71%
Eating Disorder		0	0%	17	100%
Overspending		2	12%	14	82%
Smoking		5	29%	12	71%
Sexual Addiction		0	0%	14	82%



**Problem Solvers Helpline  
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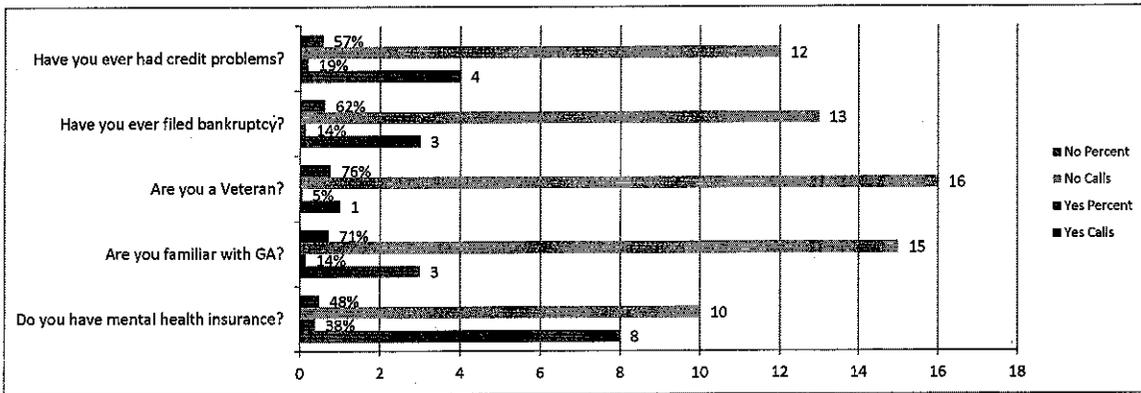
**Problems Identified in Family**

	Calls	Yes		Calls	No	
		Percent	Percent		Percent	Percent
Abuse	2	12%	76%	13	76%	
Alcoholism	5	29%	71%	12	71%	
Drug Abuse	0	0%	100%	17	100%	
Eating Disorder	0	0%	100%	17	100%	
Gambling	4	24%	76%	13	76%	



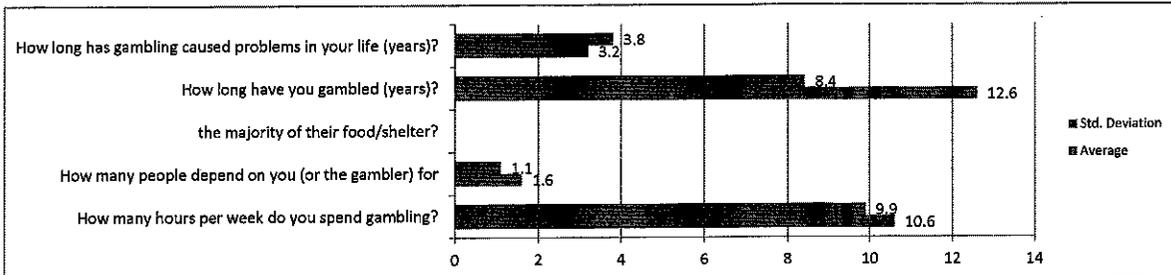
**Misc Questions**

	Calls	Yes		Calls	No	
		Percent	Percent		Percent	Percent
Do you have mental health insurance?	8	38%	48%	10	48%	
Are you familiar with GA?	3	14%	71%	15	71%	
Are you a Veteran?	1	5%	76%	16	76%	
Have you ever filed bankruptcy?	3	14%	62%	13	62%	
Have you ever had credit problems?	4	19%	57%	12	57%	



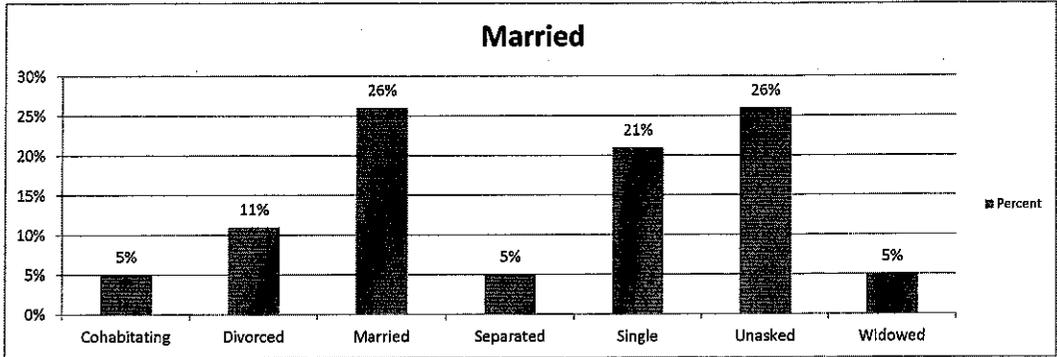
**Gambling Activity Questions**

	Average	Std. Deviation
How many hours per week do you spend gambling?	10.6	9.9
How many people depend on you (or the gambler) for the majority of their food/shelter?	1.6	1.1
How long have you gambled (years)?	12.6	8.4
How long has gambling caused problems in your life (years)?	3.2	3.8

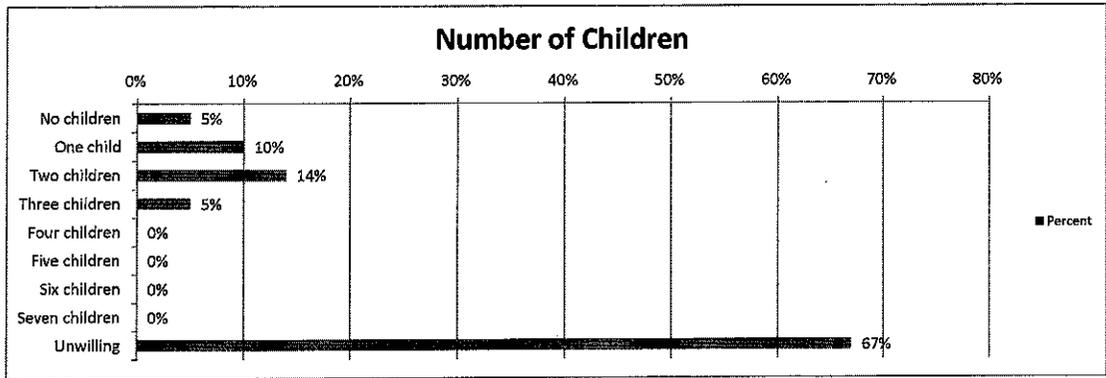


**Problem Gamblers Helpline  
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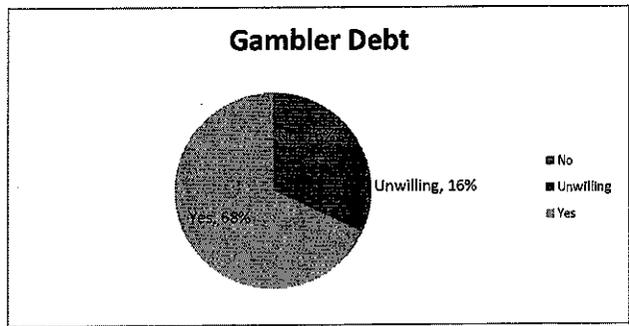
Marital Status	Percent	Calls
Cohabitating	5%	1
Divorced	11%	2
Married	26%	5
Separated	5%	1
Single	21%	4
Unasked	26%	7
Widowed	5%	1



Number of Children	Percent	Calls
No children	5%	1
One child	10%	2
Two children	14%	3
Three children	5%	1
Four children	0%	0
Five children	0%	0
Six children	0%	0
Seven children	0%	0
Unwilling	67%	14

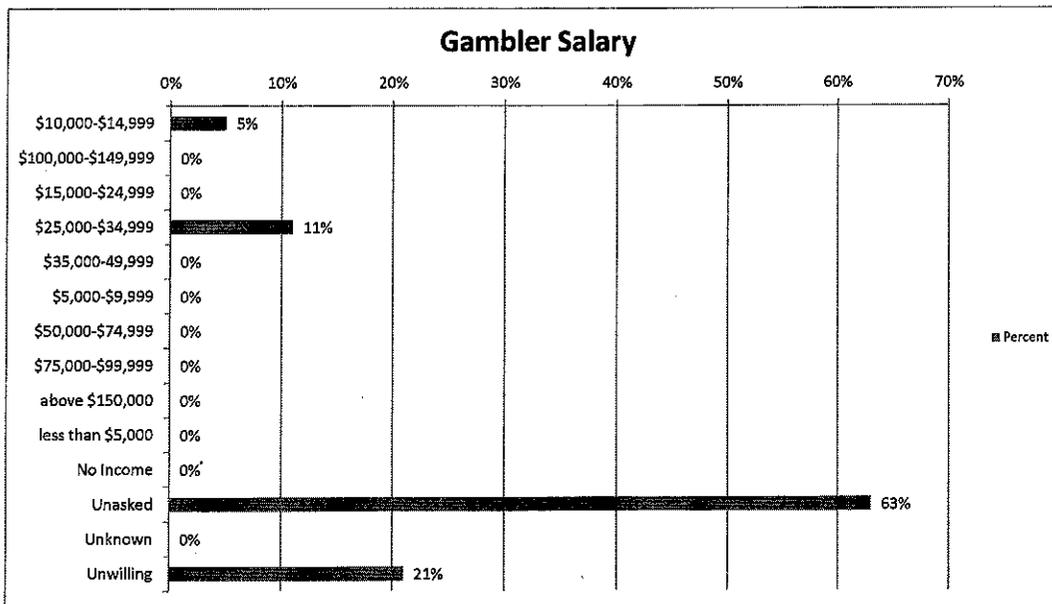


Gambler Debt	Percent	Calls
No	16%	3
Unwilling	16%	5
Yes	68%	13



**Problem Gamblers Helpline  
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<b>Calls by Gambler Salary</b>	<b>Percent</b>	<b>Calls</b>
\$10,000-\$14,999	5%	1
\$100,000-\$149,999	0%	0
\$15,000-\$24,999	0%	0
\$25,000-\$34,999	11%	2
\$35,000-49,999	0%	0
\$5,000-\$9,999	0%	0
\$50,000-\$74,999	0%	0
\$75,000-\$99,999	0%	0
above \$150,000	0%	0
less than \$5,000	0%	0
No Income	0%	0
Unasked	63%	12
Unknown	0%	0
Unwilling	21%	6



<b>How Caller Heard of Problem Gamblers Helpline</b>	<b>Percent</b>	<b>Calls</b>
ATM	5%	1
Billboard	5%	1
Bingo Hall	0%	0
Brochure	5%	1
Casino	14%	3
Casino Card	14%	3
Credit Union	0%	0
Crisis Line	0%	0
EAP	0%	0
Family Member	0%	0
Friend	0%	0
Internet	19%	4
Lottery	10%	2
Payphone	0%	0
Phonebook	0%	0
Radio	0%	0
Treatment Facility	0%	0
TV Commercial	0%	0
Unsure	33%	7

Problem Gamblers Helpline  
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